

ALEXANDER GUEVARA

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EDUCATION	Fairfield University , Fairfield, CT Major: Bachelor of Arts: Organizational Communication Double Minor: Information Systems/Philosophy	May 2013
Certificate	Borough of Manhattan Community College (BMCC) , New York, NY Certified Microsoft SQL Server 2012 Beginners Programmers , New York, NY Selected applicants endure a 7 week bootcamp, developing web/mobile apps and critical thinking skills	July 2014 March 2017-Present
COMPUTER EXPERTISE	Microsoft SQL Server 2012, MySQL, SQL Server Management Studio, Proficient in Microsoft Office, All Internet Browsers, Windows Operating System, Mac OS, iOS, HTML 5, CSS, Javascript, jQuery Library, React-Native, Xcode. Bitbucket, SourceTree	
WORK/ VOLUNTEER EXPERIENCE	Beginners Programmers , New York, NY <ul style="list-style-type: none">Selected applicants endure a 7 week bootcamp, developing web/mobile apps and critical thinking skillsReplicated webpages using HTML, CSS, JQuery, and JSDevelop a mobile app using React Native, firebase, JSCurrently developing app for both android/iOS <u>Optum Technology – UnitedHealth Group</u> , Basking Ridge, New Jersey <i>IT Systems Analyst/Data Developer</i> <ul style="list-style-type: none">Apply software development lifecycle methodology to evaluate current system processes and identify possible solution options for new functionality or modifications to existing functionalityCollaborate with business partners, Developers and Testers, ensuring a shared understanding of business/functional requirementsWorked with testers in creating a Detailed Test Plan, illustrating how requirements should workAnalyzing test defects or issues, ensuring timelines and deliverables are metDeveloped Access databases/queries for project managers, uniting information from multiple tablesUtilized VBA/SQL in designing Access forms/queries for managers and admins in each department <u>Interactive Advertising Bureau</u> , New York, N.Y. <i>Data Integrity</i> <ul style="list-style-type: none">Worked on updating their database before importing to their CRMReviewed obsolete records and entered new records into their advertising databaseUsed numerous online datasets to research records (eg. LinkedIn, Crunchbase, Google, etc)Responsible in handling detailed information and accurately portraying their record to the databaseCompleted assignment leaving full detailed notes on any changes done to the database <u>Parks & Recreation</u> , New York, N.Y. <i>System Analyst Intern</i> <ul style="list-style-type: none">Responsible for entering confidential information into a customized program where accuracy and confidentiality are essentialAssisted with the construction, updates, and redevelopment of database projectsResponsible for creating step-by step manuals of programs that are used by other colleagues in the departmentAssisted administrators with various ad hoc requests <u>Computer and Networking Service</u> , Fairfield University, CT <i>Senior Computer Technician</i> <ul style="list-style-type: none">Mentored new employees with their transition into the new work environment and helped them complete their assignments so as to increase overall department productivityHelped and advised on how to make the environment more customer friendly making the customer's satisfaction a main priorityAnalyzed and reported any technical problems that arose after working hoursProactively provided supervisor with ideas on ways to improve communication with customers (eg. Creating a Facebook page and other social media)	March 2017-Present February 2015 – April 2017 January-February 2015 March - June 2014 Feb 2010-May 2013