# Advanced Machine Learning

Intro, Recommendation Systems

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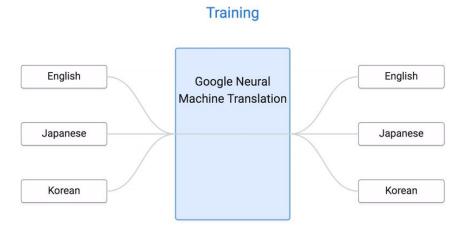
#### **Outline**

- Trends in ML
- ML in industry
- Admin stuff
  - TA, Content, Textbook, Work, Schedule, Final project, Lecture style
- Homework 1
- Recommendation Systems
  - Content Based Recommendations
  - Case Study: YouTube

# **Trends in ML: Deep Learning**

- superhuman Go playing,
- superhuman speech transcription,
- superhuman translation,
- superhuman lip reading

# Google Translate (deep learning)



#### Zero-shot translation:

- single system to translate between multiple languages
- translation between language pairs never seen explicitly by the system
- the system to transfer the translation knowledge from one language pair to the others

# **Trends in ML: Transfer Learning**

Transfer learning is the improvement of learning in a new task through the transfer of knowledge from a related task that has already been learned.

Transfer learning domain adaptation and semi-supervised learning alleviate the data-hungry requirements of deep learning, and are starting to work really well.

# Trends in Applied ML

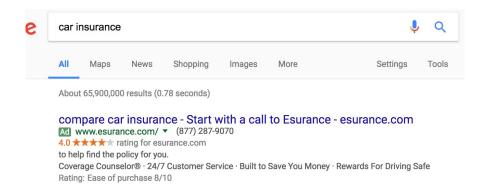
- What methods win <u>Kaggle</u> competitions?
  - a. <u>Gradient tree boosting</u>(especially <u>XGBoost</u>)
  - b. deep neural nets (especially <u>convolutional nets</u> for images and <u>RNNs</u> for some time series problems).
- Ensembles add 2–5% in performance over the best individual methods
  - a. but also lead to more complex systems, so are often not worth it in practice.

### ML in Industry: Clickthrough rate (CTR)

A ratio showing how often people who see your ad end up clicking it.

• CTR is the number of clicks that an ad receives divided by the number of times your ad is shown: clicks ÷ impressions = CTR. For example, if you had 5 clicks and 1000 impressions, then your CTR would be 0.5%.

# ML in Industry: Predicting Clickthrough rate (CTR)



A ratio showing how often people who see your ad end up clicking it.

- CTR number of clicks / the number of times your ad is shown:
- For example, if you had 5 clicks and 1000 impressions, then your CTR = 0.5%.

# ML in Industry: Predicting Clickthrough rate (CTR)

Who is solving this problem?

- Google
- Vungle (mobile advertising)
- Any search engine with advertising (Bing, Baidu)

#### ML in Industry: Recommender systems

Recommendation systems: web applications that involve predicting user responses to options.

# ML in Industry: Recommender systems

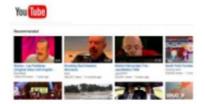
#### **Recommender Systems in Industry**

Recommender Systems are used pervasively across application

domains











#### ML at Netflix

#### **Everything is a Recommendation**



Over 75% of what people watch comes from our recommendations

Recommendations are driven by Machine Learning

http://www.slideshare.net/justinbasilico/lessons-learned-from-building-machine-learning-software-at-netflix

#### ML at Netflix

#### **Models & Algorithms**



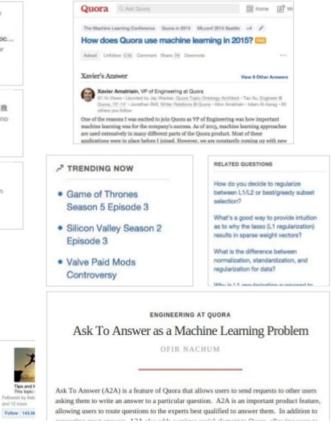
- Regression (Linear, logistic, elastic net)
- SVD and other Matrix Factorizations
- Factorization Machines
- Restricted Boltzmann Machines
- Deep Neural Networks
- Markov Models and Graph Algorithms
- Clustering
- Latent Dirichlet Allocation
- Gradient Boosted Decision Trees/Random Forests
- Gaussian Processes

. .

#### ML Applications @ Quora

- Answer ranking
- Feed ranking
- Topic recommendations
- User recommendations
- Email digest
- Ask2Answer
- **Duplicate Questions**
- Related Questions
- Spam/moderation
- Trending now





Quora

Thorrodynamics is Followed by Yeir Livne

and 12 more

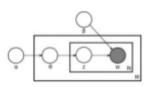
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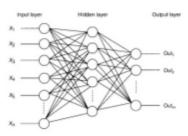
Follow | 55.4k

#### Models

Quora

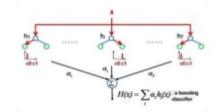
- Logistic Regression
- Elastic Nets
- Gradient Boosted Decision
   Trees
- Random Forests
- (Deep) Neural Networks
- LambdaMART
- Matrix Factorization
- LDA
- ...

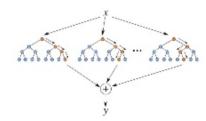




$$n \boxed{\mathbf{X}} = n \boxed{\mathbf{U}} \times h \boxed{\mathbf{V}^{\mathbf{T}}}$$

$$P = \frac{e^{a+bX}}{1 + e^{a+bX}}$$

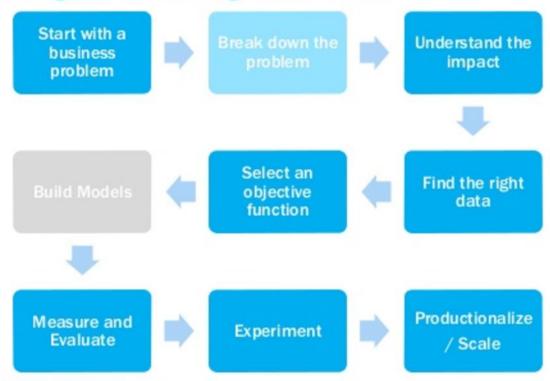




$$\hat{\beta} = \underset{\beta}{\operatorname{argmin}} (\|y - X\beta\|^2 + \lambda_2 \|\beta\|^2 + \lambda_1 \|\beta\|_1).$$

### Not just building models

#### **Selecting and Framing a Problem**



http://www.slideshare.net/SessionsEvents/3-ewa-dominowska-managing-machine-learning-projects-in-industry

#### **Admin stuff**

#### Our TA

**Yun Jin** will be grading your Homework

Submit Homework to Canvas / Github

#### Content

- Recommendation Algorithm: Collaborative filtering, Low rank matrix decomposition
- Boosting and Combining Models
- Neural Networks
- Support Vector Machines and Image Classification
- Expectation Maximization (EM) for Gaussian Mixtures
- Hidden Markov Model (HMM): model for sequential data, tagging text
- Deep Learning

#### **Textbooks**

- Pattern Recognition and Machine Learning. Bishop (required)
- The Elements of Statistical Learning: Data Mining, Inference, and Prediction. Trevor Hastie, Robert Tibshirani, Jerome Friedman
- Deep Learning. Ian Goodfellow, Yoshua Bengio and Aaron Courville
- Mining of Massive Datasets. Jure Leskovec, Anand Rajaraman and Jeffrey D. Ullman (Chapters 8, 9).
- Machine Learning: A Probabilistic Perspective. Kevin P. Murphy

#### Work

Homework 30% (~ 5 hw)
Quizzes 30% (~5 quizzes)

Final Project 30%

Labs / class participation / 10%

# **Final Project:**

# Clickthrough rate prediction on Vungle data

- Large dataset
- Spark
- Vungle will provide a databrick (Spark) account
- Feature eng
- Team of 3
- Friendly competition

#### **Deep Learning**

- On Vungle data (max two teams)
- Kaggle: Data Science
   Bowl 2017 (one or two teams)
  - lung cancer detection
  - CT images
  - You are responsible for AWS charges

### Technology for the class

I am going to assume knowledge of

- Spark
- AWS (getting a cluster, GPU, single node)
- You may need a better computer for hw 1

# Schedule (approx)

Quizzes: 10:30am Tuesdays

HW due dates: Feb 2rd, 9th, 18th, 23th, Mar 1nd

#### **Project due dates:**

Team: Jan 29th

Proposal: Feb 4th

Project update: Feb 18th

Presentation: Match 11th, Slides due: March 10th at 5pm

Final write-up: March 7th.

<sup>\*\*</sup>Quizzes are closed books and no notes.

### **Lecture Style**

- Lectures that require a lot of math will be in the blackboard
- Lecture comes with required readings
- I provide lecture notes

#### **Attitude**

- This class is hard
- Do the required reading
- Start homework early (no extensions)
- Come to my office hours
- Learning happens in class and outside class
- Remember: You are here to learn and get a job



# **Class policy**

NO slack, No phone, NO facebook

# Any questions?

### Papers on CTR

https://www.eecs.tufts.edu/~dsculley/papers/ad-click-prediction.pdf

http://people.csail.mit.edu/romer/papers/TISTRespPredAds\_ .pdf

#### **Homework 1**

#### **Recommendation Systems:**

#### Agenda

- Content based Recommendations
- Case Study: YouTube
- Collaborative Filtering (Thursday)

### **Recommendation Systems**

#### Required Reading:

- Chapter 9 from ``Mining of Massive Datasets". Jure Leskovec, Anand Rajaraman and Jeffrey D. Ullman
- https://engineering.quora.com/Machine-Learning-at-Quora

#### **Optional**:

https://www.youtube.com/watch?v=bLhq63ygoU8

#### **Recommendation System:**

**Definition**: Web application that involve predicting user responses to options.

- Google News offers news articles to on-line newspaper readers, (based on a prediction of reader interests)
- Amazon offers suggestions about what user might like to buy (based on their past history of purchases and/or product searches)
- Recommending YouTube videos.
- Netflix offers users recommendations of movies
- Pandora recommends songs.
- Quora recommends stories to users.

#### Value of Recommendation

- Netflix: 2/3 of the movies watched are recommended
- Google News: recommendations generate 38% more clickthrough
- Amazon: 35% sales from recommendations
- Choicestream: 28% of the people would buy more music if they found what they liked.





# **Recommendation System Problems**

Rating Prediction: predict on a 5 star system (it could also be a probability of click)

Ranking: Predict what to display in an actual real system

Most books/ publications talk
About Rating Prediction





# Ranking

If you have a "rating prediction" and a "popularity prediction" models you can model ranking.

```
ranking(u,v) = w1 p(v) + w2
r(u,v) + b,
```

u=user, v=item, p=popularity and
r=predicted rating.

You learn w1, w2, b from data



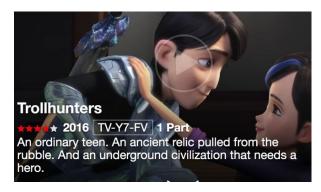
Popularity

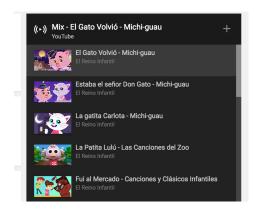
## **Recommendation System Problems**

#### **Rating Prediction:**

predict on a 5 star system

predict a probability of click





# Classification of Recom. Systems

- Content-based systems: consists in matching up the attributes of a user profile with the attributes of a content object (item), in order to recommend to the user new interesting items.
  - If a Netflix user has watched many cowboy movies, then recommend a movie of ``cowboy" genre.
- Collaborative filtering: systems recommend items based on similarity measures between users and/or items. The items recommended to a user are those preferred by similar users.

# **Users and Items, Utility Matrix**

**Items**: movies, videos, stories, songs, books

**Utility matrix**: degree of preference that a user has for an item. Example: 1-5 scale ratings of movies



# Implicit versus Explicit Rating

- Ask users to rate items (explicit rating). Movie ratings are generally obtained this way, and some online stores try to obtain ratings from their purchasers.
  - users are unwilling to provide responses
  - biased by the very fact that it comes from people willing to provide ratings.
- Make inferences from users' behavior (implicit rating).
  - a user that buys a product at Amazon, watches a movie on YouTube, or reads a news article
  - o ``like" this item.

#### **Content-Based Recommendations**

- Based on content as opposed to user behaviour
- Common for recommending text based products (web pages, news)
- Items and users are described by a set of **features**

### Item profile: example

#### Example of movie profile:

- The set of actors of the movie.
- The director.
- The year in which the movie was made.
  - Some viewers prefer old movies, others watch only the latest releases.
- The genre or general type of movie.
  - Some viewers like only comedies, others dramas or romances.

Can you think about other features? Can we make features from reviews? How we get a User profile?

# Item profile (2)

- Source
  - Author, publisher
- Location
  - Movies (only interesting for a region), pictures can be tagged to location
  - Represented with latitude, longitude or country/state/city
- Image features
- Audio features
- Application specific

## **User Profile: example**

Example 2: Netflix recommendations

```
Item profile: x_1 = \text{has Julia Roberts}, x_2 = \text{directed by Lars von Trier}, x_3 = \text{is horror}, x_4 = \text{is a comedy} User profile: x_1 = \text{probability that the user likes movies with Julia Roberts}, x_2 = \text{probability that the user likes movies directed by Lars von Trier}, x_3 = \text{probability that the user that likes horror movies}, x_4 = \text{probability that the user likes comedies}
```

 Content based profile: summary of the profile of the items these user liked / purchased

# **User Profile (2)**

- Demographics
- Declared Interests
- User current location (from IP address)
- Usage based features
  - Last time visit, frequency of visits (weekly, monthly), frequency per device
- Search history
  - Bag of word model
- Item set
  - Set of items the user showed interest (e.g. clicked, shared, liked)

#### **Features from document**

- Remove stopwords
- Compute TF-IDF scores
- Keep works with high score (top N= 1000, 5000, 1M)

# **Computing TF-IDF**

$$TF(t) = \frac{\text{Number of times term } t \text{ appears in a document}}{\text{Total number of terms in the document}}.$$

$$IDF(t) = log(\frac{Total number of documents}{Number of documents with term t in it}).$$

$$TF-IDF(t) = TF(t) \cdot IDF(t)$$

# Features from document (2)

#### Topic Modeling

- Unsupervised or supervised methods for computing topic models
- Next class will talk about Matrix Factorization for modeling topics
- Each document has a probability in a topic

$$X_d = (p_1, p_2, ..., p_K)$$

Where p\_i is the probability of the document being in topic i

#### **Similarities**

- Measure of how similar are a pair of items, users, (user, item).
- Which similarity to use depends on the application and they type of features

# **Jaccard Similarity**

 $\frac{|A\cap B|}{|A\cup B|}$ 

- Given two set A and B
- Measure of similarity between two sets
- Between 0 and 1
- When should be used?
  - Binary features (how to take binary features to sets?)
  - Lose info if used in non-binary features
  - Models well "lack of ratings"

# **Cosine Similarity**

- Used often in similarities between documents
- Lack of rating is treated a "0" (more similar to disliking than liking)
- Measures the cosine of the angle between vectors
- Often used in "positive" space

$$cosine(x,y) = \frac{\sum_{i=1}^{n} x_i y_i}{\sqrt{\sum_{i=1}^{n} x_i^2} \sqrt{\sum_{i=1}^{n} y_i^2}}$$

#### **Pearson Correlation Coefficient**

- Measure of linear correlation between two variables
- value between -1 and -1
  - 1 is total positive correlation, 0 is no correlation, -1 is total negative correlation

$$r(x,y) = \frac{\sum_{i=1}^{n} (x_i - \bar{x})(y_i - \bar{y})}{\sqrt{\sum_{i=1}^{n} (x_i - \bar{x})^2} \sqrt{\sum_{i=1}^{n} (y_i - \bar{y})^2}}$$

$$w_{ij} = \frac{\sum_{k \in I_i \cap I_j} (R_{ik} - \bar{R}_i)(R_{jk} - \bar{R}_j)}{\sqrt{\sum_{k \in I_i \cap I_j} (R_{ik} - \bar{R}_i)^2 \sum_{k \in I_i \cap I_j} (R_{jk} - \bar{R}_j)^2}}$$

We use a different version for the homework

# Recommending Items to Users based on content -- Unsupersived (1)

- Compute profile vectors for users and items
- Find a similarity measure and compute similarity between users and items
- Recommend to a user items with high similarity
- Scale
  - When you have too many users and items it is not feasible to compute similarity between all of them
  - Locality-sensitive-hashing techniques can be used to place item profiles in buckets
  - Given a user easy to find buckets with high similarity to the user

# Recommending Items to Users based on content -- Supervised (2)

- Compute profile vectors for users and items
- Train a model using the feature vector to predict observed ratings
  - Actual ratings, clicks, likes or a combination
  - Regression to predict numerical ratings
  - Classification to predict prob of click
  - Multi-class classification to predict ordinal ratings (e.g. 1-5 stars)

#### **Advantages of Content Based Recom**

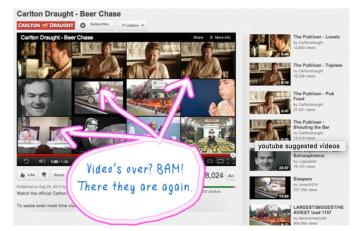
- You don't need data on other users
- You don't have cold-start problem for a new item. Able to recommend new and unpopular items
- You can provide explanations of recommended items by listing content features that caused an item to be recommended

#### **Challenges with Content based Recom**

- Constructing the feature vector could be a difficult task (need domain knowledge).
- New genres ``dogme 95".
- Some kind of items are not amenable to easy feature extraction methods (movies, music)
- Hard to exploit quality of judgements of other users.

# Case study: YouTube Recommendation system





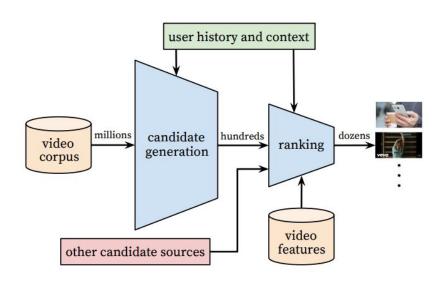
#### YouTube Recommendations:

- Personalized (per user) recommendation system
- Highly specialized distributed learning algorithms
- Deep learning models
- Models learn approximately one billion parameters and are trained on hundreds of billions of examples

#### YouTube Recommendations:

#### system architecture

- A deep learning network generates a set of candidate videos
  - Returns hundreds of videos that may be relevant to the user
  - Nonlinear generalization of MF
  - Collaborative filtering.
- Another deep learning network ranks the videos.



#### YouTube Recommendations:

#### Recommendation as Classification

$$P(w_t = i|U,C) = \frac{e^{v_i u}}{\sum_{j \in V} e^{v_j u}}$$

- Multiclass logistic regression classifier (sofmax)
- Ranking video i at time t
   given user ∪ and context ∨
- What do you think goes into context?
- u and v i are "embeddings"