

CURRICULUM VITAE

DATA PERSONAL

Nama Lengkap : Agung Budidoyo
Tempat/Tanggal Lahir : Klaten 27 Juli 1988
Status Pernikahan : Single
Alamat Lengkap : RT/RW 09/05 Klitak Utara, Banaran, Delanggu, Klaten
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KEMAMPUAN TEKNIS

Basic Troubleshooting : PC Hardware & Software, Printer
Networking : Instalasi & Maintenance Jaringan, Mikrotik Administrator
Database : My SQL
Tool Kolaborasi Cloud : Google Workspce
Website : Mengelola Web Hosting, Web Domain, dan CMS WordPress

PENGALAMAN KERJA

Technical Support (2019 - 2022)

PT EIKON Technology (eikontechnology.com)

Profil Perusahaan : Perusahaan reseller Google Workspce(Google Partner) dan penydia Domain dan Hosting.

Job desc :

- Provide day to day operation IT Support related Google Apps(cloud) for customer 8000+ users account.
- Perform deployment Google Apps for new & current customer.
- Perform transfer, order, renew domain.
- Perform migration data(user account & email) into Google Apps
- Provide SOP for IT Support.
- Support upgrade software & replace hardware desktop.
- Manage IT Support team to resolve customer case.
- Keep the track of any open issues & follow-up till close.
- Working together, support other team(Dev team, Back Office, also vendors (Google for Work Support) domain registrar & ISP

PENDIDIKAN

D3 Teknik Telekomunikasi

Institut Teknologi Telkom - Bandung

Lulus tahun : 2011

SERTIFIKAT

G Suite Fundamental
MIKROTIK TRAINING
Programming & Computer Network

Coursera
X-CODE
TRAINING CENTER UGM

2019
2016
2011 - 2012