

Name: Muhammad Agung Ferdiansyah

Github link Automation test: [https://github.com/agungferdi/technical\\_test\\_ifi\\_QA](https://github.com/agungferdi/technical_test_ifi_QA)

Coding Collective Website Test Cases - Chrome Browser

Case ID	Test Scenario	Type	Test Case	Pre Condition	Steps	Steps Description	Expected Result	Status (Pass/Fail)
TC.Home.001.001	Check homepage loading functionality	Positive	Verify that homepage loads correctly with all essential elements	User has Google Chrome browser and internet connection	1	Open Google Chrome and navigate to <a href="https://codingcollective.com/">https://codingcollective.com/</a>	Homepage loads completely with header, navigation menu, hero section, and footer visible	Pass
					2	Verify all images and company logo load properly .	All images including hero section and testimonial photos are displayed correctly	pass
					3	Check page loading time .	Page loads within 3 seconds on standard internet connection	pass
					4	Verify page title and meta information	Browser tab shows correct	Pass

							page title and favicon	
TC.Services.002.001	Check service information display	Positive	Verify that all three main services are clearly displayed	Homepage is loaded successfully in Chrome	1	Scroll to services section on homepage	Services section is visible with three main service cards	Pass
					2	Verify "Technology Solutions Advisory" service card	Service card shows "Expert guidance to optimize business strategies and operations"	Pass
					3	Verify "Talent Sourcing" service card	Service card shows information about curated networks and talent selection	Pass
					4	Verify "Outsourcing and Offshoring" service card	Service card shows "Hands off, cost effective outsourcing" information	Pass
TC.Testimonials.003.001	Check testimonials	Positive	Verify that client	Homepage is loaded	1	Scroll to testimonials section	Testimonials section is	Pass

	section functionality		testimonials are properly displayed	successfully in Chrome			visible with client reviews	
					2	Verify testimonial mentioning "Ulfa and Ron"	Testimonial about website revamp with patience and suggestions is displayed	Pass
					3	Verify Indonesian language testimonial	Indonesian testimonial about "totalitas, tidak menyerah, energik" is displayed	Pass
					4	Check testimonial readability	All testimonial text is clearly readable and properly formatted	Pass
TC.Company.004.001	Verify company information accuracy	Positive	Check that company information matches actual business model	Homepage is loaded successfully in Chrome	1	Find information about Singapore operations	Company description mentions "Coding Collective Singapore" as consultancy services arm	Pass

					2	Verify ASEAN offices information	Information about ASEAN offices forming developer teams is displayed	Pass
					3	Check team size information	Information mentions "more than 30 developers" in dedicated in-house team	Pass
					4	Verify scalability information	Information mentions "more than 500 developers" at highest point capacity	Pass
TC.ITHealth.005.001	Check IT Health Check service information	Positive	Verify IT Health Check service is properly presented	Homepage is loaded successfully in Chrome	1	Locate IT Health Check service section	IT Health Check service section is visible on homepage	Pass
					2	Verify service description	Service description mentions "comprehensive"	Pass

							IT Health Check"	
					3	Check call-to-action text	"Contact us today to schedule an assessment" text is displayed	Pass
					4	Verify investment protection message	Text mentions "safeguard your technology investment"	Pass
TC.ARM.006.001	Check ARM Principle information	Positive	Verify that ARM Principle recruitment process is mentioned	Homepage is loaded successfully in Chrome	1	Find information about recruitment process	ARM Principle is mentioned in the company information	Pass
					2	Verify ARM Principle description	ARM Principle is described as ensuring "expert talent acquisition"	Pass
					3	Check candidate screening information	Information mentions "candidate screening guarantees thorough assessments"	Pass

					4	Verify HR services context	ARM Principle is mentioned alongside HR services like payroll and benefits	Pass
TC.CTO.007.001	Verify Chief Technology Officer information	Positive	Check that CTO role and team structure is mentioned	Homepage is loaded successfully in Chrome	1	Find information about technology team structure	Information about "key Chief Technology Officer" is displayed	Pass
					2	Verify CTO responsibilities	CTO "oversees the formation of development teams for specific clients"	Pass
					3	Check team support structure	CTO is "supported by a dedicated in-house team" information is shown	Pass
					4	Verify community information	Information mentions "Coding Collective" as "vibrant and	Pass

							versatile pool of talents"	
TC.Responsive.008.001	Check responsive design functionality	Positive	Verify website displays correctly on different screen sizes	Homepage is loaded successfully in Chrome	1	View website in desktop resolution (1920x1080)	Website displays correctly with proper layout and readability	Pass
					2	Change to tablet resolution (768x1024) using Chrome DevTools	Website adapts to tablet view with appropriate layout changes	Pass
					3	Change to mobile resolution (375x667) using Chrome DevTools	Website displays mobile-friendly layout with proper navigation	Pass
					4	Test navigation menu on mobile view	Mobile navigation menu (hamburger menu) works correctly	Fail
TC.Performance.009.001	Check website performance in Chrome	Positive	Verify website loading performance	Homepage is loaded successfully in Chrome	1	Open Chrome DevTools and go to Network tab	Network tab shows loading times for all resources	Pass

			and optimization					
					2	Reload page and check total loading time	Total page loading time is under 3 seconds	Pass
					3	Check Lighthouse performance score	Run Lighthouse audit and check performance score is above 80	Pass
					4	Verify image optimization	Images are properly compressed and optimized for web	Fail
TC.Contact.010.001	Check contact information availability	Positive	Verify that contact methods are available for users	Homepage is loaded successfully in Chrome	1	Look for contact information on homepage	Contact information or contact form is available	Pass
					2	Check for "Contact us today" call-to-action	Multiple "Contact us today" buttons/links are present	Pass



					3	Verify email contact option	Email contact information is provided	Pass
					4	Test contact form if available	Contact form accepts input and has proper validation	Fail

## Feedback: Coding Collective

### 1. Spelling & Grammar Issues

Critical Spelling Errors Found:

- Homepage: "anassessment" → "an assessment" (IT Health Check section: "Contact us today to schedule anassessment")
- Homepage Testimonials: "fortuanate" → "fortunate" ("Partnering with Coding Collective has been a fortuanate opportunity")
- Homepage Testimonials: "proffesional" → "professional" ("their prompt and proffesional services")

Recommendation: These spelling errors in customer testimonials and service descriptions significantly impact professional credibility and should be fixed immediately.

### 2. Blog Design Inconsistency Issue

Problem Identified:

- Main website (codingcollective.com) has one header design/navigation
- Blog subdomain (blog.codingcollective.com) has completely different header design
- Creates broken user experience and brand inconsistency
- Users may feel like they've left the main website entirely

**Specific Issue with Blog Header:**

- Different navigation structure
- Inconsistent branding elements
- Logo placement differs from main site
- Creates confusion about whether blog is part of the same company

**Recommended Solution:**

- Unify header design across main site and blog
- Center the logo in blog header as suggested
- Maintain consistent navigation elements
- Single header design instead of current dual-header approach
- Consider integrating blog as subdirectory (/blog/) instead of subdomain for better SEO and consistency

**3. Non-Functional Carousel in "For Businesses" Section**

Functional Issue Identified:

- Location: "The Benefits of Partnering with Us" section on for-businesses page
- Problem: Carousel cards appear clickable (visual affordance suggests interaction)
- Issue: Clicking on cards produces no response or action
- User Experience Impact: Creates frustration and appears broken/unfinished

Technical Assessment:

- Visual Design: Cards look interactive with hover states or click indicators
- Functionality: JavaScript/interaction not properly implemented
- User Expectation: Visual cues suggest cards should expand, show details, or navigate somewhere

Recommended Solutions:

1. Fix the JavaScript: Make cards actually functional with click interactions
2. Remove click indicators: If cards aren't meant to be interactive, remove visual cues suggesting they are
3. Add modal/expansion functionality: Cards could show detailed information when clicked
4. Link to relevant pages: Each card could link to specific service pages or case studies

### **Additional Technical Observations**

#### Blog Integration Issues:

- SEO Impact: Subdomain (blog.codingcollective.com) may dilute main domain authority
- User Journey: Inconsistent experience moving between main site and blog
- Branding: Different visual identity creates brand confusion

#### User Experience Consistency:

- Navigation expectations: Users expect consistent interface across all pages
- Brand recognition: Inconsistent headers reduce brand cohesion
- Professional appearance: Design inconsistencies may impact credibility