



## Payment Not Completed

We were unable to process your payment. This could happen if the payment was cancelled or not completed in the payment portal.

### ⚠️ Error Details



#### Reference Number

BI25500135885

#### Payment Channel

MAYA

#### Attempted Date

November 14, 2025 02:34 PM

#### Reason

❗ Payment verification failed

#### 💡 Common Reasons for Failed Payment:

- Payment was cancelled before completion
- Payment portal session timeout
- Insufficient funds in the payment method
- Network connection issues during payment
- Payment gateway downtime or maintenance


### ❓ What Should You Do?

1. Check your payment method has sufficient funds
2. Ensure stable internet connection
3. Try again using the same or different payment method
4. If problem persists, contact our support team

 **Try Payment Again (/OrderOfPaymentSlip?referenceNo=BI25500135885)**

 **View My Transactions (/Transactions)**

 **Return to Dashboard (/)**

 **Note:** Your reference number (**BI25500135885**) is still valid. You can retry payment anytime within 5 days. No charges were made to your account.

