Qualys-ServiceNow POA&M Lab

Objective:

Simulate the integration of Qualys Compliance scan findings into ServiceNow GRC for POA&M management.

Lab Overview:

- Ingest Qualys PC module findings via API into ServiceNow.

- Automatically create/update Configuration Items (CIs).

- Generate POA&M tasks based on failed controls.

- Assign to responsible teams and track remediation.

- Align failed policies to NIST 800-53 and ISO 27001 controls.

Key Features Demonstrated:

- MID Server communication and data sync

- CI reconciliation rules for Windows/Linux assets

- POA&M task creation workflow

- Compliance tracking dashboards

Outcome:

Successfully simulated enterprise POA&M automation from Qualys to ServiceNow, showcasing governance maturity and audit readiness.