|  |  |  |  |
| --- | --- | --- | --- |
| Brooklyn, NY | **Yvette Agyei** | (571) 366-0325  [agyeiyb@gmail.com](mailto:agyeiyb@gmail.com)  http://yvetteagyei.com | |
| **Summary** | | | |
| Engineer with strong work ethic and experience in workflows, prototypes, front-end development, conducting research, design and engineering of applications to support business development initiatives. Collaborative and flexible with outstanding communication skills and a proven track record to thrive in fast-paced environments.   |  |  |  | | --- | --- | --- | | **Technical Proficiencies** | | | | **Programing Languages:** HTML, CSS, Javascript  **Tools**: Illustrator, InDesign, Photoshop, Microsoft Office, Microsoft SharePoint, Axure, Sketch, Invision, Google Apps (Google Docs, Slides, Sheets, Forms),Jira  **Core Competencies** | | | |  | |  |  |  | | --- | --- | --- | | * + Website Development   + Agile Software Development   + Wireframes & Prototypes | * + User Experience Design (UXD/UED)   + Troubleshooting & Technical Support | * + Project Management   + User Data & Research   + Quality Assurance and Testing | |   **Employment** | | | |
| **UX Engineer** | **Booz Allen Hamilton** | 2016 - Present | |
| Created wireframes and prototypes for web design projects. Developed websites utilizing HTML, CSS and JavaScript. Actively engaged with clients, PMs, and developers to define project requirements and develop technical, analytical and workflow solutions.  *Key Projects:*   * Delivered technical support to an 8-member team for internal tools in the Department of Veterans Affairs (DVA). Researched and troubleshot issues for product designs and responded to questions and inquiries. * Implemented Innovative changes to a manual document tracking process that increased document completion rate by 10%. Utilized SharePoint Technology and front-end development to design new websites and applications. * Designed a national SharePoint web application for fifty to seventy DVA employees and provided training. * Engineered a web application for the DVA with high impact reduced document tracking time by 30% | | | |
| **Research Assistant Intern** | Booz Allen Hamilton | 2015 | |
| Involved in decision-making, coordination and led meetings with stakeholders to define requirements and develop new site.   * Translated project specs into code to accommodate complex program adjustments. * Identified risks and process issues and recommended suggestions for improvement of and to solve problems. * Developed and implemented unit test plans to verify code changes fulfilled requirements. | | | |
| **Junior Web Developer** | **Gromobi** | **2014 – 2015** | |
| Collaborate in a Startup environment to create a secure website, the user experience design, page views, and optimized traffic flow for customer needs. Interviewed end-users on their experience with the new website and performed usability tests.  *Key Projects:*   * Drew from and applied thorough knowledge of programming skills to fulfill design specs for web pages. * Successfully completed project within deadline by actively monitoring progress and providing status updates to management and project stakeholders. | | | |
| **Education and Credentials** | | | |
| **Harrisonburg, VA** | **James Madison University** | **2012 – 2016** | |
| B.S. in Media Arts & Design, Concentration Interactive Media, Minors in Computer Science and Music Industry | | |
| **Certifications**  User Experience Design, General Assembly, 2017  Foundations Certificate in User Experience, BCS The Chartered Institute for IT, 2016  Microsoft Office Specialist SharePoint 2013, Microsoft, 2016 | | |