

The Guide v2.0

poc

Codename: Janice

The starting scenario	page 2
Mailbox situation	page 3
Prepare the destination on-prem server	page 3
Change the jd0e.com MX record to point to the agzsolt.com on-prem server	page 4
Disable Federation	page 5
Cut jd0e.com dirsync (can take up to 72 hours to complete), or	page 7
Create jd0e.com users in the agzsolt.com local AD in a non-synced OU	page 8
Configure the cross-forest hybrid environment	page 10
Sync the MSOL attributes into the agzsolt.com local AD accounts	page 11
Migrate users to agzsolt.com on-prem	page 12
Strip down the old tenant	page 17
Sorting the post-migration tasks: permissions check, distribution lists and contacts creation	page 18
MIGRATE BACK TO THE CLOUD	page 19
Tidying up	page 21

These days it's a common scenario to see a company acquiring another, and having both organizations hosting their email service in the cloud using Office 365. Unfortunately Microsoft doesn't provide us with easy to use tools - and ways - to simply merge the two company's cloud tenants, which gives other companies room to offer their cloud migration services, using their own proprietary software, which is probably a convenient way for system administrators but surely not ideal for mail flow or for the users. They technically offer their proprietary software to connect to both organizations, create the corresponding new mailboxes in the target tenant, copy the data over and after a final synchronization they remove the source mailbox and finalize the target. Now the first of the two biggest problems with this approach is that we need to purchase extra licenses for the target tenant to accommodate the new mailboxes until the other tenant is demolished and those licenses can be transferred over: it's inconvenient, costs extra and it's hard to rely on Microsoft to make the transfer fast - which can be delayed by many things. The other thing is the fact that we cannot have the same domain name in two tenants at the same time, you can't use the source company's existing email addresses on the target tenant until all of the mailboxes are migrated over and the domain is removed from the source.

Luckily with a little effort there is a way to maintain perfect mail flow during the migration while users are able to use their original email addresses, the same mailbox profile in their Outlook, with no need to purchase extra licenses not even temporarily and with this method we only use the built-in functions of Microsoft EOL and Exchange 2013.

So enough talking, let's jump into it!

This guide simulates a scenario where a company called "Jd0e Inc" (in our case) was acquired by "Agzsolt Inc". They both use a hybrid Office365 environment, in this guide we focus on the email service. Our goal is to merge Jd0e into the Agzsolt tenant while we maintain mail- and workflow the whole time.

To make the situation a little more complex, the source Jd0e tenant is using **ADFS** for single sign-on functionality. Also the Jd0e users are still using the old 2010 version of Outlook so we stick with it here.

In our example **agzsolt.com** is the destination tenant and **jd0e.com** is the organization to be moved the mailboxes from.

The starting scenario

Destination:

agzsolt.com

Hybrid

O365: agzsolt.onmicrosoft.com tenant, agzsolt.com as the default domain

Onprem: **Exchange 2013 CU18** server: **51.143.185.87**

```
root@kali:~# nslookup -q=mx agzsolt.com
Server:      192.168.6.2
Address:     192.168.6.2#53

Non-authoritative answer:
agzsolt.com  mail exchanger = 10 mail.agzsolt.com.

Authoritative answers can be found from:
mail.agzsolt.com      internet address = 51.143.185.87
```

Source:

jd0e.com

Hybrid and ADFS federated

O365: jdoe.onmicrosoft.com tenant; jd0e.com as the default domain

Onprem: **Exchange 2013 CU18** server+DC: **51.143.157.86**

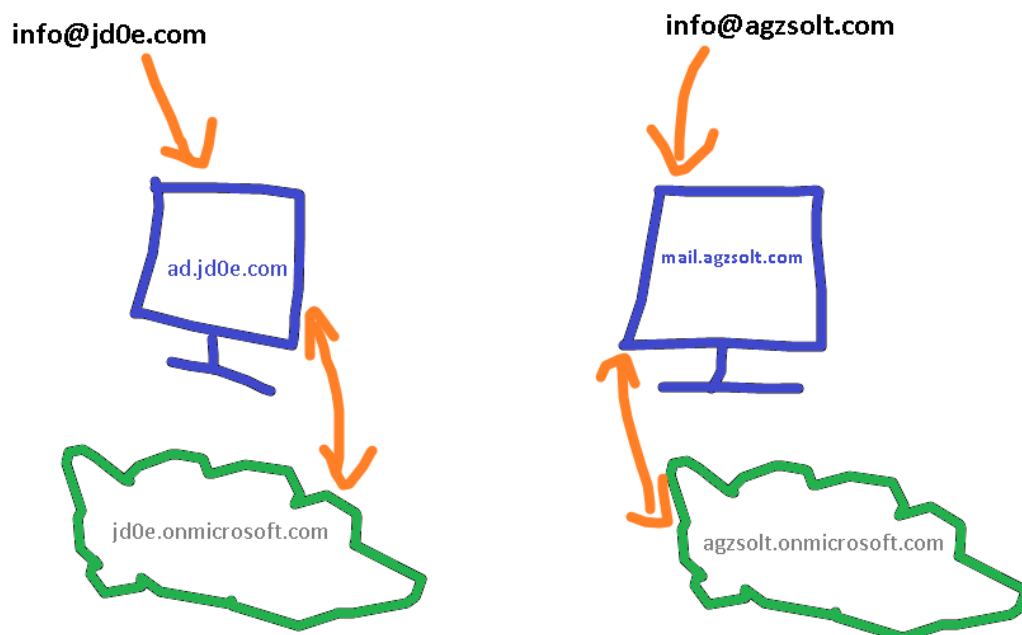
Adfs proxy: 51.143.188.208

```
root@kali:~# nslookup -q=mx jd0e.com
Server:      192.168.6.2
Address:     192.168.6.2#53

Non-authoritative answer:
jd0e.com     mail exchanger = 10 dc.jd0e.com.

Authoritative answers can be found from:
dc.jd0e.com  internet address = 51.143.157.86
```

As expected, the incoming emails are directed to the corresponding on-prem mail server, where they are forwarded into the cloud if the target mailbox is not found locally with the help of to the hybrid setup. To visualize the mail flow now:



Mailbox situation:

Destination – agzsolt.com:

[mailboxes](#) [groups](#) [resources](#) [contacts](#) [shared](#) [migration](#)



DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
Person 1	Office 365	person1@agzsolt.com
Person 10	Office 365	person10@agzsolt.com
Person 2	Office 365	person2@agzsolt.com
Person 3	Office 365	person3@agzsolt.com
Person 4	Office 365	person4@agzsolt.com
Person 5	Office 365	person5@agzsolt.com
Person 6	Office 365	person6@agzsolt.com
Person 7	Office 365	person7@agzsolt.com
Person 8	Office 365	person8@agzsolt.com
Person 9	Office 365	person9@agzsolt.com
za	User	za@agzsolt.com

Source – jd0e.com:

[mailboxes](#) [groups](#) [resources](#) [contacts](#) [shared](#) [migration](#)



DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
Chandler Bing	Office 365	Chandler@jd0e.com
Janice Hosenstein	Office 365	Janice@jd0e.com
Joey Tribbiani	Office 365	Joey@jd0e.com
Monica Geller	Office 365	Monica@jd0e.com
Phoebe Buffay	Office 365	Phoebe@jd0e.com
Rachel Green	Office 365	Rachel@jd0e.com
Ross Geller	Office 365	Ross@jd0e.com
za	User	za@jd0e.com

Ok, let's start!

Prepare the destination on-prem server

1. Put jd0e.com in the **accepted domain** list

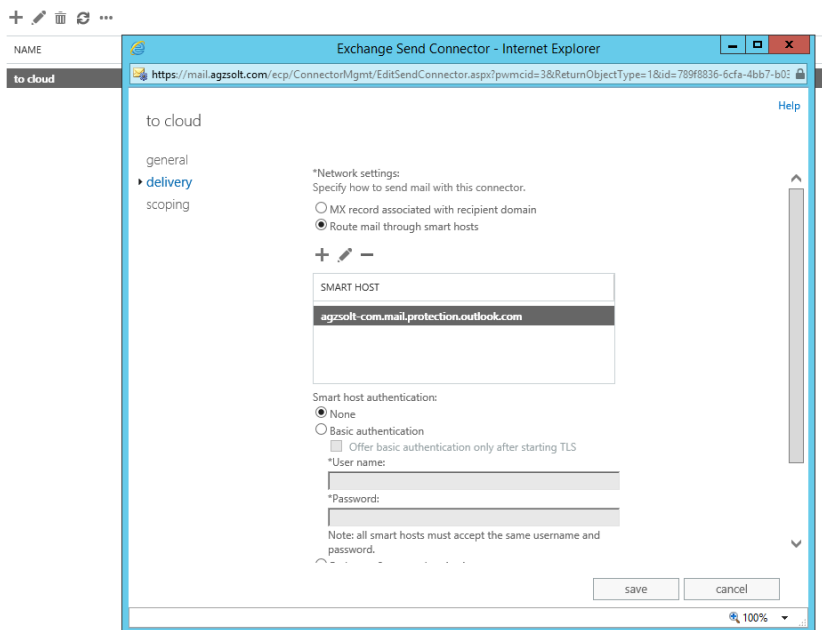
[recipients](#)
permissions
[compliance management](#)
[organization](#)
[protection](#)
mail flow

[rules](#) [delivery reports](#) **accepted domains** [email address policies](#) [re](#)

NAME	ACCEPTED DOMAIN	DOMAIN TYPE
agzsolt.com (default domain)	agzsolt.com	Internal relay
agzsolt.mail.onmicrosoft.com	agzsolt.mail.onmicrosoft.com	Internal relay
jd0e.com	jd0e.com	Internal relay

2. If not already done, create a **send connector to the cloud**

rules delivery reports accepted domains email address policies receive connectors [send connectors](#)



Change the jd0e.com MX record to point to the agzsolt.com on-prem server

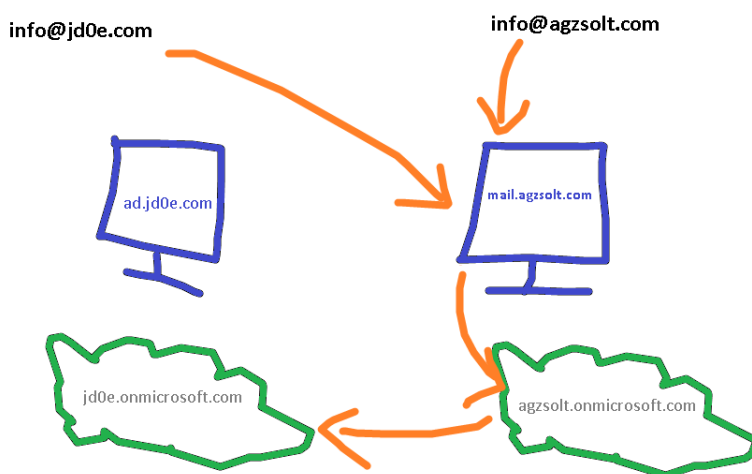
```
root@kali:~# nslookup -q=mx jd0e.com 8.8.8.8
Server:      8.8.8.8
Address:     8.8.8.8#53

Non-authoritative answer:
jd0e.com mail exchanger = 10 mail.agzsolt.com.

Authoritative answers can be found from:

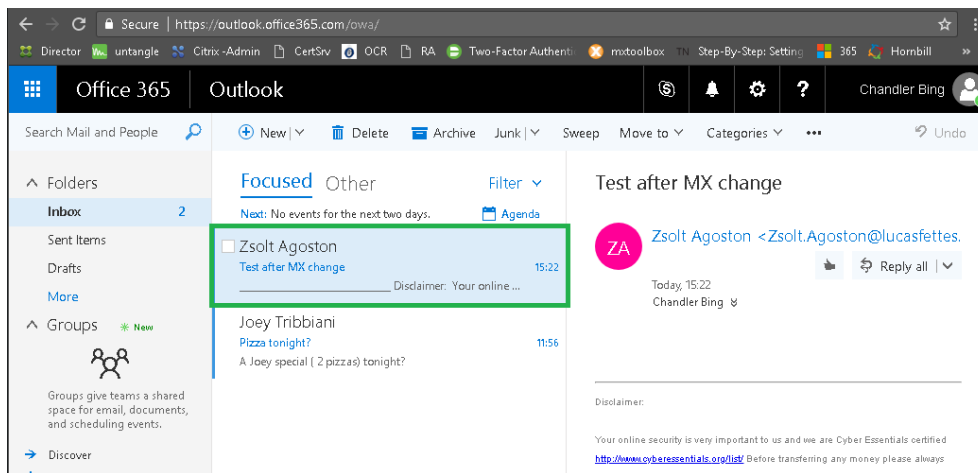
root@kali:~#
```

Because of this change the incoming mails to @jd0e.com will be directed to the mail.agzsolt.com server where the migrated mailboxes will sit or if no local mailbox is found by the server it forwards them to the cloud where the cloud servers will find the route to the correct tenant.



Now test the mail flow to verify the emails are still arriving to the @jd0e.com mailboxes: we send an email from a Gmail address to a jd0e mailbox. Note that the jd0e MX record has already been directed to the destination on-prem server (mail.agzsolt.com). Also the SPF record is updated accordingly to prevent the sent emails to be put in the recipient's junk folder.

```
Non-authoritative answer:
jd0e.com      text = "v=spf1 include:mail.agzsolt.com include:spf.protection.outlook.com -all"
```

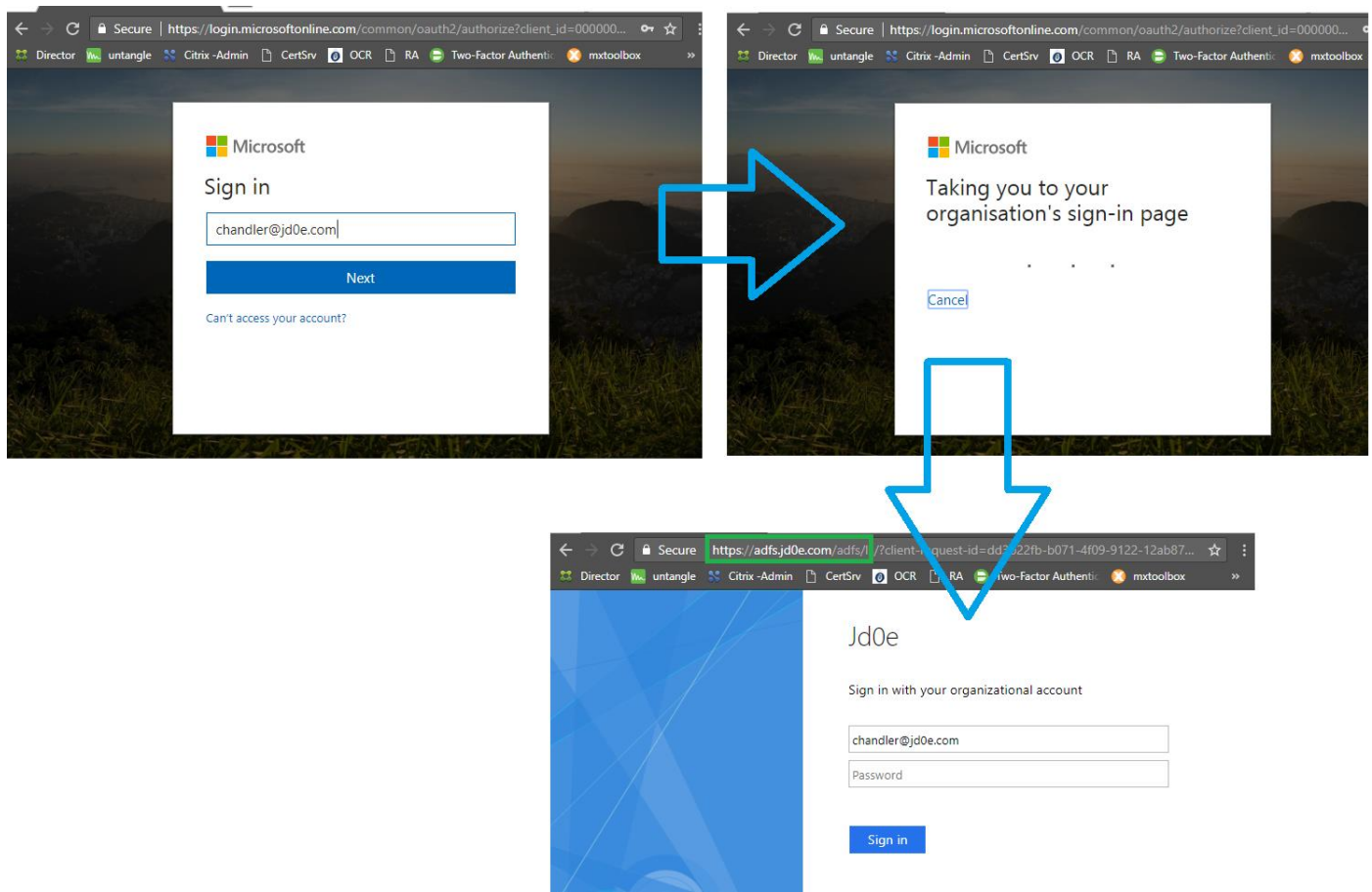


The email has arrived without an issue!

Disable Federation

First we need to disable ADFS before we can proceed and cut dirsync to make the mailboxes fully cloud-managed.

Let's see how the OWA portal behaves. As soon as we try to log in on <https://outlook.office365.com> it redirects us to the local ADFS proxy server for authentication



We can see on dc.jd0e.com server that the domain is federated:

```
[PS] C:\>Get-MsolDomain | fl name,authentication
Name       : jd0e.com
Authentication : Federated
Name       : jd0e.onmicrosoft.com
Authentication : Managed
Name       : jd0e.mail.onmicrosoft.com
Authentication : Managed
```

Now we **make the domain standalone**. First we connect to the ADFS server

```
Set-MsolADFSContext -Computer adfs.jd0e.com
```

And set the domain to standard:

```
Convert-MsolDomainToStandard -DomainName jd0e.com -SkipUserConversion:$true -PasswordFile c:\passwdfile.txt
```

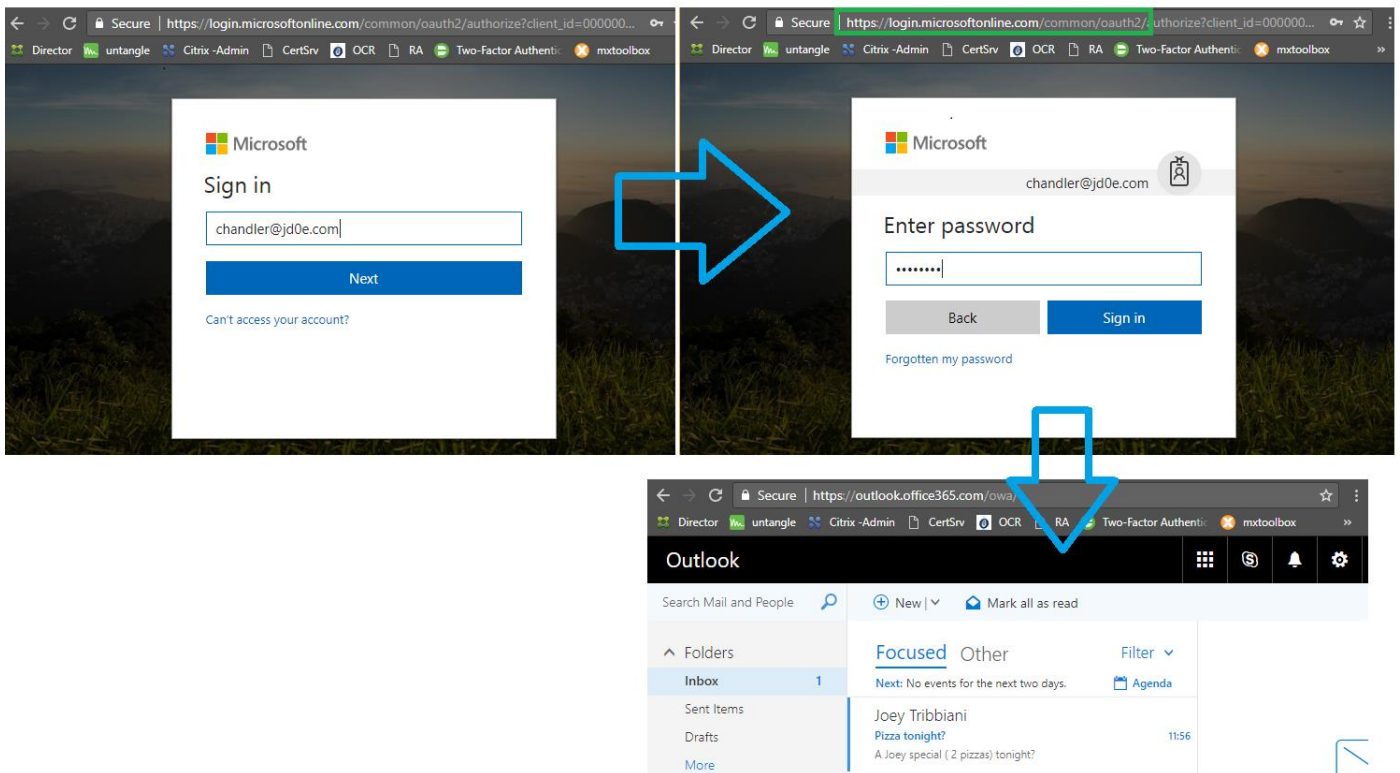
Setting the authentication method as well:

```
Set-MsolDomainAuthentication -Authentication managed -DomainName jd0e.com
```

At this point the domain becomes cloud-managed again, that we will confirm

```
[PS] C:\>Convert-MsolDomainToStandard -DomainName jd0e.com -SkipUserConversion:$true -PasswordFile c:\passwdfile.txt
Successfully updated 'jd0e.com' domain.
[PS] C:\>
[PS] C:\>Get-MsolDomain | fl name,authentication
Name       : jd0e.com
Authentication : Managed
Name       : jd0e.onmicrosoft.com
Authentication : Managed
Name       : jd0e.mail.onmicrosoft.com
Authentication : Managed
```

To see if the authentication works we check the login interface again:



We are in, the authentication is happening in the cloud with the AD password that is synced with DirSync! Excellent!

Cut jd0e.com dirsync (can take up to 72 hours to complete), or...

In this step we convert accounts to purely cloud account while keeping their original password

Before:

Home > Active users

[+ Add a user](#) [More](#) Views All users [Export](#)

<input type="checkbox"/>	Display name	Username	Status	Sync Type
<input type="checkbox"/>	admin	admin@jd0e.onmicrosoft.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Central Perk	centralperk@jd0e.com	Unlicensed	Synced with...
<input type="checkbox"/>	Chandler Bing	Chandler@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Janice Hosenstein	Janice@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Joey Tribbiani	Joey@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Monica Geller	Monica@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	On-Premises Directory Synchronizatio...	Sync_DC_eb3c1e1c4b1b@jd0e.onmicrosoft.com	Unlicensed	Synced with...
<input type="checkbox"/>	Phoebe Buffay	Phoebe@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Rachel Green	Rachel@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Ross Geller	Ross@jd0e.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Zsolt Agoston	za@jd0e.onmicrosoft.com	Office 365 Enterprise E3	In cloud

```
Set-MsolDirSyncEnabled -EnableDirSync:$false
```

Check if the process has run:

```
(Get-MSOLCompanyInformation).DirectorySynchronizationEnabled
```

Note, if the process takes very long there's another way: **simply move the user accounts to an OU that is not synced to the cloud, and wait for or force a sync cycle.** That will soft delete the cloud accounts, after which they can be restored using the following command (the cloud system will restore them as cloud accounts, preserving the original passwords, permission settings as well):

```
Get-MsolUser -ReturnDeletedUsers | Restore-MsolUser
```

```
Administrator: Windows PowerShell

PS C:\> sync

Result
-----
Success

PS C:\> Get-MsolUser -ReturnDeletedUsers | Restore-MsolUser

UserPrincipalName Display Name isLicensed
-----
Janice@jd0e.com Janice Hosenstein True
Monica@jd0e.com Monica Geller True
Chandler@jd0e.com Chandler Bing True
Ross@jd0e.com Ross Geller True
Joey@jd0e.com Joey Tribbiani True
centralperk@jd... Central Perk False
Phoebe@jd0e.com Phoebe Buffay True
Rachel@jd0e.com Rachel Green True

PS C:\> _
```

After which:

Home > Active users

+ Add a user More Views All users [Search] Export

<input type="checkbox"/>	Display name ^	Username	Status	Sync Type
<input type="checkbox"/>	admin	admin@jd0e.onmicrosoft.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Central Perk	centralperk@jd0e.com	Unlicensed	In cloud
<input type="checkbox"/>	Chandler Bing	Chandler@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Janice Hosenstein	Janice@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Joey Tribbiani	Joey@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Monica Geller	Monica@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	On-Premises Directory Synchronizatio...	Sync_DC_eb3c1e1c4b1b@jd0e.onmicrosoft.com	Unlicensed	Synced with...
<input type="checkbox"/>	Phoebe Buffay	Phoebe@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Rachel Green	Rachel@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Ross Geller	Ross@jd0e.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Zsolt Agoston	za@jd0e.onmicrosoft.com	Office 365 Enterprise E3	In cloud

Now we check the permissions on the shared mailboxes to make sure they are not lost just like after a license unassign-reassign scenario. As seen below the permission structure is preserved post-cloudization ☺

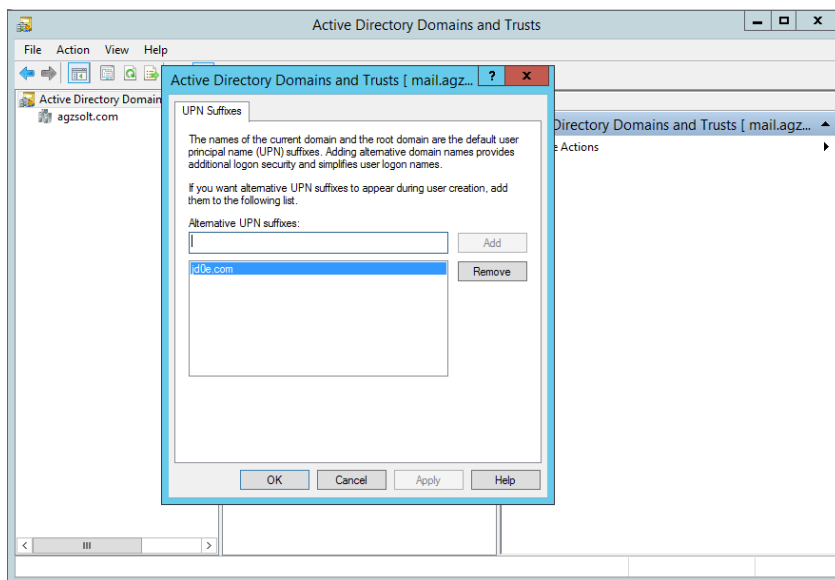
```
PS C:\> Get-MailboxPermission -Identity centralperk@jd0e.com
```

Identity	User	AccessRights	IsInherited	Deny
Central Perk	NT AUTHORITY\SELF	{FullAccess, ReadPermission}	False	False
Central Perk	NT AUTHORITY\SELF	{FullAccess, ExternalAccount, ReadPermission}	False	False
Central Perk	Ross@jd0e.com	{FullAccess}	False	False
Central Perk	Rachel@jd0e.com	{FullAccess}	False	False
Central Perk	Joey@jd0e.com	{FullAccess}	False	False
Central Perk	Janice@jd0e.com	{FullAccess}	False	False
Central Perk	Phoebe@jd0e.com	{FullAccess}	False	False
Central Perk	Monica@jd0e.com	{FullAccess}	False	False
Central Perk	Chandler@jd0e.com	{FullAccess}	False	False
Central Perk	GBRP265\Administr...	{FullAccess}	True	True
Central Perk	GBRP265\Domain Ad...	{FullAccess}	True	True
Central Perk	GBRP265\Enterpris...	{FullAccess}	True	True
Central Perk	GBRP265\Organizat...	{FullAccess}	True	True
Central Perk	NT AUTHORITY\SYSTEM	{FullAccess}	True	False
Central Perk	NT AUTHORITY\NETW...	{ReadPermission}	True	False
Central Perk	PRDTSB01\JitUsers	{ReadPermission}	True	False
Central Perk	GBRP265\Administr...	{FullAccess, DeleteItem, ReadPermission, ChangePermissio...	True	False
Central Perk	GBRP265\Domain Ad...	{FullAccess, DeleteItem, ReadPermission, ChangePermissio...	True	False
Central Perk	GBRP265\Enterpris...	{FullAccess, DeleteItem, ReadPermission, ChangePermissio...	True	False
Central Perk	GBRP265\Organizat...	{FullAccess, DeleteItem, ReadPermission, ChangePermissio...	True	False
Central Perk	GBRP265\Public Fo...	{ReadPermission}	True	False
Central Perk	GBRP265\Exchange ...	{FullAccess, ReadPermission}	True	False
Central Perk	GBRP265\Exchange ...	{FullAccess, DeleteItem, ReadPermission, ChangePermissio...	True	False
Central Perk	GBRP265\Managed A...	{ReadPermission}	True	False

```
PS C:\>
```

Create jd0e.com users in the agzsolt.com local AD in a non-synced OU

First, we add the jd0e.com domain using the **Active Directory Domains and Trusts** applet temporarily to make the transition simpler for the users. This way they will be able to log in with the help of the underlying kerberos ticketing system – meaning no password prompts (at least while the mailboxes are sitting on the on-prem server) ☺



We run the following script to create the users, which will be created from **users.csv**

Users.csv

FirstName	LastName
Ross	Geller
Joey	Tribbiani
Monica	Geller
Rachel	Green
Chandler	Bing
Phoebe	Buffay
Janice	Hosenstein
CentralPerk	

Script:

```
New-ADOrganizationalUnit -Name "jd0e" -Path "OU=My Business,DC=agzsolt,DC=com" -Verbose

import-csv users.csv | foreach {
$fn=$_.FirstName
$l=$_.LastName
New-ADUser -Name "$fn $l" -DisplayName "$fn $l" -GivenName "$fn" -Surname "$l" -UserPrincipalName $fn@jd0e.com -
Path "OU=jd0e,OU=My Business,DC=agzsolt,DC=com" -Enabled:$true -EmailAddress "$fn@jd0e.com" -
AccountPassword(ConvertTo-SecureString "Password12345!" -AsPlainText -Force)
Enable-RemoteMailbox -Identity $fn@jd0e.com -RemoteRoutingAddress $fn@jd0e.onmicrosoft.com
Set-RemoteMailbox -Identity $fn@jd0e.com -EmailAddressPolicyEnabled:$false
}
```

After the commands being run we check the results on the agzsolt.com server:

[mailboxes](#) [groups](#) [resources](#) [contacts](#) [shared](#) [migration](#)

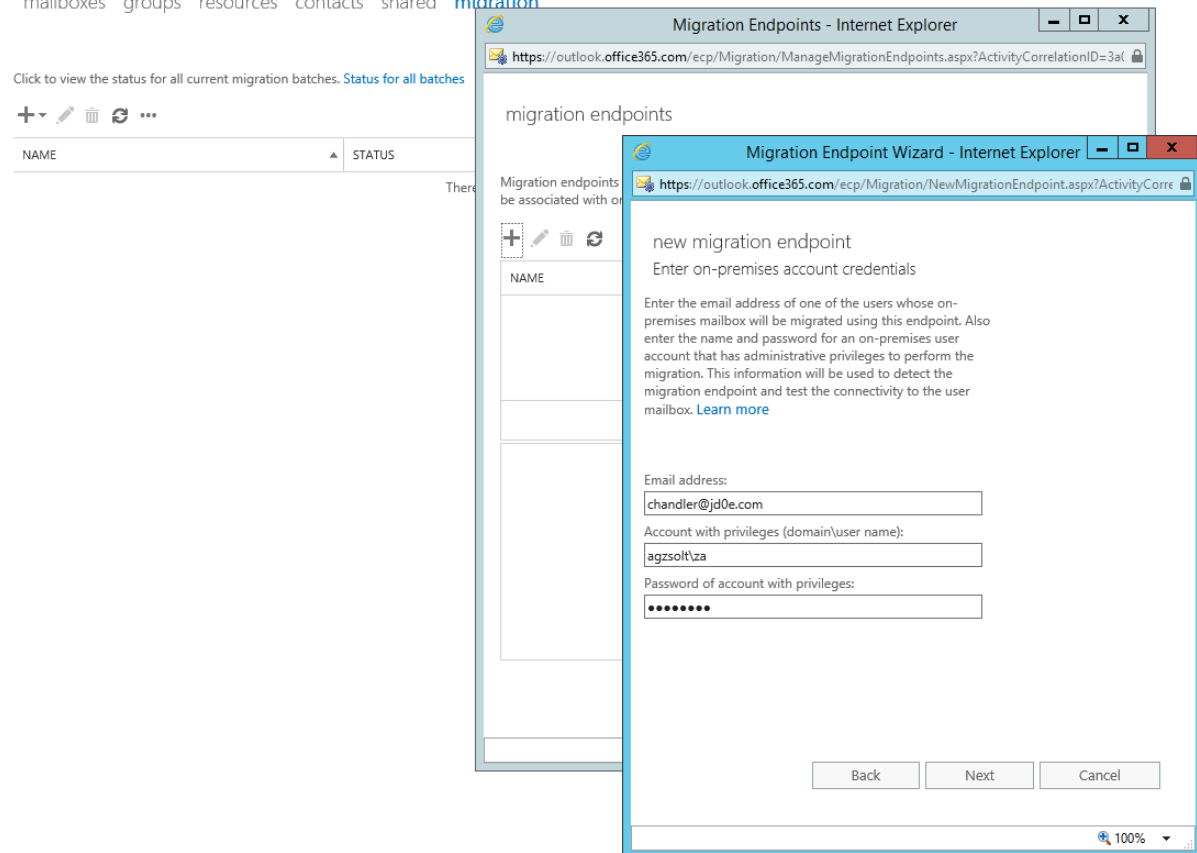


DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
CentralPerk	Office 365	CentralPerk@jd0e.com
Chandler Bing	Office 365	Chandler@jd0e.com
Janice Hosenstein	Office 365	Janice@jd0e.com
Joey Tribbiani	Office 365	Joey@jd0e.com
Monica Geller	Office 365	Monica@jd0e.com
Person 1	Office 365	person1@agzsolt.com
Person 10	Office 365	person10@agzsolt.com
Person 2	Office 365	person2@agzsolt.com
Person 3	Office 365	person3@agzsolt.com
Person 4	Office 365	person4@agzsolt.com
Person 5	Office 365	person5@agzsolt.com
Person 6	Office 365	person6@agzsolt.com
Person 7	Office 365	person7@agzsolt.com
Person 8	Office 365	person8@agzsolt.com
Person 9	Office 365	person9@agzsolt.com
Phoebe Buffay	Office 365	Phoebe@jd0e.com
Rachel Green	Office 365	Rachel@jd0e.com
Ross Geller	Office 365	Ross@jd0e.com
za	User	za@agzsolt.com

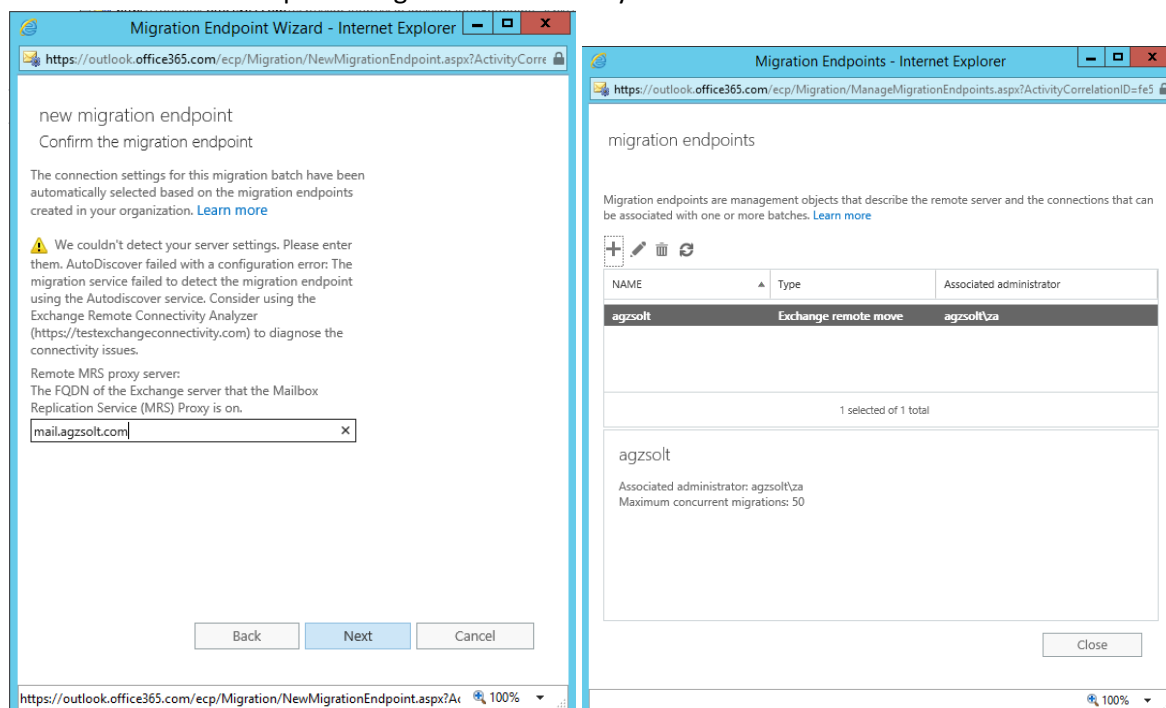
Configure the cross-forest hybrid environment

To make the servers able to move jd0e.com mailboxes to the agzsolt.com server we need to create a migration endpoint in the jd0e.com **cloud** server. It is done in **recipients/migration/migration endpoints**, as the new endpoint's type we use is **"exchange remote"**

mailboxes groups resources contacts shared **migration**



It will fail because the server tries to determine the destination FQDN using autodiscover which points to the wrong location of course. We put the right server manually:



In our example we will call the connector **"agzsolt"**

Sync the MSOL attributes into the agzsolt.com local AD accounts

Here the most important thing is that the **ExchangeGUID** attribute of the accounts on the destination on-prem server must match the **ExchangeGUID**, **WindowsEmailAddress** and **PrimarySMTPAddress** attributes of the actual cloud mailboxes. We sync them doing the following:

1. On the cloud server we run the following command that will create a file called **mailboxes.csv**, with all the mailboxes and with the attributes we need:

```
Get-Mailbox -ResultSize Unlimited | select userprincipalname,windowsemailaddress,alias,exchangeGUID |  
Export-Csv mailboxes.csv
```

Now we import the important attributes into the on-prem server for compliance:

```
import-csv mailboxes.csv | foreach {  
$name=$_.userprincipalname  
$winname=$_.windowsemailaddress  
$alias=$_.alias  
$guid=$_.exchangeGUID  
Set-RemoteMailbox -Identity $name -ExchangeGuid $guid -WindowsEmailAddress $winname -EmailAddresses  
@{add="$name"}  
Set-RemoteMailbox -Identity $name -PrimarySmtpAddress $name  
write-host "$name has given GUID: $guid"  
}
```

2. To save the mailbox permission structure, we create a backup file that stores that information, called **perm.csv**

```
Get-Mailbox -ResultSize Unlimited | Get-MailboxPermission | where {$_.isinherited -like "FALSE"} | where  
{$_.user -notlike "NT AUTHORITY\SELF"} | where {$_.user -notlike "Discovery Management"} | select  
identity,user,accessrights | Export-Csv perm.csv
```

```
PS C:\> Get-Mailbox -ResultSize Unlimited | Get-MailboxPer  
RITY\SELF"} | where {$_.user -notlike "Discovery Manage  
Identity      User      AccessRights  
-----  
Central Perk  Ross@jd0e.com {FullAccess}  
Central Perk  Rachel@jd0e.com {FullAccess}  
Central Perk  Joey@jd0e.com {FullAccess}  
Central Perk  Janice@jd0e.com {FullAccess}  
Central Perk  Phoebe@jd0e.com {FullAccess}  
Central Perk  Monica@jd0e.com {FullAccess}  
Central Perk  Chandler@jd0e.com {FullAccess}  
Janice Hosenstein Ross@jd0e.com {FullAccess}  
Janice Hosenstein Rachel@jd0e.com {FullAccess}  
Janice Hosenstein Joey@jd0e.com {FullAccess}  
Janice Hosenstein Janice@jd0e.com {FullAccess}  
Janice Hosenstein Phoebe@jd0e.com {FullAccess}  
Janice Hosenstein Monica@jd0e.com {FullAccess}  
Janice Hosenstein Chandler@jd0e.com {FullAccess}  
Janice Hosenstein centralperk@jd0e.com {FullAccess}
```

We do the same with send-as permissions (**sendasperm.csv**):

```
Get-Mailbox -ResultSize Unlimited | Get-RecipientPermission | where {$_.isinherited -like "FALSE"} | where  
{$_.trustee -notlike "NT AUTHORITY\SELF"} | select identity,trustee,accessrights | Export-Csv sendasperm.csv
```

```
PS C:\> Get-Mailbox -ResultSize Unlimited | Get-Reci  
AUTHORITY\SELF"} | select identity,trustee,accessrig  
Identity      Trustee      AccessRights  
-----  
Central Perk  Ross@jd0e.com {SendAs}  
Central Perk  Rachel@jd0e.com {SendAs}  
Central Perk  Joey@jd0e.com {SendAs}  
Central Perk  Janice@jd0e.com {SendAs}  
Central Perk  Phoebe@jd0e.com {SendAs}  
Central Perk  Monica@jd0e.com {SendAs}  
Central Perk  Chandler@jd0e.com {SendAs}  
Central Perk  centralperk@jd0e.com {SendAs}  
Janice Hosenstein Ross@jd0e.com {SendAs}  
Janice Hosenstein Rachel@jd0e.com {SendAs}  
Janice Hosenstein Joey@jd0e.com {SendAs}  
Janice Hosenstein Janice@jd0e.com {SendAs}  
Janice Hosenstein Phoebe@jd0e.com {SendAs}  
Janice Hosenstein Monica@jd0e.com {SendAs}  
Janice Hosenstein Chandler@jd0e.com {SendAs}  
Janice Hosenstein centralperk@jd0e.com {SendAs}
```

3. Next, we save the distribution groups and members as well in a file called **distro.csv**

```
$distro = Get-DistributionGroup -ResultSize unlimited  
$distro | select samaccountname,displayname,windowsemailaddress | Export-Csv distro-list.csv  
$members = foreach ($m in $distro) { Get-DistributionGroupMember -Identity $m.Identity | Select  
@{Name="Group";Expression={$m.name}},PrimarySMTPAddress}  
$members | export-csv distro.csv
```

```
[PS] C:\>echo $members

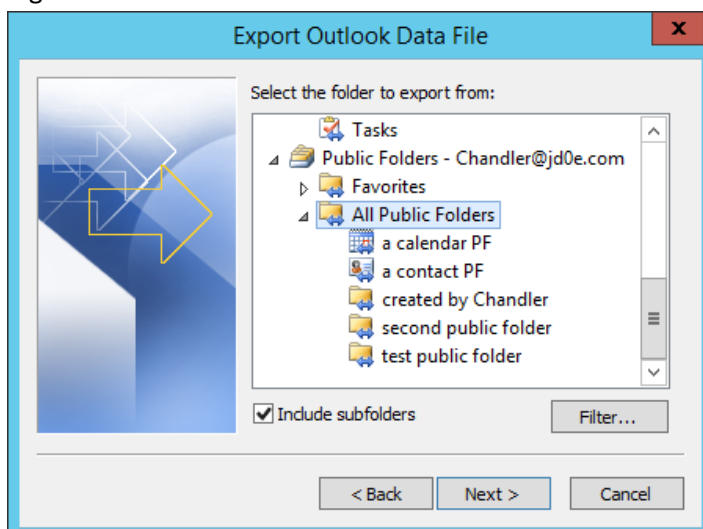
Group PrimarySmtAddress
-----
Cast   Ross@jd0e.com
Cast   Joey@jd0e.com
Cast   Monica@jd0e.com
Cast   Rachel@jd0e.com
Cast   Chandler@jd0e.com
Cast   Phoebe@jd0e.com
Cast   Janice@jd0e.com
Others Janice@jd0e.com
```

4. Let's export the contacts:

```
Get-Contact -ResultSize unlimited | select identity, name,displayname,firstname,lastname>windowemailaddress | export-csv contacts.csv
```

```
DisplayName WindowsEmailAddress
-----
Zsolt Agoston zsolt.agoston@lucasfettes.co.uk
Zsolt Gmail zsolt@gmail.com
```

- As the public folder migration is a little cumbersome between O365 and on-prem, even with modern public folder mailboxes, we simply **export all the public folders** from an Outlook client into a PST file for future ingestion



Migrate users to agzsolt.com on-prem

Now we create a migration batch that will synchronize and move the jd0e.com mailboxes to the on-prem endpoint. We create our first batch called "First Ones" from **first.csv**:

first.csv

```
EmailAddress
Ross@jd0e.com
Joey@jd0e.com
Monica@jd0e.com
Rachel@jd0e.com
Chandler@jd0e.com
Phoebe@jd0e.com
Janice@jd0e.com
CentralPerk@jd0e.com
```

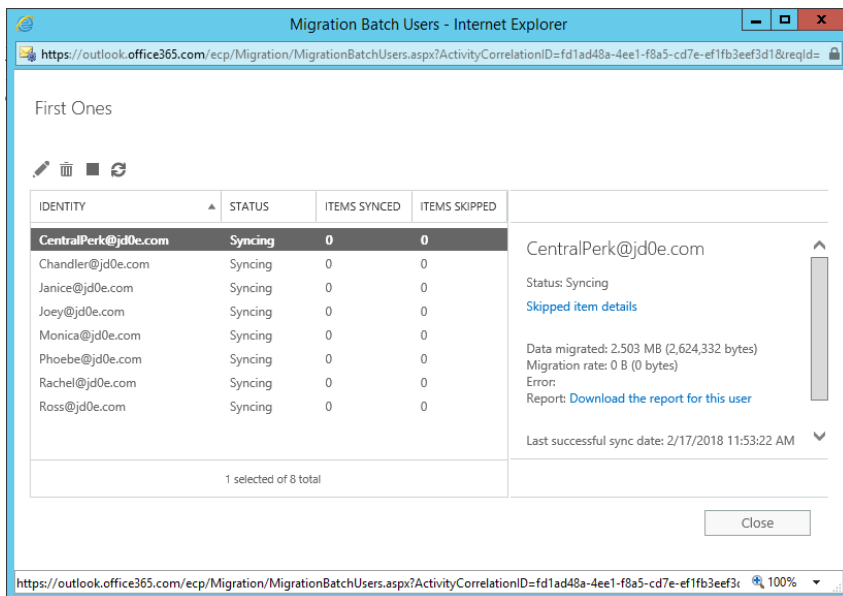
Script

```
New-MigrationBatch -Name "First Ones" -TargetEndpoint "agzsolt" -BadItemLimit unlimited -TargetDeliveryDomain agzsolt.com -CSVData ([System.IO.File]::ReadAllBytes("C:\first.csv")) -TargetDatabases "e9bdf60-047b-4542-a36c-e923f9f14d9d" -Verbose
```

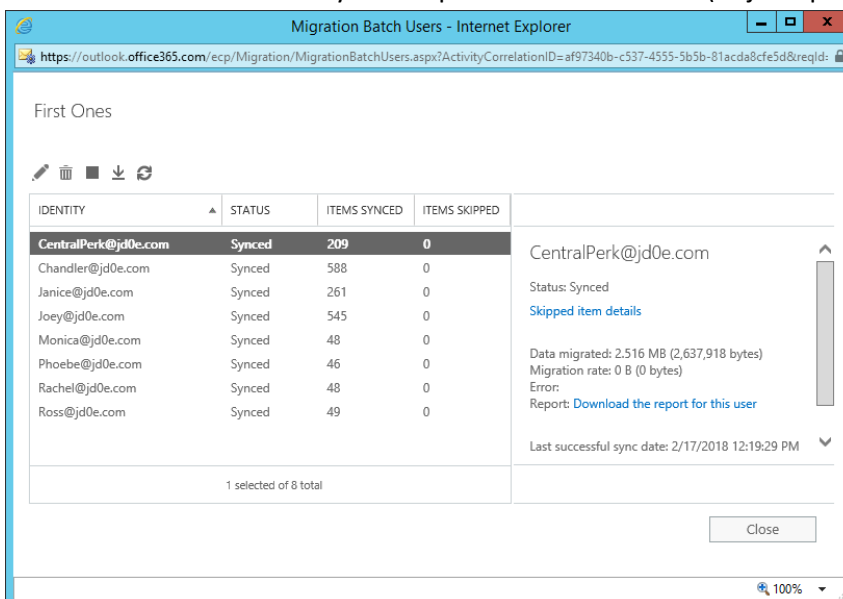
```
PS C:\> New-MigrationBatch -Name "First Ones" -TargetEndpoint "agzsolt" -BadItemLimit unlimited -TargetDeliveryDomain agzsolt.com -CSVData ([System.IO.File]::ReadAllBytes("C:\first.csv")) -TargetDatabases "e9bdf60-047b-4542-a36c-e923f9f14d9d" -Verbose
VERBOSE: Do you want to import the CSV file "First Ones" to migrate mailboxes for "jd0e.onmicrosoft.com"?
```

```
Identity Status Type TotalCount
-----
First Ones Stopped ExchangeRemoteMove 8
```

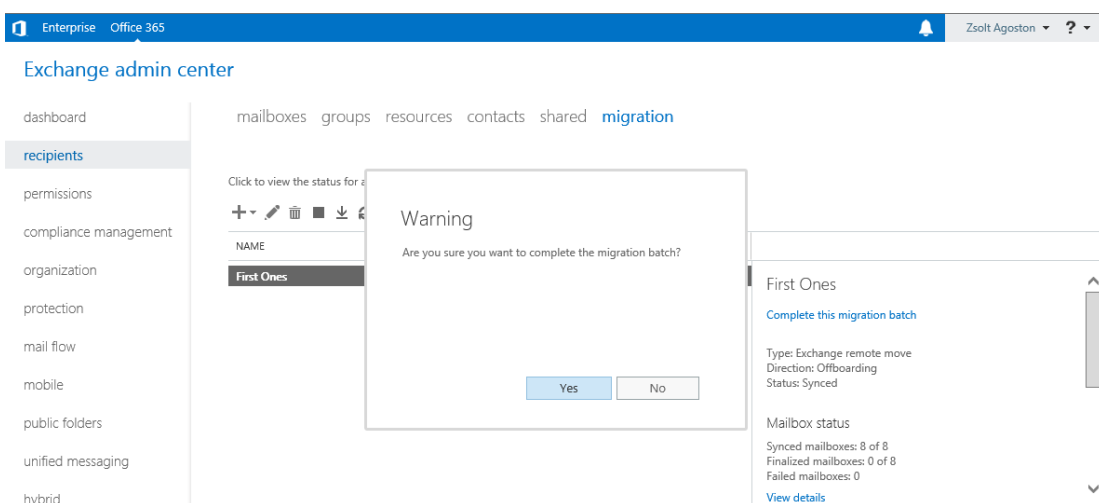
```
PS C:\>
```



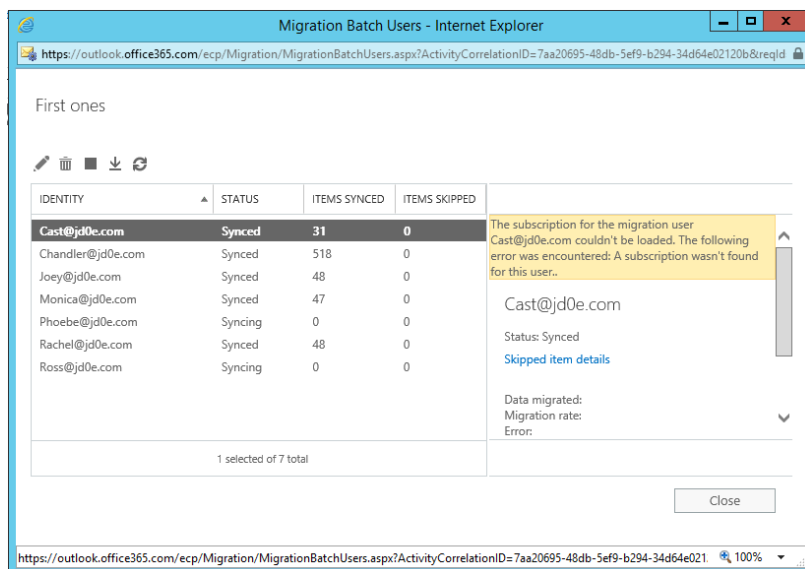
When it's done we are ready to complete the whole batch (or just specific mailboxes, it depends on our needs)



We complete the migration batch and make sure the users can access their mailboxes and they are functional



Just to mention: the shared mailboxes need a license to be assigned to them



After the migration, we see that the on-prem server handles the mailboxes as local mailboxes:

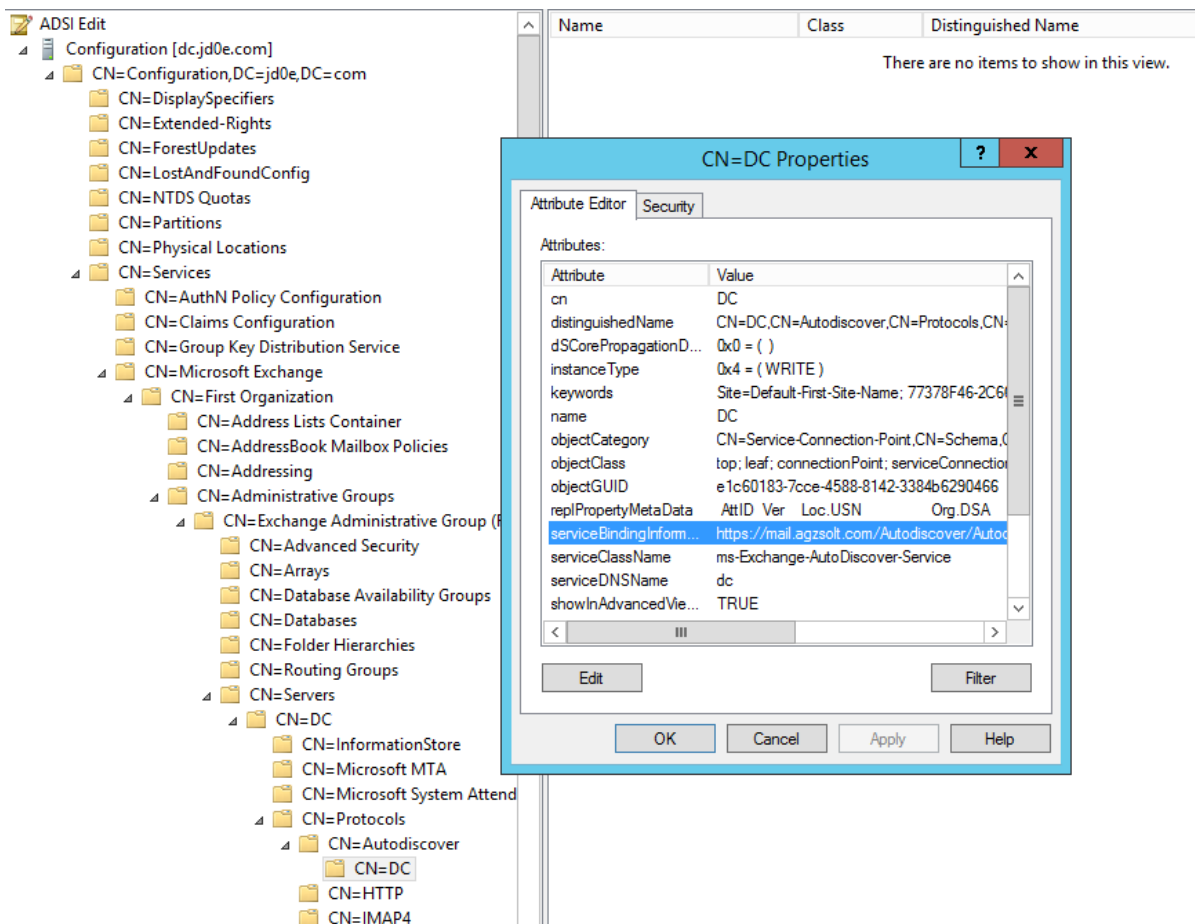
[mailboxes](#) groups resources contacts shared migration

DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
Chandler Bing	User	Chandler@jd0e.com
Janice Hosenstein	User	Janice@jd0e.com
Joey Tribbiani	User	Joey@jd0e.com
Monica Geller	User	Monica@jd0e.com
Person 1	Office 365	person1@agzsolt.com
Person 10	Office 365	person10@agzsolt.com
Person 2	Office 365	person2@agzsolt.com
Person 3	Office 365	person3@agzsolt.com
Person 4	Office 365	person4@agzsolt.com
Person 5	Office 365	person5@agzsolt.com
Person 6	Office 365	person6@agzsolt.com
Person 7	Office 365	person7@agzsolt.com
Person 8	Office 365	person8@agzsolt.com
Person 9	Office 365	person9@agzsolt.com
Phoebe Buffay	User	Phoebe@jd0e.com
Rachel Green	User	Rachel@jd0e.com
Ross Geller	User	Ross@jd0e.com
za	User	za@agzsolt.com

At this point we change the local **SCP** record for **autodiscover** on the jd0e.com (source) **domain controller**, because this is the first place the server is looking for the autodiscover.xml data file which will not return the right values. We change that to point to the agzsolt.com (destination) autodiscover file:

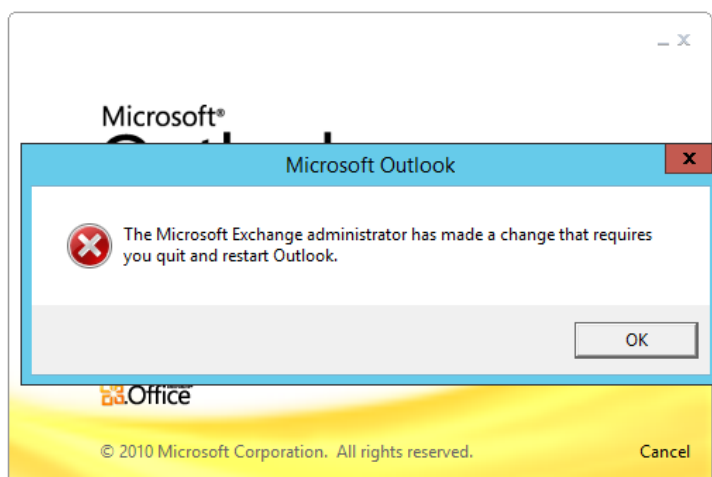
<https://mail.agzsolt.com/Autodiscover/Autodiscover.xml>

This step ensures un-broken Outlook functionality for all the users with domain-joined computers.



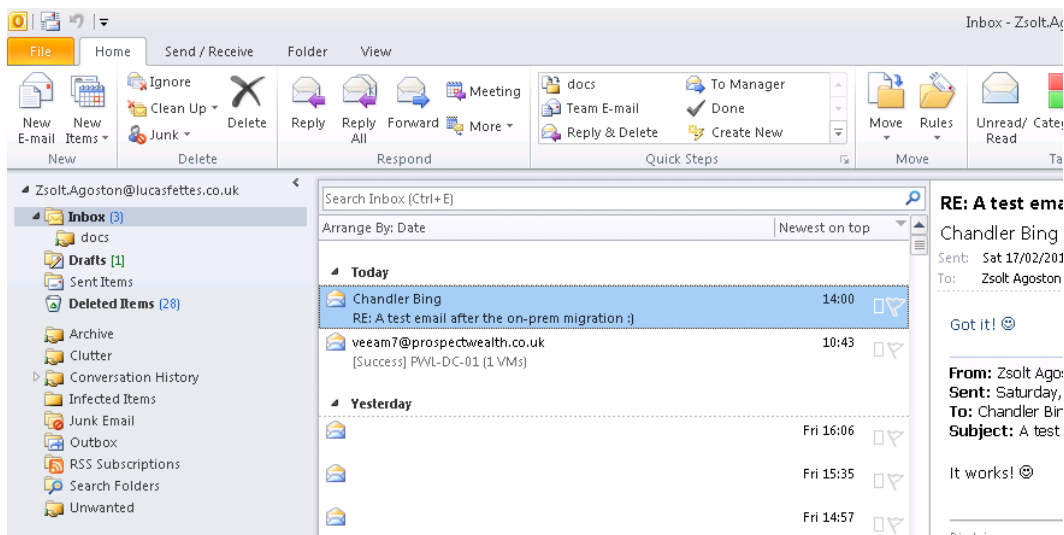
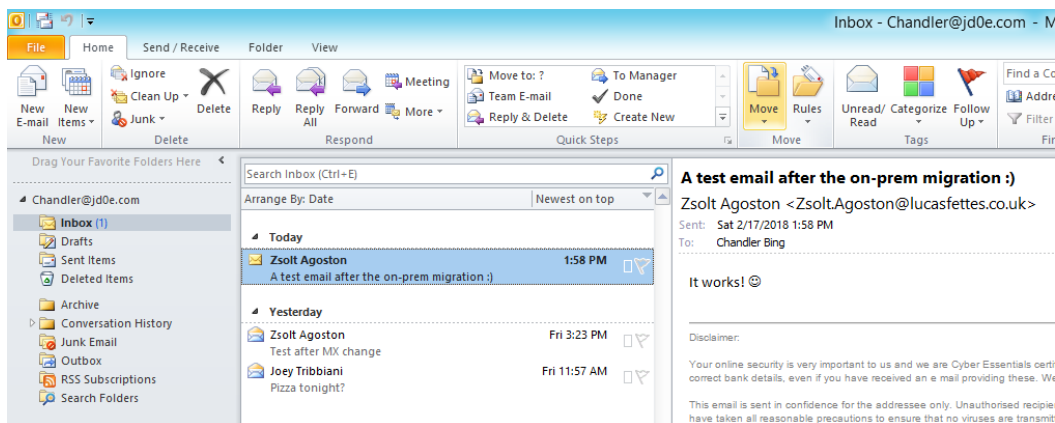
Note that the windows Outlook client is relying on the autodiscover record to locate public folders and it checks the SCP record first when it's opened. If we changed it before moving the public folder mailbox to the new server, it would give us an error message on the client side!

Once the users try to log in, Outlook notifies them of the changes in the background - the server name will be updated in the profile - and the users will be asked to close and open Outlook again, just like after a cloud migration:



Now another good news is that from this point if a user needed to re-create his/her Outlook profile on a domain-joined client (even on the source-side in the jd0e.com forest), they won't be prompted for their password, as long as the passwords match on the original jd0e.com and the new agzsolt.com forests - the kerberos ticketing will work flawlessly

After logging in, we test the mail flow:



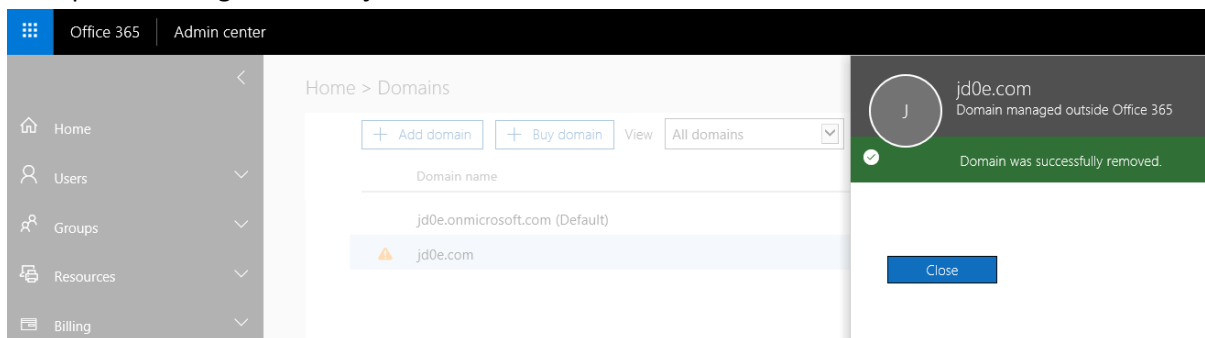
Excellent! The mail flow works in both directions!

Before we forget, we remove the old **jd0e.onmicrosoft.com STMP addresses** from the moved mailboxes.

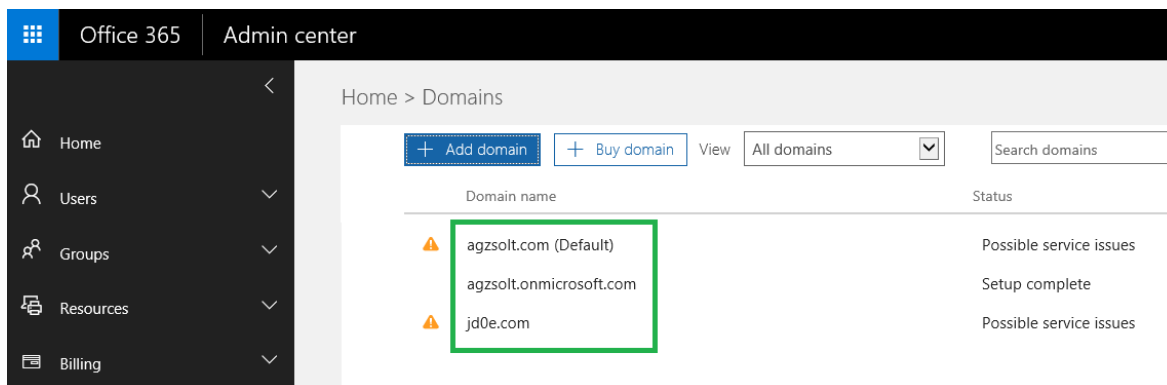
```
import-csv users.csv | foreach {
$name=$_.FirstName
Set-Mailbox -Identity $name -EmailAddresses @{remove="$name@jd0e.onmicrosoft.com" }
}
```

Strip down the old tenant

As a next step we remove of our **business domains** from the source tenant and add them to the target. In our example it is a single domain: **jd0e.com**

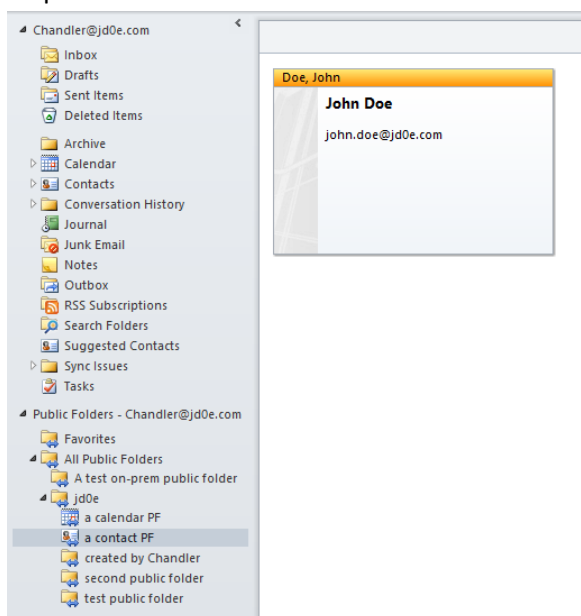


After removing **jd0e.com** domain from the **jd0e.onmicrosoft.com** tenant we **add that to agzsolt.onmicrosoft.com**



Perfect!

Now to sort the public folders we simply create a **jd0e** subfolder in the local **Public Folder database** and import the **PF.pst** file there



Perfect!

Sorting the post-migration tasks: permissions check, distribution lists and contacts creation

Amazing news that the **mailbox permissions are inherited**, they were mirrored during the migration so we don't need to worry about that

```
[PS] C:\>get-mailbox centralperk | Get-MailboxPermission | select user,accessrights

User                                AccessRights
----
NT AUTHORITY\SELF                    <FullAccess, ReadPermission>
NT AUTHORITY\SYSTEM                  <FullAccess, ExternalAccount, ReadPermission>
AGZSOL\Rose Geller                  <FullAccess>
AGZSOL\Joey Tribbiani                <FullAccess>
AGZSOL\Monica Geller                 <FullAccess>
AGZSOL\Rachel Green                  <FullAccess>
AGZSOL\Chandler Bing                 <FullAccess>
AGZSOL\Phoebe Buffay                 <FullAccess>
AGZSOL\Janice Hosenstein             <FullAccess>
AGZSOL\za                            <FullAccess>
AGZSOL\Domain Admins                 <FullAccess>
AGZSOL\Enterprise Admins             <FullAccess>
AGZSOL\Organization Management       <FullAccess>
NT AUTHORITY\SYSTEM                  <FullAccess>
NT AUTHORITY\NETWORK SERVICE         <FullAccess>
AGZSOL\za                            <FullAccess, DeleteItem, ReadPermission, ChangePermission, ChangeOwner>
AGZSOL\Domain Admins                 <FullAccess, DeleteItem, ReadPermission, ChangePermission, ChangeOwner>
AGZSOL\Enterprise Admins             <FullAccess, DeleteItem, ReadPermission, ChangePermission, ChangeOwner>
AGZSOL\Organization Management       <FullAccess, DeleteItem, ReadPermission, ChangePermission, ChangeOwner>
AGZSOL\Public Folder Management     <ReadPermission>
AGZSOL\Delegated Setup               <ReadPermission>
AGZSOL\Exchange Servers              <FullAccess, ReadPermission>
AGZSOL\Exchange Trusted Subsystem   <FullAccess, DeleteItem, ReadPermission, ChangePermission, ChangeOwner>
AGZSOL\Managed Availability Servers <ReadPermission>
```

Send-as permissions are moved through as well:

```
[PS] C:\>get-mailbox centralperk | get-ADPermission | where <$_.extendedrights -like "*send*">
```

Identity	User	Deny	Inherited
agzsolt.com/My Bu...	NT AUTHORITY\SELF	False	False
agzsolt.com/My Bu...	AGZSOLT\Ross Geller	False	False
agzsolt.com/My Bu...	AGZSOLT\Joey Trib...	False	False
agzsolt.com/My Bu...	AGZSOLT\Monica Ge...	False	False
agzsolt.com/My Bu...	AGZSOLT\Rachel Green	False	False
agzsolt.com/My Bu...	AGZSOLT\Chandler ...	False	False
agzsolt.com/My Bu...	AGZSOLT\Phoebe Bu...	False	False
agzsolt.com/My Bu...	AGZSOLT\Janice Ho...	False	False
agzsolt.com/My Bu...	AGZSOLT\CentralPerk	False	False

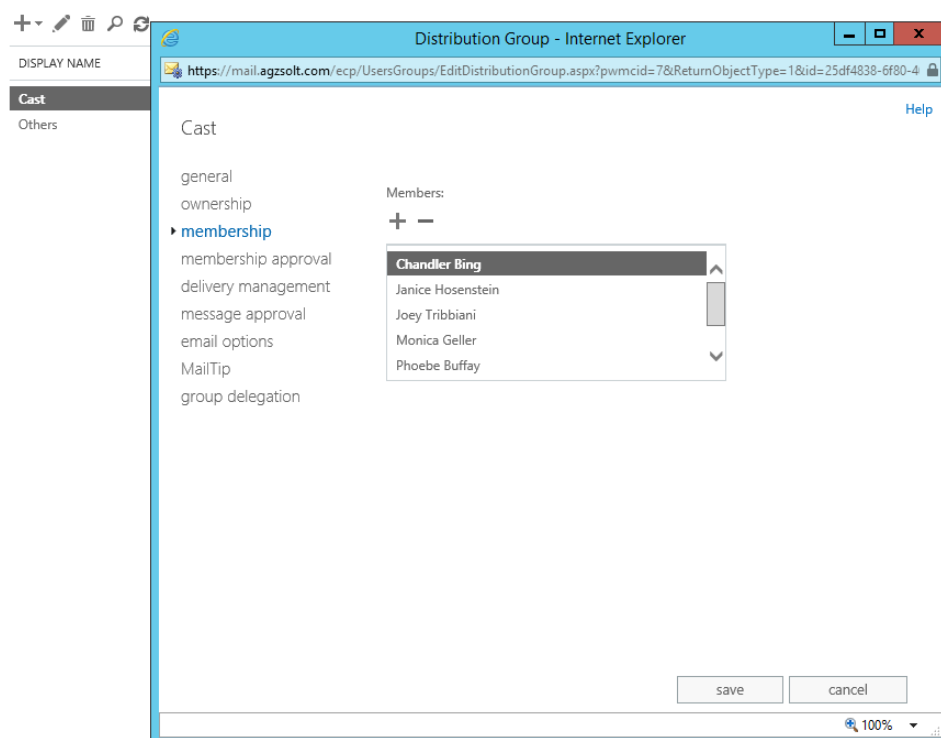
```
[PS] C:\>
```

Now we create the distribution groups with the right useraccounts

```
import-csv distro-list.csv | foreach {
$SAM=$_.SamAccountName
$name=$_.DisplayName
$win=$_.WindowsEmailAddress
New-DistributionGroup -Name $name -DisplayName $name -PrimarySmtpAddress $win -Type distribution -
IgnoreNamingPolicy:$true -ModerationEnabled:$false -OrganizationalUnit "OU=DGs,OU=jd0e,OU=My
Business,DC=agzsolt,DC=com" -Confirm:$false
Set-DistributionGroup -Identity $win -RequireSenderAuthenticationEnabled:$false
}
```

Populate with the members:

```
import-csv distro.csv | foreach {
$group=$_.Group
$member=$_.PrimarySmtpAddress
Add-DistributionGroupMember -Identity $group -Member $member -Confirm:$false
}
```



And to finish the process, we create the **contacts**:

```
import-csv contacts.csv | foreach {
$name=$_.Name
$disp=$_.DisplayName
$fn=$_.FirstName
$ln=$_.LastName
$email=$_.WindowsEmailAddress
New-MailContact -Name $name -DisplayName $disp -FirstName $fn -LastName $ln -ExternalEmailAddress $email -
OrganizationalUnit "OU=Contacts,OU=jd0e,OU=My Business,DC=agzsolt,DC=com" -Confirm:$false
}
```

From this point it's a normal migration to the cloud scenario.

MIGRATE BACK TO THE CLOUD

That's the easy and well documented part of our job, first we create the migration endpoint in the cloud server, just like we did the first time on the source tenant. This time we do the exact same steps, and we call this endpoint **"agzsolt"** as well.

An important thing is to move the OU that contains all the migrated accounts to an OU that is a **synced OU** so the users will appear in the tenant!

```
Move-ADObject -Identity "OU=jd0e,OU=non-syncing,OU=My Business,DC=agzsolt,DC=com" -TargetPath "OU=synced,OU=My Business,DC=agzsolt,DC=com"
```

We create a file called **UpToTheCloud.csv** and start the migration batch:

UpToTheCloud.csv

EmailAddress
Ross@jdoe.com
Joey@jdoe.com
Monica@jdoe.com
Rachel@jdoe.com
Chandler@jdoe.com
Phoebe@jdoe.com
Janice@jdoe.com
CentralPerk@jdoe.com

Script:

```
New-MigrationBatch -Name "Up Back To The Cloud" -SourceEndpoint "agzsolt" -BadItemLimit unlimited -
TargetDeliveryDomain agzsolt.mail.onmicrosoft.com -CSVData ([System.IO.File]::ReadAllBytes("C:\UpToTheCloud.csv"))
```

```
PS C:\> New-MigrationBatch -Name "Up Back To The Cloud" -SourceEndpoint "agzsolt" -BadItemLimit unlimited -TargetDeliveryDomain agzsolt.mail.onmicrosoft.com -CSVData ([System.IO.File]::ReadAllBytes("C:\UpToTheCloud.csv"))
```

Identity	Status	Type	TotalCount
Up Back To The Cloud	Stopped	ExchangeRemoteMove	8

```
PS C:\>
```

Start the migration

[mailboxes](#) [groups](#) [resources](#) [contacts](#) [shared](#) [migration](#)

Click to view the status for all current migration batches. [Status for all batches](#)

Up Back To The Cloud

IDENTITY	STATUS	ITEMS SYNCED	ITEMS SKIPPED
CentralPerk@jd0e.com	Syncing	0	0
Chandler@jd0e.com	Syncing	0	0
Janice@jd0e.com	Syncing	0	0
Joey@jd0e.com	Syncing	0	0
Monica@jd0e.com	Syncing	0	0
Phoebe@jd0e.com	Syncing	0	0
Rachel@jd0e.com	Syncing	0	0
Ross@jd0e.com	Syncing	0	0

1 selected of 8 total

CentralPerk@jd0e.com

Status: Syncing

[Skipped item details](#)

Data migrated: 2.974 MB (3,118,796 bytes)
 Migration rate: 0 B (0 bytes)
 Error:
 Report: [Download the report for this user](#)

Last successful sync date: 2/17/2018 4:00:44 PM

Close

Now it's time to complete the migration batch

mailboxes groups resources contacts shared **migration**

Click to view the status for all current migration batches. [Status for all batches](#)

+ - ✎ 🗑️ ■ ⬇️ ↺ ...

NAME	STATUS	TOTAL	SYNCED	FINALIZED	FAILED
Up Back To The Cloud	Synced				

Warning

Are you sure you want to complete the migration batch?

[Yes](#) [No](#)

Up Back To The Cloud

[Complete this migration batch](#)

Type: Exchange remote move
Direction: Onboarding
Status: Synced

Mailbox status

Synced mailboxes: 8 of 8
Finalized mailboxes: 0 of 8
Failed mailboxes: 0

[View details](#)

After the batch is done we can see the mailboxes finally appearing in the cloud

Enterprise Office 365

Exchange admin center

dashboard recipients permissions compliance management organization protection mail flow mobile public folders unified messaging hybrid

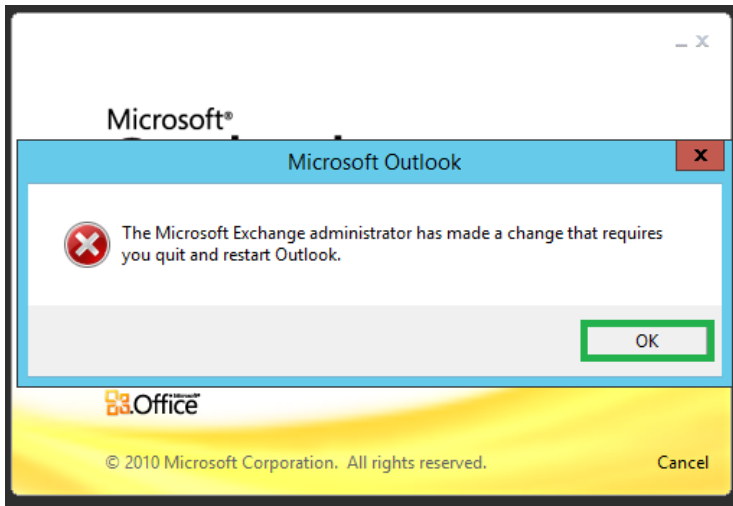
mailboxes groups resources contacts shared migration

✎ 🔍 ↺ ...

DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS
admin	User	admin@agzsolt.onmicrosoft.com
Chandler Bing	User	Chandler@jd0e.com
Janice Hosenstein	User	Janice@jd0e.com
Joey Tribbiani	User	Joey@jd0e.com
Monica Geller	User	Monica@jd0e.com
Person 1	User	person1@agzsolt.com
Person 10	User	person10@agzsolt.com
Person 2	User	person2@agzsolt.com
Person 3	User	person3@agzsolt.com
Person 4	User	person4@agzsolt.com
Person 5	User	person5@agzsolt.com
Person 6	User	person6@agzsolt.com
Person 7	User	person7@agzsolt.com
Person 8	User	person8@agzsolt.com
Person 9	User	person9@agzsolt.com
Phoebe Buffay	User	Phoebe@jd0e.com
Rachel Green	User	Rachel@jd0e.com
Ross Geller	User	Ross@jd0e.com
Zsolt Agoston	User	za@agzsolt.onmicrosoft.com

I personally like to **change the SCP domain for autodiscover** in the jd0e domain to <https://autodiscover-s.outlook.com/Autodiscover/Autodiscover.xml> which makes faster discovery at later profile creations, but this step can be omitted.

The clients will receive another notification of the background changes after which they need to restart Outlook again and we are done!



Tidying up

We still have a few things to sort:

1. We **assign the appropriate licenses** to the migrated accounts

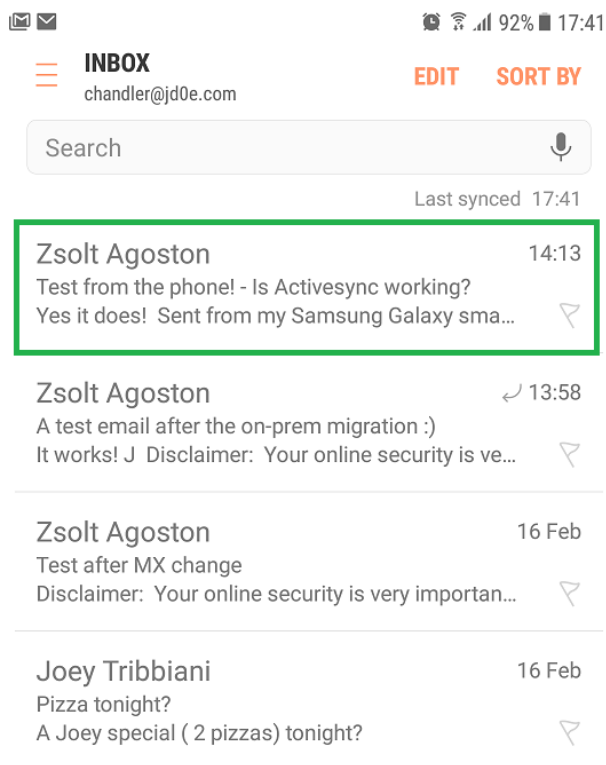
	Display name	Username	Status	Sync Type
<input type="checkbox"/>	admin	admin@agzsolt.onmicrosoft.com	Office 365 Enterprise E3	In cloud
<input type="checkbox"/>	Central Perk	CentralPerk@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Chandler Bing	Chandler@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Janice Hosenstein	Janice@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Joey Tribbiani	Joey@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Monica Geller	Monica@jd0e.com	Unlicensed	Synced with...
<input type="checkbox"/>	On-Premises Directory Synchronizatio...	Sync_MAIL_58464beefd6a@agzsolt.onmicrosoft...	Unlicensed	Synced with...
<input type="checkbox"/>	On-Premises Directory Synchronizatio...	Sync_MAIL_98e0f4510429@agzsolt.onmicrosoft...	Unlicensed	Synced with...
<input type="checkbox"/>	On-Premises Directory Synchronizatio...	Sync_MAIL_75714970832d@agzsolt.onmicrosoft...	Unlicensed	Synced with...
<input type="checkbox"/>	Person 1	person1@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 10	person10@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 2	person2@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 3	person3@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 4	person4@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 5	person5@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 6	person6@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 7	person7@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 8	person8@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input type="checkbox"/>	Person 9	person9@agzsolt.com	Office 365 Enterprise E3	Synced with...
<input checked="" type="checkbox"/>	Phoebe Buffay	Phoebe@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Rachel Green	Rachel@jd0e.com	Unlicensed	Synced with...
<input checked="" type="checkbox"/>	Ross Geller	Ross@jd0e.com	Unlicensed	Synced with...
<input type="checkbox"/>	Zsolt Agoston	za@agzsolt.onmicrosoft.com	Office 365 Enterprise E3	In cloud

```
import-csv users.csv | foreach {
$fn=$_.FirstName
Set-MsolUser -UserPrincipalName "$fn@jd0e.com" -UsageLocation "GB"
Set-MsolUserLicense -UserPrincipalName "$fn@jd0e.com" -AddLicenses "agzsolt:ENTERPRISEPACK"
}
```

2. The **public folders need to be moved to the cloud**. Again, Microsoft's solution is a pretty cumbersome way, since the mailbox database is pretty small I use a simple client to export them in a PST file and import it back to a cloud managed PF mailbox.

After migrating back to the cloud, the **mobile phones will start working again**. In few cases users are prompted for their passwords by the device after which the connection goes back to normal.

Samsung S7 phone



We are done!



Z.