

ISSUE	HEURISTIC IMPROVEMENT	FREQUENCY (0-4)	IMPACT (0-4)	PERSISTENCE (0-4)	SEVERITY (AVERAGE)
Small text hard to see for visually impaired	Add high visibility option	1	3	4	2.7
Buttons small on mobile	Implement actual mobile app	2	2	3	2.3
User manual not easily accessible from home page	Add link to user manual	1	2	1	1.3
Can't log out quickly	Add omnipresent logout button	2	1	2	1.7