

PUERTO RICO TELECOMMUNICATIONS TARIFF

of

WorldNet Telecommunications, Inc.

Centro Internacional de Mercadeo
90 Carretera 165, Suites 201-202
Guaynabo, PR 00968-8059

TELECOMMUNICATIONS SERVICE

This Tariff ("Tariff") contains the rates applicable to the furnishing of local exchange telecommunications services provided by WorldNet Telecommunications, Inc. ("WorldNet") within the Commonwealth of Puerto Rico. This Tariff is on file with the Puerto Rico Telecommunications Regulatory Board ("TRB"). Copies may be inspected during normal business hours at the WorldNet's principal place of business: Centro Internacional de Mercadeo, 90 Carretera 165, Suites 201-202 Guaynabo, PR 00968-8059.

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(C)

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CHECK SHEET

The Title Sheet and Sheets 1 through 178 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed. An asterisk appearing next to a revision number indicates a page submitted with a filing to the Commission on the issue date appearing below.

SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION
Title	Second Revised		
1	Nineteenth Revised*	27	First Revised
2	Eleventh Revised	28	First Revised
3	Thirteenth Revised*	29	First Revised
4	Second Revised	30	First Revised
5	Second Revised	31	Second Revised
6	Fourth Revised	32	Second Revised
7	First Revised	33	First Revised
8	First Revised	34	First Revised
9	First Revised	35	Second Revised
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12	First Revised	37	First Revised
13	Second Revised	38	First Revised
14	Second Revised	39	First Revised
15	First Revised	40	First Revised
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CHECK SHEET, Continued

SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION
51	First Revised	74	First Revised
52	First Revised	75	Second Revised
53	First Revised	76	First Revised
54	First Revised	77	First Revised
55	Second Revised	78	First Revised
56	First Revised	79	First Revised
57	First Revised	80	First Revised
58	First Revised	81	First Revised
59	Second Revised	82	First Revised
60	Third Revised	83	First Revised
61	First Revised	84	Third Revised
62	First Revised	85	Third Revised
63	First Revised	86	First Revised
64	First Revised	87	Second Revised
65	First Revised	88	Second Revised
66	First Revised	89	Third Revised
67	Second Revised	90	First Revised
68	Third Revised	91	First Revised
68.1	Original	92	First Revised
68.2	Original	93	First Revised
68.21	Original	94	First Revised
68.3	Original	94.1	Original
68.4	Original	95	First Revised
68.5	Original	96	First Revised
68.6	Original	97	First Revised
69	Second Revised	98	Third Revised*
70	Second Revised	99	First Revised
70.1	Original	100	First Revised
71	Second Revised		
72	First Revised		
73	First Revised		

CHECK SHEET, Continued

SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION
101	First Revised	136.2	Third Revised	147	Original
102	First Revised	136.3	Second Revised	148	Original
103	First Revised	136.4	Second Revised	149	Original
104	First Revised	136.5	First Revised	150	First Revised
105	First Revised	136.6	First Revised	151	First Revised
106	Second Revised	136.7	Second Revised	152	First Revised
107	First Revised	136.8	First Revised	153	First Revised
108	First Revised	136.9	Second Revised	154	Original
109	First Revised	136.10	Second Revised	155	Original
110	First Revised	137	Fourth Revised	156	Original
111	First Revised	137.1	Original	157	Original
112	First Revised	138	Fifth Revised	158	Original
113	First Revised	138.1	Third Revised	159	Original
114	First Revised	138.11	Third Revised	160	Original
115	First Revised	138.2	First Revised	161	Original
116	First Revised	138.3	Third Revised	162	Original
117	First Revised	138.4	First Revised	163	Original
118	First Revised	138.5	First Revised	164	Original
119	First Revised	139	Fourth Revised	165	Original
120	First Revised	139.1	First Revised	166	Original
121	First Revised	139.2	First Revised	167	Original
122	First Revised	139.3	First Revised	168	Original
123	First Revised	139.4	First Revised	169	Original
124	First Revised	139.5	First Revised	170	First Revised
125	First Revised	139.6	First Revised	171	First Revised
126	First Revised	139.7	First Revised	172	Original
127	First Revised	139.8	First Revised	173	Original
128	First Revised	139.9	First Revised	174	Original
129	First Revised	139.10	First Revised	175	Original
130	First Revised	139.11	First Revised	176	Original
131	Second Revised	139.12	Original	177	Original
132	Second Revised	140	Original	178	Original
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TABLE OF CONTENTS

Check Sheet	1
Table of Contents	4
Concurring Carriers	7
Connecting Carriers	7
Other Participating Carriers	7
Explanation of Symbols	7
Tariff Format	8
Application of Tariff	9
 Section 1 - Technical Terms and Abbreviations	 10
 Section 2 - Rules and Regulations.....	 14
2.1. Undertaking of Company.....	14
2.2. Limitations	14
2.3. Use	15
2.4. Liabilities of the Company.....	16
2.5. Equipment and Facilities.....	21
2.6. Customer Responsibilities	22
2.7. Interruption of Service	23
2.8. Restoration of Service	23
2.9. Minimum Service Period and Early Termination	24
2.10. Payments and Billing	25
2.11. Cancellation by Company	28
2.12. Advanced Payments and Deposits	30
2.13. Interconnection	30

TABLE OF CONTENTS, Continued

Section 3 - Service Descriptions and Rates	31	
3.1. Service Ordering Charges	31	
3.2. Basic Business Line Service.....	32	
3.3. Residential Lines and Services.....	36	
3.4. Custom Call Features	39	
3.5. Directory Assistance.....	47	
3.6. Centrex Calling Features	48	
3.7. Blocking Features and Restrictions	52	
3.8. Extended Area Service	53	
3.9. Toll Service and Toll Free Service.....	56	
3.10. WATS Service and Dedicated Inward Dial Service (DID).....	59	
3.11. Digital and Data Services	61	
3.12. Miscellaneous Services	65	
3.13. Charges Associated with Premises Visit.....	66	
3.14. Taxes and Surcharges.....	67	
3.15. Discounts.....	70	
3.16. Individual Case Basis (ICB) Arrangements	71	
Section 4 - Frame Relay Access Service (FRAS)	72	
4.1. General	72	
4.2. Rate Regulations	75	
4.3. Optional Rate Plans	80	
Section 5 - Digital Subscriber Line (DSL) Service	86	
5.1 Asymmetric Digital Subscriber Line (ADSL) Service.....	86	
Section 6 - Integrated Services Digital Network Service	90	
6.1. General	90	
6.2. General Rules	90	
6.3. Description	94	
6.4. Features	95	
6.5. Rates and Charges	98	
6.6. Measured Service	99	
Section 7 - Intra-Island Switched Access Service	100	(M)
7.1. General	100	
7.2. Reference to Other Tariffs.....	100	
7.3. General Rules	100	
7.4. ISAS Description and Provision.....	101	
7.5. Request and Service Order	101	
7.6. Rates and Charges	102	(M)

*Material Moved From Sheet 6

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TABLE OF CONTENTS, Continued

Section 8 - Payphone Access Line Service	103	
8.1. General	103	
8.2. Terms and Conditions	103	
8.3. Optional Services	105	
8.4. Rates and Charges	106	
Section 9 - Leased Line Service.....	107	
9.1. General	107	
9.2. Regulations.....	108	
9.3. Minimum Service Period.....	112	
9.4. Grade of Channels	112	
9.5. Rates and Charges	113	
Section 10 – Bundled Services.....	128	
10.1. Business Packages and Plans	128	
Section 11 – Ethernet Virtual Link Service	140	
11.1. General	140	
11.2. Definitions.....	141	
11.3. Service Description	142	
11.4. Regulations.....	143	
11.5. Types of Rates and Charges	144	
11.6. Optional Rate Plans	147	
11.7. Rates and Charges	150	
Section 12 – Reserved for Future Use		(D)
12.1.		
12.2.		
12.3.		(D)
Section 13 – Wholesale Services	173	
13.1. Wholesale Retail Services	173	
Section 14 – Government Agencies.....	179	(N)
14.1. General	179	
14.2. Rates and Charges	179	
Section 15 – Unlimited Residential Line Service	180	
15.1. General	180	
15.2. Rates and Charges	180	(N)

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **change** in regulation
- (D) To signify a **deletion**
- (E) To signify **discontinued** rate or regulation
- (I) To signify a rate **increase**
- (L) To signify material **relocated** in the Tariff
- (N) To signify a **new** rate or regulation
- (R) To signify a rate **reduction**
- (T) To signify a change in **text** but no change in rate or regulation

TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

APPLICATION OF TARIFF

This Tariff governs Company services originating and terminating at points within the Commonwealth of Puerto Rico. Company services are available for business and residential Customers.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Add:

The addition of a vertical service to existing equipment and/or service at one location.

Board or TRB:

Puerto Rico Telecommunications Regulatory Board

Business Service:

A service that conforms to one (1) or more of the following criteria:

- A. used primarily for a paid commercial, professional or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Company:

WorldNet Telecommunications, Inc.

Change:

Substitution of a different type of telephone equipment or rearrangement of equipment, does not involve moving the instrument to a different location. (T)
(T)

Channel:

A communications path between two or more points of termination.

Credit Card:

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the cardholder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Customer:

A person, firm, corporation or other entity which orders or uses Service who, by receiving and using the Service, has agreed to honor the terms of the Service herein, and is responsible for the payment of rates and charges for Service to all Customer locations and for compliance with Tariff regulations.

Disconnect or Disconnection:

The termination of a circuit connection between the originating Station and the Called Station or the Company's operator.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Holidays:

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

Hunting:

Routes a call to an idle Station line in a prearranged group when the Called Station is busy.

Kbps:

Kilobits per second, denotes thousands of bits per second.

LATA:

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Move:

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

PBX:

A private branch exchange.

Premises:

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Station:

Each telephone on a line where no telephone associated with the line is provided on the same Premises and in the same building; the first termination in Station key equipment or a jack for use with a portable telephone.

Subscriber:

See "Customer" definition.

Temporary Disconnect

A temporary disconnection of service without complete termination of the service, in which the facilities and telephone number are held available for resumption of service.

(N)

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(N)

Trunk:

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1.** Company's services are furnished for telecommunications originating and/or terminating in within the Commonwealth of Puerto Rico.
- 2.1.2.** Company is a provider of telecommunications to Customers for their direct transmission and reception of voice, data and other types of communications.
- 2.1.3.** Company provides: access, switching, transport and termination services provided by telecommunications carriers.
- 2.1.4.** The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5.** Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

(C)

(C)

2.2. LIMITATIONS

- 2.2.1.** Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2.** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3.** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. LIMITATIONS, Continued

2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.

2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.3. USE

2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.

2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified Calling Card numbers or invalid Calling Card numbers to the Company, providing falsified or invalid Credit Card numbers to the Company or in any way misrepresenting the identity of the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. USE, Continued

2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.

2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.

2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.

2.4. LIABILITIES OF THE COMPANY

2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate monthly charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.2. Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company including but not limited to orders for blocking, and cancellation.

2.4.3. Company is not liable for any defacement of, or damage to, the equipment or Premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the Premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.

2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

2.4.7. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Puerto Rico law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

2.4.9. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

2.4.10. With respect to Emergency Number 911 Service

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.10. With respect to Emergency Number 911 Service, Continued

B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.4.11. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.

2.4.12. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.

2.4.13. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.14. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.4.15. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES, Continued

- 2.5.2.** At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, Holidays and/or night hours, additional charges may apply.

2.6. CUSTOMER RESPONSIBILITIES

- 2.6.1.** The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making. This includes charges incurred by the Customer both for toll and monthly recurring charges for the full period of time after the Customer cancels the service until the other provider transfers the service. If the Customer, however requests in writing that their service be cut immediately, Customer is only responsible for the proceeding 7 business days after the order was received. This is to ensure Customer does not lose service during a transfer from one provider to another.
- 2.6.2.** The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.6.3.** The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.
- 2.6.4.** The Customer is responsible for all service requests in writing via fax or mail including but not limited to requests to block, cancel services, make any Change to existing services or order new services.

SECTION 2 - RULES AND REGULATIONS, Continued**2.7. INTERRUPTION OF SERVICE**

- 2.7.1.** Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control
- 2.7.2.** For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.7.3.** The Subscriber shall be credited for an interruption of twenty-four hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - $(A/720) \times B$

A = outage time in hours

B = total monthly charge for affected utility

2.8. RESTORATION OF SERVICE

- 2.8.1.** The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2.** When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. MINIMUM SERVICE PERIOD AND EARLY TERMINATION

2.9.1. Month-to-Month Minimum Service Period

The minimum month-to-month Service period is one month (30 days).

2.9.2. Minimum Contract Service Agreement Period

Customers may obtain Service under a separate contract Service agreement which sets forth the minimum contract term. When Service is provided under a Service contract agreement, the term of the contract Service agreement commences on the date when the first invoice is rendered to the Customer (the “Commencement date”).

2.9.3. Early Termination

Customer may terminate a contract Service agreement before specified expiration date, provided that

- A. the Customer is not in default of any term or condition hereof,
- B. Customer provides 90 days prior written notice of its intention to terminate the contract Service agreement (the “notice of termination”), and
- C. Customers pays an early termination fee equivalent to the number of months remaining from the proposed termination date and the actual Expiration Date, multiply by 45% of the average amount invoiced to the Customer by the Company for the past 3 months previous to the Notice of Termination, unless otherwise specified in this Tariff.

SECTION 2 - RULES AND REGULATIONS, Continued**2.10. PAYMENTS AND BILLING**

2.10.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. Service continues to be provided until new provider transitions the service on to theirs or Customer requests discontinuance of service immediately on not less than thirty (30) days notice.

2.10.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and usage charges are billed monthly in arrears while all monthly fixed recurring charges are billed in advance.

2.10.3. From the date the invoice is sent, Customer has fifteen (15) days to object or question such invoice or charge. Any amount invoiced to Customer, as to which there is no controversy, shall be immediately paid. If WorldNet does not receive objection in the manner provided in this tariff within fifteen (15) days after a bill is rendered, the account shall be deemed correct and binding upon Customer.

If the bill is not disputed or paid within 15 days (30 days for Government) of the invoice been rendered, WorldNet will send a disconnection notice advising of the potential disconnection of the service. The notice warns the Customer that if a disconnection is undertaken the client might lose its telephone number due to reassignment to another account. If WorldNet does not receive payment of the undisputed bill within 20 days (or 30 days for Government) after issuing the disconnection notice it would proceed to disconnect the Customer and to eliminate the telephone number.

The Customer may file such complaint, objection, or dispute by mail to the address that follows or personally at our offices located at Centro Internacional de Mercadeo, 90 Carretera 165, Suites 201-202, Guaynabo, PR 00968 during our regular business hours. If the Customer does not pay, question or dispute an invoice or charge thereof, within said fifteen (15) days, the same will be deemed correct, and WorldNet may proceed to suspend or terminate any service which WorldNet is currently providing the Customer. If the Customer files such complaint, objection or dispute (hereinafter collectively referred to as the "Complaint"), WorldNet Customer Service personnel will review the Customers case and issue a report within thirty (30) days from receipt of the Customer's Complaint.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10. PAYMENTS AND BILLING, Continued****2.10.3. Continued**

The Customer will then have ten (10) days from the date of the notification of an adverse decision by the Customer Service Representative, to appeal the same to WorldNet's Manager Customer Service. If no appeal is filed by the Customer and/or the invoice should remain unpaid after the expiration of said ten days period, WorldNet may proceed to discontinue or terminate the services currently provided to the Customer. If the Customer files such an appeal to WorldNet's Manager of Customer Service, the same shall be reviewed within ten (10) days and a Final Decree shall be rendered. If the bill should remain unpaid after the expiration of twenty (20) day period from the notice of the aforementioned adverse Decree, WorldNet may proceed to suspend or terminate any service which it is currently providing the Customer.

The Customer may appeal any adverse Final Decree; within thirty (30) days from the date such decree was notified to the Customer, to Puerto Rico Telephone Regulatory Board (hereinafter referred to as the "Board") located at 235 Ave. Arterial Hostos, Suite 901, San Juan, PR 00918-1453. Such appeal must be filed in writing and signed by the Customer, and contain the Customer's name, address, notification that the Customer is appealing a Decree from the Company, an account of all relevant facts, brief description of the Final Decree, legal citation (if known), the remedy requested and any other matters which the Customer deems appropriate. Please be advised that it is the Customer's obligation to inform the Company that such an appeal has been filed, and also to provide the Company with a copy of all documentation which has submitted as a part thereof.

SECTION 2 - RULES AND REGULATIONS, Continued**2.10. PAYMENTS AND BILLING, Continued**

- 2.10.4.** Any other dispute which the Customer may have, regarding or arising under the service Agreement, and any service which WorldNet is currently providing the Customer, must be made in writing or personally at the Company offices. The Company will notify the Customer of the result of the investigation within (15) fifteen days. If the Customer should not agree with the Company's findings, the Customer may, within thirty (30) days from the date of the Notice of the Company's decision, file a petition for review before the Board. The petition for review shall be in writing, signed by the Customer and shall contain: the Customer's name and address, notification that the Customer is requesting a review of the Company's decision, an account of all relevant facts, a brief description of the Final Decree, legal citations (if known), the remedy requested and any other matter which the Customer deems appropriate. Please be advised that it is the Customer's obligation to inform WorldNet that such an appeal has been filed, and also to provide the Company with a copy of the all documentation which has been submitted as a part thereof.
- 2.10.5.** If payment is not received on undisputed charges within thirty days of the invoice date Customer may be subject to a 1.5 % monthly late payment charge for the unpaid balance. Any undisputed balance will be sent to a collection agency or an attorney within 90 days after the date the invoice was sent. Customer will be responsible for the total cost of collections effort including but not limited to collections agency's fees, and attorney's fees. Customer will be responsible for a \$25 reconnect fee per line if the service canceled for non-payment, as well as any additional fees charged by the carrier to WorldNet for disconnection or reconnection.
- 2.10.6.** The Company may offer an early payment discount between .05% and 1.5% intermittently

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. CANCELLATION BY COMPANY

2.11.1. The Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
- C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
- D. For unlawful use of the service or use of the service for unlawful purpose; or
- E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

2.11.2. Company may discontinue service according to the following conditions upon five (5) days' written notice:

- A. For violation of Company's filed Tariffs; or
- B. For the non-payment of any proper charge as provided by Company's Tariff; or
- C. For Customer's breach of the contract for service between the Company and Customer; or
- D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. CANCELLATION BY COMPANY, Continued

- 2.11.3.** The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.11.4.** The Company may refuse to permit collect calling, Calling Card, third number billing which determines to be fraudulent and/or may limit the use of these billing options or services.

SECTION 2 - RULES AND REGULATIONS, Continued**2.12. ADVANCED PAYMENTS AND DEPOSITS**

The Company requires an advanced payment for all monthly recurring charges and a deposit equal to one month's charges. Deposit may be two times long distance and local service charges. For local service the standard deposit is \$50 per access line. In special cases deposit may be made in the form of a financial guarantee bond. Company reserves the right to adjust the advanced payments and deposits, as necessary.

2.13. INTERCONNECTION

2.13.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system or that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.

2.13.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

2.13.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES**3.1. SERVICE ORDERING CHARGES**

Service order charges apply on a per-order basis to various Customer requests for ordering, connecting, installing, changing or moving of telecommunications services.

3.1.1. Connection Charges

Establishment of signal power, Per business line	\$30.00
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3.1.2. Non-recurring Business Service and Equipment Charges

Other charges, per request	\$34.71
Establish service or moving to another Premises, per request	\$41.54
Per central office line connection or Trunk	\$51.48

3.1.3. Temporary Suspension of Service

Each time service is suspended prior to termination the following charge applies.

Business rate	\$35.00
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3.1.4. Restoration of Service

A charge applies each time a service is reconnected after suspension or termination for nonpayment prior to cancellation of service.

Business rate	\$25.00
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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.1. SERVICE ORDERING CHARGES, Continued****3.1.5. PIC Charge**

A primary carrier ("PIC") pre-subscription charge or change of PIC charge will apply each time a change in presubscribed carrier is performed by Company.

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IntraLATA PIC, Per Line, Per Request \$5.50

InterLATA PIC, Per Line, Per Request \$5.50

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(I)**3.2. BASIC BUSINESS LINE SERVICE**

There are two types of business lines offered. **Business Main Station** Regular Line Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Business Main Station Regular Lines are provided for connection of Customer-provided single-line terminal equipment such as Station sets or facsimile machines.

Business Main Line Service provides lines for key systems in business with multi-line needs. Business Main Line Service provides a Customer with one or more analog, voice grade telephonic communications channels that can be used to place or receive one call at a time. Business Main Lines are provided for connection of Customer provided key systems.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.2. BASIC BUSINESS LINE SERVICE, Continued**

These scales are taken directly from PRTC's tariff based on their central office capacity. We will offer a discount price listed below using the same scale as PRTC.

3.2.1. Unlimited one (1) party, per month, per line capacity of central office

Service	Cost	Capacity
Basic Business, per line Rate 1	\$23.05	40,000 +
Basic Business, per line Rate 2	\$22.35	0,001 - 40,000
Basic Business, per line Rate 3	\$21.90	5,001 - 10,000
Basic Business, per line Rate 4	\$25.25	1,001 - 5,000
Basic Business, per line Rate 5	\$21.60	201 - 1,000
Basic Business, per line Rate 6	\$19.30	200

3.2.2. Unlimited one (1) party, by ex

Business Main, per line Rate 1	\$36.65	40,000 +
Business Main, per line Rate 2	\$35.65	10,001 - 40,000
Business Main, per line Rate 3	\$35.00	5,001 - 10,000
Business Main, per line Rate 4	\$38.25	1,001 - 5,000
Business Main, per line Rate 5	\$34.60	201 - 1,000
Business Main, per line Rate 6	\$32.90	200

3.2.3. Non-Recurring Charge

Outside Move/Install	
Basic Business per line	\$120.00
Business Main, per line	\$130.00

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.2. BASIC BUSINESS LINE SERVICE, Continued****3.2.4. Measured Service**

Measured Service applies to any call originating and terminating within the same metropolitan area. Customer may select either a per unit or per minute Measured Service charge option for this service.

A. Per Unit

Measured Service, Per Unit \$0.13

One unit is charged for each central office that must be used to process the call.

B. Per Minute

Measured Service, Per Minute[†] \$ 0.03 (R)

3.2.5. Measured Service Call Allowance

Each Business Line (Both types),
(PBX and Excluding Additional Trunks)

Local usage allowance applicable to Per Unit option only 85*

[†] This rate is not available for discount.

* Applicable to lines using message units for measured service. Does not apply to lines using per minute rates and lines on special service packages.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.2. BASIC BUSINESS LINE SERVICE, Continued**3.2.6. Trunk Lines**

Business Trunks are designed to handle high-traffic volumes associated with connection to Customer-provided PBX equipment.

Service		Principal Line	Additional Line	CO Capacity
Business, per Trunk	Rate 1	\$40.65	\$28.60	40,000 +
Business, per Trunk	Rate 2	\$39.65	\$27.60	10,001 - 40,000
Business, per Trunk	Rate 3	\$39.00	\$26.95	5,001 - 10,000
Business, per Trunk	Rate 4	\$43.90	\$43.90	1,001 - 5,000
Business, per Trunk	Rate 5	\$39.90	\$39.90	201 - 1,000
Business, per Trunk	Rate 6	\$37.25	\$37.25	- 200

3.2.7. Non-Recurring Charge

Outside Move business main, per line	\$130.00
Outside Move additional Trunk	\$65.00

3.2.8. Puerto Rico Chamber of Commerce Discount Program

- A. Puerto Rico Chamber of Commerce members will receive an additional five percent (5%) discount on the Company's Basic Business Line Service monthly recurring charge applicable to the primary Business Main Line or Main Station, as set forth in Section 3.2.1 and 3.2.2., above. This discount applies exclusively to Business Main Line or Main Station. Basic Business Lines and Services offered under the Company's Bundled Services plans, or any other plan, are ineligible for Puerto Rico Chamber of Commerce Discount Program discounts
- B. Puerto Rico Chamber of Commerce members will receive three hundred (300) local, in-aisland, and interstate calling minutes per month, at no additional charge. Calling minutes apply exclusively to the Customer's primary business Main Line or Main Station. Unused minutes each month do not carry over to the following month, may not be applied to any other Service, are not subject to any further discount or credit. Applicable local, in-aisland, and interstate per minute charges apply to calling minutes beginning with the 301st calling minute each month.
- C. Puerto Rico Chamber of Commerce membership is subject to Company verification.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.2. BASIC BUSINESS LINE SERVICE, Continued****3.2.9 Local Interconnection Service****A. Description** Page 106/148

Local Interconnection Service provides a port on the Company's network, as defined below that enables two-way public switched telephone network (PSTN) interconnection. The Local Interconnection Service provides local interconnection for voice calls within the Incumbent Local Exchange Telephone Company (ILEC) defined local calling area (LCA) and mandatory extended area service (EAS) or any other geographic areas as defined by the Company. Local Interconnection Service also provides access to, but does not include, domestic and international toll service, operator services, telephone number resources, 911 capabilities and other services as defined by the Company and the Customer. For the purposes of providing Local Interconnection Service, the Customer is defined as a competitive service provider that provides voice services to its subscribers. Local Interconnection Service is available to Customers meeting the requirements below in Company's operating territory.

1. Customers must subscribe to either Option A or Option B and Local Interconnection:

a. Local Interconnection Port - Option A

Provides an interface with a Cable Modem Termination System (CMTS). Signaling between the Company's Class 5 end office switch and an embedded multimedia terminal adapter (eMTA) is via the Network-based Call Signaling (NCS) specified by the Cable Television Laboratories (Cablelabs). The Company's Class 5 end office switch uses the calling party and called party information to route the traffic to the appropriate destination. The eMTA and CMTS are provided by the Customer. Alternate forms of Customer interfaces are available on an Individual Case Basis where technical and/or economic feasibility allows.

b. Local Interconnection Port - Option B

Provides an interface to any device provided by the Customer that is connected to a CMTS and eMTA. This interface may be time division multiplexed (TDM) or Internet protocol (IP). The Company's Class 5 end office switch uses the calling party and called party information to route the traffic to the appropriate destination. The eMTA and CMTS are provided by the Customer.

SECTION 14 – GOVERNMENT AGENCIES SERVICES**3.2. BASIC BUSINESS LINE SERVICE, Continued****3.2.19 Basic Business Line Building Entry Facilities Promotion**

Company offers specialized pricing for Business Customers with offices located in buildings where Company already maintains entry facilities. Company's Building Entry Facilities Promotion is subject to a minimum two (2) year contract term under the following rates. Rates exclude applicable taxes and surcharges, set forth in Section 3.14, below. Company's Building Entry Facilities Promotion is available until August 31, 2011.

	MRC	NRC	NRC ADDL BMS/BML Trunk
BMS	\$17.95	\$120.00	\$60.00
			USAGE
Usage local calls (per minute)			\$0.020
Usage intra-island calls (per minute)			\$0.020
Usage domestic (US) calls (per minute)			\$0.020

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.3. RESIDENTIAL LINES AND SERVICES****3.3.1. Rates²**

Service	Monthly	Outside Move
Residential Main Station Regular Line Term Jack-Provided	\$18.80	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$15.10	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$14.00	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$8.45	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$7.60	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$6.45	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$7.25	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$6.70	\$35.00
Residential Main Station Regular Line Term Jack-Provided	\$6.10	\$35.00
Residential Tarifa Medida - Level 1	\$7.25	N/A
Residential Tarifa Medida - Level 2	\$6.70	N/A
Residential Tarifa Medida - Level 3	\$6.10	N/A
Residential 2-Party Main Station Flat	\$7.30	N/A
Residential 2-Party Main Station Flat	\$6.45	N/A
Residential 2-Party Main Station Flat	\$5.80	\$150.00

² The rates differ based on where geographically on the Island the service requested.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.3. RESIDENTIAL LINES AND SERVICES, Continued****3.3.1. Rates³, Continued**

Service	Monthly	Outside Move
Residential 2-Party Main Station (115 M.U.A)	\$13.60	\$75.00
Residential 2-Party Main Station (115 M.U.A)	\$10.55	\$35.00
Residential 2-Party Main Station (115 M.U.A)	\$9.65	\$35.00
Residential 2-Party Main Station Flat	\$17.35	\$35.00
Residential 2-Party Main Station Flat	\$13.70	\$35.00
Residential 2-Party Main Station Flat	\$12.55	\$35.00
Residential 2-Party Main Station (50 M.U.A.)	\$6.05	\$35.00
Residential 2-Party Main Station. (50 M.U.A.)	\$5.45	\$35.00
Residential 2-Party Main Station (50 M.U.A)	\$4.80	\$35.00
Residential Main Line for Key Tele. Sys (Flat)	\$20.80	\$35.00
Residential Main Line for Key Tele Sys (Flat)	\$17.10	\$35.00
Residential Main Line for Key Tele Sys (Flat)	\$16.00	\$35.00
Residential Main Line for Key Tele Sys (Flat)	\$10.45	\$35.00
Residential Main Line for Key Tele Sys (Flat)	\$9.60	\$35.00
Residential Main Line for Key Tele Sys (Flat)	\$8.45	\$35.00
Residential Main Line Key System	\$9.25	\$35.00
Residential Main Line Key System	\$8.70	\$35.00
Residential Main Line Key System	\$8.10	\$35.00
Residential Main Line Key Tel System	\$16.35	\$35.00
Residential Main Line Key Tel System	\$13.25	\$35.00
Residential Main Line Key Tel Sys	\$12.35	\$35.00
Residential Main Station (125 M.U.A.)	\$14.35	N/A
Residential Main Station (125 M.U.A.)	\$11.25	N/A
Residential Main Station (125 M.U.A)	\$10.35	N/A
Residential Line Unlimited Calling	\$18.80	N/A

³ The rates differ based on where geographically on the Island the service requested.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.3. RESIDENTIAL LINES AND SERVICES, Continued****3.3.2. Measured Service**

Measured Service applies to any call originating and terminating within the same metropolitan area. Customer may select either a per unit or per minute Measured Service charge option for this service.

A. Per Unit
Measured Service, Per Unit \$0.13

One unit is charged for each central office that must be used to process the call.

B. Per Minute
Measured Service, Per Minute⁴ \$0.03

⁴ This rate is not available for discount.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES**

Custom Calling Service features are available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service or from all serving offices. Transmission levels may not be sufficient in all cases.

3.4.1. Description**A. *Call Waiting/Cancel Call Waiting***

Call Waiting (CW) provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a CW Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer Disconnects from the call.

B. *Call Forwarding*

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Enhanced – Gives the user the option to Add features such as Line Termination, Speed Calling Individual, Speed Calling Group, Conference Arrangement Attendant Assisted, Conference Arrangement Station Controlled.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.1. Description, Continued****C. *Speed Calling***

This feature allows a user to dial selected numbers using one (1) or two (2) digits. Up to eight (8) numbers (single digit, or thirty (30) numbers with two (2) digits) can be selected.

D. *Three-Way Calling*

The Three-Way Calling feature allows a Customer to Add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the Station group and terminate to a Station within the Station group.

E. *Touch Tone*

1. Touch-tone is the service where the Customer has the capability to originate calls by means of instruments equipped for tone-type address signaling and where the special central office facilities exist.
2. Touch-tone service requires special equipment with standard touch tone telephone instruments.

F. *Caller Identification*

This service identifies the number that is calling.

G. *Group Hunting*

This feature allows the user to set a group of lines as ring down lines that a call will automatically ring to if the preceding line is busy. Different variations include circular Hunting that sends the next call to the top when the last is busy, and straight line Hunting that stops at the bottom of a group.

H. *Directory Charge*

Each Customer will be assessed a charge for a directory book

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates**

Service	Monthly	Outside Move /Install
Call Waiting Residence	\$2.00	\$5.00
Optional Feature Line. Termination	\$2.25	\$5.00
Optional Feature Speed Calling Individual 8 No. Capacity	\$2.40	\$5.00
Optional Feature Speed Calling Individual 30 No. Capacity	\$4.80	\$5.00
Optional Feature Speed Calling Group Lo	\$6.75	\$5.00
Conference Arrangement, Attendant Conf	\$5.75	\$5.00
Conference Arrangement, Meet me Confer	\$1.75	\$5.00
Conference Arrangement, Station Control	\$1.75	\$5.00
		(D)
		(D)
Bonus Evening Plan	\$9.50	\$5.00
Call Waiting for Business	\$2.00	\$5.00
Call Forwarding for Residence	\$2.00	\$5.00
Call Forwarding for Business	\$2.00	\$5.00
Three Way Calling for Residence	\$2.00	\$5.00
Three Way Calling for Business	\$2.00	\$5.00
Speed Calling 8 Number Capacity Residential	\$2.40	\$5.00
Speed Calling 8 Number Capacity Business	\$2.40	\$5.00
Speed Calling 30 Number Capacity Residential	\$4.80	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates, Continued**

Service	Monthly	Outside Move /Install
Speed Calling 30 Number Capacity Business	\$4.80	\$5.00
Combination of 3-Way Call, Call Forward Residential	\$3.60	\$5.00
Combination of 3-Way Call, Call Forward Business	\$3.60	\$5.00
Combination of Call-Wait, 3-Way Call, Call Forward	\$3.60	\$5.00
Combination of Call-Wait, 3-Way Call, Call Forward	\$3.60	\$5.00
Comb. Call-Wait, 3-Way, Call Forward 8 Residential	\$5.40	\$5.00
Comb. Call-Wait, 3-Way, Call Forwarding 8 Business	\$5.40	\$5.00
Comb. Call-Wait, 3-Way, Call Forward 30 Residential	\$7.20	\$5.00
Comb. Call-Wait, 3-Way, Call Forward 30 Business	\$7.20	\$5.00
Tel Touch Key System	\$0.00	\$0.00
Tel Touch Service Residential	\$0.00	\$0.00
Tel-Touch Service For PBX Trunk,	\$0.00	\$0.00
Tel Touch BML	\$0.00	\$0.00
Residential Tel Touch	\$0.00	\$0.00
Caller ID Services for Residential	\$5.50	\$5.00
Caller ID Services for Business	\$7.75	\$5.00
Caller ID Plus Name for Residential	\$6.25	\$5.00
Caller ID Plus Name for Business	\$8.50	\$5.00
Residential Repeat Calling	\$2.50	\$5.00
Business Repeat Calling	\$3.50	\$5.00
Repeat Calling (per activation)	\$0.75	\$5.00
Residential Return Call	\$3.00	\$5.00
Business Return Call	\$4.00	\$5.00
Return Call (per activation)	\$0.75	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates, Continued**

Service	Monthly	Outside Move /Install
Residential Customer Originated Trace	\$7.00	\$5.00
Business Customer Originated Trace	\$7.00	\$5.00
Originated Trace (per activation)	\$1.00	\$5.00
Residential Anonymous Call Reject	\$4.00	\$5.00
Business Anonymous Call Reject	\$4.00	\$5.00
Distinctive Ringing-Residential Service	\$1.75	\$5.00
Distinctive Ringing- Business Service	\$2.50	\$5.00
Selective Call Forwarding-Residential	\$1.75	\$5.00
Selective Call Forwarding-Business.	\$2.50	\$5.00
Selective In call Restrict-Business	\$3.00	\$5.00
Selective Call Acceptance-Residential	\$1.75	\$5.00
Selective Call Acceptance-Business	\$2.50	\$5.00
Caller ID for Bus Service Under DDN	\$7.50	\$5.00
Repeat Call and Return Call	\$3.90	\$5.00
Repeat Call and Distinctive Ring	\$3.30	\$5.00
Repeat Call and Selective Call Forward	\$3.30	\$5.00
Repeat Call and Selective Call Restriction	\$3.30	\$5.00
Repeat Call and Selective Call Acceptance	\$3.30	\$5.00
Return Call and Distinctive Ringing	\$3.30	\$5.00
Return Call and Selective Call Forward	\$3.30	\$5.00
Return Call and Selective Call Restrict	\$3.30	\$5.00
Return Call and Selective Call Acceptance	\$3.30	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates, Continued**

Service	Monthly	Outside Move /Install
Distinctive Ring and Select Call Forward	\$2.75	\$5.00
Distinctive Ring and Select Call Restriction	\$2.75	\$5.00
Distinctive Ring and Select Call Accept	\$2.75	\$5.00
Select Call Forward and Select Call Re	\$2.75	\$5.00
Select Call Forward and Select Call Accept	\$2.75	\$5.00
Select Call Restriction and Select Call Accept	\$2.75	\$5.00
Repeat, Return and Distinctive Ringing	\$4.95	\$5.00
Repeat, Return and Selective Call Forward	\$4.95	\$5.00
Repeat, Return and Select Call Restriction	\$4.95	\$5.00
Repeat, Return and Selective Call Accept	\$4.95	\$5.00
Repeat, Distinct Ring and Select Call Forward	\$4.40	\$5.00
Repeat, Distinct Ring and Select Call Rest	\$4.40	\$5.00
Repeat, Distinct Ring and Select Call Accept	\$4.40	\$5.00
Repeat, Select Call Forward and Call Rest	\$4.40	\$5.00
Repeat, Select Call Forward and Call Accept	\$4.40	\$5.00
Repeat, Select Call Restriction and Call Accept	\$4.40	\$5.00
Return, Distinct Ring and Select Call Forward	\$4.40	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates, Continued**

Service	Monthly	Outside Move /Install
Return, Distinct Ring and Select Call Rest	\$4.40	\$5.00
Return, Distinct Ring and Select Call Accept	\$4.40	\$5.00
Return, Select Call Forward and Call Rest	\$4.40	\$5.00
Return, Select Call Forward and Call Accept	\$4.40	\$5.00
Return, Select Call Restriction and Call Accept	\$4.40	\$5.00
Distinct Ring, Select Call Forward and Restriction	\$3.85	\$5.00
Distinct Ring, Select Call Forward and Accept	\$3.85	\$5.00
Distinct Ring, Select Call Restriction and Accept	\$3.85	\$5.00
Select Call Forward, Restriction and Accept	\$3.85	\$5.00
Repeat, Return, Dist. Ring, Select Call Forward	\$5.95	\$5.00
Repeat, Return, Dist. Ring, Select Call Rest	\$5.95	\$5.00
Repeat, Return, Dist. Ring, Select Call Accept	\$5.95	\$5.00
Repeat, Return, Select Call Forward and Restriction	\$5.95	\$5.00
Repeat, Return, Select Call Forward and Accept	\$5.95	\$5.00
Repeat, Return, Select Call Res. and Accept	\$5.95	\$5.00
Repeat, Dist. Ring, Select Call Forward and Rest	\$5.45	\$5.00
Repeat, Dist. Ring, Select Call Forward and Accept	\$5.45	\$5.00
Repeat, Dist. Ring, Select Call Rest and Accept	\$5.45	\$5.00
Repeat, Select Call For. Restriction and Accept	\$5.45	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.4. CUSTOM CALL FEATURES, Continued****3.4.2. Rates, Continued**

Service	Monthly	Outside Move /Install
Return, Dist. Ring, Select Call For and Rest	\$5.45	\$5.00
Return, Dist. Ring, Select Call For and Accept	\$5.45	\$5.00
Return, Dist. Ring, Select Call Restriction and Accept	\$5.45	\$5.00
Return, Select Call Forward, Restriction and Accept	\$5.45	\$5.00
Dist. Ring, Select Call Forward, Restriction and Accept	\$4.90	\$5.00
Repeat, Return, Dist Ring, Select Call Forward, Rest	\$6.65	\$5.00
Repeat, Return, Dist Ring, Select Call Forward, Accept	\$6.65	\$5.00
Repeat, Return, Dist Ring, Select Call Rest, Accept	\$6.65	\$5.00
Repeat, Return, Select Call Forward, Rest and Accept	\$6.65	\$5.00
Repeat, Dist Ring, Select Call Forward, Rest, Accept	\$6.20	\$5.00
Return, Dist Ring, Select Call Forward, Rest, Accept	\$6.20	\$5.00
6-Serv (Return, Repeat, FW, Dist Ring, Rest, Accept)	\$7.80	\$5.00
2 Party Line Service Additional Charge	\$4.00	\$5.00
Group Hunting Feature For PBX Trunk LI-10.00	\$10.00	\$30.00
Group Hunting Feature for Residence Line	\$10.00	\$30.00
Group Hunting BML	\$10.00	\$30.00
Remote Call Forwarding Service	\$12.80	\$50.00

3.4.3. Bundled Features

Any single Caller ID feature and four of the following features	Monthly \$10.99
---	---------------------------

Caller ID Plus Name (business), Caller ID Services for Business, Call Waiting, Call Forwarding, Three-Way Calling, Return Call (business), Business Repeat Calling, Speed Calling 8 and 30 Number Capacity, Select Call Forwarding (business), Distinctive Ring (business), Selective In Call Restrict (business), Customer Originated Trace, Restrict Caller ID, Anonymous Call Reject, Selective Call Reject.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.5. TELEPHONE DIRECTORIES AND DIRECTORY ASSISTANCE****3.5.1. Telephone Directories**

- A. All residential Customers are entitled to one listing in the alphabetic section of the corresponding directory without additional charge.
- B. All business Customers are entitled to one listing in the alphabetic section and one listing in the classified section, without additional charge. Additional listings in the alphabetic section will be inserted at the monthly rates specified in this tariff and in the classified section at the prevailing monthly rates at the time of insertion.
- C. Upon Customer request, Customer's number may be unlisted or may have additional listings at the monthly rates specified in this tariff.
- D. The contracting for other services such as PBX service or key telephone systems does not increase or extend the privilege of directory listings to the Customer beyond those specified for other basic Services.
- E. The Directory will consist of a general alphabetic section and a classified section that will only contain the corresponding District.

F. Rates

	<u>Monthly Charge</u>	
Additional Listings	\$5.00	
Unlisted Number	\$4.95	(I)

3.5.2. Directory Assistance

The charges below are in addition to charges per local and alternate billing charges including, but not limited to Calling Card, Third Number, and Collect calls, and any other applicable charges.

Directory Assistance (DA), per call, per two number requests	\$1.95	(I)(T)
Directory Assistance (DA) connection charge, per call	\$0.25	(N) (D)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.6. CENTREX CALLING FEATURES****3.6.1. Description**

Centrex is a LEC product designed to offer all of the functions of a PBX system by using the LEC Central Office to perform all PBX tasks for the end user.

3.6.2. Rates

Service	Monthly	Outside Move	
Service Charge ACD Centrex Group	\$335.00	\$0.00	
Call Super Intercom Per Each Direct N	\$3.50	\$0.00	
Call Agent Intercom Per Each Direct No	\$3.50	\$0.00	
Administrative Report Access Port, Per ACD	\$28.50	\$0.00	
RT-100 Manage Info System, Port Interface	\$328.50	\$0.00	
Receive Announcement, Thirty (30) Sec or Less Re	\$19.25	\$0.00	
Receive Announcement, Thirty (31) To (60) Sec Re	\$38.50	\$0.00	
Directory No: Multi Appear-Multi Call A	\$6.75	\$0.00	
Directory No: Multi-Appear-Sing Call A	\$6.75	\$0.00	
Add Dir No: Digital Tel. Only	\$6.75	\$0.00	
VG10-Each Additional Access	\$14.00	\$0.00	
VG11-Each Additional Access	\$8.25	\$0.00	
Access, Delete, or Add To an Existing. Virtual Group		\$15.00	
Monthly Rate & Inst. Charge Per Access	\$35.65	\$0.00	(T)
10 Access or Less: First Access 7 Dig. N	\$24.00	\$125.00	
11 Access or More: First Access 7 Dig. N	\$18.00	\$125.00	
Main C.O. Centrex Station Line Terminals	\$22.40	\$37.50	
Main C.O. Centrex Station Line Terminals	\$22.40	\$37.50	
Main C.O. Centrex Station, At Secondary	\$22.40	\$50.00	
Main C.O. Centrex Station Line Terminals	\$22.40	\$50.00	

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.6. CENTREX CALLING FEATURES, Continued****3.6.2. Rates, Continued**

Service	Monthly	Outside Move
Centrex Add Pilot Number	\$13.65	\$65.00
Flat Rate Centrex Intercommunication LN	\$10.25	\$12.50
Toll Diverting Per Main Centrex Station	\$0.95	\$10.00
Centrex Code Call Trunk Terminal	\$28.75	\$150.00
Centrex Access to Paging Trunk Terminal	\$28.75	\$100.00
Centrex Dictation Trunk Terminal	\$69.00	\$150.00
Centrex Attendant Control Conference	\$57.50	\$100.00
Centrex Conference Arrangement, Station	\$57.50	\$100.00
Centrex Terminal Station Hunting, Per	\$4.30	\$20.00
Centrex Circular Station Hunting Per G	\$4.30	\$20.00
Centrex Secretarial Station Hunting Per	\$4.30	\$20.00
Centrex Fixed Night Service	\$4.60	\$20.00
Centrex Flexible Night Switching	\$6.90	\$20.00
Call Forwarding Busy Line Per Centrex	\$0.45	\$7.50
Call Forwarding Don't Answer Per Centrex	\$0.70	\$7.50
Call Forward Universal, Per Centrex	\$0.95	\$7.50
Call Waiting, Per Centrex Line	\$0.95	\$7.50
Call Forwarding Busy Line and Don't Answer	\$0.95	\$7.50
Call Forward Busy Line and Don't Answer	\$1.65	\$7.50
Call Forwarding Busy Line and Don't Answer	\$2.00	\$7.50

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.6. CENTREX CALLING FEATURES, Continued****3.6.2. Rates, Continued**

Service	Monthly	Outside Move
Speed Calling Individual Short List ⁵	\$2.40	\$7.50
Speed Calling, Individual Long List ⁶	\$4.80	\$7.50
Speed Calling, Group Long List First 20 Centrex Lines ⁵	\$5.75	\$75.00
Speed Calling, Group Long List for Each additional line ⁵	\$0.30	\$0.00
Call Pick Up Per Station	\$2.00	\$7.50
Switching Tie Line Terminals, Each	\$72.15	\$150.00
CCSA Message Calling Record Reproduced	\$175.00	\$0.00
Centrex Dial or Manuel Type Trunk Terminals	\$20.00	\$65.00
Centrex Tie Line Terminals, Outward Direct	\$14.35	\$100.00
Centrex Tie Line Terminals, Inward Dial	\$14.35	\$100.00
Centrex Tie Line Terminals with Outward	\$20.00	\$100.00
Centrex Switching Tie Line Terminals, Local Lines	\$28.70	\$150.00
Centrex Switching Tie Line Terminals, Toll Lines	\$40.00	\$150.00
Centrex Exchange Connect Charge Per Terminal	\$0.00	\$10.00
Additional Listing in Alphabetical Sec	\$5.00	\$0.00
Unlisted Number	\$3.00 (I)	\$0.00
Unlisted Number in Alphabetical Sect	\$5.00	\$0.00
Centrex Additional Listed Directory No.	\$13.65	\$65.00
Per BNA Order	\$0.00	\$50.94
Per BNA Record	\$0.00	\$0.33
Optional MAG Tape Charge Per MAG Tape	\$0.00	\$91.44
Optional Port Prog. Charge (Half Hour/Fraction)	\$0.00	\$37.20
Reverse Charge DD Service (Per Telephone)	\$14.35	\$30.00

⁵ *Short List* is for speed dialing features with eight 1-digit numbers⁶ *Long List* is for thirty-two 2-digit numbers.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.6. CENTREX CALLING FEATURES, Continued

3.6.3. Measured Service

Measured Service applies to any call originating and terminating within the same metropolitan area. Customer may select either a per unit or per minute Measured Service charge option for this service.

A. Per Unit

Measured Service, Per Unit	\$0.13
----------------------------	--------

One unit is charged for each central office that must be used to process the call.

B. Per Minute

Reserved for future use

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.7. BLOCKING FEATURES AND RESTRICTIONS****3.7.1. Rates**

The following rates and charges are for the Telephone Call Restriction Service only, and are in addition to any other applicable charges.

Service	Monthly	Outside Move
Ext. Residence Interior	\$3.00	\$0.00
Residence Line Per Each Restriction	\$2.50	\$10.00
Business Line Per Each Restriction	\$3.75	\$10.00
PBX Trunk Per Each Restriction	\$5.50	\$10.00
Inter Intra Caribe Call-Each Residential Line	\$2.50	\$0.00
Inter Intra Caribe Call-Each Business Line	\$3.75	\$0.00
Inter Intra Caribe Call-Each PABX Line	\$5.50	\$0.00
Long Distance Intra Island Calls-Residential	\$2.50	\$0.00
Interstate Calls-Each Residential Line	\$2.50	\$0.00
International Calls-Each Residential Line	\$2.50	\$0.00
Long Distance Intra Island Calls-Bus	\$3.75	\$0.00
Interstate Calls-Each Business Line	\$3.75	\$0.00
International Calls-Each Business Line	\$3.75	\$0.00
Long Distance Intra Island Calls-PBX	\$5.50	\$0.00
Interstate Calls-Each PBX Trunk	\$5.50	\$0.00
International Calls-Each PBX Trunk	\$5.50	\$0.00
Rest. International Call	\$5.00	\$0.00
Free Block for 976	\$0.00	\$5.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.8. EXTENDED AREA SERVICE****3.8.1. General**

- A. Extended Area Service (EAS) applies to calls within a calling zone whereby Customers can call contiguous exchanges and be considered as local calls.
- B. Calling zones and applicable cities, towns and designated surrounding or adjacent area are:

Zone 1	Aguadilla	Aguadilla, Aguada, Añasco, Isabela, Moca, Quebradillas, Rincón and San Sebastián
Zone 2	Arecibo	Arecibo, Camuy-Hatillo, Lares and Utuado
Zone 3	Cayey	Cayey, Aguas Buenas, Aibonito, Cidra, Gurabo, Juncos and San Lorenzo
Zone 4	Fajardo	Fajardo, Ceiba, Culebra, Humacao, Las Piedras, Luquillo, Maunabo, Naguabo, Río Grande, Vieques and Yabucoa
Zone 5	Guayama	Guayama, Arroyo-Patillas, Coamo, Salinas and Santa Isabel
Zone 6	Manatí	Manatí, Barceloneta, Ciales, Florida, Morovis, Vega Alta and Vega Baja
Zone 7	Mayagüez	Mayagüez, Cabo Rojo, Hormigueros, Las Marías, Maricao, Sábana Grande and San Germán-Lajas
Zone 8	Metro	San Juan-Santurce, Río Piedras-Hato Rey, Bayamón, Caguas, Canóvanas-Loíza, Caparra, Carolina, Cataño-Levitown, Dorado, Guaynabo, Isla Verde, Toa Alta, Toa Baja and Trujillo Alto
Zone 9	Naranjito	Naranjito, Barranquitas, Comerío, Corozal and Orocovis
Zone 10	Ponce	Ponce, Adjuntas, Guánica, Guayanilla, Jayuya, Juana Díaz, Peñuelas, Villalba and Yauco

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.8. EXTENDED AREA SERVICE, Continued****3.8.2. Implementation**

The EAS zones will be phased-in throughout 2004 on a quarterly basis according to the following schedule:

1st Quarter 2004	Zones 1 and 7
2nd Quarter 2004	Zones 2, 4 and 8
3rd Quarter 2004	Zones 5, 9 and 10
4th Quarter 2004	Zones 3 and 6

3.8.3. Rates

- A. The \$2.25 EAS monthly recurrent charge (MRC) per line is in addition to the Basic Rate charges, and will be phased-in after a zone conversion on a quarterly basis through a declining credit as follows:
1. A credit of \$2.25 for the first 3 months (i.e. no charge will be assessed for the first 3 months after EAS conversion).
 2. A credit of \$2.00 for each of the months 4 through 6 after EAS conversion (i.e. Customers will be charged \$0.25 per line per month for EAS during months 4 through 6 after conversion).
 3. A credit of \$1.50 for each of the months 7 through 9 after EAS conversion (i.e. Customers will be charged \$0.75 per line per month for EAS during months 7 through 9 after conversion).
 4. A credit of \$1.00 for each of the months 10 through 12 after EAS conversion (i.e. Customers will be charged \$1.25 per line per month for EAS during months 10 through 12 after conversion).

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.8. EXTENDED AREA SERVICE, Continued****3.8.3. Rates, Continued****A. Continued**

5. A credit of \$0.50 for each of the months 13 through 15 after EAS conversion (i.e. Customers will be charged \$1.75 per line per month for EAS during months 13 through 15 after conversion).
6. For month 16 and thereafter per line per month EAS charge shall be \$2.25.
7. The following table is presented for illustrative purposes assuming that Zone 1 was implemented on February 15, 2004:

Months	Applicable Dates	EAS		Net Charge
		MRC	Credit	
1 – 3	2/15/04 to 5/14/04	\$2.25	\$2.25	\$0.00
4 – 6	5/15/04 to 8/14/04	\$2.25	\$2.00	\$0.25
7 – 9	8/15/04 to 11/14/04	\$2.25	\$1.50	\$0.75
10 – 12	11/15/04 to 2/14/05	\$2.25	\$1.00	\$1.25
13 – 15	2/15/05 to 5/14/05	\$2.25	\$0.50	\$1.75
16 and thereafter	5/15/05	\$2.25	\$0.00	\$2.25

- B. Calls within an exchange area will be metered as one message unit. Inter exchange calls within the calling zone will be metered as two message units. Message units in excess of the allowance will be charged at \$0.13.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.9. TOLL SERVICE AND TOLL FREE SERVICE****3.9.1. Description**

Intra-Island toll service is furnished for telephone communications between telephones in different local calling areas within the Island. The Customer's long distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminated when either party hangs up.

Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length. There is no billing for incomplete calls.

When a Customer cancels toll service Customer will continue to be responsible for charges until the Customer's new carrier transfers the service to their network, or unless Customer specifically requests the service to be cut, not just canceled. This is to keep the Customer from losing calls during the transition.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.9. TOLL SERVICE AND TOLL FREE SERVICE, Continued****3.9.2. Rates****A. Basic Intra-Island Long Distance Service**

(N)

The following basic intra-island long distance per minute rates will apply unless set forth elsewhere in this tariff.

Commitment Term	Per minute rate
Month-to-month	\$0.05
1-3 years	\$0.03

(N)

B. Basic Intra-Island Toll Free Service

(T)

Minimum Call Rate/Min	Additional Call Duration (Sec)	Increment (Sec)
\$0.149	18	6
\$0.145	18	6
\$0.139	30	18
\$0.135	30	18
\$0.129	30	18
\$0.125	30	19
\$0.119	60	60
\$0.115	60	60
\$0.109	60	60
\$0.105	60	60
\$0.099	60	60
\$0.095	60	60
\$0.089	60	60

Rates per Customer will vary depending on monthly usage volume, time commitments, and whether service is included as part of package with other WorldNet Products.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.9. TOLL SERVICE AND TOLL FREE SERVICE, Continued****3.9.3. Other Charges/ per call**

Operator Assistance	Automated	Operators Handled
Reversed Charges	\$0.50	\$1.50
Charged to a Third Number	\$0.50	\$1.50
Person to Person	N/A	\$2.50
Other Services ⁷	N/A	\$1.00

The preceding rate per minute will be at the agreed upon rate for DDD intra Island calls.

3.9.4. Calling Cards

Calling Cards use the rates for Basic Intra-Island Message Telecommunications Service and Toll Free Service in Section 3.9.2 plus \$0.01/min. Additionally, there is connection surcharge of \$0.60.

⁷ Applicable on calls originated and paid on public telephones. Applicable on calls where the customer originating the call from a standard telephone set request assistance from the Company operator to complete the call.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.10. WATS SERVICE AND DEDICATED INWARD DIAL SERVICE (DID)****3.10.1. Rates**

Service	Monthly
DID Trunks, Each Direct Inward Dial	\$87.95
First Group of 40 Direct Inward Dialed	\$34.80
Each Additional Group of 20 Direct Inward Dialed	\$17.40
Domestic WATS 800 Optional-	\$21.50
800 Optional Services Call-	\$14.00
Intra Island First Inward (800) WATS	\$36.80
Intra Island Additional Main Inward (800)	\$36.80
Intra Island outward or Inward (800) W	\$6.71
Intra Island Outward or Inward (800)W	\$22.85
First Main Outward WATS Access Line	\$36.70
Service. Charge Per Each 800 Num of Chang	\$21.50
Service Charge for Handling Calls per Each	\$14.00

3.10.2. Usage Charges for both inbound and Outbound WATS

No. of Hours	Rate per hour
1-25	\$8.55
25-500	\$6.27
500+	\$5.70

The service is rounded to the decimal closest to the next hour.

3.10.3. Non-Recurring charges for DID Lines

Outside Move, per Trunk	\$35.00
Outside Move, first group of 40	\$65.00
Outside Move, additional group of 20	\$35.00

*Material moved from Sheet 60.

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(M)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.10. WATS SERVICE AND DEDICATED INWARD DIAL SERVICE (DID), Continued****3.10.4. 800 Line 800 IntraIsland Service**

800 Line 800 IntraIsland Service is a toll free service available exclusively through Company's network, which provides a Customer with a Toll Free number so that intransland calls made to the Toll Free number are charged and billed to the Customer. This Service is offered without charge to the dialing party. Calls are billed in one minute (60 second) increments. 800 Line 800 IntraIsland Service is available via switched or dedicated access.

A. 800 Line 800 IntraIsland Service, Switched Access

A minimum 30-day Customer commitment applies.

Monthly Recurring Charge	Charge Per Minute	Non-Recurring Installation	(T)
			(T)
\$4.99	\$0.06 (R)	\$15.00	(T)
			(D)
			(D)

B. 800 Line 800 IntraIsland Service, Dedicated Access

Dedicated access 800 Line 800 IntraIsland Service Customers must maintain multiple locations and a minimum 25,000 minutes in monthly usage. Dedicated access 800 Line 800 IntraIsland Service is available in one, two, and three year terms. Non-recurring installation charges do not apply. Charges are in addition to dedicated access facility charges.

Monthly Usage In Minutes	Monthly Recurring Charge	Charge Per Minute 1 year term	Charge Per Minute 2 year term	Charge Per Minute 3 year term
25,000 to 99,999	\$0.00	\$0.065	\$0.062	\$0.060
100,000 to 999,999	\$0.00	\$0.055	\$0.052	\$0.050
1,000,000 +	\$0.00	\$0.045	\$0.042	\$0.040

*Material moved to Sheet 59.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.11. DIGITAL AND DATA SERVICES****3.11.1. Rates**

Service	Monthly	Outside Move/ Install
DTS-Channel (Point to Point Service) 96	*	*
DTS-Channel (Point to Point Service) 56	*	*
Telegraph Grade Channel Termination (Per Point)	*	*
Telegraph Grade Channel Termination (Per Point)	*	*
Telegraph Grade Channel Mileage (Per Mile)	*	*
Telegraph Channel Mileage Termination	*	*
Telegraph Bridging Per Port (Two Wire)	*	*
Telegraph Bridging Per Port (4 Wire)	*	*
Voice Grade Channel Termination Per PO	*	*
Voice Grade Channel Term. Per PO	*	*
Voice Channel Mileage (Each Mile)	*	*

* See Section 17 "Rates and Charges" pursuant to NECA FCC Tariff No. 5 NECA

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.11. DIGITAL AND DATA SERVICES, Continued****3.11.1. Rates, Continued**

Service	Monthly	Outside Move/ Install
Voice Grade Channel Mileage Per Point	*	*
Voice Bridging Per Port (Two Wire)	*	*
Voice Bridging Per Port (4 Wire)	*	*
Voice Grade Data Bridging Per Port (2	*	*
Voice Grade Data Bridging Per Port (4	*	*
Voice Grade Telephoto Bridging per Port	*	*
Voice Grade Telephoto Bridging per Port	*	*
Voice Grade DataPhone Station Bridging	*	*
Voice Grade DataPhone Station Bridging	*	*
Voice Grade DataPhone Station Bridging	*	*
Voice Grade DataPhone Station Bridging	*	*
Voice Grade Telemetry & Alarm Bridging	*	*
Voice Grade Telemetry & Alarm Bridging	*	*
Voice Grade Telemetry & Alarm Bridging	*	*
Voice Grade Conditioning Per Point	*	*
Voice Grade Improved Return Loss	*	*
Voice Grade Improved Return Loss	*	*
Local Voice Grade Multiplexing Voice To Telephone	*	*
Local Voice Grade Data Capability (Per Point)	*	*
Local Voice Grade Telephoto Capability	*	*
Local Voice Grade Signaling Capability	*	*

* See Section 17 "Rates and Charges" pursuant to NECA FCC Tariff No. 5 NECA

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.11. DIGITAL AND DATA SERVICES, Continued****3.11.1. Rates, Continued**

Service	Monthly	Outside Move/ Install
Customer Specified Receive Level	*	*
Telemusic Circuit Per Cable Pair	*	*
Teletype Circuit Per Cable Pair	*	*
Alarm Circuit Per Cable Pair	*	*
Local Circuit Per Cable Pair	*	*
Ring Down Circuit Per Cable Pair	*	*
Voice Grade Circuit For Data Transmission	*	*
Digital interface Each	\$288.00	\$0.00
Ten (10) Access or Less	\$24.00	\$125.00
Eleven (11) Access or More	\$18.00	\$125.00
6 to 16 lines (no M.U.A.)	\$20.50	\$12.50
17 to 39 Lines (no M.U.A.)	\$12.50	\$12.50
201 Lines or More (No M.U.A.)	\$8.25	\$12.50

* See Section 17 "Rates and Charges" pursuant to NECA FCC Tariff No. 5 NECA

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.11. DIGITAL AND DATA SERVICES, Continued****3.11.1. Rates, Continued**

Service	Monthly	Outside Move/ Install
Digital Voice Trunk/Additional Trunk	\$13.00	\$0.00
Digital Voice Trunk Service Per Additional	\$0.00	\$65.00
Digital Voice Trunk Service/ Principal	\$13.00	\$0.00
Digital Trunk Interface for Interconnect	\$288.00	\$300.00
Digital Voice Trunk Service Charge	\$0.00	100.00
Analog Trunk Interface for Interconnect	\$30.00	\$25.00
Trunk Ports Associated with Digital Trunk	\$13.00	\$65.00
DS1 Channel Termination (per termination)	*	*
DS1 Mileage Channel Termination (per termination)	*	*
DS1 Mileage Channel Facility (Per mile)	*	*
DS1 Transport Facilities	*	*

* See Section 17 "Rates and Charges" pursuant to NECA FCC Tariff No. 5 NECA

3.11.2. Measured Service

Measured Service applies to any call originating and terminating within the same metropolitan area. Customer may select either a per unit or per minute Measured Service charge option for this service.

A. Per Unit

Measured Service, Per Unit \$0.13

One unit is charged for each central office that must be used to process the call.

B. Per Minute

Measured Service, Per Minute⁸ \$0.03 (R)

⁸ This rate is not available for discount.

(C)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.12. MISCELLANEOUS SERVICES****3.12.1. Rates**

Service	Monthly	Outside Move/ Install
Access Directory, per book	\$5.00	\$0.00
Accounting Codes service charge	\$5.00	\$0.00
800 service billing service charge	\$4.00	\$0.00
Billing Service Charge per invoice	\$3.99	\$0.00
Billing on Floppy Disk per Disk	\$25.00	\$0.00
TRPI-Intelligent Access Line Dumb Coin	\$39.80	\$150.00
TRPI-Intelligent Add Access Line Dumb Coin	\$39.80	\$75.00
Reseller-Intelligent Access Line Dumb Coin	\$39.80	\$150.00
Reseller-Intelligent Add Access Line D	\$39.80	\$75.00
Reseller Normal Access Line-Intelligent	\$36.80	\$150.00
Reseller-Normal Add Access Line-Intel	\$36.80	\$75.00
Access Line, Agnt Post, Jack Prn Lc Acd No M	\$16.00	\$0.00
Access Line, Supr Post, Jack Prn Lc Acd No M	\$18.50	\$0.00
Measured Rate Local Exchange Access Line	\$3.50	\$0.00
Maintenance and Administration Position.	\$280.00	\$12.50
CCPR Intra Island 1st. Inward Access L	\$36.80	\$0.00
Standard Miniature Jack -	\$30.00	\$0.00
Commercial 1 en Linea Ilimitado (CCPR)	\$24.85	\$500.00
Comercial 1 en Linea Adicional (CCPR)	\$24.85	\$0.00
Comercial 1 en Linea Ilimitado (CCPR)	\$27.75	\$0.00
Comercial 1 en Linea Adicional (CCPR)	\$24.10	\$0.00
Enhanced Call Forwarding Service	\$12.80	\$0.00
TPRI-Normal Access Line-Intelligent Co	\$36.80	\$0.00
TPRI-Normal Add Access Line-Intelligent Co	\$36.80	\$0.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.13. CHARGES ASSOCIATED WITH PREMISES VISIT

3.13.1. Premises Work

Charges for work performed by the Company on a Customer's Premises are based on the following schedules:

Monday – Saturday, 8:00 a.m. – 5:00 p.m.

Initial 60 Minutes or fraction thereof:	\$35.00
Each Additional 15 Minutes	\$8.75

Sunday, Holidays and Monday – Saturday, 5:01 p.m. – 7:59 a.m.

Each Man-hour or fraction thereof:	\$70.00
------------------------------------	---------

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES**

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, 911 services and handicapped services.

3.14.1. North American Numbering Plan Association Charge

Per Line	\$0.19
----------	--------

3.14.2. FCC Common Carrier Line Charge

Business Lines and Trunks (per line/Trunk)	\$9.20 (I)
Residential (per line)	\$6.50
ISDN-PRI (per arrangement)	\$46.00
Public Payphones	\$9.20

3.14.3. 911 Emergency Service Business	\$1.00
---	--------

3.14.4. 911 Emergency Service Residence	\$0.50
--	--------

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES, Continued****3.14.5. Universal Service**

(T)

A. General

(N)

1. The purpose of Universal Service is to provide telecommunications services of comparable quality to all segments of society and in all geographical areas of Puerto Rico. Telecommunications services will be available in Puerto Rico at just and reasonable prices. Advanced telecommunications services will be available in all municipalities and communities, all public or non-profit health service installations in rural zones; as well as in public or non profit schools and libraries in Puerto Rico. The Company will contribute, on an equitable and non-discriminatory basis, to the preservation and development of Universal Service in Puerto Rico.
2. Universal Service provides the following subsidies: "Link-Up" (qualified residential customers), "Lifeline" (qualified residential customers), subsidy for Schools and Libraries,, and subsidy for Rural or non-profit Health Care Institutions.

B. Supported Services

The Universal Service shall support the following services or functionalities:

1. Voice grade access to the public switched network
2. Touch-tone signaling (DMTF) or its equivalent functionality
3. Individual access line service
4. Access to emergency services, including 911¹ and repair service (Repair Service Bureau – RSB)
5. Access to long distance services

¹ The \$0.50 and \$1.00 charge per residential and business line, respectively, established under the Law 144 of December 22, 1995, that does not constitute a tariff but a contribution for the administration of the fund of said emergency services, does apply.

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Service, Continued****B. Supported Services, Continued**

6. Access to operator and directory assistance services
7. Long distance blocking and call control for qualifying low-income consumers
8. Telephone Relay Services (TRS)

C. Programs**Subsidy for Qualifying Low Income Consumers****1. General**

- a. Only one residential line will qualify for subsidy.
- b. The Local Universal Service Charge as prescribed under paragraph 3.14.5. D. following, will not apply to customers participating in the Lifeline program for their basic service monthly rent.
- c. Consumers may be eligible for Lifeline and Link-Up programs if they currently participate in one or more of the following programs:
 - (1) Federal Nutritional Assistance Program administered by the Puerto Rico's Department of the Family ("Programa de Asistencia Nutricional – PAN," as it is known in Puerto Rico)
 - (2) Low-Income Home Program or any official Home Energy assistance Program
 - (3) Federal Public Housing Assistance or Section 8
 - (4) Medicaid
 - (5) Supplemental Security Income (SSI)
 - (6) Temporary Assistance to the Needy Family (TANF)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, CONTINUED**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Service, Continued****C. Programs, Continued****Subsidy for Qualifying Low Income Consumers, Continued****(7) National School Lunch Program**

In addition, consumers may be eligible if their household income is at or below 135% of the Federal Poverty Guidelines applicable to the state of Hawaii.

2. Lifeline

- a. The Lifeline program lowers the cost of monthly local telephone service for \$13.50. The monthly discount follows:

Federal subsidy for interstate access charge	\$6.50
Federal subsidy for residential line basic fee	1.75
Local subsidy for residential line basic fee	3.50
Federal matching support for residential line basic fee	<u>1.75</u>
Total subsidy	<u>\$13.50</u>

- b. The discount amount shall not exceed the basic service monthly rent.

3. Link-Up

- a. Offers a 50 percent discount to the residential line connection charge, up to a maximum of \$30.00
- b. If the qualified customer moves to a new residence the above-mentioned discount should apply.
- c. The Company may offer a payment plan for the remaining connection charge up to a maximum of \$200 for a one-year term with no interest if the customer is unable to pay the connection charge difference.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, CONTINUED**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Service, Continued**

(N)

C. Programs, Continued**4. Lifeline Rates**

The following rates apply in addition to other applicable charges. Lifeline and Link-Up rates are available to qualifying network and off-net Customers.

	Zone 1⁹	Zone 2¹⁰
Unlimited Residential Line	\$21.05	\$17.35
Monthly Recurring Charge less Lifeline subsidy	\$7.55	\$3.85
Local calls charge	\$0.00	
Intraisland toll charge, per minute	\$0.05	
Toll charge, per minute	\$0.06	

5. Link-Up Rates

Installation charge	\$50.00
Non Recurring Charge less Link-Up subsidy	\$20.00

(N)

⁹ See Section 12.2.1.¹⁰ See Section 12.2.2.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Service, Continued**

Schools and Libraries Program

1. School and libraries may be eligible for reduced rates funded by the federal universal service fund.
2. Public and private schools (grades Kindergarten – Twelve) and public libraries may be eligible for discounts (support) through the School and Libraries Universal Support Mechanism (E-Rate Program) in connection with telecommunication services and Internet Access.
3. The Eligible Service List (List) indicates the specific products and services that may be able to receive discounts under the E-Rate Program. The List is available at the following website address:
[Http://www.sl.universalservice.org/reference/eligible.asp](http://www.sl.universalservice.org/reference/eligible.asp)
4. Application for Support

The Customer will abide by all E-Rate Program rules for receipt of support. The Customer is responsible for applying to the School and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program Administrator) for support each year the Customer is eligible for the support. The Customer will notify the Company in writing within 30 days of receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Services, Continued**

Schools and Libraries Program, Continued

5. Receipt of Support

The Customer will pay, in full, all invoices issued by the Company prior to Company's receipt of notification from the Funding Source acknowledging the Customer's receipt of service. Upon notification, the Company will apply discounts to the Customer's invoices or reimburse the Customer according with the Funding Commitment Decision letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premise equipment rentals or other financed arrangements. The Company reserves the right to require the Customer to seek SLD reimbursements (instead of receiving discounted Company bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts and or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the Customer's account or provide the Customer with a check corresponding to the appropriate amount of support based on the service received.

6. Failure to Obtain Support

The Customer will reimburse the Company if the SLD fails to do so or if the FCC or SLD reclaim any portion of support sent to the Company on Customer's behalf. Customer will not be responsible for support withdrawn due to Company's material failure to provide the service.

(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

(N)

3.14. TAXES AND SURCHARGES, Continued**3.14.5 Universal Services, Continued**

Subsidy for Health Care Facilities-Rural Zone

1. Subsidy for Health Care Facilities-Rural Zone is a universal service support mechanism that provides reduced rates to Rural Health Care Providers for telecommunications and Internet services necessary for the provision of health care.
2. Applicants to the program must be rural and public or non-profit health care providers of the types listed below:
 - a. Post-secondary educational institution offering health care instruction, teaching hospital or medical school
 - b. Community health center or health center providing health care to migrants
 - c. Local health department or agency
 - d. Community mental health center
 - e. Not for profit hospitals
 - f. Rural health clinic
 - g. Consortia of health care providers consisting of one or more of the above entities.

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, CONTINUED**3.14. TAXES AND SURCHARGES, Continued****3.14.5 Universal Services, Continued**

(N)

D. Puerto Rico Universal Service Charge

1. The Puerto Rico Universal Service Charge (PRUSF) recovers the Company contributions to provide telecommunications services under the different programs authorized by the Puerto Rico Telecommunications Regulatory Board (PRTRB).
2. The PRUSF consists of a contribution factor of .00228, which is applied to local and intra-island telecommunication services subject to contribution to the Puerto Rico Universal Service Fund.
3. The PRUSF shall periodically change in accordance to the contribution rates specified by the PRTRB as adjusted for Lifeline.

(N)

3.14.6. Federal Universal Service Fund Charges

(M)

A. Contribution Factor & Quarterly Filing

Contribution Factor: Telecommunications companies must pay a percentage of their interstate end-user revenues to the Universal Service Fund. This percentage is called the contribution factor. The contribution factor changes four times a year (quarterly) and is increased or decreased depending on the needs of the Universal Service programs.

Quarterly Administrative filings are submitted each quarter to the FCC by the Universal Service Administrator. The quarterly administrative filings contain information about the needs of the Universal Service fund in the upcoming quarter. The FCC uses this information to calculate the contribution factor.

B. Contribution Factors

Company will apply the Contribution Factor as established by the FCC each quarter, in the quarter to which the Contribution Factor applies.

*****Material relocated to this sheet moved from Sheet 68*****

(M)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.14. TAXES AND SURCHARGES, Continued****3.14.7. Local Number Portability**

(T)

- A. Local Number Portability (LNP), where facilities permit, provides a local exchange telephone service end user the ability to retain its existing local exchange service telephone number when changing from one telecommunications service provider to another provided the end user remains at the same location. LNP also allows an end user the ability to complete calls to numbers that have been ported from one telecommunications service provider to another. This capability has been activated in the Company's wire centers as specified in the National Exchange Carrier Association, Inc. Tariff, F.C.C. No. 4.
- B. A LNP End User Charge applies to local exchange service end users, resellers of the Telephone Company's local exchange service, line side access customers, and purchasers of unbundled switch ports that are served by an LNP capable wire center. The LNP End User Charge recovers the Company's costs directly related to providing LNP.
- C. The LNP End User Charge is billed on a monthly basis as set forth in Subsection D, following, with the following exceptions:
1. Each PBX Trunk will be assessed the equivalent of 9 monthly LNP End User Charges
 2. Each ISDN PRI arrangement will be assessed the equivalent of 5 monthly LNP End User Charges
 3. Lifeline end user Customers will not be assessed the LNP End User Charge.

The Company will bill the LNP End User Charge for a 60-month period beginning with the effective date of this Tariff.

D. Local Number Portability Charge

End User Charge, ¹¹ per month	
End User Rate Per Line	\$0.24
Per ISDN PRI	\$1.20
Per PBX Trunk	\$2.16

¹¹ This monthly rate will be recovered over 60 months commencing December 16, 2003, and ending December 15, 2008.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.15. DISCOUNTS**

The Company offers discounts from the rates set forth in this Tariff in accordance with Customer usage volume and term commitments. Usage Volume Commitment Discounts and Term Agreement Discounts are cumulative if Customer commits to both minimum usage volume and term agreements. The maximum cumulative discount that applies is 15%.

3.15.1. Usage Volume Commitment Discounts

Customers will qualify for Service discounts when meeting minimum monthly Service usage volume commitments.

PERCENTAGE DISCOUNT

Minimum Monthly Usage Volume	\$500	\$1,000	\$5,000	\$10,000	\$50,000	\$100,000
	8%	8% (I)	9% (R)	10% (R)	12% (R)	13% (R)

Customers who do not maintain minimum monthly charge volumes for two consecutive months will no longer qualify for Usage Volume Commitment Discounts.

Bundled service plans do not qualify for these discounts

(M)

*****Material originally located on this sheet moved to Sheet 70.1*****

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**3.15. DISCOUNTS, Continued****3.15.2. Term Agreement Commitment Discounts**

(M)

Customers will qualify for Service discounts when agreeing to subscribe to Company's service for a minimum term, under contract.

(D)(M)

PERCENTAGE DISCOUNT

(N)

**Minimum Monthly
Usage Volume****\$500****\$1,000****\$5,000****\$10,000****\$50,000****\$100,000**

(N)

Contract Term: (T)

One (1) Year (T)

2%(I)

3%

3%

2%(I)

1%(I)

1%(I)

Two (2) Years (T)

4%(I)

5%

5%

3%(I)

2%(I)

2%(I)

Three (3) Years (T)

6%(I)

7%

6%(I)

4%(I)

3%(I)

2%(I)

Customers who terminate service before the end of the contract term will be subject to early termination charges, as set forth in Sections 2.9, 4.2, 6.2.2, 9.3 or 10.1.6.

(M)

(M)

Term Agreement Commitment Discounts are added to Usage Volume Commitment Discounts as set forth in section 3.15.1 above, to establish the total customer discount.

(N)

(N)

Bundled service plans do not qualify for these discounts

(M)

*****Material relocated to this sheet moved from Sheet 70*****

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.15. DISCOUNTS, Continued

3.15.3. Other Discounts

Customers who subscribe to a Basic Business Line Service and Residential Lines and Service qualify for a discount of 8.0% by paying with a Credit Card.

Customers who subscribe to automatic bill payments utilizing a credit card or electronic payment, qualify for an additional 1.5% discount on local Service.

3.16. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Customized service packages and competitive pricing packages at negotiated discounts may be furnished on a case-by-case basis in response to request by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Tariff. Specialized discounts will be made available to similarly situated Customers on a non-discriminatory basis. The Board will be notified of any special discount contracts prior to implementation.

(C)
|
(C)

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS)**4.1. GENERAL****4.1.1. Definition**

Frame Relay Access Service (FRAS) is a medium-speed, connection-oriented packet-switched data intra-island service that allows for the interconnection of Local Area Networks (LANs) or other compatible Customer Premises equipment for the purpose of connecting to a frame relay network. The terminal equipment accumulates the Customer data and puts it into a frame relay format suitable for transmission over the Frame Relay network. This terminal equipment must conform to American National Standards Institute and Telecommunication Standardization Bureau of the International Telecommunication Union (ITU- T), formerly Committee Consultant de International Telegraphique et Telephonique (CCITT), standards. FRAS permits Customers to share network bandwidth for data transmissions.

4.1.2. Service Description

- A. FRAS is a transport service that facilitates the exchange of variable length information units (frames) between Customer connections. Frames travel a fixed path through the network with an address that specifies the permanent virtual connection. The network processor reads addresses and the frames are relayed to the pre-assigned destination. FRAS is available to Customers within the LATA served by the Telephone Company and is provisioned from all Telephone Company wire centers.
- B. FRAS service includes: the Frame Relay Access Connection, the Frame Relay Virtual Connections (VC), which have associated Committed Information Rates (CIRs) and the Frame Relay Inter-network Connection (FRIC).

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.1. GENERAL, Continued****4.1.2. Service Description, Continued**

- C. The Frame Relay Access Connection provides access to a Telephone Company wire center equipped with a frame relay switch. The Frame Relay Access Connection combines a frame relay compatible 56.0 Kbps, 64.0 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, 1.544 Mbps or 44.736 Mbps digital transport facility with a port on a frame relay switch. The Frame Relay Access Connection includes the Company facility between the Customer designated Premises and the Customer's serving wire center, the interoffice transport (if applicable) between the Customer's serving wire center and a wire center equipped with a frame relay switch, and the end user port. The end user port is a user-to-network interface which provides the line-side physical entry point into the Company frame relay network and permits FRAS compatible end user Customer Premises Equipment (CPE) to originate or terminate an intraLATA access service. Connections between end user Customer Premises Equipment and the Telephone Company frame relay switch are available at speeds of 56.0 Kbps, 64.0 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, 1.544 Mbps or 44.736 Mbps. For the provisioning of a DS3 (44.736 Mbps) FRAC a lease line is required between the Company Wire Center with a Frame Relay Switch and the Customer site. Each end user port requires the identification of a corresponding terminating port. All end user ports must be in conformance with American National Standards Institute (ANSI) standards T1.606-1990, T1.606 Addendum 1-1991, T1.606a-1992, T1.617, Annex D-1992.
- D. The Company will provide the logical circuits required within its frame relay network to connect the ports. These logical circuits, or Permanent Virtual Connections (PVC), are software defined, end-to end, bi-directional communications paths that are established and disestablished via the access service order process. While no physical circuits are dedicated, the two network addresses (one from each port) are connected electronically to form a PVC links.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.1. GENERAL, Continued****4.1.2. Service Description, Continued**

- E. The standard PVC establishes a communications path between two ports. At the time service is ordered the number of PVCs will be identified along with their Committed Information Rates. CIR is the bit rate at which the Frame Relay Network commits to transfer data. Committed Information Rates provide for frame relay switch throughput at designated speeds. This information is required for network routing purposes.
- F. The Frame Relay Inter-network Connection (FRIC) provides access from the Company Wire Center equipped with a frame relay switch to the Customer Site.
- G. FRIC combines a frame relay compatible 1.544 Mbps or 44.736 Mbps digital transport facility with a port on a frame relay switch. For a DS3 FRIC a lease line cost must be added between the Telephone Company Wire Center with a Frame Relay Switch and the Customer site.
- H. A minimum of one FRAC and one FRIC connections are required for data to be transported between a Customers designated Premises and FR switch for the purpose of connecting to other PRT Customer networks or other PRT network services
- I. In the case of Customers that have a lower capacity connection than one week or have a meshed network, a minimum of FRAC or a fractional FRAC and/or FRIC for data transport between the Customer's Premises is required, depending on each case.

4.1.3. Acceptance Testing

At no additional charge, the Telephone Company will, at the Customer's request, cooperatively test at the time of installation.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.2. RATE REGULATIONS**

This section contains the specific regulations governing the rates and charges that apply for Frame Relay Access Service.

4.2.1. Rate Categories**A. Frame Relay Access Connection**

1. The Frame Relay Access Connection (FRAC) rate element recovers the costs associated with the communication path between the end user's Premises and the Telephone Company wire center equipped with a frame relay switch. The FRAC includes the physical transmission facility between the Customer designated Premises and the Customer's serving wire center, the interoffice transport (if applicable) between the Customer's serving wire center and a wire center equipped with a frame relay switch, and the end user port on the Telephone Company's frame relay switch.
2. One FRAC charge applies per Customer designated Premises at which the FRAS connection is terminated. This applies even if the Customer designated Premises and the frame relay switch are collocated in a Telephone Company building.

B. End User Port

1. An End User Port charge is applied as a discrete rate element in conjunction with jointly provided Special Access Service.
2. The End User Port is the physical location in the Telephone Company switching office where the transport facility of the Customer connects to the Frame Relay Network. It specifies how a frame relay switch sends and receives data from a frame relay end user Customer's LAN or other compatible CPE devices.
3. The End User Port consists of a 56.0 Kbps, 64.0 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, 1.544 Mbps or 44.736 Mbps interface. The port connecting the transport facility to the Telephone Company frame relay switch must be ordered and provided at the same speed as the associated transport facility.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.2. RATE REGULATIONS, Continued****4.2.1. Rate Categories, Continued****C. Permanent Virtual Connection (PVC)**

1. A PVC is a software defined communications path between two port connections. Each PVC is provisioned with a Customer selected Committed Information Rate. The CIR is a transmission speed specified by the Customer. CIRs range from 8 Kbps to 768 Kbps. The Telephone Company will provide switch capacity to permit the Customer to transmit information with guaranteed delivery at the specified CIR. The Telephone Company will permit Customers to attempt to transmit at speeds up to two times the CIR with no guarantee of completion. Attempted transmissions at above two times the CIR will not be permitted.
2. Customers will be permitted to order multiple PVCs on a given port subject to switch limitations. Customers anticipating non-simultaneous transmission may order CIRs assigned to these multiple PVCs, the sum of which may theoretically exceed the actual throughput of the port. However, when simultaneous transmission of multiple PVCs occurs, the total of the transmission rate (CIRs) may not exceed the actual throughput of the port.

D. Switched Virtual Circuit (SVC)

[Reserved for Future Use]

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.2. RATE REGULATIONS, Continued

4.2.2 Types of Rates and Charges

There are two types of rates and charges. They are monthly rates and nonrecurring charges. The rates and charges are described as follows:

A. Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a FRAS is provided. For billing purposes, each month is considered to have 30 days.

B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or Change to an existing service). The types of nonrecurring charges that apply for FRAS are: installation of service and service rearrangements.

1. Installation of Service

A nonrecurring charge applies per FRAC installed and is based on the speed of the connection. A nonrecurring charge applies per VC installed. A nonrecurring charge applies per FRIC installed and is based on the speed of the connection.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.2. RATE REGULATIONS, Continued

4.2.2. Types of Rates and Charges, Continued

B. Nonrecurring Charges, Continued

2. Service Rearrangements

- (a) Service Rearrangements are changes to existing (installed) services.
- (b) A PVC Rearrangement Charge will be applied whenever a Change is made to the CIR of an existing PVC after initial port installation and/or a Change is made to the terminating port destination of the PVC.
- (c) Administrative changes will be made without charge(s) to the Customer.
- (d) Administrative changes are as follows:
 - Change of Customer name,
 - Change of Customer or Customer's end user Premises address when the change of address is not a result of physical relocation of equipment,
 - Change in billing data (name, address, or contact name or telephone number),
 - Change of agency authorization,
 - Change of Customer circuit identification,
 - Change of billing account number,
 - Change of Customer or Customer's end user contact name or telephone number, and
 - Change of jurisdiction.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.2. RATE REGULATIONS, Continued

4.2.2. Types of Rates and Charges, Continued

B. Nonrecurring Charges, Continued

3. Moves

A Move involves a change in the physical location of one of the following:

- The Point of Termination at the Customer's Premises
- The Customer's Premises

The charges for the Move are dependent on whether the Move is to a new location within the same building or to a different building.

(a) Moves Within the Same Building

When the Move is to a new location within the same building, the charge for the Move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.2. RATE REGULATIONS, Continued

4.2.3. Minimum Period

- A. The minimum period for FRAS is three (3) months.
- B. The minimum period for discounted FRAS is twelve months.

4.3. OPTIONAL RATE PLANS

4.3.1. Term Discounts

- A. A Term Discount plan is available for Frame Relay Access Service (FRAS). The Term Discount applies to each Frame Relay Access Connection. The Permanent Virtual Connections (PVC) is not eligible for a Term Discount.
- B. Under the Term Discount plan, the current monthly rates for eligible services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the Customer.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.3. OPTIONAL RATE PLANS, Continued

4.3.1. Term Discounts, Continued

- C. Discounts for the Term Discount plan are only applied to FRAS provided to a Customer within the LATA.
- D. The minimum service period is three (3) months. Under the Optional Rate Plans, the minimum service periods are as contracted.
- E. FRAS may be ordered at the Customer's option on a month-to-month basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).
- F. The Customer must specify the length of the service commitment period at the time the service is ordered.
- G. If a Term Discount Percentage increase occurs during the term of an existing Term Discount plan, the increased percentage will be applied automatically to the remainder of the current Term Discount period.
- H. At the end of the Term Discount period, the Customer may convert to month-to-month service or subscribe to a new Term Discount plan. If the Customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.
- I. To be included in a Term Discount plan, all eligible FRAS rate elements must be ordered for the same commitment term (i.e., all 36 months or all 60 months) and with the same service date. When additional capacity is subsequently added, it will be available only on a month-to-month basis unless the discount period of the entire service is upgraded.
- J. Eligible FRAS rate elements are those provided to a Customer within the same LATA. As long as the number of FRAS connections included in a Term Discount plan remains constant, Customer requests to install and disconnect FRAS connections, including Changes affecting different wire centers and/or Customer designated Premises, will not Change the current Term Discount period or the minimum service period, and Discontinuance of Service charges will not apply.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.3. OPTIONAL RATE PLANS, Continued****4.3.2. Upgrades in Term Discounts**

Services provided under month-to-month rates or Term Discount rates may be upgraded to a Term Discount plan at any time without incurring FRAS nonrecurring charges or discontinuance charges for existing services. The new Term Discount plan must meet or exceed the service term of the plan being upgraded. For example, a service with a 36-month commitment period may be upgraded to a new 36-month or 60 month service period. The monthly rates will be those that are in effect at the time the service is upgraded. A new minimum service period applies to all FRAS that is upgraded.

4.3.3. Upgrades in Capacity

A. If the Customer chooses to upgrade a service under the Term Discount plan to a higher capacity (e.g., from 56.0 Kbps to 64.0 Kbps or from 56.0 Kbps or 64.0 Kbps to 1.544 Mbps), discontinuance charges will not apply, provided all the following conditions are met:

- the Customer's order for the disconnect of the existing service and the installation of the new service are received at the same time and specifically reference the application of upgrade in capacity,
- the Customer's disconnect order for the existing service must reference the service installation order,
- the new service has a total capacity greater than the total capacity of the service being discontinued and,
- the new Term Discount period meets or exceeds the Term Discount period being discontinued.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued

4.3. OPTIONAL RATE PLANS, Continued

4.3.3. Upgrades in Capacity, Continued

- B. A new minimum service period applies to all upgrades. Frame Relay Access Connection nonrecurring charge for an equivalent capacity of the existing services being upgraded to the higher speed service will not be assessed. FRAC nonrecurring charges will not apply to the upgraded lower speed services placed on the higher speed service if requested at the same time as the upgrade request. Nonrecurring charges will apply for capacity that exceeds the existing equivalent capacity.
- C. Discontinuance charges will not apply should the Customer choose to upgrade either a portion of or the entire FRAS under the Term Discount plan and Move the service to a new Customer location within the same LATA.

4.3.4. Discontinuance of Service

- A. If the Customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued.
- B. Should the Customer choose to discontinue a Term Discount plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one hundred percent (100%) of the total undiscounted monthly rates, less any amounts previously paid, will apply for the minimum service period. Additionally, discontinuance charges of fifteen percent (15%) of the total undiscounted monthly charges will apply to the remaining portion of the discount service term.

SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.3. OPTIONAL RATE PLANS, Continued****4.3.5. Rates and Charges, Continued**

Company's Frame Relay Access Service is available for network and off-net Customers.

(N)
(B)

	Monthly Rate	Non- Recurring Charge
A. Frame Relay Access Connection, per FRAC		
56KBPS / 64 Kbps	\$200.00	\$700.00
128 Kbps	\$250.00	\$700.00
256 Kbps	\$350.00	\$700.00
384 Kbps	\$425.00	\$700.00
512 Kbps	\$500.00	\$700.00
768 Kbps	\$650.00	\$700.00
1.544 Mbps	\$800.00	\$700.00
44.736 Mbps*	\$4,000.00	\$10,000.00
B. Frame Relay Inter-network Connection, per FRIC		
1.544 Mbps	\$800.00	\$700.00
44.736 Mbps*	\$4,000.00	\$10,000.00
C. Term Discounts		
36 months	15%	15%
60 months	20%	20%

* DS3, FRAC and FRIC rates and charges do not include lease line costs. A point-to-point DS3 speed facility is required.

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SECTION 4 - FRAME RELAY ACCESS SERVICE (FRAS), Continued**4.3. OPTIONAL RATE PLANS, Continued****4.3.5. Rates and Charges, Continued****D. Standard Committed Information Rate**

Permanent Virtual Connections (PVCs)	Monthly Rate	Non- Recurring Charge
0-16 Kbps	\$5.00	\$50.00
32 Kbps	\$6.00	\$50.00
56/64 Kbps	\$7.00	\$50.00
128 Kbps	\$9.00	\$50.00
256 Kbps	\$14.00	\$50.00
384 Kbps	\$20.00	\$50.00
512 Kbps	\$28.00	\$50.00
768 Kbps	\$36.00	\$50.00

SECTION 5 – DIGITAL SUBSCRIBER LINE (DSL) SERVICE

5.1 ASYMMETRIC DIGITAL SUBSCRIBER LINE (ADSL) SERVICE

5.1.1. General

- A. ADSL is an access data service that provides high-speed delivery of data, audio, and video in a digital form over the existing traditionally-voice telephone infrastructure (copper twisted-pair phone lines).
- B. Rates and regulations for ADSL are in addition to any other rates and regulations that may apply for the associated local exchange service.
- C. The Customer is responsible for providing compatible terminal equipment to connect to the ADSL service.

5.1.2. Terms and Conditions

- A. ADSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. Actual data transmission rates depend on a number of factors, including, but not limited to the distance from the Customer to the serving wire center (maximum distance 18,000 feet), the type of copper facility (wire gauge) and the physical plant.
- B. WorldNet will not provide ADSL service if it has reasonably been determined that it is not technically feasible to provide over existing facilities or it will cause interference problems within the network or other facilities or with the network facilities of any other party.
- C. Line conditioning may be necessary if the existing unaltered local exchange facility will not accommodate ADSL service; including, but not limited to, removal of load coils, bridged taps, and/or repeaters or other devices.

SECTION 5 – DIGITAL SUBSCRIBER LINE (DSL) SERVICE, Continued

5.1 ASYMMETRIC DIGITAL SUBSCRIBER LINE (ADSL) SERVICE, Continued

5.1.2. Terms and Conditions, Continued

- D. If WorldNet has reason to believe that permitting the commencement or continuation of ADSL service adversely affects or would adversely affect the ability of WorldNet or another carrier to provide, complete, or maintain the level of or quality of its services to its Customers, WorldNet may refuse to provide ADSL service or may discontinue providing such service.
- E. During network maintenance and software update periods, it may be necessary to temporarily place the ADSL central office equipment out of service. WorldNet reserves the right to temporarily interrupt ADSL service during such periods and at other times such as those considered to be an emergency; however, WorldNet will make good faith efforts to avoid and minimize such temporary interruptions.
- F. The service will be provided based on a one (1) year contract. In case of failure to comply, a cancellation penalty equivalent to three (3) months of monthly recurring charges, or the remaining contracted period will be assessed, whichever is lower.

5.1.3. Definitions

- A. Downstream: the transmission path from the Company's DSL Connection Point to the Customer's designated Premises.
- B. Upstream: the transmission path from the Customer's designated Premises to the DSL Connection Point.

SECTION 5 – DIGITAL SUBSCRIBER LINE (DSL) SERVICE, Continued**5.1 ASYMMETRIC DIGITAL SUBSCRIBER LINE (ADSL) SERVICE, Continued****5.1.4. Service Description**

- A. There are eight (8) types of ADSL services based on the upstream and downstream speed combinations chosen by the Customer: (T)
1. 256/128 – provides maximum speeds of 256 Kilobits per Second (Kbps) downstream and 128 Kbps upstream. (C)
 2. 512/128 - provides maximum speeds of 512 Kbps downstream and 128 Kbps upstream.
 3. 512/256 - provides maximum speeds of 512 Kbps downstream and 256 Kbps upstream.
 4. 768/128 - provides maximum speeds of 768 Kbps downstream and 128 Kbps upstream.
 5. 768/256 - provides maximum speeds of 768 Kbps downstream and 256 Kbps upstream.
 6. 768/384 - provides maximum speeds of 768 Kbps downstream and 384 Kbps upstream.
 7. 1024/256 - provides maximum speeds of 1024 Kbps downstream and 256 Kbps upstream.
 8. 1024/512 - provides maximum speeds of 1024 Kbps downstream and 512 Kbps upstream.
- B. The data speeds listed above are maximum speeds. Actual speeds may be lower due to the impact of loop distance, modem technology and other factors. Therefore, performance levels cannot be guaranteed. This includes data speeds, throughput, and packet loss. (C)

(M)

*****Material originally located on this sheet moved to Sheet No. 98*****

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SECTION 5 – DIGITAL SUBSCRIBER LINE (DSL) SERVICE, Continued

5.1 ASYMMETRIC DIGITAL SUBSCRIBER LINE (ADSL) SERVICE, Continued

5.1.5. Rates and Charges

Rates and charges are subject to market-based pricing following Federal Communications Commission designation of Digital Subscriber Line services as non-regulated information services.¹²

(N)

(N)

(D)

(D)

¹² See, e.g. *In the Matters of Appropriate Framework for Broadband Access to the Internet over Wireline Facilities et. al*, CC Docket No. 02-33, *Report and Order and Notice of Proposed Rulemaking*, FCC 05-150 (September 23, 2005)

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE**6.1. GENERAL**

Integrated Services Digital Network (ISDN) provides the Customer with the capability of transmitting voice, data, and/or video-conference simultaneously through a single access line¹³ using ISDN-Ready telephones. Service is available on a month-to-month basis or for contract periods of 1, 2, or 3 years. The service can only be offered in central offices within the SS#7 Network. (C) (C)

6.2. GENERAL RULES**6.2.1. Availability**

This service is subject to the availability of the equipment as well as outside plant facilities. The Company is under no obligation to provide transmission facilities in those areas where the existing facilities do not comply with the required parameters to offer the service.

6.2.2. Minimum Service Period

A. The minimum service period is three (3) months.

B. Service Contracts (T)

Customers who cancel Service provided under contract prior to the established contract termination date will be subject to a service cancellation charge. The service cancellation charge is equal to the amount of the pending recurring charges that would have applied for the remainder of the contract.

Service cancellation charges are computed by multiplying the applicable monthly recurring charges by the number of months remaining in the contract.

Municipal, State or Federal Agencies, and Public Corporations, which obtain Company's Service under contract but are exempt from payment of service cancellation charges by regulation, administrative rule or internal policy, will be subject to such early service cancellation charges as allowed by the established by the entity's regulation, administrative rule or internal policy.

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¹³ Charges associated to the access line are in addition to charges for the ISDN service.

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.2. GENERAL RULES, Continued****6.2.3. Customer Provided Equipment**

(M)

When the Customer provides any equipment (i.e. telephones, terminal adapters NT1, etc.), said equipment must comply with ISDN-1 National Standard. The Customer is also responsible for any programming of terminal equipment that may be necessary. The Company will not be responsible for any equipment acquired by the Customer that does not comply with said specifications.

(M)

6.2.4. Service will be provided through regular business and residential access lines.

6.2.5. The Customer is responsible for providing back-up/uninterruptible power supply (UPS) in order to guarantee service in case of power failure.

(T)

(T)

6.2.6. The Company will not be responsible for problems in the service provision due to situations such as change in central office equipment, operations or procedures involved in the service provision that may modify, alter or render the Customers equipment or system obsolete, and that may affect the Customers service. In this regard, the Company will notify such changes to the Customer, as long as they can be determined in advance.

6.2.7. The copper pairs must be free of bobbins, multiplexing or any other element that may hinder the optimum quality of the local cable facilities.

6.2.8. Temporary suspension of the service will not be provided.

6.2.9. The Customer must notify the Company of any programming, as well as the addition or removal of terminals from the Basic Rate Interface-BRI (2B+D) or Primary Rate Interface-PRI (23+B) Access. This is in order to maintain an adequate provision of Directory Numbers (DN), and control of calls on line and programmed features.

6.2.10. When a Customer transfers a call, he will be responsible for any long distance charge associated with the portion from the point of origination of the transfer. (Additional Charges will apply for Intra-Island Long Distance calls.)

(M)

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SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.2. GENERAL RULES, Continued**

6.2.11. Some central offices may not provide all the options and features described in this tariff. (M)

6.2.12. Termination charges, as established in Section 6.2.2.B, will apply if the Customer requests total or partial disconnection of services prior to the expiration of the minimum service period. (M)

6.2.13. Payment Conditions

- A. The charges established herein will commence from the date in which the Company notifies the Customer that facilities have been completed and verified, and are available for his use. Said charges will continue until the date of cancellation or disconnection, as stated in these dispositions.
- B. The Customer is solely responsible for the payment of charges for all services provided by the Company including, but not limited to, calls originating or completed as a result of the use of the service, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.
- C. The billing cycle for all services will be monthly. The payment for said bill shall be payable in U.S. Dollars within fifteen (15) days after the date it is sent. If said bill is not received by the Customer within five (5) days after the usual remittance date, he shall notify the Company by the most rapid written means available.
- D. Tariff Regulations shall apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

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SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.2. GENERAL RULES, Continued**

6.2.14. The Company may require from the Customer those deposits and/or sureties it deems convenient to safeguard its interests. (M)

6.2.15. In case of default on payment of any invoice or violation of any of the terms and conditions contained in this Tariff, the Company may temporarily suspend service or terminate the service to the Customer, in accordance with the Company's Tariff Regulations. (M)

6.2.16. Credits

- A. The Company will provide credit for service interruptions only when said interruptions are continuous and exceed twenty four (24) hours.
- B. The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the Customer.
- C. Credit shall be requested within fifteen (15) days from the date the invoice is sent.
- D. For the purpose of computing the applicable credit, any interruption shall be measured from the time it is notified to the Company. This shall not apply to service interruptions caused by negligence or intentionally by the Customers or its authorized users.
- E. Under no circumstances the credit will exceed the amount charged to the Customer.
- F. Credit will not be given for:
 - 1. Interruptions due to Customer, his agents' or contractors' negligence.
 - 2. Interruptions due to fault of terminal equipment provided by the Customer.
 - 3. Any period in which the Customer does not provide access to the Company's channels and/or equipment for the purpose of investigating and clarifying any problem.

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SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.2. GENERAL RULES, Continued**

6.2.17. The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment; including, but not limited to interruptions, delay or failure to provide service due to acts of God, fire, war, civil disturbance, mutiny or other uprisings, action or inaction of Government Authorities, and other uses beyond the Company's control.

6.2.18. Should the Customer cancel orders prior to commencement of services requested, the Company may require from the Customer payment of all expenses incurred by the Company up to the date of receipt of written notification of the cancellation.

6.3. DESCRIPTION**6.3.1. 2B+D Access (Basic Rate Interface-BRI)**

- A. It's a digital access (144 Kbps) from the Customers' Premises to the Company's central office that transports one or more ISDN services. Up to two (2) accesses can be provided through the B Channels (64 Kbps) and one (1) access through the D Channel (16 Kbps, optional) simultaneously. The D Channel also transmits signaling between the Customer and the network.
- B. Two (2) Directory Numbers (DN) are assigned to each BRI Line. The Customer must notify the Company the amount of terminals he will use with each BRI Line. He may connect a maximum of eight (8) terminals to the BRI Line.

6.3.2. 23B+D Access (Primary Rate Interface-PRI)

- A. It's a digital access (1.544 mbps) from the Customers' Premises to the Company's ISDN central office. Up to twenty three (23) accesses can be provided simultaneously through the B Channels (64 Kbps). The D Channel will not be available to the Customer, as it will be utilized exclusively for signaling between the terminal equipment and the ISDN central office.
- B. For each PRI a digital 1.544 mbps connection device will be provided for the interconnection of twenty three (23) 64 Kbps digital inward and outward accesses (B Channels). These accesses may be configured as inward groups, outward groups, or bi-directional routing. Any subsequent Change in configuration will be subject to the corresponding charges (as set forth in this tariff).

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SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.3 DESCRIPTION**

6.3.3. Economy ISDN/PRI. This service is for new lines only and does not apply to existing circuits. This offer is not available for discounts and applies only for term commitments of one, two, or three years. The rate applies to the entire working circuit..

6.3.4. Unlimited ISDN/PRI. This service is available to Customers who are presubscribed to the Company's local, interexchange and international services. It is available to all business customers with the exception of Call Centers and Hospitals. Unlimited minutes include local and intra-island calls only. Operator handled calls and inmate public telephone calls are not included in the monthly allowance. A minimum one year term commitment is required. Rates do not include taxes and surcharges.

(N)

(N)

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.4. FEATURES****6.4.1. Basic Group of Features (B Channels)**

- A. *Analog Line Appearance.* Allows analog lines to have a line appearance in the ISDN Terminal Equipment (TE) with circuit switched voice service. This capability is limited to analog lines that exist in the same switching entity that provides the BRI service. This capability may result in the loss of some features and/or functionality on the analog line.
- B. *Call Hold.* Permits the Customer to hold a call in progress by depressing a properly programmed button on the Customer's telephone equipment.
- C. *Called Number Display.* The called number is displayed on compatible Customer Premises equipment when an outgoing call is placed.
- D. *Caller Number and Name Display.* The callers name and number, if not blocked, is displayed on the TE when a call is received.
- E. *Denied Origination.* The user/terminal can only receive calls with this capability. Calls cannot be originated from this terminal.
- F. *Denied Termination.* The user/terminal can only originate calls with this capability. Incoming calls are not offered to the terminal.
- G. *Multiple Call Appearances.* Provides up to four (4) appearances of a Station's own directory number or secondary directory number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access.
- H. *Clear Channel Capability for Data.* This allows all 64 Kbps on each B Channel to be used for Customer information over the BRI Line. All signaling and control functions are performed by the D Channel. (This feature depends on central office availability)
- I. *Called Last Number Redial.* By activating this feature in the TE the caller is able to redial the last number called (up to 24 digits) instead of pulsing all the digits.

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued

6.4. FEATURES, Continued

6.4.1. Basic Group of Features (B Channels), Continued

- J. *Call Forward All Calls.* Enables the terminal base to transfer all calls (up to 5 consecutive calls) to another terminal predefined by the Customer.
- K. *10 Port Conferencing for Flexible Calling.* Enables a maximum of 10 individuals in conference.
- L. *Speed Calling.* Enables the Customer to originate calls from a previously designated list by pulsing a predetermined code. The list consists of a maximum of ten (10) stored numbers.
- M. *Ring Again.* With this feature, if the originator encounters a busy Station he will receive notice once it becomes available.
- N. *Make Set Busy.* Enables the terminal to produce a busy signal to all incoming calls.

6.4.2. Additional Basic Features for Customers with Four (4) or More B Channels

- A. *Call Pickup.* Enables a call ringing on any terminal of a call pickup group to be captured. This feature is only used for voice calls.
- B. *Call Park.* Provides the capability of holding calls and retrieving them from any Station from the ISDN group by using a pick-up code.
- C. *Group Intercom.* Provides abbreviated dialing to members of a pre-designated group. There are three (3) variations: automatic, one (1) digit, and two (2) digits.

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued

6.4. FEATURES, Continued

6.4.3. Additional Features

- A. *Additional Multiple Call Appearances-B Channels.* Provides additional appearances of a Station's directory number or secondary directory number on another instrument. These appearances may provide additional simultaneous access to the public network or may be limited to provide only one (1) additional access to the public network.
- B. *30 Port Conferencing for Flexible Calling.* Enables up to twenty (20) additional individuals to the basic ten (10) way conference.
- C. *Secondary Telephone Number-B Channels.* Provides an additional directory number and a call appearance which is not physically terminated, but exists in the programming of circuit switched voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from an instrument that has another directory number as its primary number.

SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued**6.5. RATES AND CHARGES¹⁴**

	Monthly Rate	Non- Recurring Charge	
Access and Basic Group of Features (BRI)	\$35.00		
Programming in Central Office and Service Order Charge		\$120.00	
Programming in Central Office of Equipment different from the one provided by PRTC, and not compatible		\$80.00	
Reprogramming of Features, per Feature and per Service Order		\$15.00	
Access and Basic Group of Features (PRI)	\$450.00		(R)
Access and Basic Group of Features (PRI) Contracted for Three (3) Years or more	\$450.00		(R)
Economy ISDN/PRI	\$450.00	\$1,236.00	(R)(I)
Unlimited PRI	\$750.00	\$1,236.00	(R)(I)
Programming in Central Office and Service Order Charge		\$940.00	
Reprogramming of Access or Features, and Service Order, Each B Channel		\$15.00	
Additional Feature: Additional Multiple Call Appearances, each	\$2.00	\$15.00	
Reprogramming of Additional Multiple Call Appearances, each		\$15.00	
Additional Feature: 30 Port Conferencing for Flexible Calling	\$3.00	\$15.00	
Additional Feature: Secondary Telephone Number, Charge per Number	\$2.00	\$15.00	
Additional Feature: Secondary Telephone Number, Charge per Group of Forty (40) Numbers	\$34.80	\$50.00	

¹⁴ In addition to Intra-Island long distance rates and charges for Measured Services. (Units / Minutes of Use)

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SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK SERVICE, Continued

	Monthly Rate	Non- Recurring Charge	
Additional Feature: Secondary Telephone Number, Charge per Group of Twenty (20) Numbers	\$17.40	\$50.00	
6.6. MEASURED SERVICE			
Measured Service applies to any ISDN, BRI, PRI call originating and terminating within the same metropolitan area. Customer may select either a per unit or per minute Measured Service charge option for this service.			
Customer may select either a per unit or per minute Measured Service charge option for this service. If selecting a per minute Measured Service charge option, rates will be based on the term of the service agreement.			(T) (T)
6.6.1. Per Unit			
Measured Service, Per Unit	\$0.130		(T)
One unit is charged for each central office that must be used to process the call.			
6.6.2. Per Minute			
Commitment Term	Per minute rate¹⁵		(T)
Month-to-month or 1 year	\$0.030		(R)(C)
2 years	\$0.028		(N)
3 years	\$0.026		(N)

¹⁵ This rate is not available for discount.

(C)

SECTION 7 - INTRA-ISLAND SWITCHED ACCESS SERVICE**7.1. GENERAL**

The Intra-Island Switched Access Service (ISAS) is available to Long Distance Service Providers (LDSP) for the provision of Intra-Island Long Distance service (ILD) to their end users. The service provides a two-point communication path between the LDSP's designated premises and the end user's Premises. It provides for the use of switching, transmission and local distribution facilities provided by the Company. ISAS provides the ability to originate and terminate calls between the end user's Premises and the LDSP's designated premises.

7.2. REFERENCE TO OTHER TARIFFS

Whenever reference is made in this Section to other tariffs of the Company, the reference is to the tariffs in force as of the effective date of this Section, and to amendments and additions thereto and successive issues thereof. All reference made to other tariffs will apply according to the relevance it may have upon the service described in this Section. Dispositions contained in other tariffs and adopted by reference, may apply totally or partially.

7.3. GENERAL RULES

- 7.3.1.** The Company will be responsible only for the installation, operation, and maintenance of the service provided under this Section.
- 7.3.2.** The service is provided twenty four (24) hours a day, seven (7) days a week, except as provided in other sections of this tariff.
- 7.3.3.** The Company does not guarantee that the provided services and facilities comply with any other standard besides those specified in its tariffs and used in the Company's normal operations.
- 7.3.4.** The Company will assess a Carrier Common Line (CCL) minute of use charge to each originating and terminating common line minute. The CCL rates can be found in Section 7.6 following.

SECTION 7 - INTRA-ISLAND SWITCHED ACCESS SERVICE, Continued

7.4. ISAS DESCRIPTION AND PROVISION

7.4.1. Description

ISAS is provided to the LDSP for bi-directional long distance calls within Puerto Rico. Said service is provided through direct trunked transport and/or tandem switched transport connections. ISAS is connected to the switching system of the Company using Trunk-side connections.

7.4.2. Provision

ISAS is furnished in quantities of Trunks. When a LDSP requests ISAS, the amount of Trunks between the LDSP's premises and the Company's switching equipment must be specified by the LDSP; as well as the Trunks that will be utilized or converted to SS7. Additional information that might be necessary for the provision of ISAS should be specified according to the procedures established for the request and ordering of access service.

7.5. REQUEST AND SERVICE ORDER

ISAS is ordered directly to WorldNet's New Business Manager.

SECTION 7 - INTRA-ISLAND SWITCHED ACCESS SERVICE, Continued**7.6. RATES AND CHARGES**

Element	Charges		
	January 1, 2004 March 31, 2004	April 1, 2004 March 31, 2005	April 1, 2005
Carrier Common Line, Per MOU			
Originating	\$ 0.027720	\$ 0.018485	
Terminating	\$ 0.006618	\$ 0.004413	
End Office, Local Switching, Per MOU	\$ 0.007795	\$ 0.007075	\$ 0.005634
Local Transport			
Tandem Switching Facility, Per MOU, Per Mile	\$ 0.000108	\$ 0.000108	\$ 0.000108
Tandem Switching Termination, Per Termination, Per MOU	\$ 0.001653	\$ 0.001270	\$ 0.000502
Tandem Switching, Per MOU	\$ 0.001289	\$ 0.001289	\$ 0.001289
Transport Facilities Subject to Flat Rates (i.e. EF, DTF and DTT) ¹⁶	Section 17 of NECA FCC Tariff No. 5		
Chargeable Optional Features			
Other Services and any Other Charge not Specified in this Section, Associated with ISAS			
Non-recurring Charges			

¹⁶ These facilities are generally used by IXC's for both, Inter-state Access and Intra-Island Access

SECTION 8 - PAYPHONE ACCESS LINE SERVICE

8.1. GENERAL

This service is one in which the Company provides, subject to the availability of facilities, access lines for the interconnection of Customer provided public telephones. The public telephone may or may not be equipped for coins collection.

8.2. TERMS AND CONDITIONS

8.2.1. Telephone Directory listings will not be provided.

8.2.2. The Payphone Service Provider (PSP) will be responsible for the installation, operation and maintenance of the pay telephone used in connection with this service.

8.2.3. [Reserved for Future Use]

8.2.4. The Payphone Service Provider (PSP) must display adjacent to the public telephone, in a visible and easy to read format, the following information:

- A. Name and telephone number of the public telephone owner.
- B. Information identifying the Operator Service Provider presubscribed to the public telephone.
- C. Information identifying the Long Distance Service Provider presubscribed to the public telephone.
- D. Address of the Commission, to which the Customers may direct complaints regarding operators services.
- E. Instructions for the equipment operation.
- F. Local call cost.
- G. Service use limitations due to the different types of restrictions programmed.

SECTION 8 - PAYPHONE ACCESS LINE SERVICE, Continued

8.2. TERMS AND CONDITIONS, Continued

8.2.5. The operation of this service must comply with the following conditions:

- A. The Payphone Service Provider (PSP) equipment shall comply with all the local and Federal regulations for the interconnection of terminal equipment and their use by disable, hearing and/or speech impaired persons.
- B. The PSP will offer, free of charges and without the use of coins, access to Operators Services, Operators Relay Services, Emergency 9-1-1, Repair Services (311/611), and 800/888 Services numbers.
- C. The PSP must provide access to intra-island local and long distance service and access to other local or interstate carriers duly authorized to offer telecommunications services in Puerto Rico.
- D. The PSP shall be responsible for the payment of all usage charges and monthly charges incurred on the payphone access line (normal or intelligent).
- E. The Company may disconnect the service if the Customer does not comply with the terms and conditions established under this Tariff Regulations. The service disconnection will be done according to the Company's disconnection practices and the regulations applicable to business lines.

SECTION 8 - PAYPHONE ACCESS LINE SERVICE, Continued

8.3. OPTIONAL SERVICES

8.3.1. Incoming Calls Restrictions

- A. Incoming Calls Restrictions (Deny Terminating) (DTM) - This restriction blocks all the incoming calls.
- B. Interstate Incoming Call Restriction Billed to the Telephone Number (Billed Number Screening) - This type of restriction provides for the blocking of interstate incoming calls with reverse and/or third number charges billed to the telephone number associated with the public telephone access line. This service will be effective only when the interstate long distance service companies and/or the Alternate Operators Service Providers use the (Line Information Data Base)(LIDB) to validate the calls.

SECTION 8 - PAYPHONE ACCESS LINE SERVICE, Continued**8.4. RATES AND CHARGES**

Company's Payphone Access Line Service is available for network and off-net Customers. (N)
(N)

The following rates and charges apply to this service and are in addition to any other applicable charges under this Tariff Regulations.

	Monthly	Non-Recurring
Intelligent Access Line for Public Telephones (Coin Compatible Public Access Line) ¹⁷	\$29.92	
Normal Access Line	\$22.20	
Service Order per Line ¹⁸		\$52.22
Central Office Line charge ¹⁹		\$77.78
Restriction of Incoming Calls (DTM)	\$0.31	\$10.00 ²⁰
Restriction of Interstate Calls. Billed to the Telephone Number (Billed Number Screening)	N/A	\$10.00 ¹⁸
		Per Call
Local Service, Intraoffice		\$0.01130
Local Service, Interoffice		\$0.03210

A charge per long distance call placed from a public payphone not presubscribed to PRT Larga Distancia using PRT Larga Distancia's access code will apply.

Operator assisted, per call \$0.52

¹⁷ Includes the following features: dial Tone First (DTF) for the handling of free of charge calls (i.e. 911, 611, 800/888, etc.); and Coin Signaling (Coin Collect/Coin Return) for the control and handling of coins.

¹⁸ Service Ordering Charge: For work involved in receiving, recording, transmitting, and acting upon requests to Connect, Move or Change telephone service.

¹⁹ Central Office Line Charge: For work associated with the telephone line, extending from central office equipment through protector equipment, or its equivalent, and the network side of the demarcation point which is the appropriate jack or its equivalent located at the customer's premises. This includes, but is not limited to, installing or changing central office connections and Connecting, Moving, or Changing the drop, block, or buried wire. The above charges will also apply upon the request of the Payphone Service Provider to change to or from an Intelligent Access Line.

²⁰ The non-recurring charges do not apply when ordered with the Access Line.

SECTION 9 - LEASED LINE SERVICE

9.1. GENERAL

Leased Line Service provides the necessary facilities, including channels and Station equipment of the type which may be required to enable the Customer and authorized users to communicate between specified locations.

9.1.1. Local Leased Line Service is a 24-hours-a-day service involving locations all of which are within the service area of the same exchange or within a Special Exchange Area.

9.1.2. Toll Leased Line Service is service involving locations in two or more local service areas of which each one is a toll rate center. Service is provided on a full 24-hours-a-day period basis.

9.1.3. A Leased Channel is an electrical path for one of the following specific purposes:

- A. Voice channels for off-premise telephone Stations, tie lines and foreign exchange lines
- B. Teletypewriter or other printer communication
- C. Telewriter communication
- D. Facsimile communications
- E. Data Communication
- F. Loudspeaker paging and code calling communication
- G. Telemusic
- H. Remote metering, supervisory control and alarm signaling.

SECTION 9 - LEASED LINE SERVICE, Continued

9.2. REGULATIONS

- 9.2.1.** Leased Channels are furnished subject to the availability of facilities and the requirement of local exchange and toll service and are derived in such manner as the Company may elect.
- 9.2.2.** Leased Channels are not permitted to be connected with exchange or toll or private line services furnished by the Company except for off-premise extensions, tie lines and foreign exchange lines.
- 9.2.3.** The Company will furnish all Channel apparatus required for the provision of Leased Line Service. All equipment used by Customers in connection with Leased Channels is subject to the approval of the Company and must operate at a line signaling speed and with other line transmission characteristics within the range of those associated with the type of Channel furnished.
- 9.2.4.** The rates and charges specified herein for Leased Channels are for two-point service. For multi-point service cost based charges apply.
- 9.2.5.** The Customer may not create additional channels from the facilities furnished by the Company, unless specifically authorized in writing by the Company.
- 9.2.6.** Teletypewriter grade channels are only intended for use in transmitting pulses or signals similar to those employed in teletypewriter operation. Telephone grade channels are only intended for use in transmitting pulses or signals within the voice frequency range.
- 9.2.7.** Where alternate use of channels is provided in accordance with this Tariff, and one of the purposes for which the Channel facilities are to be used requires a type of Channel for which a higher rate applies than for the other purpose or purposes, the higher Channel rate applies.

SECTION 9 - LEASED LINE SERVICE, Continued**9.2. REGULATIONS, Continued**

- 9.2.8.** The magnitude and the character of the voltage and currents impressed on the Leased Channel by the Customer-owned equipment and wiring and the operation and maintenance of such equipment and wiring shall be such as not to interfere with any of the service offered by the Company or interfere with others. The characteristics of the Customer-owned apparatus shall be such that its connection to the Leased Channel does not interfere with service over other Company lines or channels or impair privacy of communication over such lines or channels. If, in the judgment of the Company, additional protective equipment is required to prevent such interference or impairment, such equipment shall be provided by the Customer, or by the Company, at the applicable rates and charges. Customer-owned equipment and the power supply to which it is connected shall be of such character and so located as to avoid injury to the public or Company employees, or damage to Company plant. The Company may, upon notice to the Customer, make such tests and inspections as may be necessary to determine that the above requirements are being complied with in the installation, operation and maintenance of Customer-owned equipment. The Company may interrupt the Channel at any time if, in its judgment, such action becomes necessary in order to protect the public, the Company's employees or its plant and services.
- 9.2.9.** The Company may test and adjust the Leased Channel as often as necessary at any time during regular business hours agreeable to the Customer and the Company. No allowance for interruption of service is made for the time required to make such tests and adjustment. The Customer shall provide his own means for ascertaining any inoperative condition of the Leased Channel when prompt detection of such condition is required for the Customer's use.

SECTION 9 - LEASED LINE SERVICE, Continued

9.2. REGULATIONS, Continued

- 9.2.10.** The Customer indemnifies and saves the Company harmless against claims for libel, slander or the infringement of copyright arising from, or in connection with, the material or subject matter transmitted over the Leased Channels; against claims for the infringement of patents arising from combinations with, or used in connection with, Company apparatus and systems of the Customer, and against all other claims arising out of any act or omission of the Customer in connection with the Leased Channels provided by the Company.
- 9.2.11.** The Customer assumes all risk of error, delays or accidents occurring in the operation of Leased Channels, and also for any interruptions due to failure of power supply.
- 9.2.12.** In the absence of gross negligence or willful misconduct, no liability shall be attached to the Company for damages arising from the furnishing of a Leased Channel. If service is interrupted for a continuous period of more than 48 hours, a pro rata allowance at the Tariff rate for the Leased Channel shall be made for the time of such interruption after notice and demand to the Company, provided such interruption is not caused by negligence or willful act of the Customer or by failure of power supply or by testing and adjusting.
- 9.2.13.** The Company may terminate Leased Channels, without notice, for any of the following reasons:
- A. Upon objection to their continuance made by or on behalf of any governmental authority.
 - B. If, in the judgment of the Company, any use of the facilities by the Customer tends to injuriously affect the efficiency of the Company's plant, property, or service.
 - C. Upon the use of any of the facilities for the purpose of performing any service which the Company or the Associated Companies may now or hereafter perform.

SECTION 9 - LEASED LINE SERVICE, Continued

9.2. REGULATIONS, Continued

9.2.14. To protect the telecommunications network and the service furnished to the general public by the Company from harmful effects, the signal from the Customer-provided terminal equipment or communications system connected to telephone grade Leased Channels must comply with the following minimum network protection criteria:

- A. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal at the central office which in turn shall not exceed 12 db below one milliwatt when averaged over any three second interval.
- B. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
- C. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
- D. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

SECTION 9 - LEASED LINE SERVICE, Continued**9.3. MINIMUM SERVICE PERIOD****9.3.1. Service Cancellation Charge**

Unless otherwise specified, the minimum service period for Leased Line Service is 6 months. Service is considered to have been initiated on the date when the Company incurs in any expense in connection or in preparation providing Service which would not otherwise have been incurred, provided:

- A. The Customer has advised the Company to proceed with the installation and;
- B. The Company has accepted the order.

If the application for Leased Line Service is cancelled prior to the termination of the minimum service period, for any reason imputable to the Customer, the Customer will be subject to a service cancellation charge. The service cancellation charge is equal to the amount of the pending recurring charges that would have applied for the remainder of the contract.

Service cancellation charges are computed by multiplying the applicable monthly recurring charges by the number of months remaining in the contract.

Municipal, State or Federal Agencies, and Public Corporations, which obtain Company's Service under contract but are exempt from payment of service cancellation charges by regulation, administrative rule or internal policy, will be subject to such early service cancellation charges as allowed by the established by the entity's regulation, administrative rule or internal policy.

9.3.2. At its option the Company might require that all installation charges be paid in advance by the Customer.

9.3.3. Construction Cost shall also apply for Leased Line Service.

9.4. GRADE OF CHANNELS

Channels provided for Leased Line Service are of the same type and grade as those used for normal telephone service. Where better than telephone grade channels are required, special charges for Channel conditioning will apply based on cost for additional equipment and additional maintenance.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES AND CHARGES****9.5.1. Local Leased Lines**

Company's Leased Line Service is available for network and off-net Customers. (N)

The charge for a local circuit per cable pair, within the exchange base rate area are as indicated below. Kilometer charges or locality area rates, whichever the case may be, are applicable for that portion of a leased line outside the exchange base rate area or locality rate are.

		Monthly Rate	Non- Recurring Charge
A.	Local circuit: applicable to local circuits for Telemusic, Alarm, Ringdown, Outside PBX Stations, Tie Lines, Foreign Exchange Lines and outside extensions of main Stations, routed through a central office. Charge will also apply for local circuits not routed through a central office but connecting two points within the same exchange and/or within Customer Premises, when the circuit length exceeds 1.5 Km.	\$ 9.00	\$ 45.00
B.	Local circuit extension line: applicable to local circuits for Telemusic, Teleprinter, Alarm, Ringdown, Outside PBX Station and outside extension of main Stations, not routed through a central office but connecting two points within the same exchange and/or Customer Premises, when the circuit length does not exceed 1.5 Km.	\$ 4.00	\$ 30.00
C.	Local circuit bridged line: applicable to inside bridged extensions to local circuit for Telemusic, Teleprinter, Alarm and Ringdown terminating within the same Premises.	\$ 3.00	\$ 22.50

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SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.1. Local Leased Lines, Continued**

		Monthly Rate	Non- Recurring Charge
D.	Toll Subscriber circuit: provides direct facilities between the Customer and the Telephone Company's toll position boards for Customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of non-multi-exchange central office (including local circuit)	\$ 30.50	\$ 37.50
E.	Toll Subscriber circuit (Trunk Circuit): provides direct facilities between the Customer and the Telephone Company's toll position boards for Customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of multi-exchange central offices (including local circuits and interoffice Trunks), when required. ²¹	\$ 40.00	\$ 75.00
F.	Telephone Answering Service Extension: Regular	\$ 3.50	\$ 17.00
G.	Telephone Answering Service Extension: Concentrator	\$ 1.50	\$ 17.00
H.	Interoffice Trunk between two exchanges in local multi-exchange area: Adjacent Exchanges	\$ 25.00	\$ 75.00

²¹ When toll leased lines are required for this service, the corresponding charges will apply in addition to the charges indicated above for toll Subscribers circuits within the local service area of the central office.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.1. Local Leased Lines, Continued**

		Monthly Rate	Non- Recurring Charge
I.	Interoffice Trunk between two exchanges in local multi-exchange area: Non-Adjacent Exchanges	\$ 37.50	\$ 112.50
J.	Supplemental equipment provided when required for the operation of leased line facilities: Long Line Adapter	\$ 10.00	\$ 37.50
K.	Supplemental equipment provided when required for the operation of leased line facilities: E-22 Voice Repeater	\$ 10.00	\$ 37.50
L.	Supplemental equipment provided when required for the operation of leased line facilities: E-24 or E-44 Voice Repeater	\$ 35.50	\$ 112.50
M.	Supplemental equipment provided when required for the operation of leased line facilities: Ringdown Equipment for Automatic Signaling	\$ 10.00	\$ 37.50
N.	Supplemental equipment provided when required for the operation of leased line facilities: Battery feed	\$ 11.75	\$ 37.50
O.	Supplemental equipment provided when required for the operation of leased line facilities: DX Signaling Unit	\$ 13.50	\$ 56.30
P.	Supplemental equipment provided when required for the operation of leased line facilities: Bridge Network ²²	\$ 2.50	\$ 22.50

²² Not available for new installations

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.1. Local Leased Lines, Continued**

		Monthly Rate	Non- Recurring Charge
Q.	Supplementary equipment provided when required for the operation of leased line facilities: Telegraph Hubbing Repeater (1 Inlet and 5 Outlet) ²³	\$ 45.50	\$ 150.00
R.	Supplementary equipment provided when required for the operation of leased line facilities: Amplitude Equalizer	\$ 5.75	\$ 22.50
S.	Supplementary equipment provided when required for the operation of leased line facilities: Delay Equalizer	\$ 40.00	\$ 75.00
T.	Supplementary equipment provided when required for the operation of leased line facilities: SF Toll Signaling Unit	\$ 16.50	\$ 37.50
U.	Supplementary equipment provided when required for the operation of leased line facilities: Program Amplifier	\$ 55.00	\$ 112.50
V.	Supplementary equipment provided when required for the operation of leased line facilities: Wire Music Distribution Amplifier	\$ 15.00	\$ 37.50

²³ Not to be used for new installations.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.1. Local Leased Lines, Continued**

		Monthly Rate	Non- Recurring Charge
W.	Supplementary equipment provided when required for the operation of leased line facilities: Echo Suppressors, each	\$ 35.00	\$ 56.30
X.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Network, at Customer site (9 outlets)	\$ 8.00	\$ 195.00
Y.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Computer port	\$ 18.00	\$ 75.00
Z.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Terminal port	\$ 12.00	\$ 75.00
AA.	Supplementary equipment provided when required for the operation of leased line facilities: E&M to Loop Converter Unit	\$ 9.50	\$ 37.50
BB.	Supplementary equipment provided when required for the operation of leased line facilities: Telegraph Hubbing Repeater, per port (inlet or outlet)	\$ 20.00	\$ 30.00
CC.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Teletype-writer, two wire	\$ 9.00	\$ 45.00

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SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.1. Local Leased Lines, Continued**

		Monthly Rate	Non- Recurring Charge
DD.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Voice, Two wire	\$ 59.00	\$ 130.00
EE.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Voice, Four wire	\$ 68.00	\$ 175.00
FF.	Digital Facilities. At the Customer's request PRTC will provide, where available, an interoffice voice Channel using digital pulse code modulation (PCM) at the following rates: Per PCM Channel. Between adjacent central offices	\$ 90.00	\$ 180.00
GG.	Digital Facilities. At the Customer's request PRTC will provide, where available, an interoffice voice Channel using digital pulse code modulation (PCM) at the following rates: Per PCM Channel. Between non-adjacent central offices	\$ 135.00	\$ 270.00

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.2. Toll Leased Lines**

The charges for a Toll Leased line are those indicated below. The use of local leased lines or special supplementary equipment contemplates additional charges as per established rates.

- A. *Voice Grade Toll Channel.* A Voice Grade or Voice Equivalent Toll Private Channel is a communication path suitable for the simultaneous transmission in both directions of signals (Voice or Data) generally with a frequency range of about 300 to 3000 hertz between points located in different toll rate centers reserved for the use of a Customer.

	Monthly Rate	Non- Recurring Charge
Toll Interface Terminal furnished by the Company to provide adequate test, trouble location, repair and service restoration facilities at each point of interface of its local exchange plant with a Voice Grade Toll Private Channel or a Voice Grade Local Line connected to, derived from or switched to or from a Voice Equivalent Toll Private Channel, each.	\$ 50.00	\$ 85.00
Per airline km. or fraction of the distance between toll rate centers.	\$ 2.45	-

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.2. Toll Leased Lines, Continued**

- B. *Telegraph (Tele-printer) Toll Channel.* Is a communication path suitable for the simultaneous transmission of signals in both directions at speeds of up to approximately 110 bauds between points located in different toll rate centers reserved for the use of a Customer.

	Monthly Rate	Non- Recurring Charge
Toll Interface Terminal Multiplexing equipment and test facilities provided by the Company at each point of interface of its local exchange plant with a Telegraph (Tele-printer) Toll Private Channel, each	\$ 35.00	\$ 50.00
Per airline km. or fraction of the distance between toll rate centers	\$ 1.45	-

- C. *Toll Channel for High Capacity of Transmission*²⁴. Rates for toll Channels between two points with high capacity of Digital Transmission, DS2 (6.312 mbps) and DS3 (44.736 mbps). The minimum service period for Long Distance Channel of high capacity DS2 and DS3 is 12 months.

	Monthly Rate	Non- Recurring Charge
Channel Termination DS2 (6.312 mbps)	\$ 345.00	\$ 75.00
Channel Termination DS3 (44.736 mbps)	\$ 1,100.00	\$ 1,800.00
Toll Termination DS2 (6.312 mbps)	\$ 565.00	-
Toll Termination DS3 (44.736 mbps)	\$ 1,800.00	-
Per mile or fraction of the distance between toll rate centers DS2 (6.312 mbps)	\$ 160.00	-
Per mile or fraction of the distance between toll rate centers DS3 (44.736 mbps)	\$ 500.00	-
Multiplexers DS2 to DS1	\$ 435.00	\$ 250.00
Multiplexers DS3 to DS1	\$ 895.00	\$ 500.00

²⁴ If the customer requests an alternate route for the installation of DS2 or DS3 facilities, a construction charge shall apply based on the cost to produce the new route.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.2. Toll Leased Lines, Continued**

	Monthly Rate	Non- Recurring Charge
Telephone instruments, desk or wall type, common-battery, telephone set (without dial). Where special type telephone is provided, the rates and charges specified for such special sets will apply	\$ 3.00	\$ 30.00

9.5.3. Circuit Line-Up

	Non- Recurring Charge
Per section to be determined by the Transmission Engineers.	\$ 200.00

9.5.4 Service Calls

A service call charge is applicable when action is taken by PRTC due to a service difficulty or trouble report as a result of a Customer-provided equipment and/or facilities or where the Customer has Moved, changed or modified PRTC-provided equipment and/or facilities.

	Non- Recurring Charge
Each Man-hour of PRTC work (One hour minimum)	\$ 50.00
Each additional 1/4 Man-hour of PRTC work or fraction thereof	\$ 8.25

SECTION 9 - LEASED LINE SERVICE, Continued

9.5. RATES, Continued

9.5.5. National Exchange Carrier Association (NECA) FCC Tariffs for Special Services

The terms, conditions and charges established in NECA Tariffs Access Service; Wire Center and Interconnection Information; and Special Construction, specifically those relative to Special Services will apply to leased lines provided by the Company, as follows:

- A. Leased Lines in Puerto Rico including DS1, DS2 & DS3, except Long Distance Channel of High Capacity DS1, DS2 and DS3.
- B. New installations, Moves, changes or rearrangements of leased lines within Puerto Rico, except items in sections 9.5.1 and 9.5.2; as well as any other service, equipment or facilities for leased lines included in this section but not covered in NECA Tariffs.

SECTION 9 - LEASED LINE SERVICE, Continued

9.5. RATES, Continued

9.5.6 Optional Service of channels of Digital Private Leased Lines T-1

- A. This optional service plan is offered by contract of 1, 2, and 3 years terms. In case of a discrepancy between what is described in this section and the contract terms, the terms, conditions and charges specified herein will prevail. In addition to the regulations and charges specified in this section, the general regulations in other sections of the Tariff may also apply.
- B. The Customer will notify in writing within thirty (30) days prior to the expiration of the term the intention to renew under a new term. If no notification is received within the prescribed time period, the optional service plan will be automatically renewed under the same terms and conditions.
 - 1. The new term cannot be for less than one (1) year and the applicable tariff upon renewal will depend the term selected. All terms and conditions, including the cancellation penalty, will apply.
 - 2. If the Company discontinues the service due to violations of the applicable general regulations; or the Customer decides to cancel the optional service plan prior to the expiration of the contracted term, the Customer is responsible of a cancellation penalty equivalent to forty percent (40%) of the remaining contracted term. This penalty will not apply if the Customer decides to acquire a similar service of an equal or higher value and term.
 - 3. If the service optional plan is automatically renewed in accordance with section 9.5.6.(B), the Company or the Customer may terminate the at any time by notification in writing within (90) days prior to the effective date of cancellation, in which case the cancellation penalty specified under previous sections would not apply.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.6 Optional Service of channels of Digital Private Leased Lines T-1, Continued****C. Optional Service of channels of Digital Private Leased Lines T-1**

T-1 Service	Miles	Term			NRC
		1 Year	2 Year	3 Year	
Band 1	0	\$ 315.00	\$ 300.00	\$ 280.00	\$ 443.00
Band 2	1-5	\$ 540.00	\$ 510.00	\$ 480.00	\$ 443.00
Band 3	6-15	\$ 675.00	\$ 640.00	\$ 600.00	\$ 443.00
Band 4	6-30	\$ 900.00	\$ 850.00	\$ 800.00	\$ 443.00
Band 5	31-50	\$1,260.00	\$1,190.00	\$1,120.00	\$ 443.00
Band 6	51+	\$ 1620.00	\$1,530.00	\$1,440.00	\$ 443.00

For existing Customers under section 9.5.5 that choose to Change to Optional Service of Channels of Digital Leased Lines T-1, a non-recurrent charge of \$53.00 will apply

SECTION 9 - LEASED LINE SERVICE, Continued

9.5. RATES, Continued

9.5.7. Fractional T-1 Service

- A. This tariff contains the applications, definitions, descriptions, regulations and the applicable charges for the Fractional T-1 service provided by WorldNet.
1. The Fractional T-1 combines a series of individual channels in a T-1 circuit and can be used as a single Channel between 56 Kbps and 1.544 mbps speed. Allows wider band channels than the typical 56 Kbps Channel, providing the Customer exactly the band's width it needs without having to rent a whole T-1.
 2. The digital circuit is a high speed form of transmission for data and voice from 2.4 Kbps to 56 Kbps. The speed of this signal transmission is based on the band's width that requires a voice signal in digital form.
 3. The T-1 transmission speed of 1.544 mbps.
 4. Band width offered, are the following:
 - 64 Kbps
 - 123 Kbps
 - 256 Kbps
 - 384 Kbps
 - 512 Kbps
 - 768 Kbps
 5. This service will be offered for a period of three (3) months minimum.
 6. After the established minimum period, the charges for a fractional part of a monthly bill will be a proportionate part of the monthly charge.

SECTION 9 - LEASED LINE SERVICE, Continued

9.5. RATES, Continued

9.5.7. Fractional T-1 Service, Continued

B. Regulations

1. The Company will not be compelled to provide the transmission facilities for Fractional T-1 in those areas where the facilities do not comply with the parameters required to provide the service.
2. The client will be billed for any special construction needed to install the T-1 circuit from the Customer's site to the central office.
3. The Customer will have the option to acquire the terminal equipment to be install in its site by rent, sale or lease. The equipment must be compatible with the type of transmission facilities and the central office of the Company.
4. The Engineering Group will determine the charges applicable to installation, rent and maintenance whenever the Customer decides to acquire his own equipment that will be installed at the central office.

C. Rates and Charges

1. The following rates and charges apply to this service, in addition to any other pertinent charge specified in this Tariff Regulation.
2. The rates and charges here itemized for the Fractional T-1 service are for the service between two (2) points within Puerto Rico.
3. When the service is provided for interstate long distance use, the rates applied will be the ones corresponding to the access charges of the interexchange carrier.
4. The interstate long distance charges will be established by the interexchange carrier chosen by the Customer.

SECTION 9 - LEASED LINE SERVICE, Continued**9.5. RATES, Continued****9.5.7. Fractional T-1 Service, Continued**

	Monthly Rate	NRC
Fractional T-1 Line (by Channel termination & by speed)		\$210.00
Channel Termination 64 Kbps (per termination)	\$63.24	
Channel Termination 128 Kbps (per termination)	67.66	
Channel Termination 256 Kbps (per termination)	76.49	
Channel Termination 384 Kbps (per termination)	85.32	
Channel Termination 512 Kbps (per termination)	94.14	
Channel Termination 768 Kbps (per termination)	111.81	
Mileage Channel Termination 64 Kbps (per termination)	50.03	
Mileage Channel Termination 128 Kbps (per termination)	56.96	
Mileage Channel Termination 256 Kbps (per termination)	70.81	
Mileage Channel Termination 384 Kbps (per termination)	84.66	
Mileage Channel Termination 512 Kbps (per termination)	98.50	
Mileage Channel Termination 768 Kbps (per termination)	126.20	
Mileage Channel Facility 64 Kbps (per mile)	5.53	
Mileage Channel Facility 128 Kbps (per mile)	7.74	
Mileage Channel Facility 256 Kbps (per mile)	12.17	
Mileage Channel Facility 304 Kbps (per mile)	16.59	
Mileage Channel Facility 512 Kbps (per mile)	21.02	
Mileage Channel Facility 768 Kbps (per mile)	29.87	

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SECTION 10 – BUNDLED SERVICES**10.1. BUSINESS PACKAGES AND PLANS****10.1.1. Business Package 1 (BP1) Terms & Conditions**

- A. Business Package 1 (BP1) is available to single line business Customers subscribed to WorldNet for Local service. (T)
- B. BP1 is an optional bundled business line service that provides Customers with a combination of the following services and/or features:
 - 1. BMS Line (T)
 - 2. 300 minutes for local service usage
 - 3. Intra Island and Domestic Long Distance calls at \$0.03 per minute (R)
 - 4. All of the following features:
 - (a) Caller ID
 - (b) Return Call
 - (c) Call Transfer
 - (d) Call Waiting
 - (e) Three Way Calling
- C. The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance. For directory assistance and operator assisted calls the rate in sections 3.5 and 3.9 will apply. In addition, directory assistance and operator assisted calls are subject to a surcharge according to sections 3.5 & 3.9 of the WorldNet tariff. For other services corresponding charges will apply.

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.1. Business Package 1 (BP1) Terms & Conditions, Continued**

- D. If the monthly allowance of 300 minutes is not reached, unused minutes will not be refundable, nor be transferred to the next month. (T)
- E. If the monthly allowance of 300 minutes is exceeded, additional minutes are charged at \$0.03 per minute. (R)
- F. All terms and conditions of the Custom Calling Local Services, as specified in this Tariff, apply to these services when offered under BP1. (T)
- G. For Intra Island and Inter-state (Domestic) long distance services, minutes will be charged at \$0.03 per minute. The long distance rate is accumulated in 60-second increments. (R)
- H. Taxes and Charges are not included in this package. All taxes and charges are applicable as set forth in this Tariff.
- I. BP1 is available under a 1-year minimum contract term.
- J. Penalties apply to cancellations before the term period is completed, as set forth in this tariff. (T)
- K. Rates and charges applicable to BP1 are included in the Business Packages Rates section 10.1.10 below. (T)

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.2. Business Package 2 – Terms & Conditions**

- A. Business Package 2 (BP2) is available to business main line Customers subscribed to WorldNet for local service. (T)
- B. BP2 Package is an optional bundled business line service that provides Customers with a combination of the following services and/or features:
 - 1. BML Line
 - 2. 300 minutes of local service (T)
 - 3. Intra Island and Domestic Long Distance calls at \$0.03 per minute (R)
 - 4. All of the following features:
 - (a) Caller ID
 - (b) Return Call
 - (c) Call Transfer
 - (d) Call Waiting
 - (e) Three Way Calling
 - 5. Hunting Feature available at additional cost.
- C. The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance. For directory assistance and operator assisted calls the rate in sections 3.5 and 3.9 will apply. In addition, directory assistance and operator assisted calls are subject to a surcharge according to sections 3.5 & 3.9 of the WorldNet tariff. For other services corresponding charges will apply.

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.2. Business Package 2 – Terms & Conditions, Continued**

- D. If the monthly allowance of 300 minutes is not reached, unused minutes will not be refundable, nor be transferred to the next month. (T)
- E. If the monthly allowance of 300 minutes is exceeded, additional minutes are charged at \$0.03 per minute. (R)
- F. BP2 is available for up to 10 BML lines. (T)
- G. Hunting for business lines is available upon request for a monthly recurring charge of \$5.00 per arrangement. (T)
- H. All terms and conditions of the Custom Calling Local Services, as specified in the WorldNet tariff, apply to these services when offered under BP2. (T)
- I. For Intra Island and Inter-state (Domestic) long distance services, minutes will be charged at \$0.03 per minute. The long distance rate is billed in 60-second increments. (R)(T)
- J. Taxes and Charges are not included in this package. All taxes and charges are applicable as set forth in this Tariff. (T)
- K. BP2 is available under a 1-year minimum contract term. (T)
- L. Penalties apply to cancellations before the term period is completed. Please refer to this Tariff for charges and penalties. (T)
- M. Rates and charges applicable to BP2 are included in the Business Packages Rates section 10.1.10.B below. (T)

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.3. Business Package 3 – Terms & Conditions**

- A. Business Package 3 (BP3) is available to any business Customer subscribed to WorldNet for local and long distance service.
- B. BP3 Package is an optional bundled business line service that provides Customers with a combination of the following services and/or features:
 - 1. BMS Line
 - 2. Unlimited local and intra-island long distance service
 - 3. Interstate (domestic) long distance calls at \$0.03 per minute
- C. The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance. For directory assistance and operator assisted calls the rate in sections 3.5 and 3.9 will apply. In addition, directory assistance and operator assisted calls are subject to a surcharge according to sections 3.5 & 3.9 of the WorldNet tariff. For other services corresponding charges will apply.
- D. Customer will be charged a fixed amount for all local and intra-island long distance usage.
- E. All terms and conditions of the Custom Calling Local Services, as specified in this Tariff, apply to these services when offered under BP3. BP3 includes up to five (5) Custom calling services within the bundle package at no additional cost. The customer must request the services in order to have them activated. (C)
- F. Inter-state (domestic) long distance service minutes will be charged at \$0.03 per minute. The long distance rate is billed in 60-second (full minute) increments. (C)
- G. BP3 is available only to single business lines - BMS.
- H. All terms and conditions of the Custom Calling Local Services, as specified in this Tariff, apply to these services when offered under BP3.

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SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.3. Business Package 3 - Terms & Conditions, Continued**

- I. Taxes and Charges are not included in this package. All taxes and charges are applicable as set forth in this Tariff.
- J. BP3 Package is available under a 1-year minimum contract term.
- K. Penalties apply to cancellations before the term period is completed, as set forth in this Tariff.
- L. Rates and charges applicable to BP3 are included in the Business Packages Rates section 10.1.10.C, below.
- M. BP3 rates do not apply to lines used for Internet service.

10.1.3.1 Business Package 3B – Terms & Conditions

- A. Business Package 3B is available to small business customers including new and existing single line business customers. BP-3B is available under a 1-year minimum contract term.
- C. Subscription to ENET DSL is required in order to qualify for this plan.
- D. BP-3B Package is an optional bundled business line service that provides Customers with a combination of the following services and/or features:
 - 1. One BMS or BML Line
 - 2. Unlimited minutes for local, intra-island, and U.S. calls.
 - 3. All or any combination of the following features: Caller ID plus Name, Anonymous Call Rejection, Call Waiting, Call Forwarding, 3-Way Calling.
- E. Taxes and Charges are not included in this package. All taxes and charges are applicable as set forth in this Tariff.

(N)

(N)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.4. Business Package 4 (BP4) - Per Minute Plan Terms and Conditions

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.4. Business Package 4 (BP4) - Per Minute Plan Terms and Conditions, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.9. Business Package 9 - Terms & Conditions**

- A. Business Package 9 (BP9) is available to business lines (BMS) business main lines (BML) and PBX Trunks Customers of Company for Local service. (N)
- B. Customer may elect one of two package options, based on Customer's usage of Business Main Station (BMS) and Business Main Line (BML) services and, or PBX Trunks services. Customers with higher usage of BMS lines may elect to pay a lower monthly recurring charge for BMS lines and a higher monthly recurring charge for BML lines. Customers who use both BMS and BML lines may elect to pay the same monthly recurring charge for BMS and BML lines. All other package services and features are included under either option. (N)
(N)
- C. BP9 Package is an optional bundled business line service that provides Customers with the following services and/or features:
1. BMS Line Charge
 2. BML Line Charge
 3. PBX Trunk Charge (N)
 4. Intra Island and Domestic Long Distance calls at \$0.03 per minute
 5. A monthly Measured Service Call Allowance of 300 minutes of use or 85 message units for Customers who chose the message unit billing option. (T)
(T)
 6. Hunting Feature available at additional cost as set forth in subsection D below
- D. The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance. For directory assistance and operator assisted calls the rate in sections 3.5 and 3.9 will apply. In addition, directory assistance and operator assisted calls are subject to a surcharge according to sections 3.5 & 3.9 of the WorldNet tariff. For other services corresponding charges will apply.
- E. Hunting for business lines available upon request for a monthly recurring charge of \$5.00 per arrangement.

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.9. Business Package 9 - Terms & Conditions, Continued

- F. All terms and conditions of the Custom Calling Local Services, as specified in this Tariff, apply to these services when offered under the BP9 Package.
- G. Intra Island and Inter-state (Domestic) long distance services rates are charged at \$0.03 per minute and billed in sixty-second (full minute) increments.
- H. Taxes and Charges are not included in this package. All taxes and charges are applicable as set forth in this Tariff.
- I. BP9 is available under a one (1), two (2) or three (3) year minimum contract term. A lower local exchange and intra-island long distance service rate per minute applies for 2 and 3-year contract terms. (T)
- J. Penalties apply to cancellations before the term period is completed as set forth in this Tariff.
- K. Rates and charges applicable to BP9 package are included in section 10.1.10(I) below.

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.10. Rates and Charges**

A.	Business Package 1 (BP1)	Monthly	Non- Recurring
	Business Main Station 1 st Line	\$49.95	\$120.00
	Additional Line	\$49.95	\$60.00
		Per Minute	
	Charge in excess of the 300 minutes monthly allowance		\$0.03
	Charge for Intra Island and Domestic LD		\$0.03
B.	Business Package 2 (BP2)	Monthly	Non- Recurring
	Main Line	\$65.95	\$130.00
	Additional Line	\$65.95	\$65.00
	Hunting (Up to 10 lines)	\$5.00	\$30.00
		Per Minute	
	Charge in excess of the 300 minutes monthly allowance		\$0.03
	Charge for Intra Island and Domestic LD		\$0.03
C.	Business Package 3 (BP3)	Monthly	Non- Recurring
	BMS/BML, per line	\$69.95(R)	\$120.00
		Per Minute	
	Per minute charge for Interstate (Domestic) LD		\$0.00

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.10. Rates and Charges, Continued**

C.1.	Business Package 3B (BP3B)	Monthly	Non-Recurring	(N)
	BMS per line	\$69.95	\$120.00	
	Additional BMS line (same order)		\$60.00	
	BMS Installation to jack		\$40.00	
	BML per line	\$69.95	\$130.00	
	Additional BML line (same order)		\$65.00	
		Per Minute		
	Per minute charges for local, intra-island And U.S. calls.		Unlimited	(N)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

[RESERVED FOR FUTURE USE]

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SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.10. Rates and Charges, Continued**

I.	Business Package 9 (BP9)	Monthly Charge	Per Minute Charge	
	Option 1:			(R)
	BMS line	\$19.95		
	BML line	\$19.95		
	PBX Trunk	\$19.95		(R)
	Measured Service, per minute, 1 year term		\$0.030	
	Measured Service, per minute, 2 year term		\$0.028	
	Measured Service, per minute, 3 year term		\$0.026	
	PRI Basic Rent	\$450.00		(R)
				(D)
				(D)
	Installation, Programming, and Service Order charges			
	BMS per line	\$120.00		
	Additional BMS line (same order)	\$60.00		
	BMS Installation to jack	\$40.00		
	BML per line	\$130.00		
	Additional BML line (same order)	\$65.00		
	Existing BMS, BML, or PBX Trunk	See Tariff Section 3.2		
	Measure Service Per, per Message Unit exceeding Measured Service Call Allowance		\$0.10	

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.10. Rates and Charges, Continued****J. Business Package 10 (BP10)**

BP10 is offered to small business Customers. This Bundle includes two main lines and 1,000 minutes of local, intra-island, and domestic interstate calling. Customers receive Caller ID, Call Waiting, Three-Way Calling and Call Forwarding at no additional charge. Rates exclude applicable taxes and surcharges A minimum 12 month service period contract applies. (T)

	Monthly Charge	Non- Recurring Charge
2 Main Lines	\$59.95	\$180.00
Additional Line	\$20.00(R)	\$60.00
BMS Line		\$120.00
Per Minute		
Charge in excess of the 1,000 minutes monthly allowance		\$0.03

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

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(D)

SECTION 10 – BUNDLED SERVICES, Continued

10.1. BUSINESS PACKAGES AND PLANS, Continued

10.1.10. Rates and Charges, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 10 – BUNDLED SERVICES, Continued**10.1. BUSINESS PACKAGES AND PLANS, Continued****10.1.11. Service Cancellation Charge**

Customers who cancel Service provided under contract prior to the established contract termination date will be subject to a service cancellation charge. The service cancellation charge is equal to the amount of the pending recurring charges that would have applied for the remainder of the contract.

Service cancellation charges are computed by multiplying the applicable monthly recurring charges by the number of months remaining in the contract.

Municipal, State or Federal Agencies, and Public Corporations, which obtain Company's Service under contract but are exempt from payment of service cancellation charges by regulation, administrative rule or internal policy, will be subject to such early service cancellation charges as allowed by the established by the entity's regulation, administrative rule or internal policy.

(M)*

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*Moved from Sheet No. 139.

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE

11.1. GENERAL

11.1.1. Ethernet Virtual Links Service (EVLS) is a high-speed data service, which uses a shared fiber network to allow for the interconnection of Local Area Networks (LANs). EVLS delivers an interface of 10Mbps, 100 Mbps and 1Gbps from the Customer (LANs) to a shared network.

11.1.2. EVLS creates a network with the ability to function as a shared public network. EVLS protects data privacy by using specialized screening software that permits subscribers secure access exclusively to their data.

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SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

(N)

11.2. DEFINITIONS

11.2.1. The following definitions are applicable to Company's EVLS:

- A. **Ethernet Virtual Link Service (EVLS)** - Service where LANs send bi-directional Ethernet traffic to other LANS on an Ethernet Wide Area Network (WAN) across serving wire centers equipped with EVLS equipment. EVLS supports IEEE Standard 802.3, 802.3u, and 802.3z transmission standards.
- B. **Gigabit Per Second (Gbps)** – The speed with which the data is being transferred in the network, where one Gbps is equal to the transfer rate of 1,000 million data bits of data per one second.
- C. **Local Area Network (LAN)** – Is a communication network spanning a limited geographic area. A LAN connects computers and other peripheral equipment for data communications purposes.
- D. **Megabit Per Second (Mbps)** – The speed with which the data is being transferred in the network, where one Mbps is equal to the transfer rate of one million data bits of data per one second.
- E. **Nanometer (nm)** – Frequency wavelength equivalent to one billionth of a meter.
- F. **Network Access Links** – Physical connections between the Customer premises to the EVLS switch located closest to each Customer's premises.
- G. **Transparent LAN** - A group of Company central offices connected by fiber optic facilities.
- H. **Virtual Connections** – Logical connections that enable the association of two or more user-to-network interface (UNI) enabling the transfer of Ethernet frames between them.

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

11.3. SERVICE DESCRIPTION

11.3.1. EVLS consists of:

A. Network Interface Device (NID) located at the Customer's premises and used to terminate the fiber pair.

B. A Dedicated Switch Port

11.3.2. EVLS is available where facilities and conditions permit. Special construction charges may apply when technical limitations and/or lack of facilities exist, or if necessary to meet service requests.

11.3.3. EVLS is available seven days a week, 24 hours per day, from central offices equipped to provide this service.

11.3.4. The NID is the LAN interface on the EVLS equipment at the Customer's premises. The Company is responsible for equipment and service up to and including the NID.

11.3.5. The Customer is responsible for:

A. Any inside wire required in connecting the LAN to the EVLS equipment.

B. Installation, operation and maintenance of any Customer-provided equipment.

11.3.6. The Customer's location must be within the maximum allowable range for EVLS-equipped central offices as described in Section 11.4.3 below.

11.3.7. To meet the Customer's requirements, occasional network upgrades must be performed. These network upgrades are needed to provide improved performance and new features, and are generally performed during non-business hours. Customer notification of planned upgrades is made on a timely basis to minimize impact.

11.3.8. The technical specifications for EVLS are delineated in IEEE 802.3-2000 and Metro Ethernet Forum (MEF) technical specifications MEF1 and higher.

11.3.9. The transmission mode supported is dependent of the access rate. The supported transmission mode for 10Mbps, 25 Mbps, 50Mbps, 75Mbps, 100Mbps, 250Mbps, 500Mbps, 1Gbps, and 10Gbps access is full duplex.

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SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

11.4. REGULATIONS

11.4.1. EVLS network will be limited to central offices in a specific geographic location. Customers gain access to the shared EVLS network via EVLS equipment deployed in the Customer's serving central office.

11.4.2. At subscription, the Customer has an option of selecting access at speeds of 10Mbps, 25 Mbps, 50Mbps, 75Mbps, 100Mbps, 250Mbps, 500Mbps, 1Gbps, and 10Gbps.

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11.4.3. EVLS is available to Customers whose servicing central office is equipped with EVLS equipment and is located within a maximum allowable range of the servicing central office. The maximum (dB) loss cannot exceed 20dB @1310nm for 10 Mbps service, 26dB @1310nm for 50, 75, and 100 Mbps service depending and 18dB @ 1310nm for 250Mbps, 500Mbps, 1 Gbps and 10Gbps services depending on the Customer's distance from the EVLS equipped central office.

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SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

(N)

11.5. TYPES OF RATES AND CHARGES**11.5.1.** The following rate categories are applicable to EVLS.

There are two (2) types of rates and charges. They are monthly rates and nonrecurring charges. The rates and charges are described below:

A. Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that EVLS is provided. For billing purposes, each month is considered to have thirty-(30) days.

B. Nonrecurring Charges

Nonrecurring charges (NRC) are one-time charges that apply for specific work activity. The types of nonrecurring charges that apply to EVLS are:

1. Activation and Provisioning

A NRC applies per each EVLS activated and provisioned.

2. Service Configuration

Service configuration provides the Customer the ability to request modifications to a specific EVLS connection subsequent to the establishment of the connection. Such modifications are changes to a Customer's service, other than charges described elsewhere in the EVLS that do not involve the termination of the service at the Customer's premise (i.e. upgrades/downgrades of connection speeds that do not result in physical equipment changes).

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued**11.5. TYPES OF RATES AND CHARGES, Continued****11.5.1. The following rate categories are applicable to EVLS, Continued****B. Nonrecurring Charges, Continued****3. Moves**

When a Customer with a ELVS requests a move or relocation to a different address and/or a different building, the move or relocation will be treated as a termination of the existing service and the establishment for the application of all charges. The NRC for the move will be an amount equal to the sum of the Activation and Provisioning Up to the Demarcation Point and the Service Order Charge.

A move normally involves an interruption of service for the period required to complete the move. No credit allowance will be granted for that period.

4. Service order Charge

- (a) A single NRC for the service order associated with each EVLS connection.
- (b) If the initial service order includes various EVLS connections, only one service order charge shall apply.
- (c) The service order charge applies for the activation and provisioning, moves and service configuration associated with each EVLS after the initial installation.

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

11.5. TYPES OF RATES AND CHARGES, Continued

11.5.2. Minimum Period, Continued

- A. The minimum period for EVLS is twelve (12) months.
- B. If the application for the EVLS is cancelled after the activation and provisioning of the service has begun, for any reason imputable to the Customer, the Customer will pay to the Company the non-recurring charge applicable to the EVLS. For this purpose, activation and provisioning is considered to have started when the Company incurs any expenses in connection or in the preparation thereof which would not otherwise have been incurred provided that:
 - (1) The Customer has advised the Company to proceed with the activation and provisioning and;
 - (2) The Company has accepted the order.

(N)

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

(N)

11.6. OPTIONAL RATE PLANS

- 11.6.1.** A Term Discount plan is available for EVLS. The Term Discount applies to each EVLS connection.
- 11.6.2.** Under the Term Discount Plan, the current monthly rates for EVLS connections are reduced by a fixed percentage. The amount of discount percentage differs based on the length of the service commitment period selected by the Customer.
- 11.6.3.** The Term Discount Plan periods are 36 months (3 years) or 60 months (5 years).
- 11.6.4.** The Customer must specify the length of the service commitment period at the time the service is ordered.
- 11.6.5.** If a Term Discount Plan Percentage increase occurs during the term of an existing Term Discount Plan, the increased percentage will be applied automatically to the remainder of the current Term Discount Plan.
- 11.6.6.** At the end of the Term Discount Plan period, the Customer may convert to month-to-month service or subscribe to a new Term Discount Plan. If the Customer does not make a choice by the end of the commitment period, the rates will automatically convert to a month-to-months service.
- 11.6.7.** To be included in a Term Discount Plan, all eligible EVLS must be ordered for the same commitment period (i.e. all 36 months or all 60 months) and with the same service date. When additional capacity is subsequently added, it will be available only on a month-to-month basis unless the commitment period of the entire service is upgraded.
- 11.6.8.** As long as the number of EVLS connections included in the Term Discount Plan remains constant, customer requests to install and disconnect EVLS connections, including changes affecting different serving wire centers and/or Customer designated premises, will not change the current Term Discount Plan commitment period, and Discontinuance of Service charges will not apply.

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

(N)

11.6. OPTIONAL RATE PLANS, Continued**11.6.9. Upgrade in Term Discount Plan**

EVLS provided under month-to-month rates or Term Discount Plan rates may be upgraded to a Term Discount Plan at any time without incurring EVLS NRC or discontinuance charges for existing services. The new Term Discount Plan must meet or exceed the service commitment period of the plan being upgraded. For example, a EVLS with a 36 month commitment period may be upgraded to a new 36 month or a 60 month commitment period. The monthly rates will be those that are in effect at the time the service is upgraded. A new minimum commitment period applies to all EVLS that is upgraded.

11.6.10. Upgrade or Downgrade in Capacity.

If the Customer chooses to upgrade or downgrade EVLWS under the Term Discount Plan to a higher or lower speed connection, discontinuance charges will not apply, provided all the following conditions are met:

- A. The Customer's order for disconnect of the existing service and the activation and provisioning of the new service are received at the same time and specifically reference the application of upgrade or downgrade in speed;
- B. The Customer's disconnect order for the existing service must reference the service order; and
- C. The new Term Discount Plan commitment period equals or exceeds the Term Discount Plan commitment period being discontinued.

A new commitment period applies to all upgrades and downgrades. EVLS NRC charge for an equivalent speed of the existing services being upgraded to the higher speed service will not be assessed. EVLS NRC will not apply to the upgraded lower speed service placed on the higher speed service if requested at the same as the upgrade request. NRC will apply for capacity that exceeds the existing equivalent capacity.

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued

(N)

11.6. OPTIONAL RATE PLANS, Continued**11.6.10. Upgrade or Downgrade in Capacity, Continued**

Discontinuance charges will not apply should the Customer choose to upgrade or downgrade either a portion of or the entire EVLS under the Term Discount Plan and move to a new Customer location within the territory served by the Company whose servicing central office is equipped with EVLS equipment and is located within a maximum allowable range of the servicing central office.

11.6.11. Discontinuance of Service

- A. If the Customer chooses to disconnect all or portion of the service prior to the expiration of the Term Discount Plan commitment period, discontinuance charges equal to 30% of the total undiscounted monthly charges will apply for the remaining portion of the Term Discount commitment period of the service being disconnected.

For example, if a Customer with a Term Discount Plan commitment period of 60 months is cancelled after 33 months, the discontinuance charges will equal 30% of the undiscounted monthly charge multiplied by the number of EVLS times 27 months.

- B. Should the Customer choose to discontinue a Term Discount Plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal 100% of the total undiscounted monthly charges for the remaining portion of the minimum service period. Additionally, discontinuance charges of 30% of the total undiscounted monthly charges will apply to the remaining portion of the commitment period.

For example, if a Customer with a Term Discount Plan commitment period of 36 months is cancelled after 7 months, the discontinuance charges will equal:

1. 100% of the undiscounted monthly charge multiplied by the number of EVLS times 5 months, plus
2. 30% of the undiscounted monthly charges multiplied by the number of ELVS times 24 months.

(N)

SECTION 11 – ETHERNET VIRTUAL LINK SERVICE, Continued**11.7. RATES AND CHARGES**

	<u>Monthly Rates</u>	<u>NRC</u>	
Activation and Provisioning EVLS Connection, per connection			
10 Mbps	\$925.00 (R)	\$400.00	
25 Mbps	\$1,165.00	\$400.00	(N)
50 Mbps	\$1,425.00	\$400.00	
75 Mbps	\$1,750.00	\$400.00	(N)
100 Mbps	\$1,800.00 (R)	\$400.00	
250 Mbps	\$2,400.00	\$400.00	(N)
500 Mbps	\$3,500.00	\$400.00	(N)
1 Gbps	\$4,000.00 (R)	\$400.00	
10 Gbps	\$7,800.00	\$400.00	(N)
Term Discount			
36 months	10%		
60 months	15%		
Service Order Charge, per order		\$1,000.00	
Service Configuration Charge		\$.200.00	
Relocation to a different site charge (inside or outside Customer-premises moves)		\$400.00	(N) (N)

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SECTION 12 – OFF-NET SERVICE PLANS

12.1 GENERAL

The following services and rate plans apply to Customers who cannot be served on Company's own network or who continue to subscribe to Off-Net Service Plans after being migrated to the Company's network. Monthly recurring charges include 85 units of local calling each calendar month. An additional charge per unit applies beginning with the 86th local unit per calendar month. Recurring charges exclude telephone equipment charges.

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12.2. RATE ZONES

(T)

Rates are based on the Customer's physical location, in accordance with the following rate zones.

12.2.1. Rate Zone 1 includes the following cities:

(T)

Adjuntas, Aguada, Aguadilla, Aguas Buenas, Aguirre, Aibonito, Añasco, Arecibo, Arroyo, Barceloneta, Bayamón, Cabo Rojo, Caguas, Camuy, Canóvanas, Carolina, Cataño, Cayey, Ceiba, Ciales, Cidra, Coamo, Culebra, Dorado, Ensenada, Fajardo, Florida, Guánica, Guayama, Guayanilla, Guaynabo, Gurabo, Hatillo, Hormigueros, Humacao, Isabela, Isla Verde, Jayuda, Juana Díaz, Juncos, Lajas, Lares, Las Marías, Las Piedras, Levittown, Loíza, Luquillo, Manatí, Maricao, Maunabo, Moca, Morovis, Naguabo, Patillas, Peñuelas, Ponce, Pueblo Viejo, Quebradillas, Rincón, Río Grande, Río Piedras, Sabana Grande, Salinas, San Germán, San Juan, San Lorenzo, San Sebastián, Santa Isabel, Toa Alta, Toa Baja, Trujillo Alto, Utuado, Vega Alta, Vega Baja, Vieques, Villalba, Yabucoa, Yauco

12.2.2. Rate Zone 2 includes the following cities:

(T)

Barranquitas, Comerio, Corozal, Naranjito, Orocovis

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES**

(T)

12.3.1. Monthly Recurring Rates**A. Rate Zone 1****1. Installation Charges**

Per BMS line	\$120.00
Per BML	\$130.00
Per each additional BMS line	\$60.00
Per each additional BML	\$65.00
Additional installation to network interface device	\$40.00

2. Monthly Recurring Charges

	No Term	1 Year Term	2 Year Term	3 Year Term
BMS	\$21.90	\$21.35 (R)	\$20.75	\$20.20 (R)
BML	\$34.85 (I)	\$33.90 (I)	\$32.99	\$32.10 (R)
Trunk	\$38.65 (I)	\$37.60	\$36.60	\$35.60 (R)
Additional Trunk	\$27.20	\$26.50 (I)	\$25.75	\$25.05 (R)
Hunting	\$10.00	\$10.00	\$10.00	\$10.00
Additional Usage*	\$0.124 (I)	\$0.12	\$0.117	\$0.114

3. Toll Charges

Toll charge, per minute	\$0.06	(I)(T)
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* Beginning the 86th unit of use per calendar month.

(T)

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SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued**

(T)

12.3.1. Monthly Recurring Rates, Continued

(T)

B. Rate Zone 2**1. Installation Charges**

Per BMS line	\$120.00
Per BML	\$130.00
Per each additional BMS line	\$60.00
Per each additional BML	\$65.00
Additional installation to network interface device	\$40.00

2. Monthly Recurring Charges

	No Term	1 Year Term	2 Year Term	3 Year Term
BMS	\$21.25 (R)	\$20.70 (I)	\$20.15	\$19.60 (R)
BML	\$33.90	\$33.00 (I)	\$32.10 (I)	\$31.20 (R)
Trunk	\$37.70	\$36.70 (I)	\$35.70 (R)	\$34.70 (R)
Additional Trunk	\$26.25	\$25.55 (R)	\$24.85	\$24.15 (R)
Hunting	\$10.00	\$10.00	\$10.00	\$10.00
Additional Usage*	\$0.124 (I)	\$0.12	\$0.117(R)	\$0.114 (R)

3. Toll Charges

Toll charge per minute	\$0.06	(I)(T)
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* Beginning the 86th units of use per calendar month.

(T)

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SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued**

(N)

12.3.2. Network Transitional Service Rates

Customers who are not currently served by Company's network, but may be eligible for transition to be served by Company's network qualify for, and are served under, Company's Network Transitional Service. Network Transitional Service rates will continue to apply to Customer following migration to Company's Network unless Customer subscribes to another plan. Additional applicable existing rates and terms remain unchanged.

A. Island-Wide Rates**1. Monthly Recurring Charges**

BML	\$34.35
Trunk	\$38.10
Additional Trunk	\$26.80

2. Usage Charges

Usage charges apply to BMS, BML, and Trunk Lines Services.

Customers currently on a per-unit plan:	\$0.122 per unit *
Customers currently on a per-minute plan:	\$0.06 per minute *

3. Toll Charges

Toll charge, per minute	\$0.06
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(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued

12.3. OFF-NET SERVICES AND RATES, Continued

(N)

12.3.2. Network Transitional Service Rates, Continued

[Reserved for future use.]

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued**

(N)

12.3.3. Frame Relay Access Service (FRAS) Rates and Charges

	Monthly Rate	Non- Recurring Charge
A. Frame Relay Access Connection, per FRAC		
56KBPS / 64 Kbps	\$200.00	\$700.00
128 Kbps	\$250.00	\$700.00
256 Kbps	\$350.00	\$700.00
384 Kbps	\$425.00	\$700.00
512 Kbps	\$500.00	\$700.00
768 Kbps	\$650.00	\$700.00
1.544 Mbps	\$800.00	\$700.00
44.736 Mbps*	\$4,000.00	\$10,000.00
B. Frame Relay Inter-network Connection, per FRIC		
1.544 Mbps	\$800.00	\$700.00
44.736 Mbps*	\$4,000.00	\$10,000.00
C. Term Discounts		
36 months	15%	15%
60 months	20%	20%

(N)

* DS3, FRAC and FRIC rates and charges do not include lease line costs. A point-to-point DS3 speed facility is required.

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SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued**

(N)

12.3.3. Frame Relay Access Service (FRAS) Rates and Charges, Continued**D. Standard Committed Information Rate**

Permanent Virtual Connections (PVCs)	Monthly Rate	Non- Recurring Charge
0-16 Kbps	\$5.00	\$50.00
32 Kbps	\$6.00	\$50.00
56/64 Kbps	\$7.00	\$50.00
128 Kbps	\$9.00	\$50.00
256 Kbps	\$14.00	\$50.00
384 Kbps	\$20.00	\$50.00
512 Kbps	\$28.00	\$50.00
768 Kbps	\$36.00	\$50.00

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued**

(N)

12.3.4. Payphone Access Line Service Rates and Charges

The following rates and charges apply to this service and are in addition to any other applicable charges under this Tariff Regulations.

	Monthly	Non-Recurring
Intelligent Access Line for Public Telephones (Coin Compatible Public Access Line) ²⁵	\$29.92	
Normal Access Line	\$22.20	
Service Order per Line ²⁶		\$52.22
Central Office Line charge ²⁷		\$77.78
Restriction of Incoming Calls (DTM)	\$0.31	\$10.00 ²⁸
Restriction of Interstate Calls. Billed to the Telephone Number (Billed Number Screening)	N/A	\$10.00 ¹⁸
		Per Call
Local Service, Intraoffice		\$0.01130
Local Service, Interoffice		\$0.03210

A charge per long distance call placed from a public payphone not presubscribed to PRT Larga Distancia using PRT Larga Distancia's access code will apply.

Operator assisted, per call	\$0.52
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(N)

²⁵ Includes the following features: dial Tone First (DTF) for the handling of free of charge calls (i.e. 911, 611, 800/888, etc.); and Coin Signaling (Coin Collect/Coin Return) for the control and handling of coins.

²⁶ Service Ordering Charge: For work involved in receiving, recording, transmitting, and acting upon requests to Connect, Move or Change telephone service.

²⁷ Central Office Line Charge: For work associated with the telephone line, extending from central office equipment through protector equipment, or its equivalent, and the network side of the demarcation point which is the appropriate jack or its equivalent located at the customer's premises. This includes, but is not limited to, installing or changing central office connections and Connecting, Moving, or Changing the drop, block, or buried wire. The above charges will also apply upon the request of the Payphone Service Provider to change to or from an Intelligent Access Line.

²⁸ The non-recurring charges do not apply when ordered with the Access Line.

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges**

(N)

The charge for a local circuit per cable pair, within the exchange base rate area are as indicated below. Kilometer charges or locality area rates, whichever the case may be, are applicable for that portion of a leased line outside the exchange base rate area or locality rate are.

		Monthly Rate	Non- Recurring Charge
A.	Local circuit: applicable to local circuits for Telemusic, Alarm, Ringdown, Outside PBX Stations, Tie Lines, Foreign Exchange Lines and outside extensions of main Stations, routed through a central office. Charge will also apply for local circuits not routed through a central office but connecting two points within the same exchange and/or within Customer Premises, when the circuit length exceeds 1.5 Km.	\$ 9.00	\$ 45.00
B.	Local circuit extension line: applicable to local circuits for Telemusic, Teleprinter, Alarm, Ringdown, Outside PBX Station and outside extension of main Stations, not routed through a central office but connecting two points within the same exchange and/or Customer Premises, when the circuit length does not exceed 1.5 Km.	\$ 4.00	\$ 30.00
C.	Local circuit bridged line: applicable to inside bridged extensions to local circuit for Telemusic, Teleprinter, Alarm and Ringdown terminating within the same Premises.	\$ 3.00	\$ 22.50

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

		Monthly Rate	Non- Recurring Charge
D.	Toll Subscriber circuit: provides direct facilities between the Customer and the Telephone Company's toll position boards for Customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of non-multi-exchange central office (including local circuit)	\$ 30.50	\$ 37.50
E.	Toll Subscriber circuit (Trunk Circuit): provides direct facilities between the Customer and the Telephone Company's toll position boards for Customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of multi-exchange central offices (including local circuits and interoffice Trunks), when required. ²⁹	\$ 40.00	\$ 75.00
F.	Telephone Answering Service Extension: Regular	\$ 3.50	\$ 17.00
G.	Telephone Answering Service Extension: Concentrator	\$ 1.50	\$ 17.00
H.	Interoffice Trunk between two exchanges in local multi-exchange area: Adjacent Exchanges	\$ 25.00	\$ 75.00

(N)

(N)

²⁹ When toll leased lines are required for this service, the corresponding charges will apply in addition to the charges indicated above for toll Subscribers circuits within the local service area of the central office.

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

		Monthly Rate	Non- Recurring Charge
I.	Interoffice Trunk between two exchanges in local multi-exchange area: Non-Adjacent Exchanges	\$ 37.50	\$ 112.50
J.	Supplemental equipment provided when required for the operation of leased line facilities: Long Line Adapter	\$ 10.00	\$ 37.50
K.	Supplemental equipment provided when required for the operation of leased line facilities: E-22 Voice Repeater	\$ 10.00	\$ 37.50
L.	Supplemental equipment provided when required for the operation of leased line facilities: E-24 or E-44 Voice Repeater	\$ 35.50	\$ 112.50
M.	Supplemental equipment provided when required for the operation of leased line facilities: Ringdown Equipment for Automatic Signaling	\$ 10.00	\$ 37.50
N.	Supplemental equipment provided when required for the operation of leased line facilities: Battery feed	\$ 11.75	\$ 37.50
O.	Supplemental equipment provided when required for the operation of leased line facilities: DX Signaling Unit	\$ 13.50	\$ 56.30
P.	Supplemental equipment provided when required for the operation of leased line facilities: Bridge Network ³⁰	\$ 2.50	\$ 22.50

³⁰ Not available for new installations

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

(N)

		Monthly Rate	Non- Recurring Charge
Q.	Supplementary equipment provided when required for the operation of leased line facilities: Telegraph Hubbing Repeater (1 Inlet and 5 Outlet) ³¹	\$ 45.50	\$ 150.00
R.	Supplementary equipment provided when required for the operation of leased line facilities: Amplitude Equalizer	\$ 5.75	\$ 22.50
S.	Supplementary equipment provided when required for the operation of leased line facilities: Delay Equalizer	\$ 40.00	\$ 75.00
T.	Supplementary equipment provided when required for the operation of leased line facilities: SF Toll Signaling Unit	\$ 16.50	\$ 37.50
U.	Supplementary equipment provided when required for the operation of leased line facilities: Program Amplifier	\$ 55.00	\$ 112.50
V.	Supplementary equipment provided when required for the operation of leased line facilities: Wire Music Distribution Amplifier	\$ 15.00	\$ 37.50

(N)

³¹ Not to be used for new installations.

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

		Monthly Rate	Non- Recurring Charge
W.	Supplementary equipment provided when required for the operation of leased line facilities: Echo Suppressors, each	\$ 35.00	\$ 56.30
X.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Network, at Customer site (9 outlets)	\$ 8.00	\$ 195.00
Y.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Computer port	\$ 18.00	\$ 75.00
Z.	Supplementary equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Terminal port	\$ 12.00	\$ 75.00
AA.	Supplementary equipment provided when required for the operation of leased line facilities: E&M to Loop Converter Unit	\$ 9.50	\$ 37.50
BB.	Supplementary equipment provided when required for the operation of leased line facilities: Telegraph Hubbing Repeater, per port (inlet or outlet)	\$ 20.00	\$ 30.00
CC.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Teletype-writer, two wire	\$ 9.00	\$ 45.00

(N)

(N)

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SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

		Monthly Rate	Non- Recurring Charge
DD.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Voice, Two wire	\$ 59.00	\$ 130.00
EE.	Central Office Connecting Facility: The local facility furnished by PRTC between another Common Carrier terminal and the local PRTC central office. Voice, Four wire	\$ 68.00	\$ 175.00
FF.	Digital Facilities. At the Customer's request PRTC will provide, where available, an interoffice voice Channel using digital pulse code modulation (PCM) at the following rates: Per PCM Channel. Between adjacent central offices	\$ 90.00	\$ 180.00
GG.	Digital Facilities. At the Customer's request PRTC will provide, where available, an interoffice voice Channel using digital pulse code modulation (PCM) at the following rates: Per PCM Channel. Between non-adjacent central offices	\$ 135.00	\$ 270.00

(N)

(N)

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SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued****A. Toll Leased Lines, Voice Grade Toll Channel**

	Monthly Rate	Non- Recurring Charge
Toll Interface Terminal furnished by the Company to provide adequate test, trouble location, repair and service restoration facilities at each point of interface of its local exchange plant with a Voice Grade Toll Private Channel or a Voice Grade Local Line connected to, derived from or switched to or from a Voice Equivalent Toll Private Channel, each.	\$ 50.00	\$ 85.00
Per airline km. or fraction of the distance between toll rate centers.	\$ 2.45	-

(N)

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

(N)

B. Toll Leased Lines, Telegraph (Tele-printer) Toll Channel

	Monthly Rate	Non- Recurring Charge
Toll Interface Terminal Multiplexing equipment and test facilities provided by the Company at each point of interface of its local exchange plant with a Telegraph (Tele-printer) Toll Private Channel, each	\$ 35.00	\$ 50.00
Per airline km. or fraction of the distance between toll rate centers	\$ 1.45	-

C. Toll Leased Lines, Toll Channel for High Capacity of Transmission

	Monthly Rate	Non- Recurring Charge
Channel Termination DS2 (6.312 mbps)	\$ 345.00	\$ 75.00
Channel Termination DS3 (44.736 mbps)	\$ 1,100.00	\$ 1,800.00
Toll Termination DS2 (6.312 mbps)	\$ 565.00	-
Toll Termination DS3 (44.736 mbps)	\$ 1,800.00	-
Per mile or fraction of the distance between toll rate centers DS2 (6.312 mbps)	\$ 160.00	-
Per mile or fraction of the distance between toll rate centers DS3 (44.736 mbps)	\$ 500.00	-
Multiplexers DS2 to DS1	\$ 435.00	\$ 250.00
Multiplexers DS3 to DS1	\$ 895.00	\$ 500.00

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued****D. Toll Leased Lines, Telephone instruments,**

	Monthly Rate	Non- Recurring Charge
Telephone instruments, desk or wall type, common-battery, telephone set (without dial). Where special type telephone is provided, the rates and charges specified for such special sets will apply	\$ 3.00	\$ 30.00

E. Circuit Line-Up

	Non- Recurring Charge
Per section to be determined by the Transmission Engineers.	\$ 200.00

F. Service Calls

	Non- Recurring Charge
Each Man-hour of PRTC work (One hour minimum)	\$ 50.00
Each additional 1/4 Man-hour of PRTC work or fraction thereof	\$ 8.25

(N)

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

(N)

G. Optional Service of channels of Digital Private Leased Lines T-1

T-1 Service	Miles	Term			NRC
		1 Year	2 Year	3 Year	
Band 1	0	\$ 315.00	\$ 300.00	\$ 280.00	\$ 443.00
Band 2	1-5	\$ 540.00	\$ 510.00	\$ 480.00	\$ 443.00
Band 3	6-15	\$ 675.00	\$ 640.00	\$ 600.00	\$ 443.00
Band 4	6-30	\$ 900.00	\$ 850.00	\$ 800.00	\$ 443.00
Band 5	31-50	\$1,260.00	\$1,190.00	\$1,120.00	\$ 443.00
Band 6	51+	\$ 1620.00	\$1,530.00	\$1,440.00	\$ 443.00

For existing Customers under section 9.5.5 that choose to Change to Optional Service of Channels of Digital Leased Lines T-1, a non-recurrent charge of \$53.00 will apply

(N)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.5. Local Leased Lines Rates and Charges, Continued**

(N)

H. Fractional T-1 Service

	Monthly Rate	NRC
Fractional T-1 Line (by Channel termination & by speed)		\$210.00
Channel Termination 64 Kbps (per termination)	\$63.24	
Channel Termination 128 Kbps (per termination)	67.66	
Channel Termination 256 Kbps (per termination)	76.49	
Channel Termination 384 Kbps (per termination)	85.32	
Channel Termination 512 Kbps (per termination)	94.14	
Channel Termination 768 Kbps (per termination)	111.81	
Mileage Channel Termination 64 Kbps (per termination)	50.03	
Mileage Channel Termination 128 Kbps (per termination)	56.96	
Mileage Channel Termination 256 Kbps (per termination)	70.81	
Mileage Channel Termination 384 Kbps (per termination)	84.66	
Mileage Channel Termination 512 Kbps (per termination)	98.50	
Mileage Channel Termination 768 Kbps (per termination)	126.20	
Mileage Channel Facility 64 Kbps (per mile)	5.53	
Mileage Channel Facility 128 Kbps (per mile)	7.74	
Mileage Channel Facility 256 Kbps (per mile)	12.17	
Mileage Channel Facility 304 Kbps (per mile)	16.59	
Mileage Channel Facility 512 Kbps (per mile)	21.02	
Mileage Channel Facility 768 Kbps (per mile)	29.87	

(N)

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SECTION 12 – OFF-NET SERVICE PLANS, Continued

12.3. OFF-NET SERVICES AND RATES, Continued

12.3.5. Business Local Call Plan Package

[Reserved For Future Use]

(D)

(D)

SECTION 12 – OFF-NET SERVICE PLANS, Continued

12.3. OFF-NET SERVICES AND RATES, Continued

12.3.5. Business Local Call Plan Package, Continued

[Reserved For Future Use]

(D)

(D)

SECTION 12 – OFF-NET SERVICE PLANS, Continued**12.3. OFF-NET SERVICES AND RATES, Continued****12.3.6. Lifeline Rates**

(N)

The following rates apply in addition to other applicable charges.

	Scale 1	Scale 2
Unlimited Residential Line	\$21.05	\$17.35
Monthly Recurring Charge less Lifeline subsidy	\$7.55	\$3.85
Local calls charge	\$0.00	
Intraisland toll charge, per minute	\$0.05	
Toll charge, per minute	\$0.06	

12.3.7. Link-Up Rates

Installation charge	\$50.00
Non Recurring Charge less Link-Up subsidy	\$20.00

(N)

SECTION 13 – WHOLESALE SERVICES

(N)

13.1. WHOLESALE RETAIL SERVICES

Company makes the following service offerings available to telecommunications carriers (“Resale Customers”) for resale to the Resale Customers’ end users within Puerto Rico (“Resale Services”). Company offers Resale Services on a common carrier, non-exclusive basis to all eligible Resale Customers on nondiscriminatory terms in accordance with applicable law and regulation. Resale Services offered under this Tariff provision will be provided to Resale Customers pursuant to the following rates, terms, and conditions, unless provided pursuant to Section 13.1.3 below.

13.1.1. General

- A. Resale Customers must be duly authorized to resell Resale Services to end users in Puerto Rico.
- B. Resale Customers may only obtain Resale Services for resale to the Resale Customers’ end users within Puerto Rico.
- C. In order to obtain a Resale Service, Resale Customers must commit to purchase each such Resale Service for twelve (12) consecutive months.
- D. No volume commitments are required for Resale Customers who subscribe to 500 lines or less.
- E. Company may provide Resale Services via a combination of reselling third-party services, the lease of third-party network elements, and use of the Company’s own facilities.
- F. Company shall have the right to decline and/or discontinue the provision of a Resale Service to the extent that Company reasonably determines that such provision is precluded by applicable law, the unavailability of facilities, arrangements with third-party providers, the cooperation of third-party providers, or to the extent that a Resale Customer end user is served by facilities that are not within Company’s core serving office network footprint.
- G. Company shall have the right to change the rates for Resale Services to the extent that governmental taxes, fees, and/or assessments and/or third-party charges to Company for network facilities utilized by Company in the provision of Resale Services change and/or are different than those contemplated by Company in establishing the existing rates.

(N)

SECTION 13 – WHOLESALE SERVICES, Continued

(N)

13.1. WHOLESALE RETAIL SERVICES, Continued**13.1.2. Resale Services & Rates****A. BMS & BML**

	Base Price	Volume Commitment Discounts				
	0 - 499 lines	500 - 999 lines	1000 - 1499 lines	1500- 2999 lines	3000- 7499 lines	7500+ lines
BMS & BML Monthly Recurring Charge						
Loop	\$ 17.45	\$ 17.20	\$ 16.95	\$ 16.70	\$ 16.45	\$ 16.20
NID	\$ 1.30	\$ 1.25	\$ 1.20	\$ 1.15	\$ 1.10	\$ 1.00
Total Monthly Recurring Charge	\$ 18.75	\$ 18.45	\$ 18.15	\$ 17.85	\$ 17.55	\$ 17.20
Local & Intra-Island Usage Charge (per min.)	\$ 0.023	\$ 0.023	\$ 0.023	\$ 0.023	\$ 0.020	\$ 0.0185
Optional Charges						
Line Maintenance Charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
BMS & BML Migration Non-Recurring Charges						
Set-up Fee Per Line	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Line Migration (existing customer base)	\$ 17.50	\$ 17.50	\$ 17.50	\$ 17.50	\$ 17.50	\$ 17.50
Service Call Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
BMS & BML New Line Non-Recurring Charges						
Installation – First Line Terminated in Jack	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00
Installation – Second Line Terminated in Jack	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Service Call Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Remote Call Forwarding	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Order Service Non-Recurring Charges						
Hunting	\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00	\$ 30.00
Add or Remove Features	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Relocation	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00
Record Change	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Modifying Services Information	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00

(N)

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SECTION 13 – WHOLESALE SERVICES, Continued**13.1. WHOLESALE RETAIL SERVICES, Continued****13.1.2. Resale Services & Rates, Continued****A. BMS & BML, Continued**

Features Charges						
Call Forwarding On Busy	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Forwarding No Answer	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Forwarding	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Caller ID	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Caller ID Blocking	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Distinctive Ring	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Automatic Recall (*69)	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Do Not Disturb	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Selective Call Rejection	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Speed Dialing	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
3-Way Calling	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Anonymous Call Rejection	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Waiting	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Waiting Terminating	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Park	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Pickup	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Call Return	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99	\$ 0.99
Voice Mail	\$ 2.50	\$ 2.50	\$ 2.50	\$ 2.50	\$ 2.50	\$ 2.50
Remote Call Forwarding	\$ 9.92	\$ 9.92	\$ 9.92	\$ 9.92	\$ 9.92	\$ 9.92

Notes:

1. The rates herein do not include interstate and international long distance traffic.
2. Additional taxes and regulatory fees may apply.

SECTION 13 – WHOLESALE SERVICES, Continued**13.1. WHOLESALE RETAIL SERVICES, Continued****13.1.2. Resale Services & Rates, Continued****B. VOICE T-1**

Monthly Recurring Charges	
Voice T-1	\$ 125.00
Voice channels (each)	\$ 14.95
Minutes Usage (for Local, Intra-Island and US)	\$ 0.021
Non Recurring Charges	
Installation & Programming	\$ 600.00
Integrated Access Device	\$ 1,040.00

Notes:

1. Rates include:
 - (1) Access line
 - (2) Integrated Access Device
2. This service can provide up to 24 voice channels. Channel rates apply per voice channel.
3. Installation and programming includes the provisioning and configuration of an Integrated Access Device.
4. Rates for all voice features and other options per BMS & BML pricing above.
5. Additional taxes and regulatory fees may apply.

SECTION 13 – WHOLESALE SERVICES, Continued**13.1. WHOLESALE RETAIL SERVICES, Continued****13.1.2. Resale Services & Rates, Continued****C. ISDN-PRI**

Monthly Recurring Charges	
PRI	\$ 420.00
40 DID Block	\$ 24.00
20 DID Block	\$ 12.00
Minutes Usage (for Local, Intra-Island and US)	\$ 0.021
Non Recurring Charges	
Installation & Programming with 40 DID block	\$ 1,186.00
Additional DID block activation	\$ 50.00
DID number digitalization (per number)	\$ 45.00

Notes:

1. Rates includes:
 - (1) Access line
 - (2) Integrated Access Device Equipment Rental
2. Installation and programming includes the provisioning and configuration of an Integrated Access Device.
3. Integrated Access Devices will remain the property of Company. The fee for the use of Integrated Access Devices is included in the Resale Service rate. If Resale Customer cancels Resale Service early, Resale Customer must return the Integrated Access Device within fifteen (15) calendar days or pay the full Integrated Access Device rate.
4. Additional taxes and regulatory fees may apply.

SECTION 13 – WHOLESALE SERVICES, Continued**13.1. WHOLESALE RETAIL SERVICES, Continued****13.1.3 Individual Case Basis (ICB) Arrangements for Wholesale Retail Services**

For the purposes of this Section 13.1, Company may make customized Resale Service packages and competitive pricing packages available on a case-by-case basis in response to requests by Resale Customers to the Company. Such arrangements will be made available to Resale Customers by written contract, and, unless otherwise specified, the terms of such arrangements are in addition to the terms of this Tariff. The terms of such arrangements will be established on the case-by-case basis in accordance with the individual circumstances of each requesting Resale Customer; provided, however, that arrangements tailored to individual circumstances will be made available to similarly situated Resale Customer on a non-discriminatory basis. As and to the extent required by law, WorldNet will notify the Board of any special discount contracts prior to implementation.

(N)

(N)

SECTION 14 – GOVERNMENT AGENCIES SERVICES**14.1 GENERAL**

The following services and rate plans are available exclusively to government agencies. A minimum service period of one (1) year is required. The rates below do not include taxes and surcharges which are based on this WorldNet Puerto Rico TRB Tariff No. 2.

14.2 RATES AND CHARGES³²**A. Monthly Recurring and Non-Recurring Charges**

(T)

	MRC	NRC	NRC ADDL BMS/BML Trunk	NRC ADDL Install to Jack
BMS	\$15.55 (R)	\$120.00	\$60.00	\$40.00
BML	\$15.55	\$130.00	\$65.00	
Analog Trunk	\$15.55	\$130.00	\$65.00	
ISDN PRI	\$265.00	\$593.00		
T-1 for voice services	\$265.00(R)	\$299.00		
DID Block of 10 numbers	\$8.70			
DID Block of 20 numbers	\$17.40			
DID Block of 40 numbers	\$34.80			
International call blocking	\$0.00			
Functions	\$1.49			
Voicemail	\$2.99			

B. Usage Charges

(T)

Usage local calls, per minute)	\$0.0125
Usage intra-island calls, per minute	\$0.0125
Usage domestic (U.S.) calls, per minute	\$0.0250
Information service (411 dialed) calls, per call	\$1.95
800 Numbers, per minute	\$0.04

(N)

³² Monthly line pricing includes the \$2.25 extended area charge

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SECTION 15 – UNLIMITED RESIDENTIAL LINE SERVICE**15.1 GENERAL**

The following service and rate plan is available exclusively to residential customers located in-network. The service provides unlimited minutes for local calls and a minimum contract term of one (1) year is required. The rates below do not include taxes and surcharges which are based on this WorldNet Puerto Rico TRB Tariff No. 2.

15.2 RATES AND CHARGES**MRC****NRC**

1 BMS Line

\$20.00

\$120.00

Technical Support (per visit)

\$100.00

USAGE

Intra-Island and Domestic Long Distance Calls (per minute)

\$0.06

(N)

(N)