



**Members:** Use Blue Shield of California preferred providers to receive maximum benefits.

**Providers:** Please file all claims with your local BCBS licensee in whose service area the member received services or, when Medicare is primary, file all claims with Medicare.

**CA Providers:** Call Provider Customer Service to obtain medical and hospital admission prior authorization to avoid reduced or non-payment. Visit Provider Connection at:

**[blueshieldca.com/provider](https://blueshieldca.com/provider)**

**CA Medical claims to:** Blue Shield of California, P.O. Box 272540, Chico, CA **95927-2540**

**Pediatric Dental Claims to:** Blue Shield of California, P.O. Box 272590, Chico, CA 95927

**[blueshieldca.com](https://blueshieldca.com)**

<b>(888) 319-5999</b>	Customer Service
<b>711</b>	TTY
<b>(877) 263-9952</b>	Mental Health Customer Svc.
<b>(877) 304-0504</b>	NurseHelp 24/7
<b>(800) 810-2583</b>	To locate providers outside of CA
<b>(800) 541-6652</b>	CA Provider Customer Service (including hospitals)
<b>(888) 635-8224</b>	Pharmacists Only
<b>(877) 601-9083</b>	Pediatric Vision Benefits and Claims
<b>(888) 702-4171</b>	Pediatric Dental Benefits and Claims

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Blue Shield of California is an independent member of the Blue Shield Association.

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