

Alex Friedman

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Bachelor of Liberal Arts in Extension Studies, Harvard University

2015

Web Development Experience

Freelance Web Developer

2015 - Present

Create array of web applications related to daily fantasy sports for clients and personal use.

Visit my portfolio at alexhfriedman.com to see my projects.

Back-end: Python, C#

Front-end: Javascript, jQuery, AngularJS, Bootstrap

Frameworks: Flask, Django, ASP.NET

Databases: Google Cloud Datastore (NoSQL), PostgreSQL, SQL Server

Services: AWS, Google Compute Engine

Relevant Coursework: Intermediate Computer Science and Data Structures, Web Programming, Computer Organization, Discrete Mathematics

Other Work Experience

Financial Planner, Independent

2010 - 2016

Managed a multitude of retirement funds for family, friends, and clients. Created custom, self-updating portfolio spreadsheets for clients using Google Sheets.

Custom Service Representative, Tufts University (Tufts Technology Services)

March 2014–Sept 2014

Supported two computer labs and an on-site computer repair center.

Technical Writer, Tufts University (Tufts Technology Services)

Oct 2013-Jan 2014

Documented processes and updated internal and external wiki pages for information security team. Rewrote prompts for client communication. Assisted team with technical tasks.

March 2013-March 2014

IT Client Support Services Analyst, Tufts University (Tufts Technology Services)

Provided first and second-tier support via phone, email, and queue management system.

Documented work tasks, wrote prompts for client communication, and created user guides for frequent issues. Maintained, created, and deleted user accounts.

Desktop Support Intern, Tufts University (Tufts Technology Services)

December 2010-April 2013

Performed remote and on-site desktop support for staff and faculty. Answered phones for the university helpdesk. Assembled, built, and deployed computers.

Volunteer

Webmaster, Belmont Against Racism

Create and frequently update website for local community-action organization.