



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9725992706-5
 Statement Date: 07/09/2025
 Due Date: 07/30/2025

Service For:

Alem Fitwi
 994 HELEN AVE APT 1
 SUNNYVALE, CA 94086

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

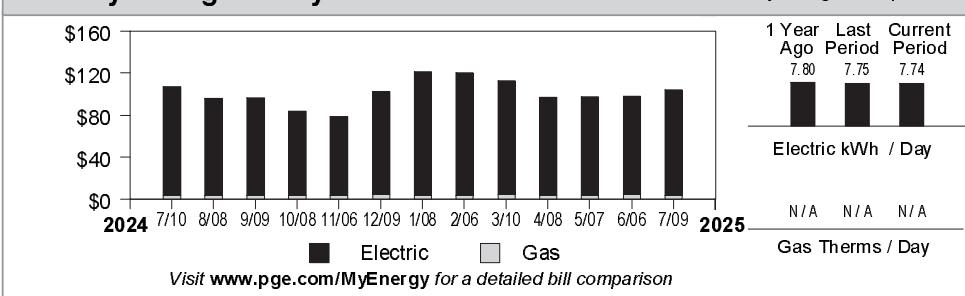
Your Account Summary

Amount Due on Previous Statement	\$98.40
Payment(s) Received Since Last Statement	-98.40
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$67.60
Silicon Valley Clean Energy Electric Generation Charges	33.26
Current Gas Charges	4.02

Total Amount Due by 07/30/2025

\$104.88

Monthly Billing History



Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99909725992706500000104880000010488



Account Number: Due Date:
9725992706-5 07/30/2025

Total Amount Due:
\$104.88

Amount Enclosed:
\$

ALEM FITWI
 994 HELEN AVE APT 1
 APT 1
 SUNNYVALE, CA 94086-9223

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



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Statement Date: 07/09/2025

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Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2025 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00647 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00647 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge: Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 9725992706-5

Change my mailing address to: _____

City _____ State _____ ZIP code _____
Primary Phone # _____ Primary Email _____

Ways To Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



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Account No: 9725992706-5
 Statement Date: 07/09/2025
 Due Date: 07/30/2025

Details of PG&E Electric Delivery Charges

06/02/2025 - 07/01/2025 (30 billing days)

Service For: 994 HELEN AVE APT 1

Service Agreement ID: 9724910137

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

06/02/2025 – 07/01/2025

Baseline Allowance 294.00 kWh (30 days x 9.8 kWh/day)

Energy Charges

Peak	59.751000 kWh	@	\$0.62569	\$37.39
Off Peak	172.568000 kWh	@	\$0.50269	86.75
Baseline Credit	232.319000 kWh	@	-\$0.10301	-23.93
Generation Credit				-36.75
Power Charge Indifference Adjustment				2.58
Franchise Fee Surcharge				0.24
Sunnyvale Utility Users' Tax (2.000%)				1.32

Total PG&E Electric Delivery Charges **\$67.60**

2016 Vintaged Power Charge Indifference Adjustment

Rate Identification Number



USCA-PGXX-0100-0000

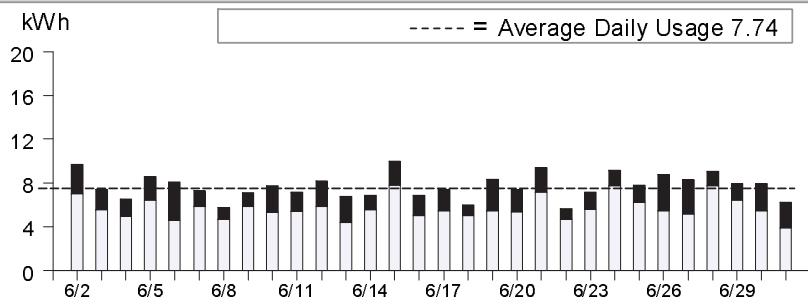
www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

Meter #	1005141950
Total Usage	232.319000 kWh
Baseline Territory	X
Heat Source	B - Not Electric
Serial	K
Rotating Outage Block	14G

Electric Usage This Period: 232.319000 kWh, 30 billing days



	Usage	Energy Charges
Peak ¹	25.71%	\$37.39
Off Peak ²	74.29%	\$86.75

¹Peak: 4:00pm-9:00pm, Every Day;

²Off Peak: All Other Hours



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 9725992706-5
Statement Date: 07/09/2025
Due Date: 07/30/2025

Details of Silicon Valley Clean Energy Electric Generation Charges

06/02/2025 - 07/01/2025 (30 billing days)

Service For: 994 HELEN AVE APT 1

Service Agreement ID: 9720855291 ESP Customer Number: 9724910137

06/02/2025 – 07/01/2025

Rate Schedule: E-TOU-C

Generation - Off Peak - Summer	172.568000 kWh	@ \$0.11465	\$19.78
Generation - On Peak - Summer	59.751000 kWh	@ \$0.21353	12.76
		Net Charges	32.54

Local Utility Users Tax	0.65
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Energy Commission Surcharge	0.07
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Customers receive clean electricity and save money with SVCE. Please see SVCE electric rates and comparisons to PG&E at www.svcleanenergy.org/rates.

For current customer offers and services, visit www.svcleanenergy.org/programs.

Total Silicon Valley Clean Energy Electric Generation Charges **\$33.26**

Rate Identification Number



USCA-XXSV-0077-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

Total Usage 232.319000 kWh

For questions regarding charges on this page, please contact:

SILICON VALLEY CLEAN ENERGY
1-844-474-7823
customerservice@SVCleanEnergy.org

Additional Messages

About Silicon Valley Clean Energy (SVCE)
Serving 13 Santa Clara County communities, SVCE is a locally-controlled, public agency providing residents and businesses with electricity from renewable and carbon-free sources.

Understanding SVCE Charges

PG&E continues to provide and bill for electric delivery. SVCE replaces PG&E generation charges. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SVCE rates. Learn more: <https://www.svcleanenergy.org/your-bill>. SVCE is committed to protecting customer privacy.

Learn about our privacy policy at www.svcleanenergy.org/customer-privacy



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www.pge.com/MyEnergy

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Details of Gas Charges

06/03/2025 - 06/30/2025 (30 billing days)

Service For: 994 HELEN AVE APT 1
Service Agreement ID: 9721742246
Rate Schedule: G1 XB Residential Service

06/03/2025 - 06/30/2025

Your Tier Usage

1

2

Tier 1 Allowance	13.72 Therms (28 days x 0.49 Therms/day)	
Tier 1 Usage	0.000000 Therms @ \$2.46391	\$0.00
Additional Transportation Charge *		3.68
Sunnyvale Utility Users' Tax (2.000%)		0.07

* Adjustment for a minimum transportation charge of \$0.13151/day

07/01/2025 - 07/02/2025

Your Tier Usage

1

2

Tier 1 Allowance	0.98 Therms (2 days x 0.49 Therms/day)	
Tier 1 Usage	0.000000 Therms @ \$2.46095	\$0.00
Additional Transportation Charge *		0.26
Sunnyvale Utility Users' Tax (2.000%)		0.01

* Adjustment for a minimum transportation charge of \$0.13151/day

Total Gas Charges

\$4.02

Service Information

Meter #	60453350
Current Meter Reading	1,390
Prior Meter Reading	1,390
Total Usage	0.000000 Therms
Baseline Territory	X
Serial	K



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Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call 1-800-933-9555.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorrenergia o llamando al 1-800-933-9555.

Your Electric Charges Breakdown (from page 2)

Conservation Incentive	-\$8.28
Transmission	9.16
Distribution	54.18
Electric Public Purpose Programs	6.14
Nuclear Decommissioning	-0.05
Wildfire Fund Charge	1.38
Recovery Bond Charge	1.50
Recovery Bond Credit	-1.50
Wildfire Hardening Charge	1.10
Competition Transition Charges (CTC)	-0.17
PCIA	2.58
Taxes and Other	1.56
Total Electric Charges	\$67.60