**SURVEY QUESTIONNAIRE FOR ASSESSING THE QUALITY OF USING THE *PATABANG* (FOR END-USERS)**

Name (Optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age: \_\_\_\_\_\_\_ Sex: \_\_\_ Male \_\_\_ Female

**General Direction:** Please evaluate the software quality of the ***Patabang*** based on the following constructs. Place a check mark (✓) in the appropriate box using the four-point scale with its corresponding verbal descriptions.

**A. Functional Suitability**

**Functional Suitability** – represents the degree to which Patabang provides functions that meet stated and implied needs when used under specified conditions.

| **Response** | **Verbal Interpretation** |
| --- | --- |
| 4 | Highly Functional |
| 3 | Functional |
| 2 | Needs Improvement |
| 1 | Poor |

| **Software Product Quality** | **4** | **3** | **2** | **1** |
| --- | --- | --- | --- | --- |
| **Functional Completeness**. Patabang functions comprehensively addresses all specified tasks and user objectives. |  |  |  |  |
| **Functional Correctness**. Patabang functionality consistently delivers accurate results with the requisite level of precision. |  |  |  |  |
| **Functional Appropriateness**. Patabang functions streamlines the achievement of designated tasks and objectives. |  |  |  |  |

*Comments/Suggestions regarding the Functional Suitability Characteristic of Patabang:*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**B. Usability**

**Usability –** refers to the degree to which Patabang can be used by specified users to achieve specified goals with effectiveness, efficiency and satisfaction in a specified context of use.

| **Response** | **Verbal Interpretation** |
| --- | --- |
| 4 | Highly Usable |
| 3 | Usable |
| 2 | Needs Improvement |
| 1 | Poor |

| **Software Product Quality** | **4** | **3** | **2** | **1** |
| --- | --- | --- | --- | --- |
| **Appropriateness recognizability.** Users can discern that the developed *Patabang* is well-suited to meet their specific requirements. |  |  |  |  |
| **Learnability.** Patabang is designed for specific users to attain predefined learning objectives, ensuring effectiveness, efficiency, risk mitigation, and overall satisfaction within a designated context of use. |  |  |  |  |
| **Operability.** Patabang possesses attributes that facilitate seamless operation and control. |  |  |  |  |
| **User error protection.** Patabang ensures that users are safeguarded from committing errors. |  |  |  |  |
| **User interface aesthetics.** Patabang user interface ensures a delightful and satisfying user interaction experience. |  |  |  |  |
| **Accessibility.** Users with a diverse range of characteristics and capabilities can employ Patabang to attain a predetermined objective within a specified context of use. |  |  |  |  |

*Comments/Suggestions regarding the Usability Characteristic of Patabang*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**C. Reliability**

**Reliability –** refers to the degree to which Patabang performs specified functions under specified conditions for a specified period of time.

| **Response** | **Verbal Interpretation** |
| --- | --- |
| 4 | Highly Reliable |
| 3 | Reliable |
| 2 | Needs Improvement |
| 1 | Poor |

| **Software Product Quality** | **4** | **3** | **2** | **1** |
| --- | --- | --- | --- | --- |
| **Maturity.** Patabang fulfills reliability requirements during standard operating conditions. |  |  |  |  |
| **Availability.** Patabang is operational and can be accessed whenever it is needed for use. |  |  |  |  |
| **Fault tolerance.** Patabang functions as designed, demonstrating resilience in the face of hardware or software faults. |  |  |  |  |
| **Recoverability.** Patabang has the capability to recover data directly impacted by an interruption or failure and restore the system to its desired state. |  |  |  |  |

*Comments/Suggestions regarding the Reliability Characteristic of Patabang:*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Thank you!**