

# **Key Findings Summary**

## **Customer Demographic**

- Customers were segmented based on demographics like age, gender, and job industry.
- Females form a slightly higher share of the customer base.
- 50% of total customers belongs to Mass Customer wealth segment.
- The average tenure is approximately same for all the three Wealth segment.

## **Transaction Analysis**

- Peak transaction months are May, July, August and October indicating seasonal buying behavior.
- Most sold products are from the Standard product lines.
- The most sold brands are Solex, WeareA2B and Giant Bycycles
- The majority of customers purchase medium class product

## **New Customer Insights**

- Females form a slightly higher share of the customer base.
- The majority of customers come from New South Wales state.
- The Majority of customer come from Financial Sector and Manufacturing sector
- Females hold Majority of Properties.

## **CLV (Customer Lifetime Value) Analysis**

- The Highest CLV is 224750
- The Average CLV is 65576 (Approximately)