# 3 Role play – buying a computer

Work in pairs. One of you wants to buy a computer, the other is the shop assistant. Use the prompts and product descriptions below to role play the conversation.

#### Shop assistant

Greet the customer and offer help.

Show the customer two possible models.

Give technical specs (describe the processor, RAM and storage capacity). Compare the two different models.

Give the information required. Compare the two models.

Answer, and mention any final details that might persuade the customer to buy the computer.

#### Customer

Explain what you are looking for.

Ask for some technical specs.

Ask about any further technical specs (DVD drive, monitor, communications, etc.).

Ask the price.

Decide which computer to buy or leave the shop.

## Toshiba Satellite

lapto

2.0GHz Core 2 Duo processor 2GB RAM expandable to 4GB 160GB hard drive Super Multi drive (double layer) 15.4" wide XGA display Wireless LAN, Wi-Fi compliancy

£1,099

### Dell desktop PC

AMD Athlon at 2.4GHz 1GB RAM expandable to 4GB 320GB hard drive DVD+/-RW drive 17" LCD monitor

£680

## Palm TX handheld

Intel 312MHz ARM-based processor 128 MB Flash memory (non-volatile) Support for memory cards 320x480 TFT touch screen Wi-Fi and Bluetooth Lithium-ion battery

£216

# 4

## Choosing the right computer

Listen to four people talking about their computer needs and take notes. In pairs, read the descriptions from the computer shop website and choose the most suitable computer for each person. Give reasons for your choices.

Speaker 1

Speaker 2

Speaker 3.

Speaker 4



Two AMD Opteron processors at 3.0GHz 4GB RAM; 32GB maximum 1 terabyte hard drive and dual DVD drive 19" Sun TFT flat-panel LCD Supports several graphics formats Allows you to handle your toughest technical, scientific, and business-critical applications Supports Solaris, Windows and Linux £3,249

