

# Ahlam Hashim

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## Education

**BACHELOR OF SCIENCE IN COMPUTER ENGINEERING, AMERICAN UNIVERSITY OF SHARJAH, SHARJAH, UAE** AUG 2021- PRESENT

- GPA: 3.31/4
- Received a Merit Scholarship of 40%

**ABU DHABI INDIAN SCHOOL, ABU DHABI UAE** APRIL 2009- MAY 2021

- My project's prototype viz., "Smart Safety Bus" for the Expo Young Innovators, was displayed at the Sustainability Pavilion in Expo2020.

## Relevant Course Projects

**CLASSIFICATION PROJECT: TITANIC DATASET ANALYSIS** DEC 2023

- Collaborated with a team to analyze the Titanic Dataset using Python, employing classification techniques to understand the survival patterns among passengers.

**KAN TAKE OUT** AUG 2020

- Collaborated with a team to develop KAN Take Out, an online food delivery platform using Python as the primary programming language.

## Work and Volunteer Experience

**RESIDENT ASSISTANT, STUDENT RESIDENTIAL LIFE DEPARTMENT, AUS** AUG 2023 - PRESENT

- Collaborates with a team of 8 members to foster an inclusive and supportive living environment for 250+ residents.
- Developed and implemented 8+ community-building programs and events with 70+ attendees.
- Attended training and professional development activities.

**TECHNOLOGY INTERN, ABU DHABI ISLAMIC BANK, ABU DHABI, UAE** JUN 2024 – JULY 2024

- Managed IT support tickets using ServiceNow and ITIL, improving service delivery.
- Configured Cisco Unified Call Manager and managed IP phones for seamless communication.
- Learned about PAM and IAM implementation, enhancing security and access control.

**ARABIC TUTOR, SELF-EMPLOYED, ABU DHABI** JAN 2019 – JUN 2024

- Delivers Arabic (Fusha) coaching to students in Abu Dhabi, both online and offline, from diverse schools; resulting in grade 10 board exam scores of 95+.

**PRESIDENT OF RISK ANALYSIS CLUB, OFFICE OF STUDENT AFFAIRS, AUS** AUG 2023 - JAN 2024

- Promoted from media coordinator to Vice President and then to President through elections.
- Demonstrated ability to lead and motivate a team of 14+ club members.
- Scheduled and facilitated regular club meetings and organized events.
- Fostered partnerships with other clubs, and organizations, to enhance the club's reach.

**STUDENT GRADER, DEPARTMENT OF MATHEMATICS AND STATISTICS, AUS**      AUG 2023 - DEC 2023

- Assessed and graded assignments, and quizzes for 60+ students in a timely and accurate manner.

**VOLUNTEER, COMMUNITY SERVICES AND OUTREACH DEPARTMENT, AUS**      FEB 2023 - MAY 2023

- Participated in a two-day project for underprivileged children by stitching toys.
- Assisted with the construction and renovation of a home for a family of 6 members.
- Provided educational classes for People at Determination at the Al Thiqah Club for Disabled.

**INTERNATIONAL BUDDY, STUDENT RESIDENTIAL LIFE DEPARTMENT, AUS**      FEB 2023 - APRIL 2023

- Supported and guided international students, aiding in their campus integration and cultural adjustment.
- Fostered connections between international students and key campus resources.

**PEER LEADER, STUDENT LEADERSHIP DEPARTMENT, AUS**      AUG 2022 - DEC 2022

- Empowered students through counseling and skill-building exercises.
- Provided resources to support students for an easy transition from high school to university.
- Educated students on the college admissions process and scholarship requirements.

## Skills

- Problem-solving, Critical Thinking, Team Collaboration, Time Management, Adaptability
- Proficient in Python, C++, and MS Office

## Languages

- English (Fluent)
- Malayalam (Native)
- Hindi (Intermediate)
- Arabic (Intermediate)

## Awards

- Female Resident Assistant of the Year 2023
- Rookie of the Year (RA) 2023
- Resident Assistant of the Month for August 2023
- Resident Assistant of the Month of February 2024
- Received Silver Medal for Table Tennis at the Residential Halls Sports Tournament 2022

## References

- Available on request