

Ahmad Masud

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Summary

Hardworking and intelligent individual, with great communication skills, computing knowledge, and household experience and seeking work experience and part-time job opportunities to improve my personal skills in numerous ways. Detailed Store Associate known for having great organizational skills. Gifted at working with all types of customers.

Skills

- Software testing
- Cross-platform testing
- Proficient in HTML
- Organization
- In-store support
- High-energy attitude
- Computer skills
- Communication

Experience

03/2021 – 04/2021

Video Game Tester / Kung Fu Factory Games, Online

- Participated in product design reviews to provide input on functional requirements, product designs, schedules, or potential problems.
- Generated concise written reports to detail discrepancies found during testing and entered findings into bug tracking system.
- Troubleshoot bugs to find the root cause and improve data collection methods.

10/2021 - CURRENT

Store Standards Associate / Walmart, 3585 Grandview Hwy

- Assisted customers with price checks, lifting heavy items, and addressing other inquiries.
- Handled client inquiries with exceptional professionalism and enthusiasm.
- Informed customers about product lines and services offered by the company.
- Provided customer service and issue resolution to increase QA satisfaction levels.

Education

09/2017 - 09/2022

High School Diploma / Burnaby North Secondary

- Academic Honor Roll for three consecutive years
 - Effort Honor Roll for three consecutive years
 - VikingsDev Member
 - Nourishing Burnaby Member
 - Completed professional development in Game Programming nine and ten
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Languages

- English – Can read, write, and speak fluently
 - Urdu – Can speak fluently
 - Spanish – Can read, write, and speak intermediately
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Interests and Activities

- Web and Game Development
- Badminton
- Weightlifting
- Physics