

Muhammad Ahmad Nadeem

+92 3464456744 | ahmadnadeem095@gmail.com

[linkedin.com/in/ahmad-nadeem-23b4802a6](https://www.linkedin.com/in/ahmad-nadeem-23b4802a6)

github.com/ahmad-nadeem-official

Lahore, Pakistan

ST # 5 | D1 Block | China Scheme

ahmadnadeem.netlify.app

EXPERIENCE

Mindbridge, Lahore — CSR

NOV 2022 - DEC 2023

Customer Support Representative (CSR) at Mindbridge (Pvt Ltd) from November 2022 to December 2023.

Handled user tickets for the Uber Eats project, focusing on the EMEA region.

Provided efficient and effective solutions to customer inquiries and issues, ensuring high levels of

customer satisfaction

Pakistan variety Hub Lahore —

feb 2020 - SEP 2020

Managed crop inventory and distribution, ensuring accurate tracking of crop quantities sent to domestic and international buyers.

Monitored export operations and ensured compliance with shipping regulations.

Oversaw financial transactions related to crop sales, including payments, debts, and reserves.

Generated detailed reports on crop allocation, export statistics, and outstanding balances to assist in strategic planning.

Coordinated with suppliers and clients to maintain smooth business operations.

EDUCATION

Punjab university college of information technology (PUCIT),
Lahore Bachelor of Information and technology | BsIT |

CGPA 2.56.

SKILLS

LANGUAGES : HTML, CSS, JAVASCRIPT, R, PYTHON, C++, C

FRAMEWORKS and LIBRARIES : Flask,Django, pandas, numpy, matplotlib, Tkinter, kivy etc

DATABASE : Mysql, sqlite

Tools : Vscode ,Git/github , android studio, Jupyter notebook etc

PROJECTS

- Personal Assistant
- B_M_S
- Translator App
- Weather App
- Portfolio Website
- Virtual Network Model
- E-commerce Website

LANGUAGES

URDU | ENGLISH | ARABIC

Awarded

- Certification in Business Analytics - Digiskills (2024)
- Certification in data science - udemy(2024)