M.AHMAD

Software Quality Assurance Engineer

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PROFESSIONAL SUMMARY

Detail-oriented SQA professional adept in manual testing, test case development, execution, and defect management. Proven ability to maintain high standards of software quality through meticulous attention to detail and effective collaboration with cross-functional teams..

EXPERIENCE

AlphaRages, Lahore — *SQA*

December 2022 - PRESENT

- Develop and execute test cases based on software requirements and specifications, ensuring comprehensive test coverage.
- Follow established QA processes and procedures, and contribute to continuous improvement efforts within the QA team.
- Report and track defects using issue tracking tools like JIRA or Bugzilla, and collaborate with developers to resolve issues.
- Participate in user acceptance testing (UAT) to validate software functionality and usability from an end-user perspective
- An understanding of test automation tools and manual testing practices
- Learn and contribute to automation testing efforts by creating and maintaining automated test scripts using tools like Selenium, and Cypress.

Kingcrete Builders, Lahore — *Computer Operator*

SEP 2017 - MAY 2022

- Performs defined tasks per documented instructions/processes.
- Multi task work as per requirements

EDUCATION

Virtual University, Lahore — *Master of Computer Science*

2020 - OCT 2023

The Master of Computer Science degree in Pakistan, with a 16-year education framework, combines theoretical depth with practical skills in areas such as software engineering.

SKILLS

Test Planning and Execution

Bug Tracking and Management

SDLC and Testing Methodologies

Communication and Collaboration

Critical Thinking and Problem Solving

Regression Testing

Performance Testing

Test Documentation

Test Environment Setup

API Testing

Load Testing (JMeter)

Web Automation Testing (Selenium, Cypress)

CERTIFICATES

- **JAVA FOR TESTER**
- **SOFTWARE TESTING**
- **PYTHON**
- **WORDPRESS**