

- **What types of data were affected?**

The data accessed comprised details that you input when booking a flight or holiday, including name, email address, origin and destination, departure date, booking reference number and transaction amount.

The Information Commissioner has been told by easyJet that the credit card details of 2,208 passengers were also taken.

- **What happened?**

Britain's biggest budget airline says the details of nine million customers have been "accessed" by hackers in a major cyberattack.

It is thought the attacker had access to the data of customers who booked flights from 17 October to 4 March; this was the date of booking, not the date of travel.

The airline became aware of the data breach at the end of January

- **Who was responsible?**

Chinese hackers

- **Were any escalation(s) stopped - how?**

The GDPR rules that govern the storage of personal data say companies must deploy "appropriate technical and organisational measures to ensure a level of security appropriate to the risks", with particular focus on "unauthorised disclosure of, or access to personal data transmitted, stored or otherwise processed".

- **Was the Business Continuity Plan instigated?** yes
- **Was the ICO notified?** Yes
- **Were affected individuals notified?** Yes