



P.O. Box 90004
Lakeland, FL 33804
863-682-4101

INVOICE

INVOICE NUMBER 0752496

DATE 12/26/2024

SHIPPER

SMMGFL
SAMSUNG
19925 INDEPENDENCE BLVD

GROVELAND, FL 34736

CONSIGNEE

SMMGFL
SAMSUNG
19925 INDEPENDENCE BLVD

GROVELAND, FL 34736

BILL TO

SAMSG
SAMSUNG
10509 VISTA SORRENTO PARKWAY #400

SAN DIEGO, CA 92121



SHIPPING DATE 12/17/2024
SHIPPER'S B/L NO. 17712173

REMIT TO:

EXXACT
P.O. BOX 90004
LAKELAND, FL 33804

DESCRIPTION	WEIGHT	MILES	RATE	CHARGES
APPLIANCES	1440.0	42.0	312.0000 Flat rate	312.00
RETURN MILES CHARGE		1.0000	250.0000	250.00
FUEL SURCHARGE		42.0000	0.4700	19.74
SO SADDLE CREEK/SAMS DIST#8229	LAKELAND	FL		
GO GREEN! - ACH Payment Remittance available. For details contact ach@exxact.net				
THIS BILL IS PAST DUE ON	02/09/2025	PLEASE PAY THIS AMOUNT		581.74

BILL OF LADING

SHIP FROM SAMSUNG ELECTRONICS AMERICA c/o [SEA] Groveland 19925 Independence Blvd Groveland FL 34736 US Tel.		Bill of Lading: 17712173 FT  Full Truck Load
SHIP TO SAMS DISTRIBUTION CENTER 8229 863-667-1136 DELIVERY CONTACT 3010 SADDLE CREEK RD., BLDG. # 19 LAKELAND FL 33801 US Tel. 863-667-1136		CARRIER : Exxact Express, Inc. Trailer number: 89453 / Size: SEA_53FT Seal number(s): 3852803 BK/Appt.: 83686946
FREIGHT CHARGES BILL TO Samsung SDS GSCL America, Inc 3033 W. President George Bush Hwy STE 250 Plano TX 75075		 Pro number: 17712173 SCAC: EXXA Freight Charge Terms: (Freight Prepaid & Allowed) Prepaid (X) Collect () 3rdParty () <input type="checkbox"/> (Check box) Master Bill of Lading: with attached underlying Bills of Lading

FOR GENERAL ISSUES PLEASE SEND EMAIL TO BIFF@SAMSUNG.COM / FOR OS&D, CONTACT:
(352)429-1530 (KEITH NELSON) / EMAIL: RETURNFL@SAMSUNG.COM &
JAMES.HAHN@SAMSUNG.COM

SPECIAL INSTRUCTIONS: Total Pallet Qty(0);
Appt. Date / Time: 12/17/2024 / 06:30:00
All product must be palletized / Sams Club Store receiving hours:
4AM to 1PM and 3PM to 12AM. Schedule via https://samss
Stamp is required to be a valid POD.

RZ11M7074SA

rec. 7 pcs 12/17/24 Custal/Burardo

RECEIVING STAMP AREA

DC 8229
RECEIVER# 238932-2 TRL# 89453
PO# 3581649929-26 TS 1
TOTAL RECEIVED 1
WER - SHORT -
DMG KEPT - ROC DMG 7
EC'D BY: JTB DATE 12.17.24

CUSTOMER ORDER INFORMATION

CUSTOMER	HANDLING		#PKGS	WEIGHT	ADDITIONAL SHIPPER INFO				
ORDER NUMBER	QTY	TYPE	(PCS)	(LB)	DO#	ITM#	LINEAR	CUST.MODEL(MODEL)	DEPT.
3581649923	4	CTN	4	720.000	7263191648	10	7.066	990012679(RZ11M7074SA/AA)	
3581649926	4	CTN	4	720.000	7263191650	10	7.066	990012679(RZ11M7074SA/AA)	
GRAND TOTAL	8		8	1,440.000			14.132		

CARRIER INFORMATION

HANDLING		PACKAGE		WEIGHT	COMMODITY DESCRIPTION Commodities requiring special or additional care or attention in handling or stowing must be so marked and package as to ensure safe transportation with ordinary care. See Section 2(e) of NMFC Item 360	LTL ONLY		
QTY	TYPE	QTY	TYPE	(LB)		NMFC#	CLASS	FAK
8	CTN	8	PCS	1,440.000	RZ11M7074SA/AA REFRIGERATORS OR FREEZERS	53180	150	110
8		8		1,440.000	GRAND TOTAL			

Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows:

"The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____."

NOTE Liability Limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. * 14706(c)(1)(A) and (B).

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.

The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.

NOTE: This package serves as product display or sales purposes. Any Damage to this package, including cosmetic damage, will result in a claim from Samsung Electronics Inc..

SHIPPER SIGNATURE / DATE

This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the U.S. DOT.

Trailer Loaded: Freight Counted:

☒ By Shipper ☒ By Shipper
☐ By Driver ☐ By Driver/Pieces

CTN.Count:

8

CARRIER SIGNATURE / PICKUP DATE

Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the U.S. DOT emergency response guidebook or equivalent documentation in the vehicle.
Property described above is received in good order, except as

Shipper
Signature
Date

Receiver
Signature
Date

Carrier
Signature
Date

ORIGINAL COPY

Liability : Tier 1 Volume : 272.712 FT3

DEC 16 2024
Load # 0752496 Truck # 22580 Trailer # 89453

0752496



Equip ID 89453 Status SA

Equip Arrival 12/17/24 05:55 Temp1

Carrier SGSR Temp2

Seal 3852803 Temp3

Reseal Fuel Lvl

Door/Zone 8229 908 Dept SAXD

Del Date 12/17/24 06:30 Type 53

I have read and understand the posted copy of Wal-Mart's

Appointment / Drop Rules and Regulations.

Driver Signature Walter Flores 12/17/24



Delivery# 83686946

DC 8229

Email: helen.aung@partner.samsung.com

[Realize your vision SAMSUNG SDS]

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From: Crystal Bernardo [<mailto:c1.bernardo@samsung.com>]

Sent: Tuesday, December 17, 2024 12:59 PM

To: 'Calista Konkle' <ckonkle@EXXACT.NET>; 'Helen Aung' <helen.aung@partner.samsung.com>; 'Mehmet Hakan Tatlici' <m.tatlici@partner.samsung.com>; 'Jinny Yoo' <jinny.y@sea.samsung.com>; seareverselogistics@sea.samsung.com; 'SEA_Return_TM' <sea_return_tm@sea.samsung.com>; 'Garlon Wizzard II' <g.wizzard@sea.samsung.com>; k.nelson@samsung.com; returnfl@samsung.com; tammy.m@partner.samsung.com; g.hawk@partner.sea.samsung.com; biff@samsung.com; yimer.yimer@samsung.com; SantaAnaReverse@sea.samsung.com; jinny.y@sea.samsung.com; sea_return_tm@sea.samsung.com; SEA_TM@sea.samsung.com; LPS-RA_Requestsonly@sea.samsung.com; k.cameron@partner.sea.samsung.com
Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson' <k.nelson@samsung.com>; tammy.m@partner.sea.samsung.com; 'Tony Jennings' <t.jennings@samsung.com>; 'Winston Kelly' <w.kelly@samsung.com>; 'Anthony May' <anthony.m@samsung.com>; 'Kekai Black' <k.black@samsung.com>; '#Samsung' <Samsung@exxact.net>; biff@samsung.com; SantaAnaReverse@sea.samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKELAND, FL, 33801, USA

Helen,

The 7 pieces were just returned to us.

Do you have an RDO for us to receive them in, or will they be shipping back out?

Thank you,

Crystal Bernardo| Returns Customer Service Representative

Samsung SDS Global America, Inc.

Phone: 352.386.6101

Office: 352.429.1530

Email: c1.bernardo@samsung.com

[Realize your vision SAMSUNG SDS]



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From: Calista Konkle [mailto:ckonkle@EXXACT.NET]

Sent: Tuesday, December 17, 2024 12:03 PM

To: Helen Aung; 'Mehmet Hakan Tatlici'; 'Jinny Yoo'; seareverselogistics@sea.samsung.com; 'SEA_Return_TM'; 'Garlon Wizzard II'; k.nelson@samsung.com; returnfl@samsung.com; tammy.m@partner.samsung.com; g.hawk@partner.sea.samsung.com; biff@samsung.com; yimer.yimer@samsung.com; SantaAnaReverse@sea.samsung.com; jinny.y@sea.samsung.com; sea_return_tm@sea.samsung.com; SEA_TM@sea.samsung.com; LPS-RA_Requestsonly@sea.samsung.com; k.cameron@partner.sea.samsung.com
Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson'; tammy.m@partner.sea.samsung.com; 'Crystal Bernardo'; 'Tony Jennings'; 'Winston Kelly'; 'Anthony May'; 'Kekai Black'; #Samsung; biff@samsung.com; SantaAnaReverse@sea.samsung.com
Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKELAND, FL, 33801, USA

Please approve a rate for this return. 🙏

CALI KONKLE

Logistics Coordinator

ckonkle@exxact.net

O: (863) 687-8690



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EXPRESS**

DELIVERING EXCELLENCE SINCE

1986

Safety ▪ Integrity ▪ Flexibility ▪
Respect

From: Helen Aung <helen.aung@partner.samsung.com>

Sent: Tuesday, December 17, 2024 11:23 AM

To: Calista Konkle <ckonkle@EXXACT.NET>; 'Mehmet Hakan Tatlici' <m.tatlici@partner.samsung.com>; 'Jinny Yoo' <jinny.y@sea.samsung.com>; seareverselogistics@sea.samsung.com; 'SEA_Return_TM' <sea_return_tm@sea.samsung.com>; 'Garlon Wizzard II' <g.wizzard@sea.samsung.com>; k.nelson@samsung.com; returnfl@samsung.com; tammy.m@partner.samsung.com; g.hawk@partner.sea.samsung.com; biff@samsung.com; yimer.yimer@samsung.com; SantaAnaReverse@sea.samsung.com; jinny.y@sea.samsung.com; sea_return_tm@sea.samsung.com; SEA_TM@sea.samsung.com; LPS-RA_Requestsonly@sea.samsung.com; k.cameron@partner.sea.samsung.com
Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson' <k.nelson@samsung.com>; tammy.m@partner.sea.samsung.com; 'Crystal Bernardo' <c1.bernardo@samsung.com>; 'Tony Jennings' <t.jennings@samsung.com>; 'Winston Kelly' <w.kelly@samsung.com>; 'Anthony May' <anthony.m@samsung.com>; 'Kekai Black' <k.black@samsung.com>; #Samsung <Samsung@exxact.net>; biff@samsung.com; SantaAnaReverse@sea.samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKELAND, FL, 33801, USA

Hello Calista – please advise ETA for this return.

Thanks & Regards!

All the Best,

HELEN VERONIKA AUNG ☺ 🐘 🌸

Logistics Operator | Load Planner | NJ Load Planning Part
Samsung SDS America, Inc.

Office: 352 429 1535

Email: helen.aung@partner.samsung.com

[Realize your vision SAMSUNG SDS]

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From: Calista Konkle [<mailto:ckonkle@EXXACT.NET>]

Sent: Tuesday, December 17, 2024 11:18 AM

To: Mehmet Hakan Tatlici <m.tatlici@partner.samsung.com>; 'Helen Aung' <helen.aung@partner.samsung.com>; 'Jinny Yoo' <jinny.y@sea.samsung.com>; seareverselogistics@sea.samsung.com; 'SEA_Return_TM' <sea_return_tm@sea.samsung.com>; 'Garlon Wizzard II' <g.wizzard@sea.samsung.com>; k.nelson@samsung.com; returnfl@samsung.com; tammy.m@partner.samsung.com; g.hawk@partner.sea.samsung.com; biff@samsung.com; yimer.yimer@samsung.com; SantaAnaReverse@sea.samsung.com; jinny.y@sea.samsung.com; sea_return_tm@sea.samsung.com; SEA_TM@sea.samsung.com; LPS-RA_Requestsonly@sea.samsung.com; k.cameron@partner.sea.samsung.com

Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson' <k.nelson@samsung.com>; tammy.m@partner.sea.samsung.com; 'Crystal Bernardo' <c1.bernardo@samsung.com>; 'Tony Jennings' <t.jennings@samsung.com>; 'Winston Kelly' <w.kelly@samsung.com>; 'Anthony May' <anthony.m@samsung.com>; 'Kekai Black' <k.black@samsung.com>; #Samsung <Samsung@exxact.net>; biff@samsung.com; SantaAnaReverse@sea.samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

Hello, the driver is bring this load back to the warehouse in Groveland, FL. The RA is attached. 😊

CALI KONKLE

Logistics Coordinator

ckonkle@exxact.net

O: (863) 687-8690



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Respect

From: Mehmet Hakan Tatlici <m.tatlici@partner.samsung.com>

Sent: Tuesday, December 17, 2024 11:05 AM

To: 'Helen Aung' <helen.aung@partner.samsung.com>; 'Jinny Yoo' <jinny.y@sea.samsung.com>; seareverselogistics@sea.samsung.com; 'SEA_Return_TM' <sea_return_tm@sea.samsung.com>; 'Garlon Wizzard II' <g.wizzard@sea.samsung.com>; k.nelson@samsung.com; returnfl@samsung.com; tammy.m@partner.samsung.com; g.hawk@partner.sea.samsung.com; biff@samsung.com; yimer.yimer@samsung.com; SantaAnaReverse@sea.samsung.com; jinny.y@sea.samsung.com; sea_return_tm@sea.samsung.com

SEA_TM@sea.samsung.com; LPS-RA_Requestonly@sea.samsung.com; k.cameron@partner.sea.samsung.com
Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson' <k.nelson@samsung.com>;
tammy.m@partner.sea.samsung.com; 'Crystal Bernardo' <c1.bernardo@samsung.com>; 'Tony Jennings'
<t.jennings@samsung.com>; 'Winston Kelly' <w.kelly@samsung.com>; 'Anthony May' <anthony.m@samsung.com>;
'Kekai Black' <k.black@samsung.com>; Calista Konkle <ckonkle@EXXACT.NET>; #Samsung <Samsung@exxact.net>;
biff@samsung.com; SantaAnaReverse@sea.samsung.com

Subject: RE: Request PickUp appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010]
SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

Calista;

Please provide:

1. Pictures of damages (and Pics of serial numbers)
2. Copy of BOL
3. POD notating the reason for the refusal.
4. Fill out the attached RA Request form completely (including SNs and model #s)
5. Location of refused freight

Hello Returns Team,

Please provide RA and where the carrier needs to return this 7 Units (for Pallet Damage) RZ11M7074SA/AA

BOL/Pro #	Ship From	Service	Carrier	Load ID	Drop Trailer(IOD)	Delivery Appt	Delivery Appt(1st)	Ship To	Ship To Address
17712173	U366	FT	EXXA	17712173		12/17/2024 6:30	12/17/2024 6:30	SAMS	3010 SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

'Kekai Black' <k.black@samsung.com>; 'Calista Konkle' <ckonkle@EXXACT.NET>; '#Samsung' <Samsung@exxact.net>
Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010]
SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

++sea_return_tm@sea.samsung.com+ Garlon Wizzard II <g.wizzard@sea.samsung.com> - Can you please approve this return?

Thanks & Regards!

All the Best,

HELEN VERONIKA AUNG ☺ 🐘 🌸

Logistics Operator | Load Planner | NJ Load Planning Part
Samsung SDS America, Inc.

Office: 352 429 1535

Email: helen.aung@partner.samsung.com

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From: Helen Aung [<mailto:helen.aung@partner.samsung.com>]

Sent: Tuesday, December 17, 2024 10:35 AM

To: 'Jinny Yoo' <jinny.y@sea.samsung.com>; biff@samsung.com; seareverselogistics@sea.samsung.com

Cc: orlandoloadplanning@samsung.com; returnfl@samsung.com; 'Keith Nelson' <k.nelson@samsung.com>;

tammy.m@partner.sea.samsung.com; 'Crystal Bernardo' <c1.bernardo@samsung.com>; 'Tony Jennings'

<t.jennings@samsung.com>; 'Winston Kelly' <w.kelly@samsung.com>; 'Anthony May' <anthony.m@samsung.com>;

'Kekai Black' <k.black@samsung.com>; 'Calista Konkle' <ckonkle@EXXACT.NET>; '#Samsung' <Samsung@exxact.net>

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010]
SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

+++ Jinny Yoo <jinny.y@sea.samsung.com>; biff@samsung.com; seareverselogistics@sea.samsung.com +
WH & Return Team

Hi Jinny and Team – please advise on the approval to return 7 pallets of products. The buyer rejected them due to the bad condition of the pallets. (see attached for images)

Thanks & Regards!

All the Best,

HELEN VERONIKA AUNG ☺ 🐘 🌸

Logistics Operator | Load Planner | NJ Load Planning Part
Samsung SDS America, Inc.

Office: 352 429 1535

Email: helen.aung@partner.samsung.com

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From: Calista Konkle [mailto:ckonkle@EXXACT.NET]

Sent: Tuesday, December 17, 2024 8:09 AM

To: Helen Aung <helen.aung@partner.samsung.com>; #Samsung <Samsung@exxact.net>

Cc: orlandoloadplanning@samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

Good Morning!

Per the driver on this load the receiver is refusing 7 pallets due to damage – wood. Please approve a return back to Groveland. 😊

CALI KONKLE
Logistics Coordinator
ckonkle@exxact.net
O: (863) 687-8690



**EXXACT
EXPRESS**

DELIVERING EXCELLENCE SINCE
1986

Safety ▪ Integrity ▪ Flexibility ▪
Respect

From: Helen Aung <helen.aung@partner.samsung.com>

Sent: Tuesday, December 10, 2024 12:15 PM

To: Calista Konkle <ckonkle@EXXACT.NET>; #Samsung <Samsung@exxact.net>

Cc: orlandoloadplanning@samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010] SADDLE CREEK RD., BLDG. # 19, LAKE LAND, FL, 33801, USA

Thank you

Thanks & Regards!

All the Best,

HELEN VERONIKA AUNG ☺🐘🌟

Logistics Operator | Load Planner | NJ Load Planning Part
Samsung SDS America, Inc.

Office: 352 429 1535

Email: helen.aung@partner.samsung.com

[Realize your vision SAMSUNG SDS]

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From: Calista Konkle [mailto:ckonkle@EXXACT.NET]

Sent: Tuesday, December 10, 2024 12:08 PM

To: Helen Aung <helen.aung@partner.samsung.com>; #Samsung <Samsung@exxact.net>

Cc: orlandoloadplanning@samsung.com

Subject: RE: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010]
SADDLE CREEK RD., BLDG. # 19, LAKELAND, FL, 33801, USA

EDI received! Thank You! 😊

CALI KONKLE

Logistics Coordinator

ckonkle@exxact.net

O: (863) 687-8690



**EXXACT
EXPRESS**

DELIVERING EXCELLENCE SINCE

1986

Safety ▪ Integrity ▪ Flexibility ▪
Respect

From: Helen Aung <helen.aung@partner.samsung.com>

Sent: Tuesday, December 10, 2024 11:36 AM

To: #Samsung <Samsung@exxact.net>

Cc: orlandoloadplanning@samsung.com

Subject: Request Pickup appt 12/16/24 from Samsung Groveland, FL to SAMS DISTRIBUTION CENTER 8229 - [3010]
SADDLE CREEK RD., BLDG. # 19, LAKELAND, FL, 33801, USA

This email was sent from outside the company. Do not click links or attachments unless you know and trust this sender.

Good Day EXXACT Team,

Please confirm the coverage for below loads under contract rate, **note EDI sent as Preload** 😊

Ship from Samsung Groveland, FL site - [19925] INDEPENDENCE BLVD, GROVELAND, FL, 34736, USA

PLEASE ENSURE ON TIME DELIVERY

Load ID	Carrier ID	Service	Remark	Pick Up Appt:	Delivery Appt:	Destination Location
17712173	EXXA	FT	Preload	12/16/2024 09:59	12/17/2024 06:30 / 83686946	SAMS

Thanks & Regards!

All the Best,

HELEN VERONIKA AUNG ☺ 🐘 🌸

Logistics Operator | Load Planner | NJ Load Planning Part
Samsung SDS America, Inc.

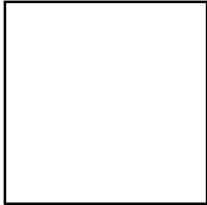
Office: 352 429 1535

Email: helen.aung@partner.samsung.com

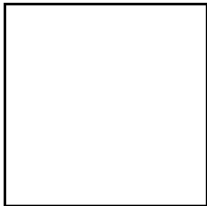
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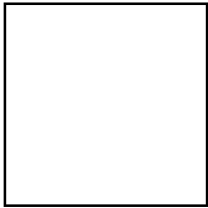
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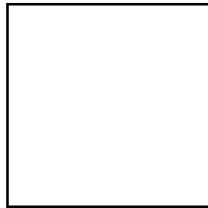
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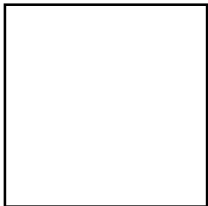
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