



Capability Statement

Gold Tiger Logistics Solutions Pty Ltd

Gold Tiger Logistics Solutions (Gold Tiger) was established in 2006 by a young man with a passion for trucks who was determined to develop a successful business. That young man, Imad El Masri, has built his one-man, one-truck business into a powerhouse – an integrated transport, warehousing and distribution company that partners with national FMCG, food and packaging giants to move, store and deliver their goods all over Australia. Using its top-quality Volvo fleet, leading-edge technology and an all-employee driver workforce, Gold Tiger customises unique solutions to each client's needs at a competitive price.

Core competencies

Transport

Interstate linehaul, intrastate, regional, metropolitan and last-mile delivery, express or general, all around Australia.

Warehousing

Short or long-term storage solutions, container handling and cross-docking, in warehouses around Australia. Check and manage your inventory in our warehouses through your computer system's interface with our JAIX warehouse management system.

Distribution

Distribute from our warehouses to your distribution hubs or let us deliver that last mile to your individual stores.

Technology/documentation

We use leading technologies throughout our operations, from track and trace through to radio frequency identification, sign on glass and inventory management software. We can also integrate our systems with our clients' systems, enabling you to see the same data that we do.

3PL/4PL solutions

Gold Tiger offers solutions based on the third party and fourth party logistics models, with Gold Tiger supplying and managing all parts of the logistics chain.

Key capabilities and strengths

- Integrated 3PL and 4PL solutions all over the Australia for palletised freight.
- No two clients are the same, so we customise solutions to our clients' unique needs.
- Proactive problem solving – we monitor problems as they arise and provide solutions before, they cost our clients time and money.
- Strong focus on customer service and keeping our promises to clients.

Head office: 3B Inglis Road, Ingleburn NSW 2565

Melbourne branch: 60 – 70 Monash Dr, Dandenong South VIC 3175

Brisbane branch: Unit 2/58 Precinct St, Parkinson QLD 4115

Phone: 1800-040-306 | **Email:** enquiries@gtls.com.au

Director: Imad El Masri, 0420 227 222



- Head office/warehouse in Sydney (Ingleburn) NSW as well large Melbourne office/warehouse (Dandenong South) and Brisbane (Parkinson site).
- Management team members with extensive experience in the transport industry at all levels. Our workforce numbers more than 120 and growing.
- Top-quality Volvo vehicle fleet that encompasses more than 80 prime movers, 100 trailers and 30 delivery trucks. Includes B-doubles with mezzanine decks.
- Accreditations for NHVAS, HACCP, BFM.

Comparative advantages and differentiators

- Gold Tiger's drivers are all employees, not contractors, which means they are exclusively dedicated to the needs of our clients.
- For new clients, Gold Tiger conducts a transition-in program over several weeks covering areas such as service levels, technology, communication, relationships, expectations, reporting, KPIs and documentation to ensure we become an integrated part of your business.
- Gold Tiger owns its Sydney office and warehouse and its vehicle fleet.
- Driver and truck performance and location are monitored through Volvo's Dynafleet on-board software package. The data produced is accessible to clients in real time.
- Our gold partnership with Volvo provides a regular maintenance schedule to the highest manufacturer standards (OEM replacement parts), 24-hour breakdown repair around Australia, and replacement vehicles if trucks need to be off the road more than 24 hours.
- Excellent use of technology for track and trace, RFID and inventory management. We can integrate with client systems to provide access to extensive data and reports.

Experience and track record

- More than 2.7 million tonnes of freight transported around Australia annually, with more than 500,000 tonnes moved for our largest client.
- We have more than 40 clients from industries including Food, packaging, manufacturing, retail, industrial and FMCG. Prominent clients include Unilever, Freedom Food, Sigma Healthcare, CIA Logistics, Triangle Logistics, TMA Group and Austral Bricks.

Health and safety

- All drivers have the relevant driving licences and tickets they need to complete their work safely and use any required equipment. Our drivers are professionals with excellent driving skills and are trained in topics such as fatigue management, mass management and dangerous goods.
- We have an outstanding health and safety record (no injuries) and our drivers have accident-free driving records.
- Our trucks are equipped with Volvo's Dynafleet software package, which monitors driver and truck performance, and the Volvo safety pack.

Head office: 3B Inglis Road, Ingleburn NSW 2565

Melbourne branch: 60 – 70 Monash Dr, Dandenong South VIC 3175

Brisbane branch: Unit 2/58 Precinct St, Parkinson QLD 4115

Phone: 1800-040-306 | **Email:** enquiries@gtls.com.au

Director: Imad El Masri, 0420 227 222