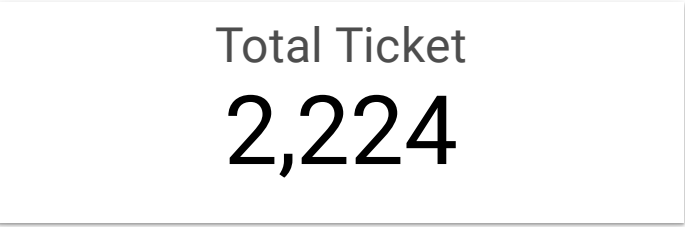


Dashboard of Customer Complaint

This analysis uses data compiled from January to December 2015.
All data comes from Astragraphia Information Technology.

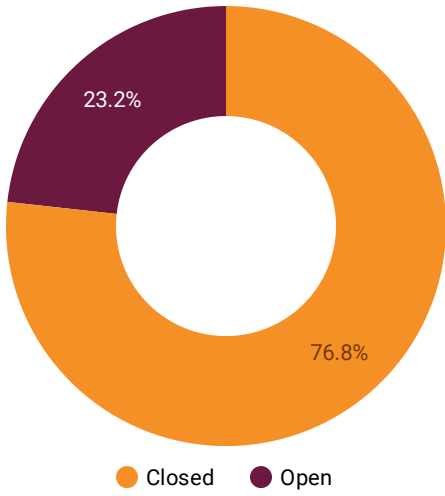
Candidate: Ahmad Firdaus
Position : Data Analyst



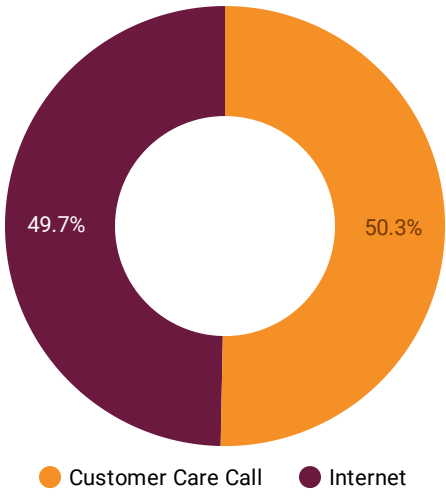
Status Category

Complaint Category

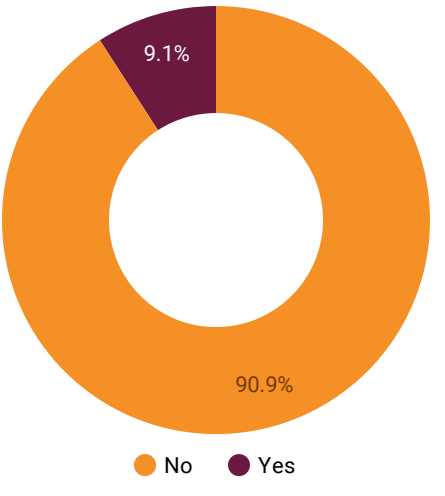
Status Category



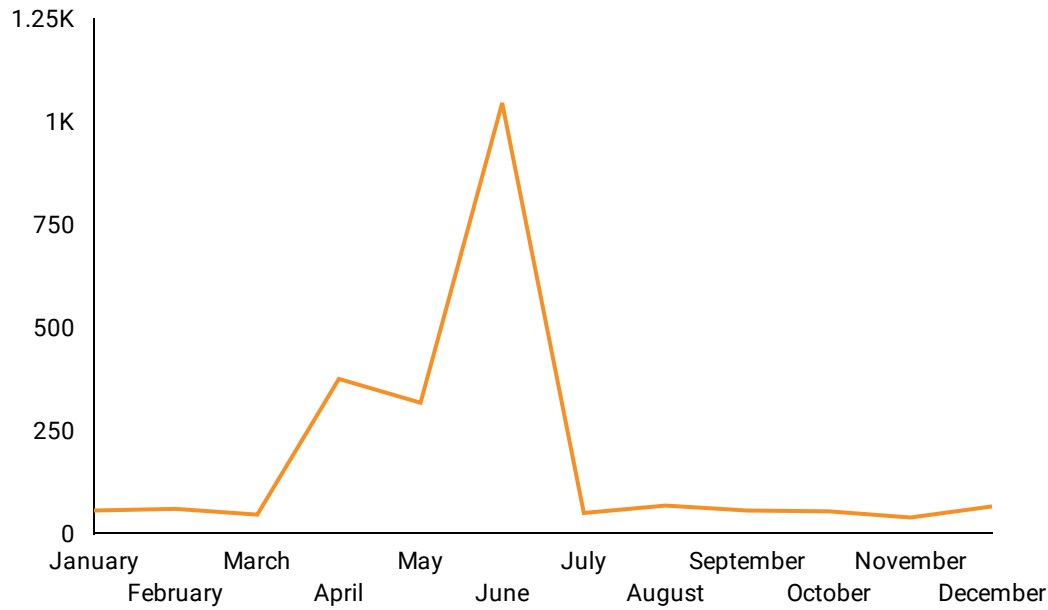
Receiving Platform



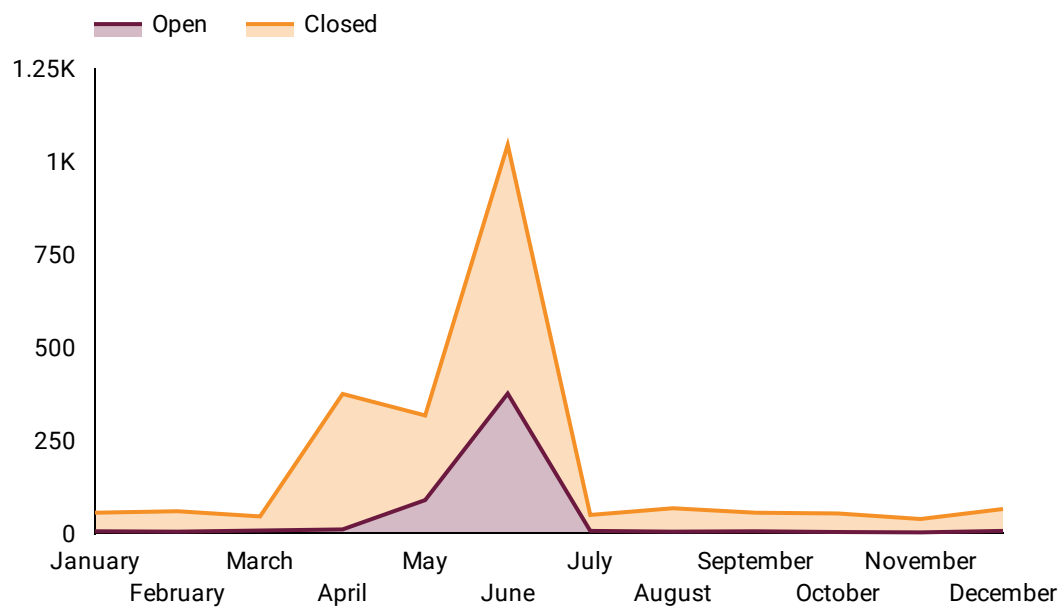
Referred Customer



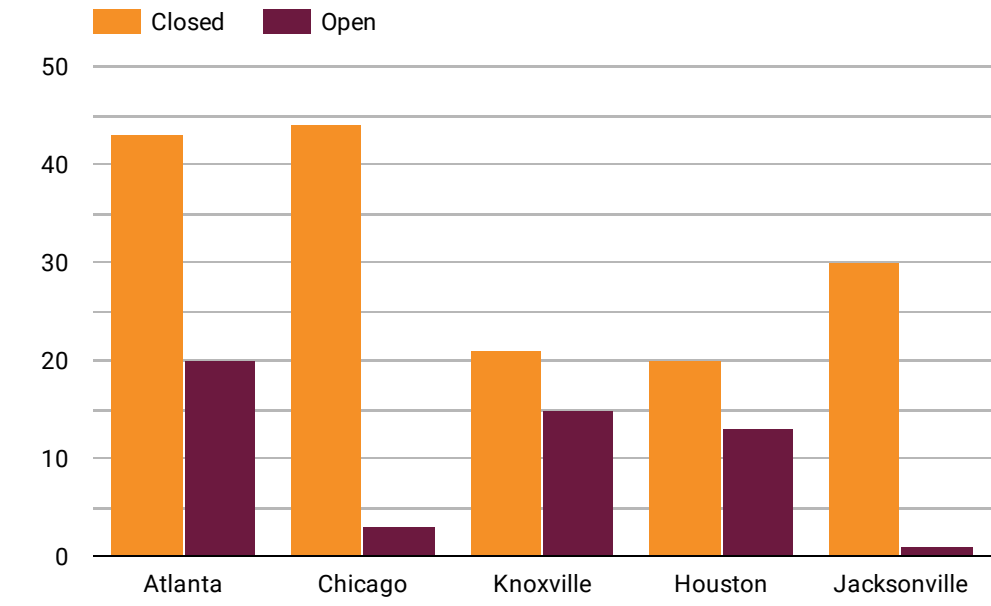
Total Complaint Trend



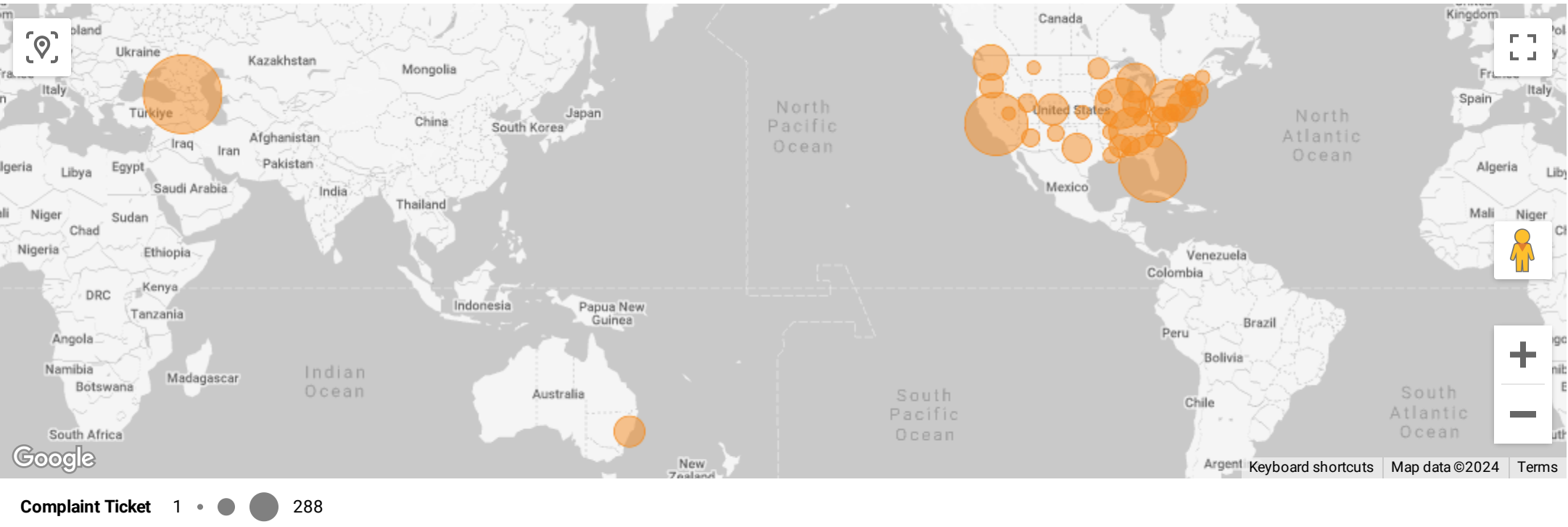
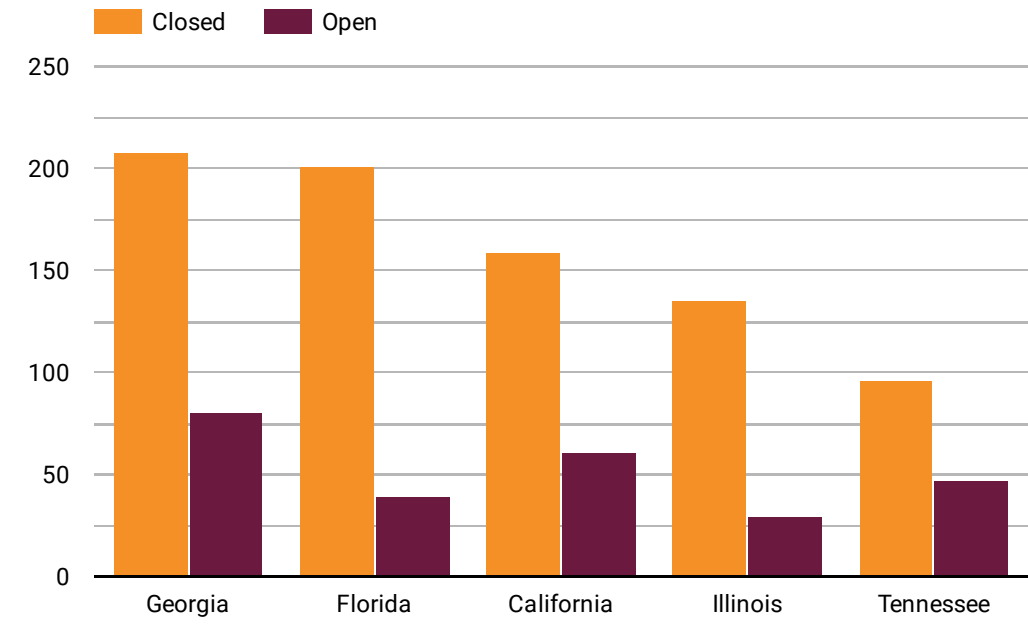
Complaint Trend by Status Category



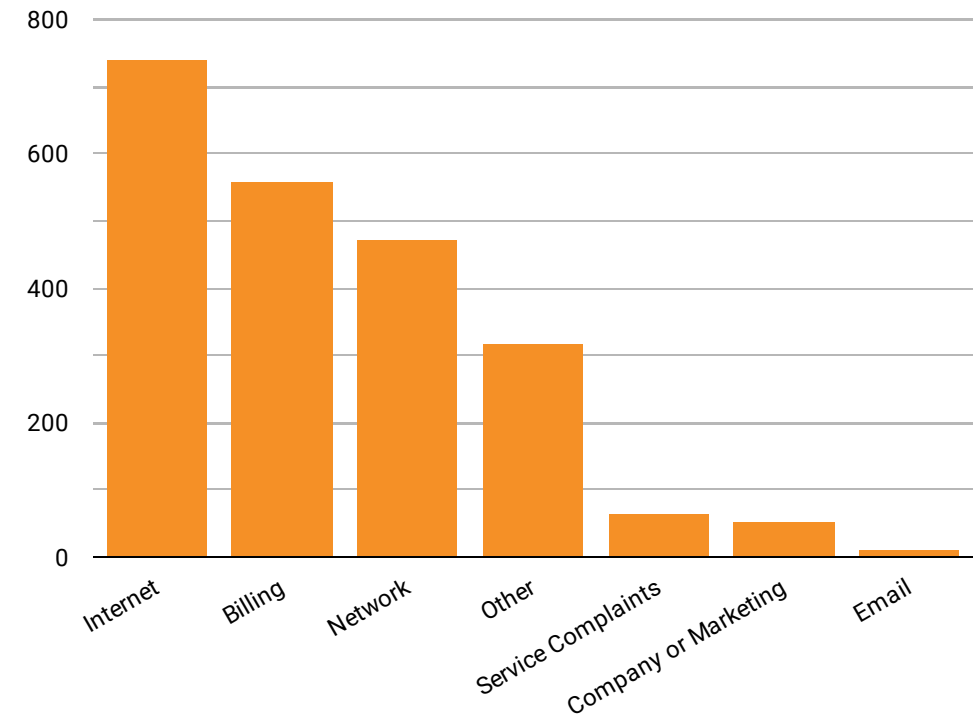
Top 5 city with most complaint



Top 5 State with most complaint



Complaint Category Distribution



Trend of Status Category to Complaint Category

