

Certificate of Cloud Security Knowledge (CCSK) Notes by Al Nafi Domain 5

Identity and Access Management

Author:

Suaira Tariq Mahmood

Federation

Federation in Identity and Access Management (IAM) allows organizations to enable cross-domain authentication and seamless access to cloud applications and services without requiring separate credentials for each system. Federated identity management (FIM) is critical in multi-cloud, hybrid cloud, and SaaS-based environments, where users need to authenticate once and gain access to multiple cloud services securely.

In traditional IT environments, authentication and access control were **centralized within corporate networks**, often relying on **Active Directory (AD) or LDAP-based identity stores**. However, with the rise of **cloud computing**, **SaaS applications**, and **distributed workforces**, organizations require a **scalable and secure way to manage identities across multiple cloud providers and services**.

Federation enables identity portability across different platforms by delegating authentication to a trusted identity provider (IdP). This allows users to authenticate once and access multiple cloud services via Single Sign-On (SSO) while maintaining security, governance, and compliance.

This section builds on fundamental IAM terms (Section 5.2) by exploring federation standards, how federated identity management (FIM) works, and best practices for managing users and identities in cloud environments.

5.3.1 Common Federation Standards

Federated authentication relies on industry-standard protocols to enable secure identity verification and authorization across different cloud platforms. These standards ensure interoperability between identity providers (IdPs) and service providers (SPs), enabling users to authenticate once and access multiple services securely.

Security Assertion Markup Language (SAML)

SAML is an XML-based open standard that enables SSO across different web applications and cloud services. It allows an identity provider (IdP) to authenticate a user and pass authentication assertions to a service provider (SP), granting access without requiring multiple logins. SAML is widely used in enterprise environments, SaaS applications, and cloud platforms such as AWS, Azure, and Google Cloud.

OAuth 2.0

OAuth 2.0 is an **authorization framework** that allows applications to **securely access resources on behalf of a user without sharing credentials**. It is widely used for **API-based authentication and delegated access**. OAuth 2.0 enables users to **grant permissions to third-party applications** without exposing their passwords.

OpenID Connect (OIDC)

OIDC is an authentication protocol built on top of OAuth 2.0. It allows applications to verify user identity using JSON Web Tokens (JWTs). OIDC is commonly used for federated authentication in cloud applications, mobile applications, and microservices.

Kerberos

Kerberos is a **network authentication protocol** that provides **strong authentication using secret-key cryptography**. It is commonly used in **Active Directory (AD) environments** but can also be extended to **cloud-based authentication**.

WS-Federation

WS-Federation is a protocol used for identity federation across enterprise applications and cloud services. It allows Microsoft-based identity systems, such as Active Directory Federation Services (ADFS), to authenticate users in cloud environments.

JSON Web Token (JWT)

JWT is a compact, self-contained token format used for securely transmitting authentication and authorization information between services. Cloud providers use JWT for federated authentication in API-driven applications and microservices architectures.

Federation standards enable secure identity sharing across multiple systems, reducing password fatigue and improving authentication security in cloud environments.

5.3.2 How Federated Identity Management Works

Federated Identity Management (FIM) enables seamless authentication and access management by allowing users to authenticate once and access multiple cloud services without requiring multiple credentials. FIM establishes a trust relationship between an identity provider (IdP) and service providers (SPs), ensuring secure authentication and access control.

Federation Components

1. Identity Provider (IdP)

The IdP is responsible for authenticating users and issuing authentication tokens. Common IdPs include Azure AD, Okta, Ping Identity, Google Cloud Identity, and AWS IAM Identity Center. The IdP manages user credentials, MFA policies, and authentication protocols.

2. Service Provider (SP)

The **SP** is the application or cloud service that relies on an IdP for authentication. Examples of SPs include **AWS**, **Google Cloud**, **Microsoft 365**, and **Salesforce**. The SP consumes authentication assertions from the IdP and grants access based on the user's identity.

3. Authentication Token (SAML, OAuth, OIDC, JWT)

Authentication tokens contain **user identity information and access rights**, allowing users to **authenticate once and access multiple services**. Tokens are **digitally signed and encrypted** to prevent tampering.

4. Trust Relationship

A trust relationship is established between the IdP and SP to ensure secure authentication and access control. Trust is typically configured through federation metadata, certificates, and security keys.

Federated Authentication Process

- 1. User attempts to access a cloud service (SP).
- 2. SP redirects the user to the IdP for authentication.
- 3. User provides credentials (username, password, MFA).
- 4. IdP verifies credentials and issues an authentication token.
- 5. User is redirected back to the SP with the token.
- 6. SP validates the token and grants access to the service.

Federated authentication eliminates the need for **multiple passwords**, reducing security risks and improving **user experience**.

5.3.3 Managing Users & Identities for Cloud Computing

Managing users and identities in cloud environments requires scalable identity governance, lifecycle management, and security policies. Organizations must implement federated authentication, identity synchronization, and least privilege access controls to ensure secure identity management across cloud services.

Identity Governance & Lifecycle Management

Effective identity governance ensures that users have appropriate access rights throughout their lifecycle. Cloud providers offer identity synchronization tools to manage user provisioning, deprovisioning, and role assignments.

1. User Provisioning & Deprovisioning

Cloud IAM solutions automate user account creation and deletion based on HR system integrations and identity policies.

2. Role-Based Access Control (RBAC) & Attribute-Based Access Control (ABAC)
Organizations must enforce RBAC and ABAC policies to grant least privilege access
based on user roles, departments, and security conditions.

3. Identity Synchronization

Federated identity solutions enable real-time identity synchronization across cloud services using directory synchronization tools like Azure AD Connect, AWS Directory Service, and Google Cloud Directory Sync.

4. Privileged Access Management (PAM)

PAM solutions enforce strict controls over privileged accounts, ensuring that administrators and high-risk users have temporary, monitored access to sensitive cloud resources.

- Multi-Factor Authentication (MFA) & Conditional Access
 Organizations must enforce MFA policies and conditional access controls to prevent unauthorized access and account takeovers.
- 6. Identity Auditing & Compliance Monitoring

Cloud IAM solutions provide audit logs, access reviews, and compliance reports to monitor identity-related security risks and regulatory adherence.

Case Study: Implementing Federated Authentication in a Multi-Cloud Enterprise

Background

A multinational company adopted a multi-cloud strategy using AWS, Azure, and Google Cloud. Managing user identities across multiple cloud providers was a challenge, leading to security gaps and authentication inconsistencies.

Solution

The company implemented Azure AD as a centralized IdP, integrating it with AWS IAM Identity Center and Google Cloud Identity. Federated authentication was enabled using SAML and OIDC, allowing employees to authenticate once and access multiple cloud platforms via SSO.

Outcome

By deploying federated authentication, the company reduced authentication complexity, improved user experience, and enhanced security across its multi-cloud environment.

For additional insights on federated identity management, refer to:

- AWS IAM Federation Guide
- Azure AD Federation Overview
- Google Cloud Identity Federation

Conclusion

Federation enables seamless authentication across cloud services, improving security, user experience, and identity governance. Organizations must adopt standard federation protocols, enforce identity synchronization, and implement strong authentication controls to manage cloud identities securely. The next section will explore advanced identity federation strategies, cloud-native IAM automation, and emerging trends in cloud identity security.