Enterprises System

Q What is ERP? Benefits & Limitation

=> Def

=> Benefits

- Synchronization
- Coordination
- Tracking & organization
- Customer Relationship Mangmt
- Data Security

=> Benefits in Banking System

- Efficiency
- Collaboration
- Operational Managmnt Cost

=> Limitations

- Implementation/ Expensive System
- Training
- Implementation Time
- lvl of Customization

Q What is ERP? ERP Architecture

=> Def ERP

=> Def ERP Architecture

=> Type of Architecture

- Monolithic "
- Postmodern "
- Tiered "
- Web based "
- Cloud "

Q What is ERP? What is System Integration? Steps of SI

=> Def of ERP

=> " " System Integration

⇒ 8 Steps of SI
- Resource Customization
- Compilance Standards
- Legacy Software
- Middle ware tools
- Authentication & authorization
- Centralized IT help support
- Backup & Recovery
- Standardization

Q ERP, SI, ERP System Integration Role
⇒ Def of ERP
⇒ " " SI
⇒ " " ERP SI
⇒ Role of ERP in SI
⇒ " " " in logical Integration
⇒ " " " in Physical "
⇒ Conclusion

Q Diff b/w SDLC & ERP Life Cycle
⇒ Def (i)
⇒ Def (ii) involved process
⇒ Def (iii) structure
⇒ Def (iv) skills
Diff

SDLC	ERP Life Cycle
⇒ process of developing new IS to support organizational requirement	process of implement packages software to support organizational needs.

=> analyze users needs and) Evaluate business process
evaluate business process (after the implementation
though interviewing and) of ERP software
conversation with users (

=> includes development of) Go live on releasing
architecture, structure (it to users of the
designing, developing and) organization.
implementing software

=> Implementation include) It includes the
the cost of purchasing) installation and customization
hardware software and) of ERP
necessary equipment)

=> Technical support is given at) Technical support is
the time of development and) given from beginning to
implementation) end

=> Some oversight and) Significant oversight and
support) change management system

=> Manages, update, maintain) Manages, update and
technical skills (upgrade and maintain
) ERP Management System
(

Q   PMO and issue while implementing ERP

=> Def PMO

=> Issues
- Delayed Proj StartUp
- Interation of goals b/w Technical and functional staff
- Time Limitation
- Senior Management and Staff Turnover.
- Second guessing outside the project
- Aggesive staff and user
  - Can minimize through accountability

Q   BPM, Its features and Benefits

=> Def

Features => BPM categorized process
  - Human-intesive process
  - System " "

=> BPM feature
- Modeling and Simulation
- SI system integration
- User Interface
- Process Tracking

=> Benefit

=> 4R's
  - Roles
  - Relationship
  - Rules
  - Routine

Q Outsourcing? ERP implementation in out sourcing

=> Def

=> ERP outsourcing in Organization

=> Benefit
- Economics
- Market agility
- Breadth of skills
- Technical expertise
- Multiple feedback point
- Best practices
- Fear of distraction

Q Define Ethical Principals? Case of Ethics

=> Def   4 parts PAPA

=> Codes of Ethics

=> 3 Theory of Ethic in ERP Implementation
- Stockholder Theory
- Stake holder Theory
- Social contract Theory