' Life Cycle Vs. SDLC

technical support

TABLE 4-3 Comparing and Contrasting SDLC with ERPLC		
	SDLC	ERP Life Cycle
Goal	Develop a new system to support the organization requirements	Implement a packaged system to support the organization requirements
Analysis	Evaluate user needs through observations and interviews and create system specifications	Vendor analysis and evaluation of business process changes due to the implementation
Design	Develop new system architecture, user interface, and reporting tools	Installation and customization plan of ERP software, data conversion, and change management strategies
Implementation	Acquire hardware, software, develop applications, installation, testing, training, and conversion	"Go-Live" conversion or releasing the system to the users, training, and support
Consultant Role	Technical support mainly during design and implementation	Change management, process change, and technical support from beginning to end
Management Role	Some oversight and support	Significant oversight and involvement— especially in change management
End-User Role	Focus group providing input during the various stages with most involve- ment during implementation stage	Multiple groups such as SMEs, advance users and self-service users are part of implemen- tation team with continuous involvement
Operations	Maintains, updates, and provides	Maintains, updates, upgrades, and

monitors change management strategy