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Faculty of Natural & Applied Science  
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**CSC4311**

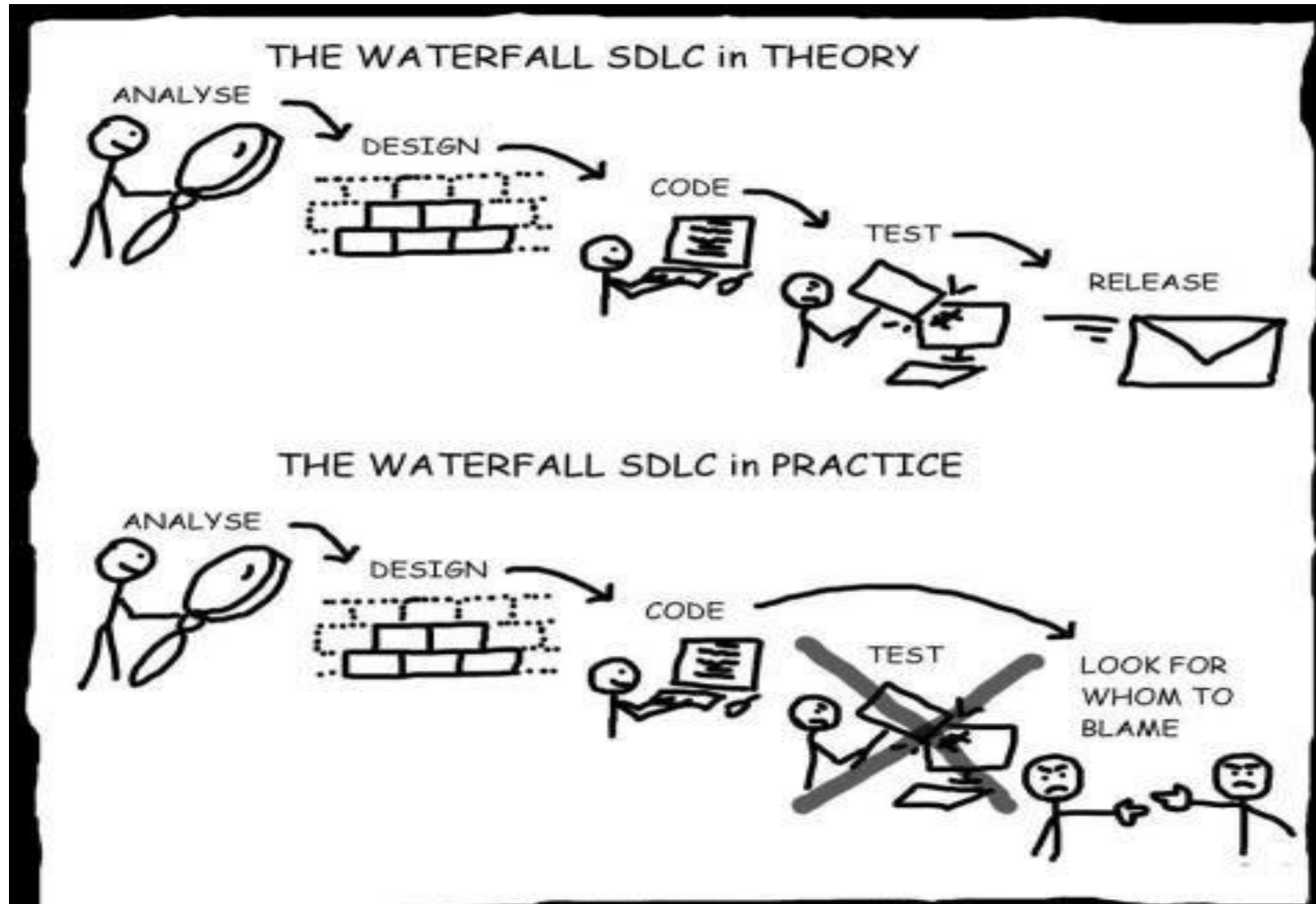
**SOFTWARE ENGINEERING**

**LECTURE ONE**



# COURSE INFORMATION

# Where we are...



# Course Evaluation

**Contact Hours:** 2 - 3 hours lecture

**Final Exam:** 60%

**Course Work:** 40%

Methods	Weighting
Attendance	10%
C.A Test	20%
Group Project	10%
Final Exam	60%
Total	100%

# What grade do you want in this class?

A+

=



professor  
doctor  
scientist

A B+

=



teacher

B C+ C D+ D

=



salaryman

F

=



CEO

CHEAT!

=



politician

# Is this what we want from this course?

After explaining through various examples that:

$$\lim_{x \rightarrow 8} \frac{1}{x-8} = \infty$$

I tried to check so I gave a different example.

This was the result:

$$\lim_{x \rightarrow 5} \frac{1}{x-5} = \infty$$



# Course Topics

- Introduction to Software Engineering
- Software process
- Requirement analysis
- Design
- Coding
- Testing
- Software Configuration Management



# INTRODUCTION TO SOFTWARE ENGINEERING



# Overview

- What is software?
- Software in our lives
- Hardware vs. Software
- What is **software engineering**?
- Software engineering - precis of a short history
- Software myths
- Summary

# What is software?

- Computer programs and associated documentation
- Software products may be developed for a particular customer or may be developed for a general market.
- Software products may be:
  - Generic - developed to be sold to a range of different customers
  - Custom - developed for a single customer according to their specification

# Software is ubiquitous

- System software
  - OS, compilers, device drivers
- Business software
  - Payroll, accounting
- Engineering/scientific software
  - Computer-aided design, simulation
- Embedded software
  - GPS navigation, Flight control
- Product-line software (PC-like based)
  - Spreadsheets, word processing, games
- Web-based software
  - Gmail, Facebook, YouTube
- Artificial intelligence software
  - Robotics, artificial neural networks

# Hardware vs Software

## Hardware

- Well established (recognized)
- The price often decreased
- Standard procedures (actions)
- Need spare parts

## Software

- Relatively new field
- The price is constantly rising
- No standard procedures
- Need modification

**What is the core business of Bill Gates, one of the richest man in the world ?**



# Software Crisis?

Are we doing the right software?

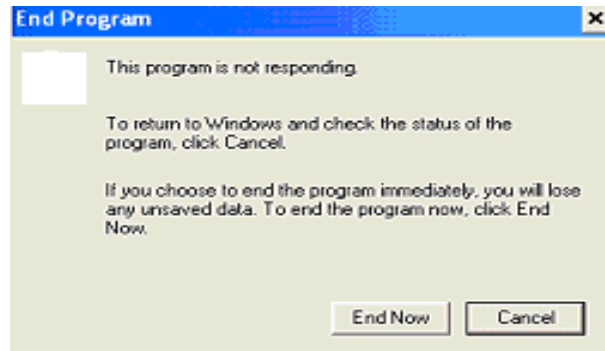
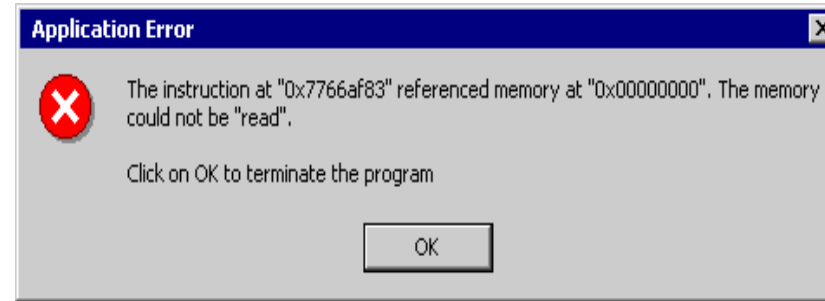
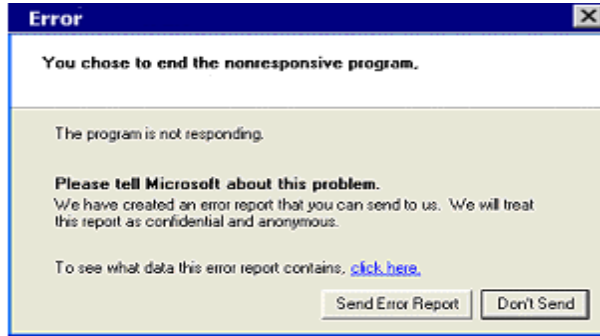
Are we doing the software right?

- Projects running over-budget
- Projects running over-time
- Software was very inefficient (useless)
- Software was of low quality
- Software often did not meet requirements
- Projects were unmanageable and code difficult to maintain
- Software was never delivered

# Software Crisis => Disaster

- Software failures can lead to terrible consequences

- Loss of data .....



- Loss of fortune .....



- Loss of lives .....



# What makes software special?

- ✓ It is difficult for a customer to specify requirements completely.
- ✓ It is difficult for the developer to understand fully the customer needs.
- ✓ In defining and understanding requirements, especially changing requirements, large quantities of information need to be communicated and assimilated continuously.
- ✓ Software is seemingly easy to change (i.e. *malleable*).
- ✓ Software is primarily intangible; much of the process of creating software is also intangible, involving experience, thought and imagination.
- ✓ It is difficult to test software exhaustively

# Why does software fail?

- ✓ Terminated for convenience/ non-performance of contract.
- ✓ Completed but the system is not deployed as users cannot or will not use it.
- ✓ Completed but the system does not meet the originally promised cost.
- ✓ Completed but the system does not meet the originally promised schedule.
- ✓ Completed but the system does not meet the originally promised quality.
- ✓ Completed but the system does not meet the originally promised capability.
- ✓ Completed but the system could not be evolved in a cost-effective manner



Best  
practice

# A Solution –Software Engineering

# What is software engineering?

Pressman's book:

A discipline that encompasses

- process of software development
- methods for software analysis, design, construction, testing, and maintenance
- tools that support the process and the methods

# Process, Methods, Tools

- Various tasks required to build and maintain software
  - e.g. design, testing, etc.
- **SE process**: the organization and management of these tasks
  - Using various process models
- **SE methods**: ways to perform the tasks
- **SE tools**: assist in perform the tasks
  - UML tools, IDEs, issue tracking tools

# History of Software Engineering

- Nato Conference 1968, Garmisch, Germany
  - ✓ Led to the discipline called Software Engineering
  - ✓ Discusses issues related to software crisis, some of which is still relevant today.

# Software Myths

## Management Myths

- “If we get behind schedule, we can just add more people and catch up”
- Fact: Adding people to a late project makes it even later
  - The people working now must spend time educating the newcomers

# Customer Myths

- “A general statement of objectives (requirements) is enough to start programming”
- Fact: An ambiguous (unclear) statement of objectives leads to project failures
  - Unambiguous requirements need effective and continuous communication between customer and developer
- “Changes in requirements are easy to deal with because software is flexible”
- Fact: Changes are hard and expensive

# Practitioner's Myths

- “Once we get the program running, we are done”
- Fact: 60-80% effort comes after the software is delivered for the first time
  - Bug fixes, feature enhancements, software reengineering, migration
- “The only deliverable work product is the running program”
- Fact: Need the entire configuration
  - Documentation of system requirements, design, programming, and usage

# Summary: Software Engineering

- **Software** is complex, expensive, late, low-quality, hard to maintain
- **Goal**: approach these problems using software engineering
- **Key message**: the field is very young –The term “SE” was introduced in 1968