Ridhoy Ahmad

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Professional Summary

Cloud Support Associate in training with a strong foundation in Java, Spring Boot, PostgreSQL, and backend development, combined with hands-on experience in AWS cloud services and Linux system operations. Currently enrolled in the AWS re/Start program with AWS Cloud Practitioner certification pending. Skilled in debugging, API integration, and cloud deployment workflows. Adept communicator and problem-solver with professional experience at Amazon and Publix. Quick learner, team-oriented, and committed to supporting customers and systems in cloud-first environments.

Technical Skills

- Operating Systems — Windows, Linux, MacOS
- Software — IntelliJ, Git, Microsoft (Word, Excel, PowerPoint, Outlook, Calendar), and Google Suite
- Cloud Computing — Cloud Concepts and AWS Services, Install and configure the AWS CLI, Using AWS Systems Manager, creating a Website on S3 and Amazon EC2 Instances, Scale and Load Balance the Architecture, Configuring an Amazon VPC
- Networking — Basic knowledge of Networking protocols and concepts, creating AWS Virtual Private Cloud, launching EC2 instances, Security Groups, NACL, Subnets, and Internet Gateways
- Linux — Fundamental working knowledge of the Linux operating system and Shell Scripting, puttying into Linux instances from Windows, editing and working with files, Users, and Groups, Managing File Permissions, working with Commands, and Managing Processes
- Programming & Frameworks — Java, Spring Boot, HTML, CSS, JavaScript, Vue.js
- Databases & Modeling — JDBC, SQL, PostgreSQL, E/R diagrams
- Methodologies & Testing — Agile, unit testing (JUnit), integration testing

Education and Certification

Per Scholas | AWS re/Start Training | *Atlanta, GA*   November 2025

- This rigorous, full-time, 15-week virtual re/Start Training program provides an understanding of Cloud Computing Services, Networking, Databases, and AWS Cloud Management, Monitoring, and Governance Services.
- Attended weekly professional development to develop a personal brand, create a strong technical resume, practice professional communication and collaborative skills, and develop skills required to succeed in a technical environment.
- Course Focus: Linux, Python, Auto Scaling, EC2, Lambda, Shell Scripting, Cloud Concepts, Network Firewall, AWS System Manager, Redshift, and DynamoDB.

AWS Certified Soluton Arcitect Associate   October 2025

AWS Certified Cloud Practitioner   November 2025

Java Developer Bootcamp | Tech Elevator | *Atlanta, GA*   March 2025

- Full-stack bootcamp, designing software systems and solutions with 800+ hours of education and application

Ridhoy Ahmad

BS Computer Science | Georgia State University | *Atlanta, GA* July 2023

- *Relevant Coursework:* Data Structures & Algorithms, Fundamentals of Cybersecurity, Mobile Computers and Wireless Networks, Network Security, System Level Programming, Software Engineering, and Web Programming
- Awards: Dean's List

Professional Experiences

Amazon | Warehouse Associate | Atlanta, GA 2021 - Present
- Scanned and staged 700+ packages per shift at the ship-dock, loading 50+ carts and routing outbound loads to 8–10 trucks daily.
- Prioritized Critical Pull-Time (CPT) shipments to ensure 100% on-time departures.
- Inspected packages for accuracy before shipping, reducing returns and damaged items being sent to customers

Publix | Customer Service Staff Supervisor | Atlanta, GA 2016 - 2021
- Supervised and coached associates, boosting team productivity and operational quality.
- Resolved 500+ customer inquiries weekly, leveraging communication and problem-solving skills.
- Managed daily cash operations—averaging $30K in daily cash and $1M+ in weekly sales—ensuring precise weekly Retailix StoreLine POS reporting to corporate.
- Trained and coached associates to identify and intercept fraudulent transactions, reducing fraud and enhancing customer satisfaction.

Projects

Photography Portfolio Website | Full Stack Engineer | Github Link

- Designed and implemented a full-stack photography portfolio using Vue.js for a responsive front end and Spring Boot/PostgreSQL for a robust back end, featuring a dynamic RESTful image gallery with optimized static-resource delivery and automated database seeding.
- Developed a contact form with real-time Vue.js validation and secured front-end/back-end integration via well-defined API endpoints to enhance UX and ensure data integrity.

RainCheck | Full Stack Engineer | Github Link
- Engineered RainCheck, a responsive HTML/CSS/JavaScript app that recommends indoor/outdoor activities by integrating OpenWeather and Google Places APIs for real-time weather and location data.
- Built dynamic activity suggestion logic with comprehensive error handling and edge-case management, demonstrating strong debugging, reliability, and problem-solving skills.