Jane Hywood Ecommerce Website - User Manual

1. Project Description

Jane Hywood is a web-based e-commerce application developed using **C#, .NET**, with a clean and secure architecture. The website offers a seamless shopping experience for users, providing easy browsing, secure purchasing, and efficient order management. Key features of the **Jane Hywood** platform include:

- User authentication & authorization (sign-up and login functionality)
- **Session management**: Tracks items in the shopping cart for logged-in and guest users
- Product browsing and filtering
- Order placement and checkout
- Payment method: Cash on Delivery (COD)
- Account management for logged-in users

The goal of **Jane Hywood** is to provide a reliable, secure, and user-friendly platform for online shopping, allowing users to explore a wide range of products and complete purchases effortlessly.

2. User Registration and Login

2.1 Registering an Account

To access full features of the **Jane Hywood** platform, users must create an account:

1. Navigate to the registration page from the top-right corner of the website.

- 2. Fill in the required details (name, email, password, and contact information).
- 3. Confirm your email address via the verification link sent to your inbox.
- 4. After verification, log in to your account using your registered email password.

2.2 Guest Users

Non-registered users can browse products and add items to their cart. **Jane Hywood** uses session tracking to ensure that even guest users can retain items in their cart while shopping.

3. Adding Items to Cart and Session Management

3.1 Adding to Cart

- Users can add items to their shopping cart by selecting a product and clicking the "Add to Cart" button.
- The cart is visible at the top of every page for easy access.

3.2 Session Management

- **Logged-in users**: The system will automatically save the items in the cart across multiple sessions and devices.
- Guest users: The session-based tracking allows guest users to keep their cart items for the duration of their visit. However, the cart will be cleared if they leave or close the website.

4. Checkout Process

4.1 Review Cart

• Before checkout, users can view their cart to review items, update quantities, or remove products.

4.2 Shipping Details

• Users must provide their shipping information during the checkout process.

4.3 Payment Methods

• Cash on Delivery (COD): Users can select COD as their payment method. The order is processed and payment will be collected upon delivery.

4.4 Order Confirmation

 Once the order is placed, users will receive an order confirmation email with an overview of their purchase and an estimated delivery date.

5. Customer Support

5.1 Contacting Support

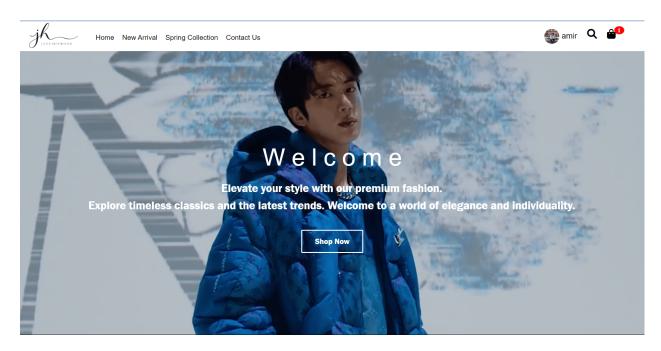
• For any issues related to orders, account management, or website functionality, users can contact customer support via:

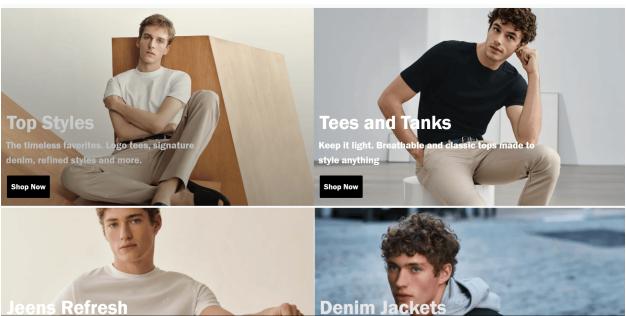
■ Email: support@janehywood.com

■ Phone: +1 234-567-890

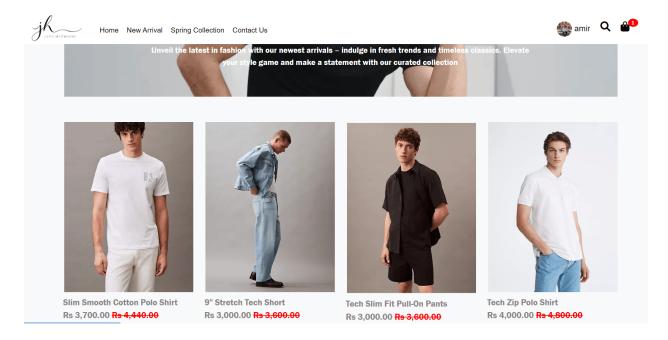
Jane Hywood ScreenShots

Home page views:

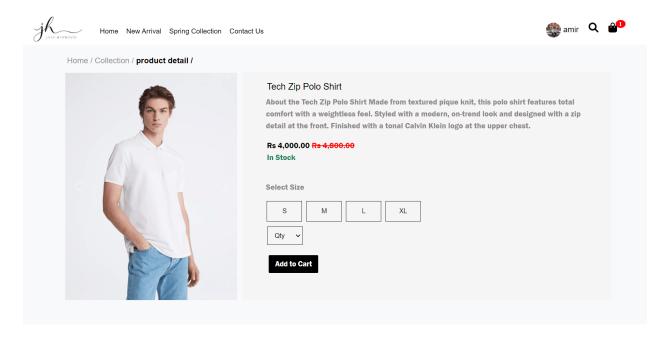




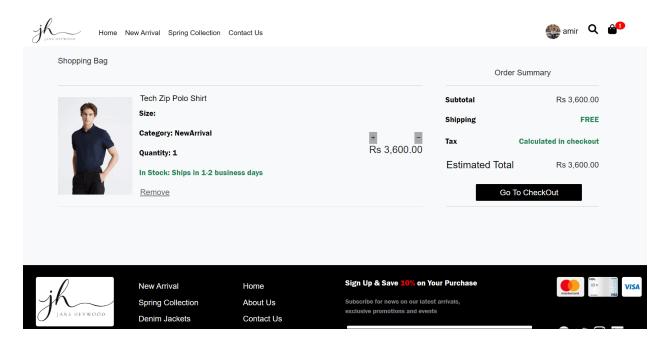
collection page:



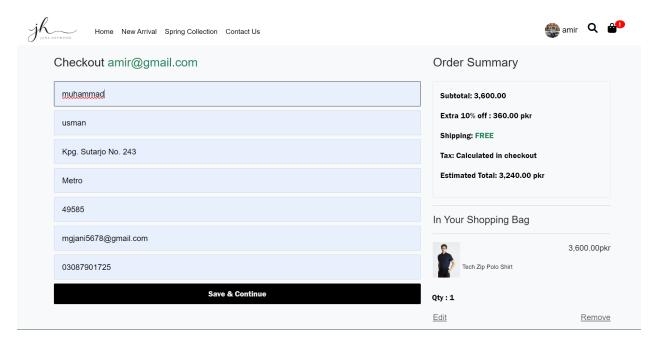
product detail page:



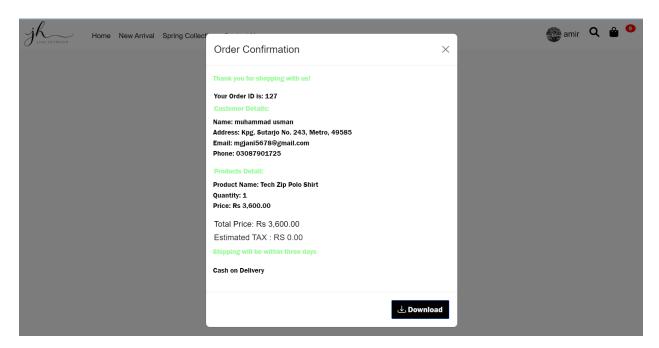
CartView:



checkOut page:



Recipt:



GitHub link

https://github.com/pupucit/se21-scd-project-mhamadusman