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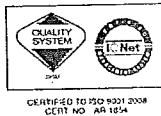
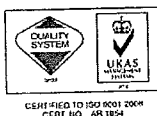


Buyer and Seller Matching Engine (BSME) SOFTWARE REQUIREMENT SPECIFICATION

MY058/SRS/00001

Version 2.0.0
24 January 2017

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DOCUMENT AUTHORISATION

This Software Requirement Specification (SRS) document has been reviewed and accepted by the following parties with the following understanding and agreement:

1. Both Custommedia (as Vendor) and Customer of the Buyer and Seller Matching Engine (BSME) project ('the Project'), agree that this is the Software Requirement Specification for this Project.
2. Any changes to this Software Requirement Specification document shall be duly approved by Custommedia and Customer before it is accepted as the latest version.
3. The Customer personnel who signs and approves this document is the appropriate personnel to sign on behalf of the Customer. The personnel must be authorised by Customer to sign the Software Requirement Specification, and preferably an employee of Customer.
4. The effective date of this Software Requirement Specification document shall be _____

1st Party (Vendor) : Custommedia Sdn Bhd ("Custommedia")

Name	Signature	Date
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2nd Party (Customer) :-

Name	Signature	Date
Reviewer	<Person E>	24/01/2017
Approved by Project Manager	<Person G>	24/01/2017

FINAL DISTRIBUTION LIST

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DOCUMENT HISTORY

Version	Release Date	Chapter	Description Of Amendments
1.0.0	04/01/2016	All	Creation of document
1.1.0	24/01/2017	All	<ul style="list-style-type: none"> • Update BSME Roles – Page 2-3 • Update roles in each Roles part to align with the roles in Functional Requirement part – all sections • Correct ambiguous statement on Purpose and Prerequisite part – Page 3-3 • Add missing decision arrows – Page 3-13 • Remove specific numbers of Featured companies in BPM diagram – Page 3-13 • Addition of new section (Section L: Mobile Web Version) – Page 3-53

TABLE OF CONTENTS

Document Authorisation	iii
Final Distribution List	iii
Document History	iii
Table Of Contents	v
A Guide To Reading This Document	vi
CHAPTER 1 Introduction	1-1
Section A BSMF Solution Scope	1-2
CHAPTER 2 User Interaction Requirement	2-1
Section A BSMF Roles	2-2
CHAPTER 3 Functional Requirements	3-1
Section A F010 Member Application	3-3
Section B F020 Member Profile Maintenance	3-5
Section A F030 Company Profile Maintenance	3-9
Section D F040 Products/Services Registration & Benchmarking	3-10
Section E F050 Vendor Directory	3-15
Section F F060 Partnership Matching	3-22
Section G F070 Products / Services Matching	3-26
Section H F080 Tender Matching	3-29
Section I F090 Event Calendar	3-35
Section J F100 Bulletin	3-42
Section K F110 Alert	3-46
Section L F120 Mobile Web Version	3-50
CHAPTER 4 Non-Functional Requirements	3-54
Section A NF010 Performance	4-1
Section M NF020 Security	4-2
Section N NF030 Usability	4-3

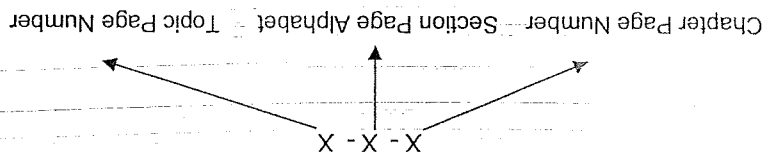
A GUIDE TO READING THIS DOCUMENT

This document was produced using the Information Mapping® methodology, a research based, tested and proven approach for developing documentation.

Document methodology

The page numbers located at the bottom of the page have the arrangement as shown below.

Page numbering convention



Nomenclature

Table below describes the definitions, acronyms and abbreviations used in this document.

Term	Description
CMSB	Custommedia Sdn Bhd
Customer	The company or individual that own the project
This Project, The BSMF Project	The Buyer and Seller Matching Engine Project
The Stakeholders, The Users	<ul style="list-style-type: none"> Public Customer
BSME	The Buyer Seller Matching Engine Application
RFI	Request for Information
RFO	Request for Quotation
Buyer	Any company or individual (i.e. public user) either registered BSMF members or not, wishing to seek information regarding product or services.
Seller	Companies (i.e. BSMF members) wishing to sell or promote their products or services on BSMF.
BMR	Business Modelling and Requirement

Continued on next page

BSME Roles, Continued

Organization of this document contains the following chapters.

Chapter	Description
Chapter 1: Introduction	It describes the purpose of this document and solution scope for The BSME Project.
Chapter 2: User Interaction Requirements	It defines BSME roles and the features that can be performed using BSME.
Chapter 3: Functional Requirements	It describes in detail the features and functionalities based on additional information gathered and refinement of the preliminary requirements during the BMR stage.
Chapter 4: Non-Functional Requirements	It describes in detail the non-functionalities based on additional information gathered and refinement of the preliminary requirements during the BMR stage.

Continued on next page

CHAPTER 1 INTRODUCTION

Overview

About this chapter

This chapter summarizes the activities that were conducted during the Business Modelling and Requirement (BMR) stage of The BSMF Project. The purpose of the BMR stage was to define the user's information requirements for the solution, namely, Buyer and Seller Matching Engine (BSME) that The Project is to deliver. Impositions were made when defining the requirements. These impositions determine the scope of the solution, which is also discussed in this chapter.

In this chapter

This chapter contains the following topics.

Topic	See page
BSME Solution Scope	1-2

Continued on next page

Section A BSMF Solution Scope

Solution scope BSMF shall be developed to address and fulfill Customer's requirements in line with the scope as outlined in this SRS document.

Stakeholders The major stakeholders identified for BSMF are as follows:

- Public User
- Customer
- Seller
- Buyer

Solution scope BSMF shall comprise of the following features:

- Online Member Application
- Member Profile Maintenance
- Company Profile Maintenance
- Products / Services Registration & Benchmarking
- Vendor Directory
- Partnership Matching
- Products / Services Matching
- Tender Matching
- Alert
- Bulletin
- Event Calendar

BSMF will be developed within the scope of the above features by leveraging the technical requirements identified for BSMF.

Solution -ing impositions The table below lists and defines the impositions that BSMF Solution is to comply with.

Item	Description of Imposition
1.	BSMF is developed as a web based application and mobile web version and supports web browsers: <ul style="list-style-type: none"> • Internet Explorer 11 • Google Chrome 55 • Mozilla 51.0.1
2.	BSMF web interface is designed based on the resolution of 1024 * 768 pixels. As such, the screen resolution for BSMF must be set to 1024 X 768 for optimal use.
3.	BSMF web interface is limited to English language only.
4.	BSMF Online Help is limited to English language only.

CHAPTER 2 USER INTERACTION REQUIREMENT

Overview

About this chapter

This chapter describes how the refinements of the roles (i.e. BSMF Roles) were derived.

The BSMF Roles describes the groupings of stakeholders which will be involved in the implementation of BSMF. The groupings are based on the characteristics of "what the stakeholders do" that BSMF can facilitate, i.e. the functions the stakeholders can perform using BSMF.

BSMF users can basically be grouped in four (4) key stakeholders, which are:

- Public,
- Seller,
- Buyer, and
- Customer.

Each of the above roles has its own interest to use BSMF. BSMF provides functions for them to look for the required buyer and seller information.

Features define a set of functionalities that the roles execute within BSMF.

Details of each feature are elaborated in Chapter 3 Functional Requirements.

In this chapter

This chapter contains the following topics.

Topic	See page
BSMF Roles	2-2

Continued on next page

Section A BSMF Roles

Introduction

The stakeholders that will be involved in the implementation of BSMF were identified and grouped into roles which are:

- Non-Member (Public)
- Member (Seller and Buyer)
- Admin (Customer)

Each of the above roles shall be able to use certain features in BSMF.

The table below summarized the stakeholders and the roles:

No.	Stakeholder	Role	Role Description
1.	Public User	Non-Member	This role can be any company or individual (i.e. public user) wishing to seek information regarding product or services
2.	<ul style="list-style-type: none"> • Group Companies A • Group Companies B • Group Companies C 	Member	<p>This role can be any of the stakeholders listed in the stakeholder column (on the left), which are registered BSMF users.</p> <p>As 'BSMF Member', they can perform various functionalities such as seeking for partnership and tender's opportunities and updating their company and products/ services information.</p>
3.	Customer (Manager/ Executive/Data Centre Operators/ Helpdesk Officials	Admin	<p>This Admin role is responsible to manage day-to-day operations of BSMF such as:</p> <ul style="list-style-type: none"> • Member registration, maintaining user, role and access rights

Continued on next page

Overview, Continued

Classification of BSMEMembers'

The main objective of BSMEM is to provide a platform that can open up and encourage more business opportunities and partnership among Group Companies A. As such, only companies within the Group Companies A buyer and seller domain can register and showcase their products in BSMEM.

Four (4) types of BSMEM Members classification were identified, which are as follows:

No.	Classification of BSMEMember	Description
1.	Gold Member	For Group Companies A; <ul style="list-style-type: none"> Can register products/ services and upload product/ service related documents Products/ Services will be published on BSMEM once uploaded. Verification is done periodically and Customer will be able to remove/delete the documents (i.e. the "Green lane" approach). Can post tenders and receive alerts on new tenders
2.	Silver Member	For Group Companies B; <ul style="list-style-type: none"> Can register maximum 3 products and services and upload product/ service related documents Products/ Services will be published on BSMEM once uploaded. Verification is done periodically and Customer will be able to remove/delete the documents (i.e. the "Green lane" approach). Can post tenders and receive alerts on new tenders
3.	Normal Member	For Group Companies C; <ul style="list-style-type: none"> Cannot register products/ services on BSMEM. Can only post tenders.
4.	Platinum User	For Customer staff to access BSMEM features and enable them to seek information on products, services, suppliers and buyers available in BSMEM.

Continued on next page

Overview, Continued

Refinement of the stakeholders and roles

From additional information gathered and rationalizing the requirements during the BMR stage, the Non-Member, Member and Admin roles were further refined to new roles that better reflect their interactions with BSME.

The new roles, namely BSME Roles, are based on:

- the features the stakeholders can perform
- the stakeholders' task responsibilities

The following diagram shows the mapping of BSME Roles against its corresponding initial identified roles.

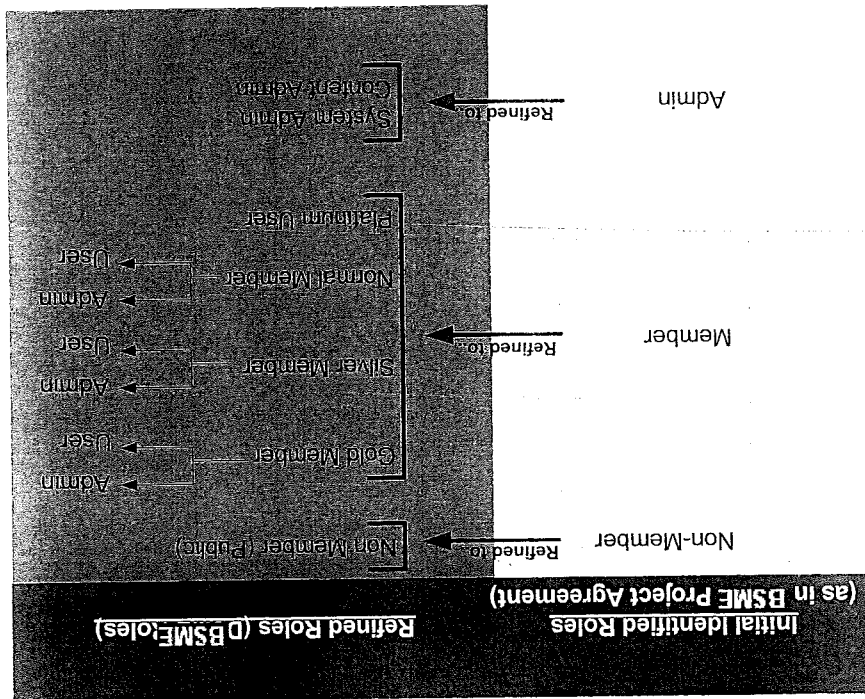


Figure 2.1: Roles Mapping

BSME Roles & descriptions

The following table lists the new groupings of stakeholders into the corresponding BSME Roles, resulted from the refinement of requirements.

No.	Stakeholder	BSME Role	Role Description
1.	Public User	Non-Member	This Public User role can be any company or individual (i.e. public user) wishing to seek information regarding products or services availability

Continued on next page

Overview, Continued

BSME Roles & descriptions (continued)

No.	Stakeholder	BSME Role	Role Description
2.	Group Companies A	Gold Member Admin	<p>This Gold Member Admin role is for the Group Companies A main contact person, who will be responsible to ensure its company profile and other information are up-to-date.</p> <p>The tasks include:</p> <ul style="list-style-type: none"> To update its company's profile, products/ services information, to ensure other information (such as tender, bulletin and event calendar) is always updated, and To maintain the list of its company's personnel that are given BSME user accounts having Gold Member User role. <p>Note:</p> <p>Each company will only be given one (1) Gold Member Admin role user account.</p>
	Group Companies A	Gold Member User	<p>Besides the Gold Member Admin role, the Group Companies A company will also be given two (2) 'Gold Member User' role user accounts.</p> <p>The company can allocate these two (2) accounts to its marketing, procurement or business development personnel.</p> <p>The user having this Gold Member User role can use BSME:</p> <ul style="list-style-type: none"> To seek information on products and services for its company's procurement needs, potential partnership opportunities, and To get information on new tenders for bidding opportunities.

Continued on next page

Overview, Continued

BSME Roles & descriptions (continued)

No.	Stakeholder	BSME Role	Role Description
3.	Group Companies B	Silver Member Admin	<p>This Silver Member Admin role is given to Group Companies B's main contact person, who is responsible to manage its company profile and other information.</p> <p>The tasks include:</p> <ul style="list-style-type: none"> To update its company's profile, products/ services information, (such as tender, bulletin and event calendar) is always updated, and To maintain the list of its company's personnel that are given BSME user accounts having Silver Member User role. <p>Note: Each company will only be given one (1) Silver Member Admin role user account.</p>
		Silver Member User	<p>Besides the Silver Member Admin role, Group Companies B will also be given two (2) 'Silver Member User' role user accounts.</p> <p>The company can allocate these two (2) accounts to its marketing, procurement or business development personnel.</p> <p>The user having this Silver Member User role can use BSME:</p> <ul style="list-style-type: none"> To seek information on products and services for its company's procurement needs, and To seek information on potential partnership opportunities.

Continued on next page

Overview, Continued

BSME Roles & descriptions (continued)		No.	Stakeholder	BSME Role	Role Description
		4.	Group Companies C	Normal Member Admin	<p>This Normal Member Admin role is given to the company's representative who submit BSM membership application on the company's behalf.</p> <p>That company's sole representative is responsible to manage its company profile and other information.</p> <p>The tasks include:</p> <ul style="list-style-type: none"> To update its company's profile. To ensure other information (such as tender, bulletin and event calendar) is always updated, and To maintain the list of its company's personnel that are given BSM user accounts having Normal Member User role. <p>Note:</p> <p>Each company will only be given one (1) Normal Member Admin role user account.</p>
				Normal Member User	<p>Besides the Normal Member Admin role, a registered member will also be given two (2) 'Normal Member User' role user accounts.</p> <p>The company can allocate these two (2) accounts to its marketing, procurement or business development personnel.</p> <p>The user having this Normal Member User role can use BSM:</p> <ul style="list-style-type: none"> To seek information on products and services for its company's procurement needs, and To seek information on potential partnership opportunities.

Continued on next page

Overview, Continued

BSME Roles & descriptions (continued)

No.	Stakeholder	BSME Role	Role Description
5.	Customer Manager, Executive	Platinum User	<p>This Platinum User role enables Customer staff to have access to BSME features for them to:</p> <ul style="list-style-type: none"> Analyse information on usage and trade transactions resulting from the users' activities via BSME. Seek information on products and services availability Seek information on companies participated Post new tenders issued by foreign companies, receive from their marketing activities or their counterpart.
6.	Customer Data Center Operator	System Admin	<p>This System Admin role is responsible to manage day-to-day operations of BSME.</p> <p>It acts as a System Administrator for BSME.</p> <p>Its tasks include:</p> <ul style="list-style-type: none"> Register new members for approved membership application. Maintain BSME users from Customer, assign the users to the respective roles and manage their access rights Update Customer's company profile. Monitor data import from the external systems (i.e. tenders information, Customer CRM data and event calendar data into BSME. Maintain static content on BSME pages

Continued on next page

Overview, Continued

BSME Roles & descriptions (continued)

No.	Stakeholder	BSME Role	Role Description
7.	Customer Help Desk Official	Content Admin	<p>This Content Admin role is mainly responsible to manage and monitor data being uploaded into BSME.</p> <p>Its tasks include:</p> <ul style="list-style-type: none"> To maintain BSME system parameters, i.e.: <ul style="list-style-type: none"> No. of buyer requests that can be saved by each user Document size limit for all documents that can be uploaded by each company Product categories list Industry focus list Service categories list Redemption items list Redemption Points To respond to questions posted by users and manages the FAQs listing, To verify content posted by BSME Members (the "Green Lane" approach), To maintain "featured companies" listing, and To register new tenders issued by Customer.

Continued on next page

Overview, Continued

Access rules
The table below lists the access rules that control/limit what the roles can perform on the corresponding BSMF features, as determined by Customer.

As for the other remaining features not described below that the **Gold Member**, **Silver Member** and **Normal Member** roles can access, the access rules are the same among them.

ID.	Features	Gold Member	Silver Member	Normal Member
F040	Products/ Services Registration & Benchmarking	<ul style="list-style-type: none"> Add new product/service Edit product/service Delete product/service Receive invitation <p>*Note:</p> <ul style="list-style-type: none"> This feature is for Gold Member Admin role. The verification of content posted is the "Green Lane" approach, where verification is performed later by Content Admin role periodically. 	<ul style="list-style-type: none"> Add new product/service Edit product/service Delete product/service <p>*Note:</p> <ul style="list-style-type: none"> This feature is for Silver Member Admin role and can only register up to a total of three (3) products and services for its company. The verification of content posted is the "Green Lane" approach, where verification is performed later by Content Admin role periodically. 	N/A
F050	Vendor Directory	Search	Search	Search
F060	Partnership Matching	<ul style="list-style-type: none"> Search, Save Search (i.e. search criteria) selected search result) Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Search, Save Search (i.e. search criteria) selected search result) Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Search, Save Search (i.e. search criteria) selected search result) Save Favorites (i.e. selected search result)

Continued on next page

Overview, Continued

Access rules for the roles (continued)

ID	Features	Gold Member	Silver Member	Normal Member
F070	Products/ Services Matching	<ul style="list-style-type: none"> Search, Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Search Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Search Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result)
F080	Tenders Matching	<ul style="list-style-type: none"> Post new tenders View Qualified tenders Search, Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Post new tenders View Qualified tenders Search, Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result) 	<ul style="list-style-type: none"> Post new tenders View tenders Qualified tenders Search, Search (i.e. Save Search (i.e. Save Favorites (i.e. selected search result)
F090	Event Calendar	View only	View only	View only
F100	Bulletin	<ul style="list-style-type: none"> Post bulletin View bulletin 	View bulletin	View bulletin

What's next?

In **Chapter 3**, each of the features is discussed in detail. The business rules that each feature is to comply (if any), and data/ information need to be captured or produced by the feature are defined.

In addition, business process diagrams are used to illustrate how the corresponding roles interact with BSME to perform the features.