



Booking no.
BRZ44Y



Booking date
31 Dec 2019

Travel itinerary

Flight 1	Fri, 24 Jan 2020	2 hours 40 minutes
 08: 50	Surabaya (SUB)	
 12:30	Kuala Lumpur (KUL) KLIA2	
 QZ 8297		2 hours 40 minutes

Flight 2	Mon, 27 Jan 2020	2 hours 50 minutes
 12: 55	Kuala Lumpur (KUL) KLIA2	
 14:45	Surabaya (SUB)	
 QZ 327		2 hours 50 minutes

All times shown are local time

Guests		
 QZ 8297		Fixed
Mr. Mashudi Mahfudz Sahid		
Ms. Robiah Robiah		
Mr. Muhammad Reza Wardana		
 QZ 327		Fixed
Mr. Mashudi Mahfudz Sahid		
Ms. Robiah Robiah		
Mr. Muhammad Reza Wardana		

Travel documents

Remember to check that your passport validity meets the entry requirements of the destination you're flying to. You'll also need to ensure that you have the relevant visa, entry permit, health and other documents required by law for the destination, including any transit countries. Failure to meet these requirements may result in denied boarding or detention and deportation by the respective authorities.

Check-in information

Self check-in 14 days before your departure via our website, mobile app or airport kiosks.

You're advised to use our Self Baggage Drop facility available at selected airports. Remember to print your bag tags beforehand.

Proceed to the Document Check counter to verify your travel documents if it's required.

Baggage drop and check-in counters opening and closing times:

Domestic flights:

Opens: 3 hours before departure (from Kuala Lumpur), 2 hours before departure (from other airports)

Closes: 1 hour before departure (from Kuala Lumpur), 45 minutes before departure (from other airports)

International flights:

Opens: 3 hours before departure

Closes: 1 hour before departure

Check-in deadlines may vary at different airports and for particular flights.

Baggage information

Checked Baggage: Pre-book your checked baggage allowance to save money and time. Each piece of checked baggage must weigh less than 32kg. It cannot contain fragile and valuable items, power banks and spare batteries. You can combine your checked baggage allowance with other guests only if they are travelling under the same booking number.

Cabin Baggage: You're allowed to carry one cabin bag (dimensions of 56cm x 36cm x 23cm) and one small bag (dimensions of 40cm x 30cm x 10cm). The total permitted weight for the two pieces must not exceed 7kg.

Prohibited items

Liquids, aerosols and gels (LAGs): International regulations restricts the quantity of LAGs you can carry on board international flights. LAGs must be in containers of 100 ml / 3.4oz (volume), 100 grams (weight) or less. It must fit comfortably in a transparent re-sealable plastic bag.

Inorganic powders: You're not allowed to take on board any inorganic powders such as salt, sand, talcum powder and/or other powders that from time to time may be restricted. Currently the United States, Australia and New Zealand authorities have restricted any inorganic powder carried on board to less than 350 ml/12 oz. These contents may be subject to additional security checks, and/or may be retained by the security officers.

Boarding

You're required to be at the boarding gate at least 20 minutes before the scheduled time of departure or you'll be denied boarding.

Airports have long queues due to complex security checks. Check in early and proceed immediately to the boarding gate.

Travel disruptions

At any time after a booking has been made changes, cancellations, diversions, postponements, reschedules and/or delays of any flight may occur. In case of cancellations, we'll usually rebook you on the next available flight or allow you to retain the value of your booking in your credit account.