AHMED CHOWDHURY

✆ 313.455.6138 | ✉ ahmedssofa@gmail.com | in ahmed-s-chowdhury

EXPERIENCES

AREA MANAGER (L4)

AMAZON | Jun 2024 - *Present*

• Manage and develop a team of 160 Amazon associates and assist with recruitment and training of new employees
• Lead daily meetings and fairly assign tasks to employees on shift
• Work to multiple KPis including On Time Dispatch and First Time Delivery Success
• Analyse efficiency metrics to identify production bottlenecks and recurrent issues
• Produce daily and weekly metrics reports, suggesting areas for improvement
• Train employees on process updates, gathering feedback to pass on to operations managers
• Maintain an up-to-date understanding of business processes, ethos and workflows to implement in daily management
• Ensure OSHA compliance and adherence to health and

PROCESS ASSISTANT (L3)

AMAZON | July 2023 - May 2024

• Responsible for assisting and supervising in the day-to-day operations of a busy fulfillment center, ensuring smooth workflow and efficient processes in receiving, picking, packing, and shipping of customer orders.
• Support inventory management processes by accurately counting, verifying, and reconciling inventory levels. Assist in identifying and resolving discrepancies to maintain accurate inventory records.

DATA SCIENCE INTERN

FORD MOTOR COMPANY| May 2023 - Aug 2023

• GCP Big Query
• Useing Jupyter Notebook to clean data and creating data visualization graphics, translating complex data sets into comprehensive visual representations.
• Creating the Looker Studio dashboard.
• Brainstorming with data personnel to define data modeling standards for projects.
• Performing advanced data extraction and data manipulation.

SKILLS

• **IT SYSTEM SUPPORT**
   • Active Directory • Ticketing
   • Cloud Troubleshooting • DNS
   • DHCP • System Administration
   • Hardware & Software Troubleshooting
   • Jira Help Desk • PC Building • TCP/IP
   • Network Drive Access Managing
   • Inventory Management
• **PROGRAMMING**
   • Python • Java • C • C++ • SQL
• **WEB DEVELOPING**
   • HTML • CSS • Javascript • Wordpress
• **DATA ANALYTICS**
   • GCP (Big Query) • Visual Representations
   • Statistical Analysis • Data Extraction
• **MICROSOFT**
   • Entra AD • Intune • Powerpoint
   • Excel • Word • Office 365

EDUCATIONS

BSc in Information Technology

WAYNE STATE UNIVERSITY

2021 - 2024 (Senior Year)

• Current CGPA: 3.92 out of 4.
• Dean's List in all academic semesters.

CERTIFICATIONS

Udemy C++

Testout Network Pro

LANGUAGES

• English • Bengali • Hindi

INTERESTS

• Movies • Travelling