

## SERVICE REPORT

Product:	Merk/Type:	Serial No:	Version:	Date: Selasa 18 / 01 / 2022
Hematology Analyzer	Norma / Icon3	N030H17022	0.4.922.0	Travel Time (B-F): 07 h m
				Time Work Started: 10 h 00 m
				Time Work Finished: 18 h 00 m

Customer:

RSUD Mes Amsyar

Address/Ph Number:

Jl. Rumah sakit No. 1 Kasengan

Job Title:

☐ Install☐ Training☒ Repair☒ Maintenance☐ Update☐ Refurbishment

Report Fault:

Perbaikan - Big Injector Error

- Pump tidak bisa membuang

- Hasil Postblank &amp; Sample tidak muncul

Action

Big Injector : Setting Ni opto sensor, test push dan pull

Pump : mengganti valve A &amp; H dengan manifoldnya

- Mengganti open wash head (retak) : Jelaskan karburasi &amp; GC

Remarks:

Perbaikan alat sudah selesai

(spareparts yang rusak sementara diganti pakai milik PT. TOPAZ)

Alat OK, Hasil GC OK

List sparepart yang perlu diganti : Reggent connector, maintenance kit Valve A &amp; H, manifold valve, open wash head

Status After Service :

☒ Operational☐ Non Operational☐ To be Monitored

Reported by Engineer

TOPAZ  
BORNEO UTAMA

Rahmat Ramadhan

Acknowledged and  
Approved by Customer:dr. SUMARMI SpPK  
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