

# AHMAD NUR HAFIDZ

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Jl.Raya Poncol, Ciracas, Jakarta Timur, DKI Jakarta,13740

A professional with over 4 years of experience as an IT Support & Hardware Engineer, skilled in troubleshooting, network management, and ensuring operational systems run efficiently, who is now actively deepening expertise in web development. My current focus is on building dynamic user interfaces (UIs) using React & Vue, while also managing the server-side and databases with Laravel & MySQL. I am enthusiastic about combining these support and development skills to create applications that are not only technically sophisticated, but also stable, secure, and provide genuinely user-friendly solutions.

## Work Experiences

**Astra Honda Motor - Cibitung, Jawa Barat**

Oct 2021 - Dec 2021

*IT Support*

- Delivered timely and effective technical support by resolving hardware and software issues, minimizing downtime and enhancing user experience.
- Ensured data security and system reliability by managing routine database backups and maintaining domain-integrated client systems.
- Built and deployed customized computer systems and performed hardware upgrades to meet client-specific needs and improve performance.

**DUTA OTO RAYA - Ciracas, Jakarta Timur, DKI Jakarta**

Jun 2022 - Present

*(Based On Project)*

- Resolved complex hardware and software issues, providing efficient solutions for client computers, laptops, and network systems.
- Developed and implemented tailored IT solutions, including the installation of CCTV systems and custom desktop applications for inventory management.
- Designed and configured network access points across multiple locations, ensuring seamless connectivity and optimized system performance.
- Designing and developing an end-to-end web-based inventory application from scratch to digitize and streamline the stock management process at DUTA OTO RAYA.

**Mustika Computer - Ciracas, Jakarta Timur, DKI Jakarta**

Jan 2021 - Present

*Hardware Engineering Computer*

- Expert in diagnosing and resolving technical issues for both hardware and software, ensuring client systems run smoothly and efficiently.
- Skilled in providing customized IT solutions, including assembling custom-built computers and configuring network infrastructures.
- Played a key role in daily store operations, assisting customers and optimizing systems through effective configuration and troubleshooting.
- Designing and developing a modern, end-to-end article platform with a strong focus on speed, user reading experience, and Search Engine Optimization (SEO).

## Education Level

**Indraprasta PGRI University - Jl.Kp Gedong, Kampung Tengah, Jakarta Timur, DKI Jakarta**

Jun 2020 - Aug 2024

*Bachelor Engineering Of Informatic, 3.25/4.00*

## Organisational Experience

**Boy Scout - Jakarta Timur**

Jan 2022 - Mar 2023

*Staff*

- Conducted scout training at SMA Teladan 1 Jakarta and a Senior Community Learning Center.
- Actively contributed to community service initiatives.

## Skills, Achievements & Other Experience

- **Soft Skills** (2024): Team Work, Adaptability, Critical Thinking, Problem Solving
- **Hard Skills** (2024): Technician Hardware Engineering, UI/UX Designer, Web Designer
- **Hard Skills** (2024): Basics of computer networking, Network sharing and router configuration
- **Projects** (2025): "Building a fast, user-friendly, and SEO-optimized article website.
- **Projects** (2025): Building a complete inventory website for DUTA OTO RAYA to make their stock management simpler
- **Projects** (2025): Developing a web application to make the employee selection process faster and more objective.