

# LEGAL DISCLAIMER

MUHA COMPUTER REPAIR IS A REGISTERED BUSINESS.  
MUHA COMPUTER REPAIR IS AN INCORPORATION THROUGH THE IRS AND THE  
STATE OF NEW YORK.  
WE ARE ONLY ALLOWED TO PROVIDE ON-SITE SERVICES  
IN OUR DOMESTIC AREA.

HOWEVER, WE CAN PROVIDE CUSTOMER SUPPORT SERVICES, REMOTELY,  
AS LONG AS THE WORK IS PERFORMED IN  
NEW YORK STATE.

PLEASE BE AWARE THAT THE PRICES FOR OUR SERVICES ARE SUBJECT TO CHANGE.

PLEASE ALSO BE AWARE THAT  
DUE TO COVID,  
THERE ARE COST INFLATIONS FOR COMPONENTS.  
THEREFORE, COMPONENT PRICES FREQUENTLY VARY.  
WE ARE NOT THE WARRANTER FOR COMPONENTS.  
USED/ON HAND COMPONENTS MAY BE OUT OF WARRANTY.

WE ARE NOT RESPONSIBLE IF YOU PURCHASE ANYTHING AND YOU DO NOT LIKE IT.  
WE ALWAYS DO OUR BEST TO RECOMMEND PURCHASES FOR OUR CUSTOMERS NEEDS,  
BUT ALSO, WITHIN THEIR BUDGET.

ANY PURCHASES FOR SERVICES AND/OR HARDWARE FROM  
MUHA COMPUTER REPAIR, IN-PERSON OR ONLINE,  
MAY BE SUBJECT TO A TRANSACTION FEE  
FOR DEBIT AND CREDIT CARDS.

WE HAVE DONE OUR BEST TO ENSURE THIS WEBSITE IS  
ACCESSIBILITY AND USER FRIENDLY.

WE DO NOT REPAIR PRINTERS OR RE-FILL INK CARTRIDGES BUT WE CAN CHANGE INK  
CARTRIDGES OR REFILL INK RESERVOIRS  
(PRINTERS THAT DO NOT HAVE INK CARTRIDGES HAVE INK RESERVOIRS).  
THERE IS A HIGH-RISK OF DAMAGING COMPONENTS DURING SERVICING.

WE DO NOT REPAIR BROKEN SCREENS FOR MOBILE DEVICES, INCLUDING TABLETS AND 2 IN 1  
TABLET/LAPTOPS BECAUSE COMPONENTS ARE IRREPLACEABLE DUE TO SOFTWARE LOCKS.  
THOSE SOFTWARE LOCKS CANNOT BE REMOVED BY ANYONE BUT THE MANUFACTURERS'.

WE DO NOT SERVICE APPLE COMPUTERS DUE TO SOFTWARE LOCKS PLACED BY APPLE LIMITING  
FUNCTIONALITY ON PARTS.

SOFTWARE LOCKS ARE IN PLACE SO THE CONSUMER CANNOT REPAIR THEIR OWN DEVICES OR  
CHOOSE THEIR OWN TECHNICIANS. THIS MAY CHANGE IN THE NEAR FUTURE, BUT CURRENTLY,  
IT REMAINS, UNFORTUNATELY... COMPONENTS USED, GENUINE OR NOT,  
HAVE BEEN LOCKED VIA SOFTWARE.

THEY SIMPLY WILL NOT BE FULLY FUNCTIONAL/YOU WILL LOSE SOME FEATURES SUCH AS  
FEATURES THAT CAN ADJUST HOW YOUR SCREEN CHANGES COLOR BASED ON THE BRIGHTNESS

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AND LIGHTING IN YOUR ENVIRONMENT (TRUE TONE/ADAPTIVE BRIGHTNESS).  
GOVERNMENTS ALL AROUND THE WORLD ARE ACTIVELY WORKING TO CHANGE THIS  
FROM A LEGAL PERSPECTIVE...

WE ALSO DO NOT SERVICE BROKEN SCREENS. COMPONENTS USED, GENUINE OR NOT,  
HAVE BEEN LOCKED VIA SOFTWARE.  
THE COMPONENTS CANNOT BE UNLOCKED FOR USE IN APPLE'S DEVICES BY ANYONE BUT APPLE.  
IF THEY ARE USED, EVEN IF THEY ARE COMPATIBLE,

THEY SIMPLY WILL NOT BE FULLY FUNCTIONAL.  
GOVERNMENTS ALL AROUND THE WORLD ARE ACTIVELY WORKING TO CHANGE THIS  
FROM A LEGAL PERSPECTIVE...

WE DO NOT OPEN LAPTOPS THAT WE ASSESS AS TOO COMPLEX DUE TO INSURANCE REASONS.  
SOME LAPTOPS HAVE SOLDERED CHIPS AND/OR ADHESIVE SEALS TO PUT THEM TOGETHER,  
ETCETERA, SO WE WILL NOT SERVICE HARDWARE FOR LAPTOPS WITH SUCH DESIGN.

WE DO NOT SERVICE LIQUID COOLERS IN DESKTOPS  
BECAUSE OF THE EXTENT OF SERVICE REQUIRED, AND THE TIME THEY TAKE TO SERVICE.  
HOWEVER, WE WOULD BE GLAD TO ASSIST WITH OTHER HARDWARE AND SOFTWARE SERVICES.

ALL TIMES FOR ALL SERVICES RENDERED VARY.  
AFTER HOUR SERVICES ARE CHARGED A \$100 FEE,  
IN ADDITION TO ANY APPLICABLE SERVICE CHARGES.

WE ARE INSURED FOR SLIP AND FALL INJURIES, AS WELL AS FIRE.

WE ARE NOT RESPONSIBLE FOR WHAT IS REPORTED BY THE CUSTOMER  
FOR ANY ONLINE DOCUMENTATION SUBMISSION,  
INCLUDING BUT NOT LIMITED TO TAXATION AND UNEMPLOYMENT DOCUMENTATION.  
WE ONLY PROVIDE THE SERVICE TO THE CUSTOMER,  
FOR THE SUBMISSION OF THE DOCUMENTS, AND/OR  
TO FILL IT OUT PER THE CUSTOMERS' DIRECTIONS.

WE WILL NOT BE RESPONSIBLE FOR SHIPPING DAMAGES. WE WILL INSURE ANY SIGNIFICANTLY  
VALUABLE SHIPMENTS WITH THE CARRIER.

WE WILL NOT BE RESPONSIBLE FOR THE QUALITY OF OUR BOOK PRINTS, BECAUSE WE DO NOT  
PRINT THEM.

PLEASE KNOW THAT THE APPAREL AND ITS PRICING IS SUBJECT TO CHANGE.  
FOR YOUR INFORMATION, WE DO NOT DEVELOP THE WEBSITE FOR THE STORE,  
AND ONLY CHOOSE THE APPAREL.  
WE DO NOT MAKE, OR EMBROIDER THE APPAREL.  
THEREFORE, WE CANNOT CONTROL THE QUALITY OR QUANTITY OF THE APPAREL.

APPOINTMENTS ARE NOT GUARANTEED TO BE ACCEPTED.  
AVAILABILITY MAY VARY, AND APPOINTMENTS THAT ARE/HAVE BEEN ACCEPTED,  
MAY HAVE TO BE RESCHEDULED.

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THE CUSTOMER WILL BE RESPONSIBLE FOR ANY SHIPPING AND/OR FUEL CHARGES FOR ON-SITE SERVICES PROVIDED, AND/OR DELIVERIES OF ORDERS.

**NO SOLICITING!**  
**WE DO NOT ACCEPT:**  
**CALLS, TEXTS, E-MAILS, LETTERS,**  
**OR ANY OTHER SOLICITATIONS.**

**DISCLOSURE:**  
YOUR INFORMATION WILL REMAIN CONFIDENTIAL;  
WE WILL NOT INTENTIONALLY PULL UP OR STORE YOUR INFORMATION.  
WE WILL NOT HACK THINGS OR PROGRAM POLICE/FIRE SCANNERS ETC.

WE WILL ALWAYS DO OUR BEST TO ENSURE THAT

WE HAVE THE LATEST SECURITY PATCHES INSTALLED ON OUR SYSTEMS.  
WE WILL TURN OVER COMPUTERS AND ANY OTHER ELECTRONICS TO LAW ENFORCEMENT, IF WE STUMBLE ACROSS ILLEGAL DATA ON YOUR COMPUTER, SUCH AS CHILD PORNOGRAPHY.

WE ONLY BUILD QUALITY CUSTOM DESKTOP COMPUTERS FOR ALL NEEDS.

WE WILL LIKELY RECOMMEND A NEW DESKTOP PC BUILD TO CUSTOMERS WITH DESKTOPS THAT HAVE AN OLD AMD CPU DUE TO A HIGH FAILURE RATE WITH AMD CPU'S FROM THAT TIME.

IT IS LIKELY WE WILL RECOMMEND A NEW COMPUTER TO CUSTOMERS WHO HAVE SYSTEMS THAT REQUIRE EXTENSIVE REPAIR. WE DO THIS TO ENSURE CUSTOMER SATISFACTION WITH QUALITY AND PRICING. WE TRY TO DO OUR BEST TO ASSIST OUR CUSTOMERS IN COMING TO PURCHASING DECISIONS THAT WILL BEST SUIT THEIR NEEDS.

WE STRIVE IN CUSTOMER SATISFACTION TO ENSURE THAT YOU WILL RETURN TO US FOR YOUR COMPUTER SERVICING AND PURCHASING NEEDS. WE ARE REASONABLY/FAIRLY PRICED UNLIKE MOST OF THE COMPETITION.

FAN REPLACEMENT(S) WILL LIKELY BE OUR RECOMMENDATION FOR MACHINES WITH EXTENSIVE CIGARETTE SMOKE DAMAGE.  
THE REASON FOR THIS IS IT IS REALLY THICK AND THEREFORE TIME CONSUMING TO REMOVE, WITH NO GUARANTEES OF REPAIRING THE FAN(S).

SOFTWARE REPAIR AND MAINTENANCE IS DONE  
IN-PERSON, BY APPOINTMENT, OR REMOTELY.  
THE REMOTE SESSIONS ARE SECURE. WE USE LEGITIMATE SOFTWARE FOR REMOTE ACCESS.  
HACKERS USE THESE SOFTWARE'S WITH MALICIOUS INTENTS, BUT IN NO WAY ARE THE SOFTWARE'S THEMSELVES HARMFUL TO YOUR COMPUTER, PHONE, TABLET, ETCETERA.  
WE ALSO OFFER SERVICES VIA SHIPMENT.  
\*CUSTOMER PAYS ALL SHIPPING COSTS BOTH WAYS.

IF ANY ELECTRONICS ARE SHIPPED TO THE BUSINESS OR THE BUSINESS OWNER  
WITHOUT NOTIFICATION,  
THEY WILL BE RETURNED TO THE SENDER AT THEIR EXPENSE!

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PAYMENT FOR ALL PARTS ARE DUE BEFORE A DESKTOP BUILD, A HARDWARE UPGRADE, OR INSTALLATION WILL BE STARTED, LABOR COSTS ARE DUE HALF UP FRONT TO SHOW THAT YOU ARE SERIOUS YOU WANT TO PROCEED. ALL REMAINING LABOR COSTS CAN BE PAID AT THE END OF SERVICING, WHEN YOU RECEIVE YOUR COMPUTER.

WHEN WE SAY LIFETIME, WE MEAN TWENTY PLUS YEARS FROM THE TIME YOUR COMPUTER WAS BUILT. THIS VARIES, AND YOU MAY NEED TO BUY REPLACEMENT COMPONENTS AND/OR ACCESSORIES DURING THAT TIME. WE USE ONLY PREMIUM COMPONENTS FOR CUSTOM DESKTOP PC BUILDS.

WE ACCEPT CASH, DEBIT CARDS, CREDIT CARDS, AND CHECKS.

THE TIME FOR EACH SERVICE VARIES.

PLEASE UNDERSTAND SOME SERVICES ARE CHARGED AT A FIXED PRICE, AND OTHERS ARE CHARGED HOURLY. ALL CURRENCIES ARE LISTED AS \$USD.

## **BILLING TERMS AND CONDITIONS:**

**MUHA COMPUTER REPAIR**

**RESERVES THE RIGHT TO UPDATE TERMS.**

MUHA COMPUTER REPAIR SERVICES HAVE THE TAX INCLUDED IN THEIR PRICING.

THEREFORE, THE ONLY TAXES YOU WERE CHARGED FOR ARE FROM THE RETAILER WE PURCHASED THE PARTS FROM, IF YOU PURCHASED ANY PARTS AND WE HAD TO ORDER THEM IN. DOCUMENT NUMBERS INTERNAL TO MUHA COMPUTER REPAIR. ANY DISCOUNTS ARE PROVIDED BY MUHA COMPUTER REPAIR.

MUHA COMPUTER REPAIR WILL REPORT UNPAID BILLS TO COLLECTIONS AFTER TWENTY-ONE DAYS. EVERY DAY AFTER TWENTY-ONE DAYS DUE ACCRUES A \$1 LATE FEE.

SORRY FOR ANY INCONVENIENCES.  
THANKS FOR UNDERSTANDING.  
THANKS FOR YOUR BUSINESS.

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