

# LEGAL DISCLAIMER

MUHA COMPUTER REPAIR IS A REGISTERED BUSINESS.  
MUHA COMPUTER REPAIR IS AN INCORPORATION THROUGH THE IRS AND THE  
STATE OF NEW YORK.  
WE ARE ONLY ALLOWED TO PROVIDE ON-SITE SERVICES  
IN OUR DOMESTIC AREA.

HOWEVER, WE CAN PROVIDE CUSTOMER SUPPORT SERVICES, REMOTELY,  
AS LONG AS THE WORK IS PERFORMED IN  
NEW YORK STATE.

PLEASE BE AWARE THAT THE PRICES FOR OUR SERVICES ARE SUBJECT TO CHANGE.

PLEASE ALSO BE AWARE THAT  
DUE TO COVID,  
THERE ARE COST INFLATIONS FOR COMPONENTS.  
THEREFORE, COMPONENT PRICES FREQUENTLY VARY.  
WE ARE NOT THE WARRANTER FOR COMPONENTS.  
USED/ON HAND COMPONENTS MAY BE OUT OF WARRANTY.

WE ARE NOT RESPONSIBLE IF YOU PURCHASE ANYTHING AND YOU DO NOT LIKE IT.  
WE ALWAYS DO OUR BEST TO RECOMMEND PURCHASES FOR OUR CUSTOMERS NEEDS, BUT ALSO  
WITHIN THEIR BUDGET.

ANY PURCHASES FOR SERVICES AND/OR HARDWARE FROM  
MUHA COMPUTER REPAIR, IN-PERSON OR ONLINE, MAY BE SUBJECT TO A TRANSACTION FEE FOR  
DEBIT AND CREDIT CARDS.  
WE HAVE DONE OUR BEST TO ENSURE THIS WEBSITE IS ACCESSIBILITY AND  
USER FRIENDLY.

THE FIRST REASON WE DO NOT REPAIR PRINTERS OR RE-FILL INK CARTRIDGES IS THERE IS A  
HIGH-RISK AND INACCESSIBLE COMPONENTS.  
THAT IS BECAUSE SUCH HARDWARE IS BUILT TO ONLY GO TOGETHER ONCE (SOLDERED).  
THERE IS A HIGH-RISK OF DAMAGING COMPONENTS DURING SERVICING.  
THE SECOND REASON IS BECAUSE COMPONENTS THAT ARE IRREPLACEABLE DUE TO  
UNAVAILABILITY TO ANYONE BUT THE MANUFACTURERS'.  
\*WE CAN CHANGE INK CARTRIDGES.

WE DO NOT SERVICE APPLE COMPUTERS DUE TO SOFTWARE LOCKS PLACED BY APPLE LIMITING  
FUNCTIONALITY ON PARTS. THIS IS IN PLACE SO THE CONSUMER CANNOT REPAIR THEIR OWN  
DEVICES OR CHOOSE THEIR OWN TECHNICIANS. THIS MAY CHANGE IN THE NEAR FUTURE, BUT  
CURRENTLY, IT REMAINS, UNFORTUNATELY...

WE ALSO DO NOT SERVICE BROKEN SCREENS. COMPONENTS USED, GENUINE OR NOT, HAVE BEEN  
LOCKED VIA SOFTWARE.  
THE COMPONENTS CANNOT BE UNLOCKED FOR USE IN APPLE'S DEVICES BY ANYONE BUT APPLE.  
IF THEY ARE USED, EVEN IF THEY ARE COMPATIBLE, THEY SIMPLY WILL NOT BE FULLY  
FUNCTIONAL.  
GOVERNMENTS ALL AROUND THE WORLD ARE ACTIVELY WORKING TO CHANGE THIS  
FROM A LEGAL PERSPECTIVE...

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WE DO NOT OPEN LAPTOPS THAT WE ASSESS AS TOO COMPLEX. SOME LAPTOPS HAVE SOLDERED CHIPS AND/OR ADHESIVE SEALS TO PUT THEM TOGETHER, ETCETERA, SO WE WILL NOT SERVICE HARDWARE FOR LAPTOPS WITH SUCH DESIGN.

WE DO NOT SERVICE LIQUID COOLERS IN DESKTOPS BECAUSE OF THE EXTENSIVE AMOUNTS OF TIME THEY TAKE TO SERVICE. HOWEVER, WE WOULD BE GLAD TO ASSIST WITH OTHER HARDWARE AND SOFTWARE SERVICES.

ALL TIMES FOR ALL SERVICES RENDERED VARY. AFTER HOUR SERVICES ARE CHARGED A \$100 FEE IN ADDITION TO ANY APPLICABLE SERVICE CHARGES.

WE ARE INSURED FOR SLIP AND FALL INJURIES, AS WELL AS FIRE.

WE ARE NOT RESPONSIBLE FOR WHAT IS REPORTED BY THE CUSTOMER FOR ANY ONLINE DOCUMENTATION SUBMISSION, INCLUDING BUT NOT LIMITED TO TAXATION AND UNEMPLOYMENT DOCUMENTATION. WE ONLY PROVIDE THE SERVICE TO THE CUSTOMER FOR THE SUBMISSION OF THE DOCUMENTS, AND/OR TO FILL IT OUT PER THE CUSTOMERS' DIRECTIONS.

WE WILL NOT BE RESPONSIBLE FOR SHIPPING DAMAGES. WE WILL INSURE ANY SIGNIFICANTLY VALUABLE SHIPMENTS WITH THE CARRIER.

WE WILL NOT BE RESPONSIBLE FOR THE QUALITY OF OUR BOOK PRINTS, BECAUSE WE DO NOT PRINT THEM.

PLEASE KNOW THAT THE APPAREL AND ITS PRICING ON OUR ONLINE STORE IS SUBJECT TO CHANGE.

FOR YOUR INFORMATION, WE DO NOT DEVELOP THE WEBSITE FOR THE STORE, AND ONLY CHOOSE THE APPAREL.

WE DO NOT MAKE, OR EMBROIDER THE APPAREL. THEREFORE, WE CANNOT CONTROL THE QUALITY OR QUANTITY OF THE APPAREL.

APPOINTMENTS ARE NOT GUARANTEED TO BE ACCEPTED. AVAILABILITY MAY VARY, AND APPOINTMENTS THAT ARE/HAVE BEEN ACCEPTED, MAY HAVE TO BE RESCHEDULED.

THE CUSTOMER WILL BE RESPONSIBLE FOR ANY SHIPPING AND/OR FUEL CHARGES.

NO SOLICITING!  
WE DO NOT ACCEPT:  
CALLS, TEXTS, E-MAILS, LETTERS,  
OR ANY OTHER SOLICITATIONS.

DISCLOSURE: YOUR INFORMATION WILL REMAIN CONFIDENTIAL; WE WILL NOT INTENTIONALLY PULL UP OR STORE YOUR INFORMATION. WE WILL NOT HACK THINGS OR PROGRAM POLICE/FIRE SCANNERS ETC.

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WE WILL ALWAYS DO OUR BEST TO ENSURE THAT WE HAVE THE LATEST SECURITY PATCHES  
INSTALLED ON OUR SYSTEMS.  
WE WILL TURN OVER COMPUTERS AND ANY OTHER ELECTRONICS TO LAW ENFORCEMENT, IF WE  
STUMBLE ACROSS ILLEGAL DATA ON YOUR COMPUTER, SUCH AS CHILD PORNOGRAPHY.

WE ONLY BUILD QUALITY CUSTOM DESKTOP COMPUTERS FOR ALL NEEDS. WE WILL LIKELY  
RECOMMEND A NEW DESKTOP PC BUILD TO CUSTOMERS WITH OLD AMD CPU DESKTOPS DUE TO A  
HIGH FAILURE RATE WITH AMD CPU'S THAT ARE MANY YEARS OLD. IT IS LIKELY WE WILL ALSO  
DO THAT FOR ANY DESKTOP COMPUTER THAT REQUIRES EXTENSIVE REPAIR AND/OR PART  
REPLACEMENT(S) THAT WILL COST THE CUSTOMER MORE THAN A NEW COMPUTER. WE WILL  
ALSO LIKELY DO THIS FOR ANY ELECTRONIC, EVEN IF WE DO NOT REPAIR THEM BECAUSE WE  
STRIVE IN CUSTOMER SATISFACTION. WE MAKE SURE OUR CUSTOMERS MAKE THE BEST  
PURCHASING DECISIONS AND TO ENSURE THEY CAN DO BUSINESS WITH US AND GET  
REASONABLY AND FAIRLY CHARGED UNLIKE MOST OF THE COMPETITION.

FAN REPLACEMENT(S) WILL LIKELY BE OUR RECOMMENDATION FOR MACHINES WITH  
EXTENSIVE CIGARETTE SMOKE DAMAGE.  
THE REASON FOR THIS IS IT IS REALLY THICK AND THEREFORE TIME CONSUMING TO REMOVE,  
WITH NO GUARANTEES OF REPAIRING THE FAN(S).

SOFTWARE REPAIR AND MAINTENANCE IS DONE  
IN-PERSON, BY APPOINTMENT, OR REMOTELY.  
THE REMOTE SESSIONS ARE SECURE. WE USE LEGITIMATE SOFTWARE FOR REMOTE ACCESS.  
HACKERS USE THESE SOFTWARE'S WITH MALICIOUS INTENTS, BUT IN NO WAY ARE THE  
SOFTWARE'S THEMSELVES HARMFUL TO YOUR COMPUTER, PHONE, TABLET, ETCETERA.  
WE ALSO OFFER SERVICES VIA SHIPMENT.  
\*CUSTOMER PAYS ALL SHIPPING COSTS BOTH WAYS.

IF ANY ELECTRONICS ARE SHIPPED TO THE BUSINESS OR THE BUSINESS OWNER WITHOUT  
NOTIFICATION,  
THEY WILL BE RETURNED TO THE SENDER AT THEIR EXPENSE!

PAYMENT FOR ALL PARTS ARE DUE BEFORE A DESKTOP BUILD, A HARDWARE UPGRADE, OR  
INSTALLATION WILL BE STARTED, LABOR COSTS ARE DUE HALF UP FRONT TO SECURE THE JOB,  
ALL REMAINING LABOR COSTS CAN BE PAID AT THE END OF THE JOB. WE ACCEPT CASH, DEBIT  
CARDS, CREDIT CARDS, AND CHECKS. THE TIME FOR EACH JOB VARIES, PLEASE UNDERSTAND  
SOME JOBS RATES/PRICES ARE VARIABLES AND SOME ARE FIXED. THAT MEANS SOME ARE  
CHARGED HOURLY AND OTHERS ARE CHARGED AT A  
FIXED PRICE.  
ALL CURRENCIES ARE LISTED AS \$USD.

## **BILLING TERMS AND CONDITIONS:**

**MUHA COMPUTER REPAIR**

**RESERVES THE RIGHT TO UPDATE TERMS.**

MUHA COMPUTER REPAIR SERVICES HAVE THE TAX INCLUDED IN THEIR PRICING.  
THEREFORE, THE ONLY TAXES YOU WERE CHARGED FOR ARE FROM THE RETAILER WE  
PURCHASED THE PARTS FROM, IF YOU PURCHASED ANY PARTS  
AND WE HAD TO ORDER THEM IN.  
DOCUMENT NUMBERS ARE INTERNAL TO  
MUHA COMPUTER REPAIR.  
ANY DISCOUNTS ARE PROVIDED BY

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MUHA COMPUTER REPAIR.  
MUHA COMPUTER REPAIR WILL REPORT UNPAID BILLS TO COLLECTIONS AFTER THIRTY DAYS.  
EVERY DAY AFTER THIRTY DAYS DUE ACCRUES A \$1 LATE FEE.

SORRY FOR ANY INCONVENIENCES.  
THANKS FOR UNDERSTANDING.  
THANKS FOR YOUR BUSINESS.

**MUHA COMPUTER REPAIR**