

TAUFIQUE AHMED

taufiqueahmad63@gmail.com | +91 9569627589 | <https://www.linkedin.com/in/taufique0509/>

PROFESSIONAL SUMMARY

Results-driven Business Analyst with 3+ years of experience in business intelligence, process optimization, and data-driven decision-making. Adept at collaborating with cross-functional teams to enhance operational efficiency and develop strategic insights. Proven ability to analyze business challenges, implement data-driven solutions, and drive measurable impact in fast-paced environments.

EDUCATION

SRMCEM | Bachelor's In Technology (ECE) | GPA : 7.01

Lucknow, India | 09/2016 – 09/2020

EXPERIENCE

Infosys | Technology Analyst

Hyderabad, IND | 03/2021 – Present

- **Incident Management & Stakeholder Collaboration:** Partnered with stakeholders to refine BI solutions and ensure seamless issue resolution. Led incident management calls, coordinating real-time fixes with development teams for smooth deployments.
- **System Reliability:** Ensured 99% success rate in routine maintenance and disaster recovery for system stability.
- **Data Analysis & Reporting:** Developed automated reports and dashboards using SQL, Power BI, and Excel to support strategic business decisions.
- **Strategic Problem-Solving:** Identified business challenges, analyzed data-driven solutions, and implemented strategies, increasing operational efficiency by 20%.
- **Deployment & Maintenance:** Managed UAT/PROD & GRID deployments with a 98% success rate, ensuring minimal downtime and process continuity.

SKILLS & TOOLS

Technical Skills: Data Analysis & Visualization , Business Intelligence & Dashboarding, Process Optimization & Workflow Automation, ETL Development ,Project Management & Agile Methodologies .

Soft Skills: Problem-Solving & Analytical Thinking, Stakeholder Management & Communication, Strategic Planning & Business Transformation, Time Management & Decision-Making, Adaptability & Cross-Functional Collaboration.

PROJECTS

Employee Attrition Analysis Using Power BI

- **Processed and analyzed large datasets in Power BI, ensuring accuracy and extracting actionable insights.**
- **Developed** interactive dashboards and reports, **identifying key attrition trends to support strategic workforce planning.**