# **Project Proposal**

**Project Title: Egyptian E-commerce Platform** 

## **Project Team**

- Ahmed Algrgawy
- Reem Ghareeb
- Sandy Kotb
- Ali El-Beltagy
- Mohamed Siam
- Sara Elkholy
- Ziad Elkhamary
- Mostafa Negm

Supervisor: Dr. Nora Shoip

Sub-Supervisor: Eng. ------

# **Project Description:**

This project aims to establish a comprehensive online marketplace exclusively dedicated to Egyptian brands and stores. The platform will serve as a centralized hub for local businesses to showcase their products and reach a wider customer base, while also offering consumers a convenient and unique shopping experience.

#### **Problem Statement:**

We have all noticed in the recent period the decline in the economic level of Egypt, especially after the events of the Corona virus and the events of the Ukraine-Russia war, and the weakness of Egyptian products appeared even more during the Israeli aggression against Palestine. At that time, campaigns appeared to boycott non-Egyptian products that support the occupier entity, we the Egyptians began to search for Egyptian alternatives. We discovered that there were many powerful Egyptian products that were unknown to us and

were completely marginalized, even though a large portion of these products were of high quality, we did not hear about them or see them in any offline nor online markets that's because Egyptian brands and stores face challenges in reaching a wider customer base and effectively promoting their products.

## **Project Goals:**

The project aims to address this problem by creating an online marketplace that:

- Create a thriving online marketplace: Establish a vibrant and sustainable platform that connects Egyptian brands and stores with consumers.
- Helps local businesses reach a wider customer base and increase their sales throw platform for local businesses to grow and thrive.
- Drive economic growth: Contribute to the local economy by stimulating consumer spending and supporting businesses.
- Foster community: Create a sense of community and connection among Egyptian brands, stores, and consumers.
- Promote Egyptian Brands To increase visibility and sales for local businesses by providing them with a dedicated platform.
- Offer a Unique Shopping Experience: To create a distinctive marketplace focused solely on Egyptian products, catering to the preferences of Egyptian consumers.
- Leverage AI for Enhanced Search: To implement an advanced search feature powered by artificial intelligence, allowing users to find products similar to images they upload.
- Provide a User-Friendly Interface: To design an intuitive and easy-tonavigate platform for both users and sellers, offer a user-friendly and enjoyable shopping experience for consumers.
- Enable Brand Partnerships: To offer brands the opportunity to have their own dedicated admin accounts, allowing them to manage their product listings and promotions effectively.
- Offer Exclusive Discounts: To provide users with exclusive discounts and promotions from participating stores.

# **Project Scope:**

#### Core Functionality

- User Registration and Login: Allow users to create accounts, log in, and manage their profiles.
- Product Catalog: Develop a comprehensive product catalog featuring Egyptian local brands and products.
- Search and Filtering: Implement a robust search function and filtering options to help customers find products easily.
- AI-Powered Image Search: Users can upload an image to find similar products within our database, with the system returning the top 10 matches.
- Shopping Cart: Enable customers to add products to their shopping cart, view, and modify their selections.
- Checkout and Payment: Offer secure payment options, including cash on delivery, credit cards, and mobile payments.
- Order Processing and Fulfillment: Manage order processing, shipping, and delivery.
- **Customer Reviews and Ratings:** Allow customers to write reviews and rate products.
- Brand Partnership System: Local brands can create their own merchant accounts, manage their products, and interact directly with customers.

#### Platform Features

- Mobile-Friendly Design: Ensure the platform is optimized for mobile devices.
- Social Integration: Integrate with social media platforms for sharing and marketing.
- Delivery and Shipping: Partner with local delivery services and offer tracking and notifications.
- Customer Support: Provide customer support, including email, phone
- Marketing and Promotions: Implement marketing tools for promotions, discounts, and email campaigns.

- tore-Specific Discounts: Users can access exclusive discounts from particular stores, encouraging repeat purchases and brand loyalty.
- Analytics and Reporting: Track platform performance and generate reports for analysis.

#### Target Audience

- Egyptian consumers seeking authentic local products
- Egyptian brands looking to expand their online presence and reach a wider audience
- Age: 18-45, with a focus on young adults and working professionals.
- Gender: Both men and women, with specific product categories targeting each gender.
- Location: Urban and suburban areas in Egypt, where internet penetration is high.
- Income: Middle-to-high income households, as they are more likely to make online purchases.
- **Lifestyle:** Individuals who value quality, craftsmanship, and supporting local businesses.
- Interests: Clothing, fashion, footwear, jewelry, handbags, Cosmetics, skincare, and hair care products and categories in Egypt.
- Values: Egyptian culture, heritage, and national pride.
- Behavior: Online shoppers who are comfortable using digital platforms and making purchases online.
- Additional Considerations
  - Students: Students who are increasingly using online platforms for shopping.
  - Expatriates: Foreign residents in Egypt who may be interested in local products.
  - Tourists: Tourists visiting Egypt who seek unique and authentic souvenirs.

## **Project Values:**

- **Supporting Local Communities:** Contributing to the economic development of local communities.
- Celebrating Egyptian Culture: Showcasing the beauty and diversity of Egyptian heritage.
- Promoting Local Brands: Empowering Egyptian businesses and fostering a sense of pride.
- High-Quality Products: Offering products made with the finest materials and attention to detail.
- **Supporting Local Artisans:** Collaborating with skilled artisans to create unique and authentic products.
- Exceptional Service: Providing excellent customer service and support.
- Trust and Transparency: Building trust through open communication and honesty.
- Creating a Sense of Community: Fostering a sense of belonging and connection among customers and merchants.

# **Project Contribution To The Field:**

- Economic Development
  - Job Creation: Creating jobs in various sectors, including e-commerce, logistics, and customer service.
  - Boosting Local Economy: Stimulating local economic activity by increasing consumer spending and supporting local businesses.
  - **Export Opportunities:** Facilitating the export of Egyptian products to international markets.
- Social Impact
  - Empowering Local Businesses: Providing a platform for local businesses to reach a wider audience and grow their customer base.
  - Preserving Traditional Craftsmanship: Supporting local artisans and preserving traditional skills.

- Technological Advancement
  - Digital Transformation: Driving the digital transformation of the Egyptian retail industry.
  - **Innovation:** Encouraging innovation and the development of new technologies in the e-commerce sector.
  - Improving Efficiency: Improving the efficiency of supply chains and logistics operations.

### Global Impact

- Positioning Egypt as a Global Player: Positioning Egypt as a global player in the e-commerce industry.
- Attracting Foreign Investment: Attracting foreign investment in the Egyptian e-commerce sector.
- Increasing Egypt's Visibility: Increasing Egypt's visibility on the international stage.

# **Project Timeline**

- **Phase 1:** Research and Documentations (1 month)
  - Conduct market research and competitor analysis
  - Develop platform architecture and design
- **Phase 2:** Platform Implementations (4 months)
  - Build the e-commerce platform
  - Develop admin panel for brands
  - Implement payment and shipping features
- Phase 3: Al Integrations (2 months)
  - Select Al technology for image search
  - Integrate Al-powered image search
- Phase 4: Test and Deploying (1 month)
  - Make all the test & security measurement
  - Fix any faced problems

deploy project

## **Project Risk Assessment**

- **Technical Challenges:** Potential difficulties in integrating AI technology or ensuring platform stability
- Market Competition: Competition from other e-commerce platforms, both local and international
- **Brand Acquisition:** Difficulty in attracting and retaining local brands to join the platform

## **Mitigation Strategies:**

- **Thorough Testing:** Conduct rigorous testing to identify and address technical issues before launch.
- **Competitive Analysis:** Continuously monitor market trends and adjust strategies accordingly.
- **Brand Outreach:** Develop a targeted brand acquisition strategy and offer attractive incentives for participation.

By focusing on promoting Egyptian brands and providing a unique shopping experience, this project aims to contribute to the growth and development of the local economy while also fostering a sense of pride and cultural identity.