# advanced-data-analytics-project

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#

AirLine Passenger Satisfaction

#### 0.0.1 Team Members

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Introduction

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#### Dataset

#### Context

This dataset contains an airline passenger satisfaction survey. What factors are highly correlated to a satisfied (or dissatisfied) passenger? Can you predict passenger satisfaction?

Content

Gender: Gender of the passengers (Female, Male)

Customer Type: The customer type (Loyal customer, disloyal customer)

Age: The actual age of the passengers

Type of Travel: Purpose of the flight of the passengers (Personal Travel, Business Travel)

Class: Travel class in the plane of the passengers (Business, Eco, Eco Plus)

Flight distance: The flight distance of this journey

Inflight wifi service: Satisfaction level of the inflight wifi service (0:Not Applicable;1-5)

Departure/Arrival time convenient: Satisfaction level of Departure/Arrival time convenient

Ease of Online booking: Satisfaction level of online booking

Gate location: Satisfaction level of Gate location

Food and drink: Satisfaction level of Food and drink

Online boarding: Satisfaction level of online boarding

Seat comfort: Satisfaction level of Seat comfort

Inflight entertainment: Satisfaction level of inflight entertainment

On-board service: Satisfaction level of On-board service

Leg room service: Satisfaction level of Leg room service

Baggage handling: Satisfaction level of baggage handling

Check-in service: Satisfaction level of Check-in service

Inflight service: Satisfaction level of inflight service

Cleanliness: Satisfaction level of Cleanliness

Departure Delay in Minutes: Minutes delayed when departure

Arrival Delay in Minutes: Minutes delayed when Arrival

Satisfaction: Airline satisfaction level(Satisfaction, neutral or dissatisfaction)

\*\* #

Import Libraries

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```
[1]: import pandas as pd
  import numpy as np
  from plotly.offline import init_notebook_mode
  import plotly.graph_objs as go
  import cufflinks as cf
  import plotly.figure_factory as ff
  from plotly.subplots import make_subplots
  init_notebook_mode(connected=True)
  cf.go_offline()
  from sklearn.metrics import confusion_matrix,ConfusionMatrixDisplay
  from sklearn.metrics import classification_report
  import warnings
  from sklearn.preprocessing import LabelEncoder
  from sklearn.preprocessing import MinMaxScaler,Normalizer
  from sklearn.feature_selection import SelectFromModel
```

```
from sklearn.metrics import f1_score,accuracy_score
from sklearn.metrics import recall_score
from sklearn.metrics import precision_score
from sklearn.metrics import roc_curve,RocCurveDisplay
from sklearn.metrics import auc
from sklearn.ensemble import RandomForestClassifier
from sklearn.tree import DecisionTreeClassifier
from sklearn.pipeline import Pipeline
from sklearn.model selection import train test split
from sklearn.model_selection import cross_validate
from sklearn.model selection import GridSearchCV
from sklearn.preprocessing import PolynomialFeatures
from sklearn.svm import SVC
from sklearn.linear_model import LogisticRegression
from sklearn.neighbors import KNeighborsClassifier
from sklearn.ensemble import GradientBoostingClassifier
from sklearn.naive_bayes import GaussianNB
from sklearn.decomposition import PCA
import keras
warnings.filterwarnings('ignore')
```

```
2024-05-09 01:18:47.285372: E
external/local_xla/xla/stream_executor/cuda/cuda_dnn.cc:9261] Unable to register
cuDNN factory: Attempting to register factory for plugin cuDNN when one has
already been registered
2024-05-09 01:18:47.285510: E
external/local_xla/xla/stream_executor/cuda/cuda_fft.cc:607] Unable to register
cuFFT factory: Attempting to register factory for plugin cuFFT when one has
already been registered
2024-05-09 01:18:47.457095: E
external/local_xla/xla/stream_executor/cuda/cuda_blas.cc:1515] Unable to
register cuBLAS factory: Attempting to register factory for plugin cuBLAS when
one has already been registered

** #
```

Read Data

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Read in the csy file as a dataframe called data

The tabulated data is meticulously arranged, featuring distinct columns housing a range of div

```
[2]: data=pd.read_csv('/kaggle/input/airline-passenger-satisfaction/train.csv') data.drop('Unnamed: 0',axis=1,inplace=True)
```

Check the head of data

```
[3]: data.head()
```

```
[3]:
            id Gender
                              Customer Type
                                                    Type of Travel
                                                                         Class
                                              Age
         70172
                   Male
     0
                             Loyal Customer
                                               13
                                                   Personal Travel
                                                                     Eco Plus
          5047
     1
                   Male
                        disloyal Customer
                                                   Business travel Business
                                               25
     2
        110028
               Female
                            Loyal Customer
                                                   Business travel Business
                                               26
         24026
                Female
                                                   Business travel Business
     3
                            Loyal Customer
                                               25
        119299
                            Loyal Customer
                                                   Business travel Business
                   Male
        Flight Distance
                          Inflight wifi service
                                                   Departure/Arrival time convenient
     0
                     460
                                                3
                     235
                                                3
                                                                                      2
     1
                                                2
                                                                                      2
     2
                    1142
     3
                     562
                                                2
                                                                                      5
                                                3
                                                                                      3
     4
                     214
        Ease of Online booking
                                  •••
                                     Inflight entertainment
                                                               On-board service
     0
                                                            5
     1
                               3
                                                            1
                                                                               1
     2
                                                            5
                                                                               4
                               2
     3
                               5
                                                            2
                                                                               2
     4
                                                            3
                                                                               3
                               3
        Leg room service
                           Baggage handling
                                               Checkin service
                                                                Inflight service
     0
                        3
                                            4
                                                              4
                                                                                  5
                        5
                                            3
                                                              1
                                                                                  4
     1
     2
                        3
                                            4
                                                              4
                                                                                  4
     3
                        5
                                            3
                                                              1
                                                                                  4
     4
                        4
                                            4
                                                              3
                                                                                  3
                                                    Arrival Delay in Minutes
                      Departure Delay in Minutes
        Cleanliness
     0
                   5
                                                25
     1
                   1
                                                 1
                                                                           6.0
     2
                   5
                                                 0
                                                                           0.0
     3
                   2
                                                11
                                                                           9.0
                   3
                                                 0
                                                                           0.0
                    satisfaction
        neutral or dissatisfied
        neutral or dissatisfied
     2
                       satisfied
     3
       neutral or dissatisfied
                       satisfied
     [5 rows x 24 columns]
         Check the shape of data
```

[4]: data.shape

#### [4]: (103904, 24)

The dataset comprises 103,904 rows and 24 columns

Check the info of data

## [5]: data.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 103904 entries, 0 to 103903

Data columns (total 24 columns):

#	Column	Non-Null Count	Dtype
0	id	103904 non-null	
1	Gender	103904 non-null	object
2	Customer Type	103904 non-null	object
3	Age	103904 non-null	int64
4	Type of Travel	103904 non-null	object
5	Class	103904 non-null	object
6	Flight Distance	103904 non-null	int64
7	Inflight wifi service	103904 non-null	int64
8	Departure/Arrival time convenient	103904 non-null	int64
9	Ease of Online booking	103904 non-null	int64
10	Gate location	103904 non-null	int64
11	Food and drink	103904 non-null	int64
12	Online boarding	103904 non-null	int64
13	Seat comfort	103904 non-null	int64
14	Inflight entertainment	103904 non-null	int64
15	On-board service	103904 non-null	int64
16	Leg room service	103904 non-null	int64
17	Baggage handling	103904 non-null	int64
18	Checkin service	103904 non-null	int64
19	Inflight service	103904 non-null	int64
20	Cleanliness	103904 non-null	int64
21	Departure Delay in Minutes	103904 non-null	int64
22	Arrival Delay in Minutes	103594 non-null	float64
23	satisfaction	103904 non-null	object
.1	47+(1/4)+(1/40) -1(5	1	

dtypes: float64(1), int64(18), object(5)

memory usage: 19.0+ MB

The dataset includes 1 columns of floating-point values, 18 columns of integers, and 5 columns Description of data

If the DataFrame contains numerical data, the description contains these information for each

```
{\tt count} - The number of not-empty values.
```

mean - The average (mean) value.

std - The standard deviation.

min - the minimum value.

- 25% The 25% percentile\*.
- 50% The 50% percentile\*.
- 75% The 75% percentile\*.
- max the maximum value.

## [6]: data.describe().transpose()

	count		mean	std	min	\
id	103904.0	64924.21	0502 3746	3.812252	1.0	
Age	103904.0	39.37	9706 1	5.114964	7.0	
Flight Distance	103904.0	1189.44	8375 99	7.147281	31.0	
Inflight wifi service	103904.0	2.72	9683	1.327829	0.0	
Departure/Arrival time convenient	103904.0	3.06	0296	1.525075	0.0	
Ease of Online booking	103904.0	2.75	6901	1.398929	0.0	
Gate location	103904.0	2.97	6883	1.277621	0.0	
Food and drink	103904.0	3.20	2129	1.329533	0.0	
Online boarding	103904.0	3.25	0375	1.349509	0.0	
Seat comfort	103904.0	3.43	9396	1.319088	0.0	
Inflight entertainment	103904.0	3.35	8158	1.332991	0.0	
On-board service	103904.0	3.38	2363	1.288354	0.0	
Leg room service	103904.0	3.35	1055	1.315605	0.0	
Baggage handling	103904.0	3.63	1833	1.180903	1.0	
Checkin service	103904.0	3.30	4290	1.265396	0.0	
Inflight service	103904.0	3.64	0428	1.175663	0.0	
Cleanliness	103904.0	3.28	6351	1.312273	0.0	
Departure Delay in Minutes	103904.0	14.81	5618 3	8.230901	0.0	
Arrival Delay in Minutes	103594.0	15.17	8678 3	8.698682	0.0	
	25%	50%	75%	max		
id	32533.75	64856.5	97368.25	129880.0		
Age	27.00	40.0	51.00	85.0		
Flight Distance	414.00	843.0	1743.00	4983.0		
Inflight wifi service	2.00	3.0	4.00	5.0		
Departure/Arrival time convenient	2.00	3.0	4.00	5.0		
Ease of Online booking	2.00	3.0	4.00	5.0		
Gate location	2.00	3.0	4.00	5.0		
Food and drink	2.00	3.0	4.00	5.0		
Online boarding	2.00	3.0	4.00	5.0		
Seat comfort	2.00	4.0	5.00	5.0		
Inflight entertainment	2.00	4.0	4.00	5.0		
On-board service	2.00	4.0	4.00	5.0		
Leg room service	2.00	4.0	4.00	5.0		
Baggage handling	3.00	4.0	5.00	5.0		
Checkin service	3.00	3.0	4.00	5.0		
Inflight service	3.00	4.0	5.00	5.0		
Cleanliness	2.00	3.0	4.00	5.0		
Departure Delay in Minutes	0.00	0.0	12.00	1592.0		
	Age Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment On-board service Leg room service Baggage handling Checkin service Cleanliness Departure Delay in Minutes Arrival Delay in Minutes  id Age Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment On-board service Leg room service Baggage handling Checkin service Inflight service Cleanliness	id       103904.0         Age       103904.0         Flight Distance       103904.0         Inflight wifi service       103904.0         Departure/Arrival time convenient       103904.0         Ease of Online booking       103904.0         Gate location       103904.0         Food and drink       103904.0         Online boarding       103904.0         Seat comfort       103904.0         Inflight entertainment       103904.0         On-board service       103904.0         Leg room service       103904.0         Baggage handling       103904.0         Checkin service       103904.0         Inflight service       103904.0         Cleanliness       103904.0         Departure Delay in Minutes       103904.0         Arrival Delay in Minutes       103904.0         Arrival Delay in Minutes       103904.0         Flight Distance       414.00         Inflight wifi service       2.00         Departure/Arrival time convenient       2.00         Ease of Online booking       2.00         Gate location       2.00         Food and drink       2.00         On-board service       2.00 <td>id         103904.0         64924.21           Age         103904.0         39.37           Flight Distance         103904.0         1189.44           Inflight wifi service         103904.0         2.72           Departure/Arrival time convenient         103904.0         3.06           Ease of Online booking         103904.0         2.97           Gate location         103904.0         3.20           Food and drink         103904.0         3.20           Online boarding         103904.0         3.25           Seat comfort         103904.0         3.35           On-board service         103904.0         3.35           Leg room service         103904.0         3.35           Baggage handling         103904.0         3.63           Checkin service         103904.0         3.63           Inflight service         103904.0         3.28           Departure Delay in Minutes         103904.0         3.28           Age         27.00         40.0           Flight Distance         414.00         843.0           Inflight wifi service         2.00         3.0           Departure/Arrival time convenient         2.00         3.0           Ea</td> <td>id         103904.0         64924.210502         3746           Age         103904.0         39.379706         1           Flight Distance         103904.0         1189.448375         98           Inflight wifi service         103904.0         2.729683         98           Departure/Arrival time convenient         103904.0         3.060296         2           Ease of Online booking         103904.0         2.756901         6           Gate location         103904.0         3.202129         0           Online boarding         103904.0         3.25375         5           Seat comfort         103904.0         3.439396         6           Inflight entertainment         103904.0         3.358158         0           On-board service         103904.0         3.358158         0           Baggage handling         103904.0         3.351055         8           Baggage handling         103904.0         3.640428         1           Checkin service         103904.0         3.640428         1           Cleanliness         103904.0         3.286351         1           Departure Delay in Minutes         103904.0         14.815618         3           Arrival Delay in Minutes</td> <td>id         103904.0         64924.210502         37463.812252           Age         103904.0         39.379706         15.114964           Flight Distance         103904.0         1189.448375         997.147281           Inflight wifi service         103904.0         2.729683         1.327829           Departure/Arrival time convenient         103904.0         2.756901         1.398229           Gate location         103904.0         2.756901         1.398229           Gate location         103904.0         3.202129         1.329533           Online boarding         103904.0         3.250375         1.349509           Seat comfort         103904.0         3.358158         1.319088           Inflight entertainment         103904.0         3.352363         1.319088           Inflight service         103904.0         3.352363         1.319088           Leg room service         103904.0         3.352363         1.389030           Checkin service         103904.0         3.352363         1.180903           Checkin service         103904.0         3.634290         1.265360           Inflight service         103904.0         3.640428         1.175663           Cleanliness         103904.0         3</td> <td>id         103904.0         64924.21.502         37463.812252         1.0           Age         103904.0         39.373706         15.114964         7.0           Flight Distance         103904.0         2.729683         13.27629         0.0           Inflight wifi service         103904.0         2.756901         1.327629         0.0           Departure/Arrival time convenient         103904.0         2.756901         1.329520         0.0           Gate location         103904.0         2.976833         1.277621         0.0           Food and drink         103904.0         3.202129         1.329533         0.0           Online boarding         103904.0         3.250375         1.349509         0.0           Seat comfort         103904.0         3.355155         1.349509         0.0           Seat comfort         103904.0         3.358158         1.339931         0.0           On-board service         103904.0         3.38158         1.332991         0.0           Baggage handling         103904.0         3.36429         1.265396         0.0           Checkin service         103904.0         3.64228         1.175663         0.0           Inflight service Delay in Minutes         103904.0&lt;</td>	id         103904.0         64924.21           Age         103904.0         39.37           Flight Distance         103904.0         1189.44           Inflight wifi service         103904.0         2.72           Departure/Arrival time convenient         103904.0         3.06           Ease of Online booking         103904.0         2.97           Gate location         103904.0         3.20           Food and drink         103904.0         3.20           Online boarding         103904.0         3.25           Seat comfort         103904.0         3.35           On-board service         103904.0         3.35           Leg room service         103904.0         3.35           Baggage handling         103904.0         3.63           Checkin service         103904.0         3.63           Inflight service         103904.0         3.28           Departure Delay in Minutes         103904.0         3.28           Age         27.00         40.0           Flight Distance         414.00         843.0           Inflight wifi service         2.00         3.0           Departure/Arrival time convenient         2.00         3.0           Ea	id         103904.0         64924.210502         3746           Age         103904.0         39.379706         1           Flight Distance         103904.0         1189.448375         98           Inflight wifi service         103904.0         2.729683         98           Departure/Arrival time convenient         103904.0         3.060296         2           Ease of Online booking         103904.0         2.756901         6           Gate location         103904.0         3.202129         0           Online boarding         103904.0         3.25375         5           Seat comfort         103904.0         3.439396         6           Inflight entertainment         103904.0         3.358158         0           On-board service         103904.0         3.358158         0           Baggage handling         103904.0         3.351055         8           Baggage handling         103904.0         3.640428         1           Checkin service         103904.0         3.640428         1           Cleanliness         103904.0         3.286351         1           Departure Delay in Minutes         103904.0         14.815618         3           Arrival Delay in Minutes	id         103904.0         64924.210502         37463.812252           Age         103904.0         39.379706         15.114964           Flight Distance         103904.0         1189.448375         997.147281           Inflight wifi service         103904.0         2.729683         1.327829           Departure/Arrival time convenient         103904.0         2.756901         1.398229           Gate location         103904.0         2.756901         1.398229           Gate location         103904.0         3.202129         1.329533           Online boarding         103904.0         3.250375         1.349509           Seat comfort         103904.0         3.358158         1.319088           Inflight entertainment         103904.0         3.352363         1.319088           Inflight service         103904.0         3.352363         1.319088           Leg room service         103904.0         3.352363         1.389030           Checkin service         103904.0         3.352363         1.180903           Checkin service         103904.0         3.634290         1.265360           Inflight service         103904.0         3.640428         1.175663           Cleanliness         103904.0         3	id         103904.0         64924.21.502         37463.812252         1.0           Age         103904.0         39.373706         15.114964         7.0           Flight Distance         103904.0         2.729683         13.27629         0.0           Inflight wifi service         103904.0         2.756901         1.327629         0.0           Departure/Arrival time convenient         103904.0         2.756901         1.329520         0.0           Gate location         103904.0         2.976833         1.277621         0.0           Food and drink         103904.0         3.202129         1.329533         0.0           Online boarding         103904.0         3.250375         1.349509         0.0           Seat comfort         103904.0         3.355155         1.349509         0.0           Seat comfort         103904.0         3.358158         1.339931         0.0           On-board service         103904.0         3.38158         1.332991         0.0           Baggage handling         103904.0         3.36429         1.265396         0.0           Checkin service         103904.0         3.64228         1.175663         0.0           Inflight service Delay in Minutes         103904.0<

Arrival Delay in Minutes

0.00

0.0

13.00

1584.0

For object data types, the describe method typically includes:

Count: The number of non-empty values. Unique: The number of unique values. Top: The most frequently occurring value. Freq: The frequency of the top value.

## [7]: data.describe(include='0').transpose()

[7]: count unique top freq 103904 Female 52727 Gender Customer Type 103904 Loyal Customer 84923 Type of Travel 2 Business travel 71655 103904 Business 49665 Class 103904 3 satisfaction 103904 2 neutral or dissatisfied 58879

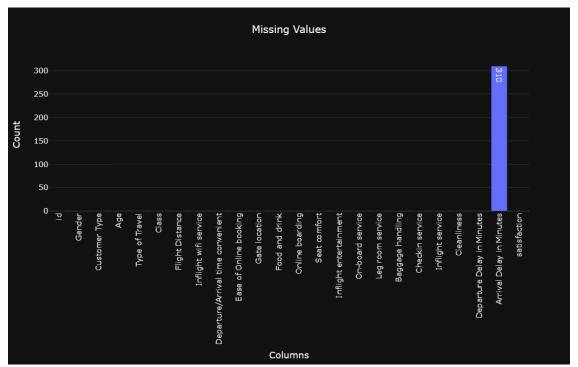
check for null values in the data

```
[8]: is_null,precentage = data.isnull().sum(),(data.isnull().sum()/data.shape[0])*100
     df = pd.DataFrame()
     df['Count'],df['Precentage%']=is_null,precentage
```

[8]:		Count	Precentage%
	id	0	0.000000
	Gender	0	0.000000
	Customer Type	0	0.000000
	Age	0	0.000000
	Type of Travel	0	0.000000
	Class	0	0.000000
	Flight Distance	0	0.000000
	Inflight wifi service	0	0.000000
	Departure/Arrival time convenient	0	0.000000
	Ease of Online booking	0	0.000000
	Gate location	0	0.000000
	Food and drink	0	0.000000
	Online boarding	0	0.000000
	Seat comfort	0	0.000000
	Inflight entertainment	0	0.000000
	On-board service	0	0.000000
	Leg room service	0	0.000000
	Baggage handling	0	0.000000
	Checkin service	0	0.000000
	Inflight service	0	0.000000
	Cleanliness	0	0.000000
	Departure Delay in Minutes	0	0.000000

```
Arrival Delay in Minutes 310 0.298352 satisfaction 0 0.000000
```

```
[9]: fig = go.Figure()
     distribution = df['Count']
     bar_trace = go.Bar(x=distribution.index, y=distribution.values, name="Missing_
      →Values",text=distribution.values, textposition='inside')
     fig.add_trace(bar_trace)
     fig.update_layout(
         title_text='Missing Values',
         title x=0.5,
         title_font=dict(size=20),
         xaxis_title="Columns",
         yaxis_title='Count',
         font=dict(size=15),
         width=1000,
         height=700,
         xaxis=dict(tickangle=-90),
         template='plotly_dark'
     fig.update_annotations(font=dict(size=20))
     fig.show()
```



Based on the provided data frame:

The "Arrival Delay in Minutes" attribute has 310 missing values, which constitute approximately Handle null values

To handle null values in your dataset, you can use various methods depending on the type of da

#### For Numerical Data:

- 1. Mean/Median Imputation: Replace missing values with the mean or median of the column.
- 2. Random Imputation: Replace missing values with randomly sampled values from the distribution
- 3. Predictive Imputation: Use a predictive model to predict missing values based on other variables.

#### For Categorical Data:

- 1. Most Frequent Imputation: Replace missing values with the most frequent value in the column
- 2. Constant Imputation: Replace missing values with a specific constant value.
- 3. Predictive Imputation: You can also use a predictive model tailored for categorical data to

#### Best Practices:

In this case i willo drop null values

```
[10]: data.dropna(inplace=True)
```

```
[11]: is_null,precentage = data.isnull().sum(),(data.isnull().sum()/data.shape[0])*100
    df = pd.DataFrame()
    df['Count'],df['Precentage%']=is_null,precentage
    df
```

[11]:		Count	Precentage%
	id	0	0.0
	Gender	0	0.0
	Customer Type	0	0.0
	Age	0	0.0
	Type of Travel	0	0.0
	Class	0	0.0
	Flight Distance	0	0.0
	Inflight wifi service	0	0.0
	Departure/Arrival time convenient	0	0.0
	Ease of Online booking	0	0.0
	Gate location	0	0.0
	Food and drink	0	0.0
	Online boarding	0	0.0
	Seat comfort	0	0.0
	Inflight entertainment	0	0.0
	On-board service	0	0.0
	Leg room service	0	0.0
	Baggage handling	0	0.0
	Checkin service	0	0.0
	Inflight service	0	0.0
	Cleanliness	0	0.0

Departure Delay in Minutes	0	0.0
Arrival Delay in Minutes	0	0.0
satisfaction	0	0.0

check duplicate data

data[data.duplicated(keep=False)]

returns all rows in the DataFrame that are duplicates, including both the original rows and the

## [12]: data[data.duplicated(keep=False)]

## [12]: Empty DataFrame

Columns: [id, Gender, Customer Type, Age, Type of Travel, Class, Flight Distance, Inflight wifi service, Departure/Arrival time convenient, Ease of Online booking, Gate location, Food and drink, Online boarding, Seat comfort, Inflight entertainment, On-board service, Leg room service, Baggage handling, Checkin service, Inflight service, Cleanliness, Departure Delay in Minutes, Arrival Delay in Minutes, satisfaction]

Index: []

[0 rows x 24 columns]

keep='first': When you use data.duplicated(keep='first')
it identifies and marks duplicates in the DataFrame, keeping only the first occurrence of each

## [13]: data[data.duplicated(keep='first')]

#### [13]: Empty DataFrame

Columns: [id, Gender, Customer Type, Age, Type of Travel, Class, Flight Distance, Inflight wifi service, Departure/Arrival time convenient, Ease of Online booking, Gate location, Food and drink, Online boarding, Seat comfort, Inflight entertainment, On-board service, Leg room service, Baggage handling, Checkin service, Inflight service, Cleanliness, Departure Delay in Minutes, Arrival Delay in Minutes, satisfaction]

Index: []

[0 rows x 24 columns]

keep='last': Conversely, when you use data.duplicated(keep='last') it also identifies and marks duplicates in the DataFrame. However, it keeps only the last occur

#### [14]: data[data.duplicated(keep='last')]

#### [14]: Empty DataFrame

Columns: [id, Gender, Customer Type, Age, Type of Travel, Class, Flight Distance, Inflight wifi service, Departure/Arrival time convenient, Ease of Online booking, Gate location, Food and drink, Online boarding, Seat comfort, Inflight entertainment, On-board service, Leg room service, Baggage handling, Checkin service, Inflight service, Cleanliness, Departure Delay in Minutes,

```
Arrival Delay in Minutes, satisfaction]
      Index: []
      [0 rows x 24 columns]
     ** #
     EDA
     Tabel of Contents
     Exploratory Data Analysis (EDA) is a crucial step in data analysis where you explore and summa:
     Helper Functions
[15]: def hist_hue(feature, hue, title_f, title_h, title):
          num_bins=20
          total hist, = np.histogram(data[feature], bins=num bins)
          fig = make_subplots(rows=1, cols=2, subplot_titles=(title_f, f"{title_f} VS_

{title_h}"))

          histogram_trace_total = go.Bar(x=np.arange(num_bins), y=total_hist,_
       ⇔name=title_f, text=total_hist, textposition='inside')
          fig.add_trace(histogram_trace_total, row=1, col=1)
          for category in data[hue].unique():
              category_data = data[data[hue] == category][feature]
              category_hist, _ = np.histogram(category_data, bins=num_bins)
              histogram_trace_by_hue = go.Bar(x=np.arange(num_bins), y=category_hist,__
       oname=f'{title_f} VS {title_h} ({category})', text=category_hist,⊔
       ⇔textposition='inside')
              fig.add_trace(histogram_trace_by_hue, row=1, col=2)
          fig.update_layout(
             title_text=title,
             title_x=0.5,
             title font=dict(size=20),
             font=dict(size=15),
             width=1000,
             height=700,
             barmode='stack',
             template='plotly_dark',
              xaxis_title=title_f,
              yaxis_title='Count',
              xaxis2_title=title_f,
          fig.update_annotations(font=dict(size=20))
          fig.show()
[16]: def Bar_hue(feature, hue, title_f, title_h, title):
          fig = make_subplots(rows=1, cols=2, subplot_titles=(title_f, f"{title_f} VS_U
```

{title\_h}"))

```
fig.add trace(bar trace, row=1, col=1)
         for category in data[hue].unique():
              category data = data[data[hue] == category][feature].value counts()
              bar_trace_by_hue = go.Bar(x=category_data.index, y=category_data.
       avalues, name=f'{title_f} VS {title_h} ({category})', text=category_data.
       ⇔values, textposition='inside')
              fig.add_trace(bar_trace_by_hue, row=1, col=2)
         fig.update_layout(
             title text=title,
             title_x=0.5,
             title_font=dict(size=20),
             xaxis_title=title_f,
             yaxis_title='Count',
             xaxis2_title=title_f,
             font=dict(size=15),
             barmode='stack',
             width=1100,
             height=700,
             xaxis=dict(tickangle=-90),
             xaxis2=dict(tickangle=-90),
             template='plotly_dark'
         )
         fig.update_annotations(font=dict(size=20))
         fig.show()
[17]: def___
       →Bar_2hue(feature, hue1, title_f, title_h1, title='', make_subplot=True, hue2='', title_h2=''):
          if make_subplot:
             fig = make_subplots(rows=1, cols=2, subplot_titles=(f"{title_f} VS_L
       for category in data[hue1].unique():
                  category_data = data[data[hue1] == category][feature].value_counts()
                 bar_trace_by_hue = go.Bar(x=category_data.index, y=category_data.
       avalues, name=f'{title_f} VS {title_h1} ({category})',text=category_data.
       ⇔values, textposition='inside')
                 fig.add_trace(bar_trace_by_hue, row=1, col=1)
             for category in data[hue2].unique():
                  category data = data[data[hue2] == category][feature].value counts()
                  bar_trace_by_hue = go.Bar(x=category_data.index, y=category_data.
       avalues, name=f'{title_f} VS {title_h2} ({category})',text=category_data.
       ⇔values, textposition='inside')
                 fig.add_trace(bar_trace_by_hue, row=1, col=2)
             fig.update_layout(
```

distribution = data[feature].value\_counts()

bar\_trace = go.Bar(x=distribution.index, y=distribution.values,\_

name=title f,text=distribution.values, textposition='inside')

```
title_text=title,
          title_x=0.5,
          title_font=dict(size=20),
          xaxis_title=title_f,
          yaxis_title='Count',
          xaxis2_title=title_f,
          font=dict(
              size=15,
          ),
          barmode='stack',
          width=1100,
          height=700,
          xaxis=dict(tickangle=-90),
          xaxis1=dict(tickangle=-90),
          xaxis2=dict(tickangle=-90),
          template='plotly_dark'
      )
      fig.update_annotations(font=dict(size=20))
      fig.show()
  else:
      fig = go.Figure()
      for category in data[hue1].unique():
          category_data = data[data[hue1] == category][feature].value_counts()
          bar_trace_by_hue = go.Bar(x=category_data.index, y=category_data.

¬values, name=f'{title_f} VS {title_h1} ({category})',text=category_data.
⇔values, textposition='inside')
          fig.add_trace(bar_trace_by_hue)
      fig.update_layout(
          title_text=f'{title_f} VS {title_h1}',
          title_x=0.5,
          title_font=dict(size=20),
          xaxis_title=title_f,
          yaxis_title='Count',
          font=dict(
              size=15,
          ),
          barmode="stack",
          width=800,
          height=700,
          xaxis=dict(tickangle=-90),
          template='plotly_dark'
      fig.update_annotations(font=dict(size=20))
      fig.show()
```

```
[18]: def Boxplot_outlier(feature, title):
```

```
→Plot"))
         fig.add_trace(
             go.Box(y=data[feature], name='BoxPlot'),
            row=1, col=1
         )
         fig.add_trace(
             go.Violin(y=data[feature], name='ViolinPlot'),
            row=1, col=2
         fig.update_layout(
             title_text=title,
            title_x=0.5,
            title_font=dict(size=20),
            font=dict(size=15),
            width=1000,
            height=500,
            template='plotly_dark'
         )
         fig.update_annotations(font=dict(size=20))
         fig.show()
[19]: def Pie(feature,title_f,title):
         distribution = data[feature].value_counts()
         pie_trace = go.Pie(labels=distribution.index, values=distribution.values,
      →name=title_f)
         pie_layout = go.Layout(
            title=title,
            title_font=dict(size=20),
            width=600,
            height=500,
            title x=0.5,
            template='plotly_dark'
         )
         fig_pie = go.Figure(data=[pie_trace], layout=pie_layout)
         fig_pie.show()
[20]: def Heatmap(pivot1, title, feature, feature_h1, make_subplot=True,_
      fig_heatmap = None
         if make subplot:
             fig = make_subplots(rows=1, cols=2, subplot_titles=(f"{feature} VS_
      heat1 = go.Heatmap(
                z=pivot1.values,
                x=pivot1.columns,
                y=pivot1.index,
```

fig = make subplots(rows=1, cols=2, subplot\_titles=("Box Plot", "Violin\_

```
colorscale=color,
        colorbar=dict(title='Count'),
        colorbar_x=0.45,
        colorbar_len=0.8
    )
    fig.add_trace(heat1, row=1, col=1)
    heat2 = go.Heatmap(
        z=pivot2.values,
        x=pivot2.columns,
        y=pivot2.index,
        colorscale=color,
        colorbar=dict(title='Count'),
        colorbar_x=1,
        colorbar_len=0.8
    )
    fig.add_trace(heat2, row=1, col=2)
    fig.update_layout(
        title=title,
        title_x=0.5,
        title_font=dict(size=20),
        width=1100,
        height=500,
        xaxis=dict(title=feature_h1, tickangle=-90),
        xaxis2=dict(title=feature h2, tickangle=-90),
        yaxis=dict(title=feature, tickangle=-90),
        yaxis2=dict(tickangle=-90),
        font=dict(size=15),
        template='plotly_dark'
    fig_heatmap = fig
else:
    fig_heatmap = go.Figure(data=go.Heatmap(
        z=pivot1.values,
        x=pivot1.columns,
        y=pivot1.index,
        colorscale=color,
        colorbar=dict(title='Count')
    ))
    fig heatmap.update layout(
        title=title,
        title x=0.5,
        title_font=dict(size=20),
        xaxis=dict(title=feature h1),
        yaxis=dict(title=feature),
        font=dict(size=15),
        width=800,
        height=500,
```

```
template='plotly_dark'
             )
         fig_heatmap.update_annotations(font=dict(size=20))
         fig_heatmap.show()
[21]: def mean(pivot_table,pivot_table1,feature,hue1,hue2,title_title_f):
         fig = make_subplots(rows=1, cols=2, subplot_titles=(f"Average {title_f} VS_U
       for i in data[hue1].unique():
             cate = pivot_table[pivot_table.index==i]
             bar_trace = go.Bar(x=cate.index, y=cate[feature],__
       stext=round(cate[feature],2), textposition='inside', name=i)
              fig.add trace(bar trace, row=1, col=1)
         for i in data[hue2].unique():
              cate = pivot_table1[pivot_table1.index==i]
             bar_trace = go.Bar(x=cate.index, y=cate[feature],__
       stext=round(cate[feature],2), textposition='inside', name=i)
              fig.add_trace(bar_trace, row=1, col=2)
         fig.update_layout(
             title_text=title,
             title x=0.5,
             title_font=dict(size=20),
             xaxis title=hue1,
             yaxis_title='Average',
             xaxis2 title=hue2,
             font=dict(size=15),
             barmode='stack',
             width=1100,
             height=700,
             xaxis=dict(tickangle=-90),
             xaxis1=dict(tickangle=-90),
             template='plotly_dark'
         )
         fig.update_annotations(font=dict(size=20))
         fig.show()
[22]: def pivot(values_f,index_f,mean=True):
         if mean:
             return pd.pivot_table(data, values=values_f, index=index_f,_
       →aggfunc='mean')
         else:
             return pd.pivot_table(data, index=values_f, columns=index_f,__
       →aggfunc='size', fill_value=0)
     def cross t(index,columns):
         return pd.crosstab(index=data[index], columns=data[columns])
```

```
What is age distribution?
```

Find the minimum age

```
[23]: data.Age.min()
[23]: 7
     Find the maximum age
[24]: data.Age.max()
[24]: 85
     Find the top 5 most frequent ages
[25]: data['Age'].value_counts().head(5)
[25]: Age
      39
            2961
      25
            2790
      40
            2569
            2479
      44
      42
            2453
      Name: count, dtype: int64
     Based on the output, it seems that the age group 31 to 36 has the highest counts of observation
     Age 25: 2790 observations
     Age 39: 2961 observations
     Age 40: 2569 observations
     Age 42: 2453 observations
     Age 44: 2479 observations
     calculate the mean age for each category in the "satisfaction" column
[26]: pivot_table = pivot('Age', 'satisfaction')
      pivot_table
[26]:
                                      Age
      satisfaction
      neutral or dissatisfied 37.569126
      satisfied
                                41.748558
     Visualization
[27]: hist_hue('Age', 'satisfaction', 'Age', 'Satisfaction', 'Age Distribution')
[28]: Boxplot_outlier('Age','Age Distribution')
```

What is Gender distribution?

```
calculate the value counts for the "Gender" column
```

```
[29]: data.Gender.value_counts().to_frame()
[29]:
              count
      Gender
      Female 52576
      Male
              51018
      count the occurrences of each combination of Gender and satisfaction
[30]: pivot_table = pivot('Gender', 'satisfaction', False)
      pivot_table
[30]: satisfaction neutral or dissatisfied satisfied
      Gender
      Female
                                       30107
                                                  22469
      Male
                                       28590
                                                  22428
     Visualization
[31]: Pie('Gender', 'Gender', 'Gender Distribution')
[32]: Bar hue('Gender', 'satisfaction', 'Gender', 'Satisfaction', 'Gender Distribution')
[33]: Heatmap(pivot_table, 'Gender VS Satisfaction_
       →Categories', 'Gender', 'Satisfaction', make_subplot=False)
     observation based on figure: show frequency between Gender and Satisfaction
          What is Customer Type distribution?
     calculate the value counts for the "Customer Type" column
[34]: data['Customer Type'].value_counts().to_frame()
[34]:
                         count
      Customer Type
      Loyal Customer
                         84662
      disloyal Customer
                         18932
      count the occurrences of each combination of Customer Type and satisfaction
[35]: pivot_table = pivot('Customer Type', 'satisfaction', False)
      pivot_table
[35]: satisfaction
                         neutral or dissatisfied satisfied
      Customer Type
      Loyal Customer
                                            44249
                                                       40413
      disloyal Customer
                                            14448
                                                        4484
```

count the occurrences of each combination of Customer Type and Gender

```
[36]: pivot_table1 = pivot('Customer Type', 'Gender', False)
      pivot_table1
[36]: Gender
                          Female
                                   Male
      Customer Type
      Loyal Customer
                           42336
                                  42326
      disloyal Customer
                           10240
                                   8692
      count the occurrences of each combination of Customer Type , Gender and y
[37]: data.groupby(['satisfaction', 'Gender', 'Customer Type'])['Customer Type'].
       ⇔count().to_frame()
[37]:
                                                          Customer Type
      satisfaction
                               Gender Customer Type
      neutral or dissatisfied Female Loyal Customer
                                                                  22182
                                      disloyal Customer
                                                                   7925
                                      Loyal Customer
                               Male
                                                                  22067
                                      disloyal Customer
                                                                   6523
      satisfied
                               Female Loyal Customer
                                                                  20154
                                      disloyal Customer
                                                                   2315
                                      Loyal Customer
                                                                  20259
                               Male
                                      disloyal Customer
                                                                   2169
     Visalization
[38]: Pie('Customer Type', 'Customer Type', 'Customer Type Distribution')
[39]: Bar_hue('Customer Type', 'satisfaction', 'Customer Type', 'Satisfaction', 'Customer_
       →Type Distribution')
[40]: Bar_2hue('Customer Type', 'Gender', 'Customer Type', 'Gender', make_subplot=False)
[41]: | Heatmap(pivot_table, 'Customer Type VS Satisfaction Categories', 'Customer_

¬Type', 'Satisfaction', make_subplot=False)

[42]: Heatmap(pivot_table1, 'Customer Type VS Gender Categories', 'Customer_

¬Type', 'Gender', make_subplot=False)

          What is Type of Type of Travel distribution?
     calculate the value counts for the "Type of Travel" column
[43]: data['Type of Travel'].value_counts().to_frame()
[43]:
                        count
      Type of Travel
      Business travel 71465
```

Personal Travel 32129

count the occurrences of each combination of Type of Travel and satisfaction

- [44]: pivot\_table = pivot('Type of Travel', 'satisfaction', False)
  pivot\_table
- [44]: satisfaction neutral or dissatisfied satisfied
  Type of Travel
  Business travel 29831 41634
  Personal Travel 28866 3263

count the occurrences of each combination of Type of Travel and Gender

- [45]: pivot\_table1 = pivot('Type of Travel', 'Gender', False)
  pivot\_table1
- [45]: Gender Female Male
  Type of Travel
  Business travel 36433 35032
  Personal Travel 16143 15986

count the occurrences of each combination of Type of Travel and Customer Type

- [46]: pivot\_table2 = pivot('Type of Travel','Customer Type',False)
  pivot\_table2
- [46]: Customer Type Loyal Customer disloyal Customer
  Type of Travel
  Business travel 52696 18769
  Personal Travel 31966 163

count the occurrences of each combination of Type of Travel , Gender , Customer Type and satis

- [47]: data.groupby(['satisfaction','Gender','Customer Type','Type of Travel'])['Type\_

  of Travel'].count().to\_frame()
- [47]:Type of Travel satisfaction Gender Customer Type Type of Travel neutral or dissatisfied Female Loyal Customer Business travel 7761 Personal Travel 14421 disloyal Customer Business travel 7853 Personal Travel 72 Male Loyal Customer Business travel 7760 Personal Travel 14307 disloyal Customer Business travel 6457 Personal Travel 66 satisfied Female Loyal Customer Business travel 18516 Personal Travel 1638 disloyal Customer Business travel 2303

	Male	Loyal Customer	Personal Business Personal Business Personal	travel Travel	12 18659 1600 2156 13
	Visualization				
[48]:	Pie('Type of Travel','Type of	Travel','Type of T	ravel Dist	tribution')	
[49]:	Bar_hue('Type of Travel','sati	sfaction','Type of	Travel',	'Satisfaction',	,'Type⊔
[50]:	Bar_2hue('Type of Travel','Gen  →Distribution',hue2='Customen			V -	/el⊔
[51]:	<pre>Heatmap(pivot_table,'Type of T</pre>	ravel VS Satisfact	ion Catego	ories','Type of	

[52]: Heatmap(pivot\_table1, 'Type of Travel VS Gender Categories', 'Type of

[53]: Heatmap(pivot\_table2,'Type of Travel VS Customer Type Categories','Type of →Travel','Customer Type',make\_subplot=False)

What is Type of Class distribution?

¬Travel', 'Gender', make\_subplot=False)

calculate the value counts for the "Class" column

¬Travel', 'Satisfaction', make\_subplot=False)

- [54]: data.Class.value\_counts().to\_frame()
- [54]: count

Class

Business 49533 Eco 46593 Eco Plus 7468

count the occurrences of each combination of Class and satisfaction

- [55]: pivot\_table = pivot('Class', 'satisfaction', False)
  pivot\_table
- [55]: satisfaction neutral or dissatisfied satisfied Class

  Business 15143 34390

  Eco 37922 8671

  Eco Plus 5632 1836

count the occurrences of each combination of Class and Gender

```
[56]: pivot_table1 = pivot('Class', 'Gender', False)
      pivot_table1
[56]: Gender
                Female
                         Male
      Class
      Business
                 24868
                        24665
      Eco
                 23776
                        22817
     Eco Plus
                  3932
                         3536
     count the occurrences of each combination of Class and Customer Type
[57]: pivot_table2 = pivot('Class','Customer Type',False)
      pivot_table2
[57]: Customer Type Loyal Customer disloyal Customer
      Class
      Business
                                                   7342
                              42191
      Eco
                              35716
                                                  10877
                               6755
      Eco Plus
                                                    713
     count the occurrences of each combination of Class and Type of Travel
[58]: pivot_table3 = pivot('Class','Type of Travel',False)
      pivot_table3
[58]: Type of Travel Business travel Personal Travel
      Class
      Business
                                47384
                                                   2149
     Eco
                                20202
                                                  26391
      Eco Plus
                                 3879
                                                   3589
      count the occurrences of each combination of Class , Type of Travel , Gender , Customer Type
[59]: data.groupby(['satisfaction','Gender','Customer Type','Type of
       →Travel','Class'])['Class'].count().to_frame()
[59]:
                                                                                   Class
                              Gender Customer Type
                                                        Type of Travel Class
      satisfaction
      neutral or dissatisfied Female Loyal Customer
                                                        Business travel Business
                                                                                   4439
                                                                        Eco
                                                                                   2493
                                                                        Eco Plus
                                                                                    829
                                                        Personal Travel Business
                                                                                    935
                                                                        Eco
                                                                                  11826
                                                                        Eco Plus
                                                                                   1660
                                     disloyal Customer Business travel Business
                                                                                   2313
                                                                                   5025
                                                                        Eco
                                                                        Eco Plus
                                                                                    515
                                                        Personal Travel Business
                                                                                      7
                                                                        Eco
                                                                                      65
```

```
Eco Plus
                                                                                      872
                                                         Personal Travel Business
                                                                                      939
                                                                                    11754
                                                                         Eco
                                                                         Eco Plus
                                                                                     1614
                                      disloyal Customer Business travel Business
                                                                                     2114
                                                                         Eco
                                                                                     4205
                                                                         Eco Plus
                                                                                      138
                                                         Personal Travel Business
                                                                         Eco
                                                                                       58
                                                                         Eco Plus
                                                                                       4
     satisfied
                              Female Loyal Customer
                                                        Business travel Business
                                                                                    15559
                                                                         Eco
                                                                                     2231
                                                                         Eco Plus
                                                                                     726
                                                         Personal Travel Business
                                                                                      130
                                                                         Eco
                                                                                     1351
                                                                                     157
                                                                         Eco Plus
                                      disloyal Customer Business travel Business
                                                                                     1485
                                                                                      773
                                                                         Eco
                                                                         Eco Plus
                                                                                       45
                                                         Personal Travel Eco
                                                                                       12
                               Male
                                      Loyal Customer
                                                        Business travel Business
                                                                                    15663
                                                                         Eco
                                                                                     2253
                                                                         Eco Plus
                                                                                      743
                                                         Personal Travel Business
                                                                                      134
                                                                                     1312
                                                                         Eco Plus
                                                                                     154
                                      disloyal Customer Business travel Business
                                                                                     1419
                                                                                      726
                                                                         Eco Plus
                                                                                       11
                                                         Personal Travel Eco
                                                                                       13
     Visualization
[60]: Pie('Class','Class','Class Distribution')
[61]: Bar_hue('Class', 'satisfaction', 'Class', 'Satisfaction', 'Class Distribution')
[62]: Bar_2hue('Class','Gender','Class','Gender',title='Class_
       →Distribution', hue2='Customer Type', title_h2='Customer Type')
[63]: Bar_2hue('Class','Type of Travel','Class','Type of Travel',make_subplot=False)
[64]: Heatmap(pivot table, 'Class,
       Distribution', 'Class', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=pivot_tab
```

Male

Loyal Customer

Business travel Business

Eco

4392 2496

```
[65]: | Heatmap(pivot_table2, 'Class Distribution', 'Class', 'Customer_
       →Type', make_subplot=True, feature_h2='Type of Travel', pivot2=pivot_table3)
          What is Flight Distance distribution?
     Find the minimum Flight Distance
[66]: data['Flight Distance'].min()
[66]: 31
     Find the maximum Flight Distance
[67]: data['Flight Distance'].max()
[67]: 4983
     average the occurrences of each combination of Flight Distance and Type of Travel
[68]: pivot_table = pivot('Flight Distance', 'Type of Travel')
      pivot_table
[68]:
                       Flight Distance
      Type of Travel
      Business travel
                            1368.294872
      Personal Travel
                             791.240375
         average the occurrences of each combination of Flight Distance and Class
[69]: pivot_table1 = pivot('Flight Distance','Class')
      pivot_table1
[69]:
                Flight Distance
      Class
      Business
                    1676.078493
      Eco
                     742.843281
      Eco Plus
                     746.446438
     Visualization
[70]: Boxplot_outlier('Flight Distance', 'Flight Distance Distribution')
     Observation: Based on the figure, it appears that the "Flight Distance" column contains outlied
[71]: mean(pivot_table,pivot_table1,'Flight Distance','Type of_
       →Travel', 'Class', 'Average Flight Distance', title_f='Flight Distance')
          What is Type of Inflight wifi service distribution?
     calculate the value counts for the "Inflight wifi service" column
[72]: data['Inflight wifi service'].value_counts().to_frame()
```

```
[72]:
                             count
      Inflight wifi service
                             25789
      3
      2
                             25755
      4
                             19737
      1
                             17781
      5
                             11436
      0
                              3096
     count the occurrences of each combination of Inflight wifi service and satisfaction
[73]: cross = cross_t('Inflight wifi service', 'satisfaction')
      cross
                             neutral or dissatisfied satisfied
[73]: satisfaction
      Inflight wifi service
                                                            3088
                                                    8
      1
                                                11995
                                                            5786
      2
                                                19346
                                                            6409
      3
                                                19327
                                                            6462
      4
                                                 7915
                                                           11822
      5
                                                  106
                                                           11330
     count the occurrences of each combination of Inflight wifi service and Gender
[74]: cross1 = cross_t('Inflight wifi service', 'Gender')
      cross1
[74]: Gender
                             Female
                                      Male
      Inflight wifi service
                               1590
                                      1506
                               9056
                                      8725
      1
      2
                              13212 12543
      3
                              13141 12648
      4
                               9885
                                      9852
      5
                               5692
                                      5744
     count the occurrences of each combination of Inflight wifi service and Customer Type
[75]: cross2 = cross_t('Inflight wifi service','Customer Type')
      cross2
[75]: Customer Type
                             Loyal Customer disloyal Customer
      Inflight wifi service
                                       2403
                                                            693
```

5 9672 1764

count the occurrences of each combination of Inflight wifi service and Type of Travel

```
[76]: cross3 = cross_t('Inflight wifi service','Type of Travel')
cross3
```

[76]: Type of Travel Business travel Personal Travel Inflight wifi service 2449 647 1 12001 5780 2 16213 9542 3 16021 9768 4 14640 5097 5 10141 1295

count the occurrences of each combination of Inflight wifi service and Class

```
[77]: cross4 = cross_t('Inflight wifi service','Class')
cross4
```

[77]:	Class	Business	Eco	Eco Plus
	Inflight wifi service			
	0	1977	924	195
	1	9014	7638	1129
	2	11060	12761	1934
	3	10834	13022	1933
	4	9411	8815	1511
	5	7237	3433	766

Visualization

- [78]: Pie('Inflight wifi service', 'Wifi service Distribution')
- [79]: Bar\_hue('Inflight wifi service','satisfaction','Wifi\_

  service','Satisfaction','Wifi service Distribution')
- [80]: Bar\_2hue('Inflight wifi service','Gender','Wifi service','Gender',title='Wifi

  →service Distribution',hue2='Customer Type',title\_h2='Customer')
- [81]: Bar\_2hue('Inflight wifi service','Type of Travel','Wifi service','Type of →Travel',title='Wifi service Distribution',hue2='Class',title\_h2='Class')
- [82]: Heatmap(cross, 'Wifi service Distribution', 'Wifi\_

  service', 'Satisfaction', make\_subplot=True, feature\_h2='Gender', pivot2=cross1)

```
[84]: Heatmap(cross4,'Wifi service Vs Class Categories','Wifi
       ⇔service', 'Class', make_subplot=False)
          What is Type of Departure/Arrival time convenient distribution?
     calculate the value counts for the "Departure/Arrival time convenient" column
[85]: data['Departure/Arrival time convenient'].value counts().to frame()
[85]:
                                          count
      Departure/Arrival time convenient
                                          25474
      5
                                          22333
      3
                                          17903
      2
                                          17142
      1
                                          15452
      0
                                           5290
     count the occurrences of each combination of Inflight wifi service and satisfaction
[86]: cross = cross_t('Departure/Arrival time convenient', 'satisfaction')
      cross
[86]: satisfaction
                                          neutral or dissatisfied satisfied
      Departure/Arrival time convenient
                                                              2774
                                                                         2516
                                                              7933
      1
                                                                         7519
      2
                                                              9503
                                                                         7639
      3
                                                             10056
                                                                         7847
      4
                                                                         9879
                                                             15595
                                                             12836
                                                                         9497
     count the occurrences of each combination of Inflight wifi service and Gender
[87]: cross1 = cross_t('Departure/Arrival time convenient', 'Gender')
      cross1
[87]: Gender
                                          Female
                                                   Male
      Departure/Arrival time convenient
                                            2765
                                                   2525
      1
                                            7839
                                                   7613
      2
                                            8801
                                                   8341
      3
                                            9126
                                                   8777
      4
                                           12856 12618
      5
                                           11189
                                                  11144
     count the occurrences of each combination of Inflight wifi service and Customer Type
[88]: cross2 = cross_t('Departure/Arrival time convenient', 'Customer Type')
      cross2
```

```
[88]: Customer Type
                                         Loyal Customer disloyal Customer
      Departure/Arrival time convenient
                                                    2028
                                                                       3262
      1
                                                   12908
                                                                       2544
      2
                                                   13284
                                                                       3858
      3
                                                   14020
                                                                       3883
      4
                                                   21933
                                                                       3541
      5
                                                   20489
                                                                       1844
     count the occurrences of each combination of Inflight wifi service and Type of Travel
[89]: cross3 = cross t('Departure/Arrival time convenient', 'Type of Travel')
      cross3
                                         Business travel Personal Travel
[89]: Type of Travel
      Departure/Arrival time convenient
                                                     4422
                                                                       868
      1
                                                    12737
                                                                      2715
      2
                                                    14097
                                                                      3045
      3
                                                    14119
                                                                      3784
      4
                                                    14039
                                                                     11435
      5
                                                                     10282
                                                    12051
     count the occurrences of each combination of Inflight wifi service and Class
[90]: cross4 = cross t('Departure/Arrival time convenient', 'Class')
      cross4
                                                      Eco Eco Plus
[90]: Class
                                         Business
     Departure/Arrival time convenient
                                             2269
                                                     2785
                                                                236
                                             8752
                                                     5634
      1
                                                               1066
      2
                                             9407
                                                     6596
                                                               1139
      3
                                             9460
                                                   7210
                                                               1233
      4
                                             10237 13243
                                                               1994
                                             9408 11125
                                                               1800
     Visualization
[91]: Pie('Departure/Arrival time convenient', 'Arrival time', 'Arrival timee
       ⇔Distribution')
[92]: Bar_hue('Departure/Arrival time convenient', 'satisfaction', 'Arrival
       stime','Satisfaction','Arrival time Distribution')
[93]: Bar 2hue('Departure/Arrival time convenient', 'Gender', 'Arrival
       optime','Gender',title='Arrival time Distribution',hue2='Customer∟
       ⇔Type',title_h2='Customer')
```

```
[94]: Bar_2hue('Departure/Arrival time convenient', 'Type of Travel', 'Arrivalu
        →time','Type of Travel',title='Arrival time_
        ⇔Distribution', hue2='Class', title_h2='Class')
[95]: Heatmap(cross, 'Arrival time Distribution', 'Arrival
        otime', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[96]: | Heatmap(cross2, 'Arrival time Distribution', 'Arrival time', 'Customeru
        ¬Type', make_subplot=True, feature_h2='Type of Travel', pivot2=cross3)
[97]: Heatmap(cross4, 'Arrival time Vs Class Categories', 'Arrival
        →time','Class',make_subplot=False)
           What is Type of Ease of Online booking distribution?
      calculate the value counts for the "Ease of Online booking" column
[98]: data['Ease of Online booking'].value_counts().to_frame()
[98]:
                                count
      Ease of Online booking
                                24370
       2
                                23962
       4
                                19508
       1
                                17466
       5
                                13815
                                 4473
      count the occurrences of each combination of Ease of Online booking and satisfaction
[99]: cross = cross_t('Ease of Online booking', 'satisfaction')
       cross
[99]: satisfaction
                                neutral or dissatisfied satisfied
       Ease of Online booking
                                                    1500
                                                               2973
       1
                                                   10897
                                                               6569
                                                   16673
                                                               7289
       3
                                                   16858
                                                               7512
       4
                                                    9152
                                                              10356
       5
                                                    3617
                                                              10198
      count the occurrences of each combination of Ease of Online booking and Gender
[100]: cross1 = cross_t('Ease of Online booking', 'Gender')
       cross1
[100]: Gender
                                Female
                                         Male
       Ease of Online booking
```

2180

2293

```
    1
    8895
    8571

    2
    12318
    11644

    3
    12338
    12032

    4
    9773
    9735

    5
    6959
    6856
```

count the occurrences of each combination of Ease of Online booking and Customer Type

[101]:	Customer Type	Loyal Customer	disloyal Customer	
	Ease of Online booking			
	0	3616	857	
	1	14510	2956	
	2	19281	4681	
	3	19539	4831	
	4	15758	3750	
	5	11958	1857	

count the occurrences of each combination of Ease of Online booking and Type of Travel

[102]:	Type of	Travel	Business travel	Personal Travel	
	Ease of	Online booking			
	0		2677	1796	
	1		12076	5390	
	2		14968	8994	
	3		15148	9222	
	4		14466	5042	
	5		12130	1685	

count the occurrences of each combination of Ease of Online booking and Class

```
[103]: cross4 = cross_t('Ease of Online booking','Class')
cross4
```

[103]:	Class	Business	Eco	Eco Plus
	Ease of Online booking			
	0	2089	2045	339
	1	8193	7948	1325
	2	9917	12208	1837
	3	10096	12440	1834
	4	10162	8065	1281
	5	9076	3887	852

Visualization

```
[104]: Pie('Ease of Online booking', 'Online booking', 'Online booking Distribution')
[105]: Bar_hue('Ease of Online booking', 'satisfaction', 'Online
        →booking', 'Satisfaction', 'Online booking Distribution')
[106]: Bar_2hue('Ease of Online booking', 'Gender', 'Online
        ⇒booking', 'Gender', title='Online booking Distribution', hue2='Customer_

¬Type',title_h2='Customer')

[107]: Bar_2hue('Ease of Online booking','Type of Travel','Online booking','Type of
        →Travel',title='Online booking Distribution',hue2='Class',title_h2='Class')
[108]: Heatmap(cross, 'Online booking Distribution', 'Online
        obooking', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[109]: | Heatmap(cross2, 'Online booking Distribution', 'Online booking', 'Customer_
        Type', make_subplot=True, feature h2='Type of Travel', pivot2=cross3)
[110]: | Heatmap(cross4, 'Online booking Vs Class Categories', 'Online
        ⇔booking','Class',make_subplot=False)
           What is Type of Gate location distribution?
      calculate the value counts for the "Gate location" column
[111]: data['Gate location'].value_counts().to_frame()
[111]:
                       count
       Gate location
                       28489
       4
                       24353
       2
                       19396
       1
                       17511
       5
                       13844
      count the occurrences of each combination of Gate location and satisfaction
[112]: cross = cross t('Gate location', 'satisfaction')
       cross
[112]: satisfaction
                      neutral or dissatisfied satisfied
       Gate location
                                              0
                                                         1
                                          8834
                                                      8677
       1
       2
                                          10447
                                                      8949
       3
                                          18600
                                                      9889
       4
                                          14895
                                                      9458
       5
                                          5921
                                                      7923
```

count the occurrences of each combination of Ease of Online booking and Gender

```
[113]: cross1 = cross_t('Gate location', 'Gender')
cross1
```

[113]:	Gender	Female	Male
	Gate location		
	0	1	0
	1	8821	8690
	2	9821	9575
	3	14586	13903
	4	12450	11903
	5	6897	6947

count the occurrences of each combination of Ease of Online booking and Customer Type

```
[114]: Customer Type Loyal Customer disloyal Customer
       Gate location
                                                       0
                                    1
       1
                                14933
                                                    2578
       2
                                                    3020
                                16376
       3
                                21878
                                                    6611
       4
                                18970
                                                    5383
                                12504
                                                    1340
```

count the occurrences of each combination of Ease of Online booking and Type of Travel

```
[115]: Type of Travel Business travel Personal Travel
       Gate location
       0
                                                        0
                                      1
       1
                                  12768
                                                     4743
       2
                                  13591
                                                     5805
       3
                                  17299
                                                    11190
       4
                                  16238
                                                     8115
       5
                                                     2276
                                  11568
```

count the occurrences of each combination of Ease of Online booking and Class

```
[116]: cross4 = cross_t('Gate location','Class')
cross4
```

[116]: Class Business Eco Eco Plus Gate location

```
0
                                0
                                           0
                        1
1
                     9398
                             6885
                                        1228
2
                     9782
                             8230
                                        1384
3
                    11228
                            15093
                                        2168
4
                    10507
                            12064
                                        1782
5
                     8617
                             4321
                                         906
```

Visualization

```
[117]: Pie('Gate location', 'Gate location', 'Gate location Distribution')
```

```
[118]: Bar_hue('Gate location','satisfaction','Gate location','Satisfaction','Gate

olocation Distribution')
```

```
[119]: Bar_2hue('Gate location','Gender','Gate location','Gender',title='Gate location_

Distribution',hue2='Customer Type',title_h2='Customer')
```

```
[120]: Bar_2hue('Gate location','Type of Travel','Gate location','Type of 

Travel',title='Gate location Distribution',hue2='Class',title_h2='Class')
```

```
[121]: Heatmap(cross, 'Gate location Distribution', 'Gate_

olocation', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
```

```
[122]: Heatmap(cross2, 'Gate location Distribution', 'Gate location', 'Customer_ 
Type', make_subplot=True, feature_h2='Type of Travel', pivot2=cross3)
```

```
[123]: Heatmap(cross4, 'Gate location Vs Class Categories', 'Gate⊔ ⇔location', 'Class', make_subplot=False)
```

What is Type of Food and drink distribution?

caculate the value counts for the "Food and drink" column

```
[124]: data['Food and drink'].value_counts().to_frame()
```

```
[124]: count
Food and drink
4 24294
5 22239
3 22238
2 21918
1 12800
0 105
```

count the occurrences of each combination of Food and drink and satisfaction

```
[125]: cross = cross_t('Food and drink','satisfaction')
    cross
```

```
[125]: satisfaction
                      neutral or dissatisfied satisfied
      Food and drink
                                             56
                                                        49
       1
                                          10237
                                                      2563
       2
                                          13407
                                                      8511
       3
                                          13427
                                                      8811
       4
                                          11535
                                                     12759
       5
                                          10035
                                                     12204
      count the occurrences of each combination of Food and drink and Gender
[126]: cross1 = cross_t('Food and drink', 'Gender')
       cross1
[126]: Gender
                       Female
                                Male
      Food and drink
                                  50
                           55
       1
                         6510
                                6290
       2
                        11223
                               10695
       3
                        11426 10812
       4
                        12082 12212
       5
                        11280 10959
      count the occurrences of each combination of Food and drink and Customer Type
[127]: cross2 = cross_t('Food and drink','Customer Type')
       cross2
                       Loyal Customer disloyal Customer
[127]: Customer Type
      Food and drink
                                    81
                                                       24
                                 9436
                                                     3364
       1
       2
                                 17996
                                                     3922
       3
                                 18276
                                                     3962
       4
                                 20353
                                                     3941
       5
                                 18520
                                                     3719
      count the occurrences of each combination of Food and drink and Type of Travel
[128]: cross3 = cross_t('Food and drink','Type of Travel')
       cross3
[128]: Type of Travel Business travel Personal Travel
       Food and drink
       0
                                     54
                                                      51
       1
                                  7796
                                                    5004
       2
                                 14965
                                                    6953
       3
```

5 15787 6452

count the occurrences of each combination of Food and drink and Class

```
[129]: cross4 = cross_t('Food and drink','Class')
cross4
```

[129]:	Class	Business	Eco	Eco Plus
	Food and drink			
	0	31	56	18
	1	4358	7341	1101
	2	10569	9798	1551
	3	10701	9947	1590
	4	12379	10226	1689
	5	11495	9225	1519

#### Visualization

```
[130]: Pie('Food and drink', 'Food and drink', 'Food and drink Distribution')
```

- [131]: Bar\_hue('Food and drink','satisfaction','Food and drink','Satisfaction','Food

  →and drink Distribution')
- [132]: Bar\_2hue('Food and drink','Gender','Food and drink','Gender',title='Food and drink' Distribution',hue2='Customer Type',title\_h2='Customer')
- [133]: Bar\_2hue('Food and drink','Type of Travel','Food and drink','Type of Travel',title='Food and drink Distribution',hue2='Class',title\_h2='Class')
- [134]: Heatmap(cross, 'Food and drink Distribution', 'Food and drink', 'Satisfaction', make\_subplot=True, feature\_h2='Gender', pivot2=cross1)
- [135]: Heatmap(cross2, 'Food and drink Distribution', 'Food and drink', 'Customer

  →Type', make\_subplot=True, feature\_h2='Type of Travel', pivot2=cross3)
- [136]: Heatmap(cross4,'Food and drink Vs Class Categories','Food and drink','Class',make\_subplot=False)

What is Type of Online boarding distribution?

calculate the value counts for the "Online boarding" column

```
[137]: data['Online boarding'].value_counts().to_frame()
```

[137]: count
Online boarding
4 30671
3 21744
5 20652
2 17449

```
1
                         10658
       0
                         2420
      count the occurrences of each combination of Online boarding and satisfaction
[138]: cross = cross_t('Online boarding', 'satisfaction')
       cross
[138]: satisfaction
                        neutral or dissatisfied satisfied
       Online boarding
                                            1073
                                                        1347
       1
                                            9187
                                                        1471
       2
                                                        2012
                                           15437
       3
                                                        2954
                                           18790
       4
                                           11562
                                                       19109
                                            2648
                                                       18004
      count the occurrences of each combination of Online boarding and Gender
[139]: cross1 = cross_t('Online boarding','Gender')
       cross1
[139]: Gender
                        Female
                                  Male
       Online boarding
                                  1323
                           1097
       1
                           5084
                                  5574
       2
                          8337
                                  9112
       3
                          11040 10704
       4
                          16124
                                 14547
       5
                         10894
                                  9758
      count the occurrences of each combination of Online boarding and Customer Type
[140]: cross2 = cross_t('Online boarding','Customer Type')
       cross2
                        Loyal Customer disloyal Customer
[140]: Customer Type
       Online boarding
       0
                                   1601
                                                        819
                                   7661
                                                       2997
       1
       2
                                  12828
                                                       4621
       3
                                  16927
                                                       4817
       4
                                  26893
                                                       3778
       5
                                                       1900
                                  18752
      count the occurrences of each combination of Online boarding and Type of Travel
[141]: cross3 = cross_t('Online boarding','Type of Travel')
       cross3
```

```
[141]: Type of Travel
                        Business travel Personal Travel
       Online boarding
                                    1092
                                                      1328
       1
                                    6109
                                                      4549
       2
                                   10075
                                                      7374
       3
                                   13317
                                                      8427
       4
                                   23749
                                                      6922
       5
                                   17123
                                                      3529
      count the occurrences of each combination of Online boarding and Class
[142]: cross4 = cross t('Online boarding', 'Class')
       cross4
[142]: Class
                                     Eco Eco Plus
                        Business
       Online boarding
                                               266
                              540
                                    1614
       1
                                    6706
                                              1007
                             2945
       2
                             5019 10785
                                              1645
       3
                             7679 12202
                                              1863
       4
                            18685 10249
                                              1737
       5
                            14665
                                    5037
                                               950
      Visualization
[143]: Pie('Online boarding','Online boarding','Online boarding Distribution')
[144]: Bar_hue('Online boarding', 'satisfaction', 'Online
        ⇔boarding', 'Satisfaction', 'Online boarding Distribution')
[145]: Bar_2hue('Online boarding','Gender','Online boarding','Gender',title='Online
        ⇔boarding Distribution',hue2='Customer Type',title_h2='Customer')
[146]: Bar_2hue('Online boarding', 'Type of Travel', 'Online boarding', 'Type of
        Garage of Travel', title='Online boarding Distribution', hue2='Class', title_h2='Class')
[147]: Heatmap(cross, 'Food and drink Distribution', 'Online
        →boarding','Satisfaction',make_subplot=True,feature_h2='Gender',pivot2=cross1)
[148]: | Heatmap(cross2, 'Online boarding Distribution', 'Online boarding', 'Customer_
        Type', make subplot=True, feature h2='Type of Travel', pivot2=cross3)
[149]: | Heatmap(cross4, 'Online boarding Vs Class Categories', 'Online
        ⇔boarding','Class',make_subplot=False)
           What is Seat comfort distribution?
      calculate the value counts for the "Seat comfort" column
[150]: data['Seat comfort'].value_counts().to_frame()
```

```
[150]:
                     count
      Seat comfort
                     31682
       5
                     26393
       3
                     18641
       2
                     14846
       1
                     12031
       0
      count the occurrences of each combination of Seat comfort and satisfaction
[151]: cross = cross_t('Seat comfort', 'satisfaction')
       cross
[151]: satisfaction neutral or dissatisfied satisfied
       Seat comfort
                                                       0
       0
                                            1
       1
                                         9341
                                                    2690
       2
                                        11516
                                                    3330
       3
                                        14697
                                                    3944
       4
                                        13907
                                                   17775
       5
                                         9235
                                                   17158
      count the occurrences of each combination of Seat comfort and Gender
[152]: cross1 = cross_t('Seat comfort', 'Gender')
       cross1
[152]: Gender
                     Female
                              Male
       Seat comfort
                          1
                                 0
       1
                       5714
                              6317
       2
                       7152 7694
       3
                       9663
                              8978
       4
                      16568 15114
                      13478 12915
      count the occurrences of each combination of Seat comfort and Customer Type
[153]: cross2 = cross_t('Seat comfort', 'Customer Type')
       cross2
[153]: Customer Type Loyal Customer disloyal Customer
       Seat comfort
       0
                                   1
                                                       0
       1
                                8305
                                                    3726
       2
                               10954
                                                    3892
       3
                               14842
                                                    3799
```

5 22672 3721

count the occurrences of each combination of Seat comfort and Type of Travel

[154]: Type of Travel Business travel Personal Travel Seat comfort 

count the occurrences of each combination of Seat comfort and Class

[155]:	Class	Business	Eco	Eco Plus
	Seat comfort			
	0	1	0	0
	1	3490	7448	1093
	2	4843	8667	1336
	3	7224	9782	1635
	4	18440	11334	1908
	5	15535	9362	1496

Visualization

```
[156]: Pie('Seat comfort', 'Seat comfort Distribution')
```

- [158]: Bar\_2hue('Seat comfort','Gender','Seat comfort','Gender',title='Seat comfort\_

  Distribution',hue2='Customer Type',title\_h2='Customer')
- [159]: Bar\_2hue('Seat comfort','Type of Travel','Seat comfort','Type of Garavel',title='Seat comfort Distribution',hue2='Class',title\_h2='Class')
- [161]: Heatmap(cross2, 'Seat comfort Distribution', 'Seat comfort', 'Customer\_\

  \$\text{Type'}\$, make\_subplot=True, feature\_h2='Type of Travel', pivot2=cross3)}

```
[162]: | Heatmap(cross4, 'Seat comfort Vs Class Categories', 'Seat
        What is Type of Inflight entertainment distribution?
      calculate the value counts for the "Inflight entertainment" column
[163]: data['Inflight entertainment'].value_counts().to_frame()
[163]:
                               count
       Inflight entertainment
                               29335
       5
                               25145
       3
                               19080
       2
                               17579
                               12441
       1
       0
                                  14
      count the occurrences of each combination of Inflight entertainment and satisfaction
[164]: cross = cross_t('Inflight entertainment', 'satisfaction')
       cross
[164]: satisfaction
                               neutral or dissatisfied satisfied
       Inflight entertainment
                                                    14
                                                                0
       1
                                                 10701
                                                             1740
       2
                                                 13829
                                                             3750
       3
                                                 13934
                                                             5146
       4
                                                            17954
                                                 11381
                                                  8838
                                                            16307
      count the occurrences of each combination of Inflight entertainment and Gender
[165]: cross1 = cross_t('Inflight entertainment', 'Gender')
       cross1
[165]: Gender
                               Female
                                        Male
       Inflight entertainment
                                    7
                                           7
       1
                                 6365
                                        6076
                                 9011
                                        8568
       3
                                 9748
                                        9332
       4
                                14707 14628
       5
                                12738 12407
      count the occurrences of each combination of Inflight entertainment and Customer Type
[166]: cross2 = cross_t('Inflight entertainment','Customer Type')
       cross2
```

```
[166]: Customer Type
                                Loyal Customer disloyal Customer
       Inflight entertainment
                                            14
                                                                 0
       1
                                          9059
                                                              3382
       2
                                         13750
                                                              3829
       3
                                         15105
                                                              3975
       4
                                         25344
                                                              3991
       5
                                         21390
                                                              3755
      count the occurrences of each combination of Inflight entertainment and Type of Travel
[167]: | cross3 = cross_t('Inflight entertainment', 'Type of Travel')
       cross3
[167]: Type of Travel
                                Business travel Personal Travel
       Inflight entertainment
                                                                0
                                             14
       1
                                           6886
                                                             5555
       2
                                          11002
                                                             6577
       3
                                          12322
                                                             6758
       4
                                          22605
                                                             6730
       5
                                          18636
                                                             6509
      count the occurrences of each combination of Inflight entertainment and Class
[168]: cross4 = cross_t('Inflight entertainment','Class')
       cross4
[168]: Class
                                            Eco Eco Plus
                                Business
       Inflight entertainment
                                              3
                                                         5
                                       6
       1
                                    3836
                                           7486
                                                      1119
       2
                                    6567
                                           9534
                                                      1478
       3
                                    7722
                                           9763
                                                      1595
       4
                                   17074 10511
                                                      1750
                                   14328
                                           9296
                                                      1521
      Visualization
[169]: Pie('Inflight entertainment', 'Inflight entertainment', 'Inflight entertainment
        ⇔Distribution')
[170]: Bar_hue('Inflight entertainment', 'satisfaction', 'Inflight_
        Gentertainment', 'Satisfaction', 'Inflight entertainment Distribution')
[171]: Bar_2hue('Inflight_
        ⇔entertainment', 'Gender', 'Entertainment', 'Gender', title='Inflight_
```

Gentertainment Distribution',hue2='Customer Type',title h2='Customer')

```
[172]: Bar_2hue('Inflight entertainment', 'Type of Travel', 'Entertainment', 'Type of
        →Travel',title='Inflight entertainment_
        ⇔Distribution', hue2='Class', title_h2='Class')
[173]: | Heatmap(cross, 'Inflight entertainment Distribution', 'Inflight
        Gentertainment', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[174]: | Heatmap(cross2, 'Inflight entertainment Distribution', 'Inflight
        oentertainment', 'Customer Type', make_subplot=True, feature_h2='Type of⊔
        →Travel',pivot2=cross3)
[175]: | Heatmap(cross4, 'Inflight entertainment Vs Class Categories', 'Inflight

→entertainment', 'Class', make_subplot=False)
           What is On-board service distribution?
      calculate the value counts for the "On-board service" column
[176]: data['On-board service'].value_counts().to_frame()
[176]:
                         count
       On-board service
       4
                         30773
       5
                         23584
       3
                         22770
                          14632
                          11832
       1
       0
                              3
      count the occurrences of each combination of On-board service and satisfaction
[177]: cross = cross_t('On-board service', 'satisfaction')
       cross
[177]: satisfaction
                         neutral or dissatisfied satisfied
       On-board service
                                                3
                                                            0
       1
                                              9541
                                                         2291
       2
                                            10890
                                                         3742
       3
                                            15583
                                                         7187
       4
                                            14246
                                                        16527
                                              8434
                                                        15150
      count the occurrences of each combination of On-board service and Gender
[178]: cross1 = cross_t('On-board service', 'Gender')
       cross1
```

```
[178]: Gender
                         Female
                                   Male
       On-board service
                               2
                                      1
       1
                            6039
                                   5793
       2
                           7783
                                   6849
       3
                          11352 11418
                          15352 15421
       5
                          12048 11536
      count the occurrences of each combination of On-board service and Customer Type
[179]: cross2 = cross_t('On-board service','Customer Type')
       cross2
[179]: Customer Type
                         Loyal Customer disloyal Customer
       On-board service
                                                           0
                                       3
       1
                                    9269
                                                        2563
       2
                                   12005
                                                        2627
       3
                                   17639
                                                        5131
       4
                                   25640
                                                        5133
       5
                                   20106
                                                        3478
      count the occurrences of each combination of On-board service and Type of Travel
[180]: cross3 = cross_t('On-board service','Type of Travel')
       cross3
[180]: Type of Travel
                         Business travel Personal Travel
       On-board service
                                        3
                                                          0
                                     7619
       1
                                                       4213
       2
                                    10138
                                                       4494
       3
                                    14376
                                                       8394
       4
                                    22444
                                                       8329
       5
                                    16885
                                                       6699
      count the occurrences of each combination of On-board service and Class
```

[181]: cross4 = cross\_t('On-board service','Class')
cross4

[181]: Class Eco Eco Plus Business On-board service 9331 11624 17127 11819 

5 14318 8069 1197

Visualization

```
[182]: Pie('On-board service','On-board service','On-board service Distribution')
```

```
[183]: Bar_hue('On-board service','satisfaction','On-board_

service','Satisfaction','On-board service Distribution')
```

```
[184]: Bar_2hue('On-board service','Gender','On-board

⇒service','Gender',title='On-board service Distribution',hue2='Customer

⇒Type',title_h2='Customer')
```

```
[185]: Bar_2hue('On-board service','Type of Travel','On-board service','Type of User',title='On-board service Distribution',hue2='Class',title_h2='Class')
```

```
[186]: Heatmap(cross, 'On-board service Distribution', 'On-board of the service', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
```

What is Type of Leg room service distribution?

calculate the value counts for the "Leg room service" column

```
[189]: data['Leg room service'].value_counts().to_frame()
```

```
[189]: count
Leg room service
4 28704
5 24599
3 20042
2 19469
1 10310
0 470
```

count the occurrences of each combination of Leg room service and satisfaction

```
[190]: cross = cross_t('Leg room service', 'satisfaction')
cross
```

```
[190]: satisfaction neutral or dissatisfied satisfied

Leg room service

0 304 166

1 8221 2089
2 14124 5345
```

```
4
                                                        16724
                                            11980
       5
                                             9488
                                                        15111
      count the occurrences of each combination of Leg room service and Gender
[191]: cross1 = cross_t('Leg room service', 'Gender')
       cross1
[191]: Gender
                         Female
                                   Male
      Leg room service
                             406
                                     64
       1
                            5363
                                   4947
       2
                           10120
                                   9349
       3
                           10273
                                   9769
       4
                           14458
                                  14246
       5
                           11956 12643
      count the occurrences of each combination of Leg room service and Customer Type
[192]: | cross2 = cross_t('Leg room service','Customer Type')
       cross2
[192]: Customer Type
                         Loyal Customer disloyal Customer
       Leg room service
                                     470
                                                           0
       1
                                    8088
                                                        2222
       2
                                   15407
                                                        4062
       3
                                   15852
                                                        4190
       4
                                   24429
                                                        4275
       5
                                                        4183
                                   20416
      count the occurrences of each combination of Leg room service and Type of Travel
[193]: cross3 = cross_t('Leg room service','Type of Travel')
       cross3
[193]: Type of Travel
                         Business travel Personal Travel
      Leg room service
                                       71
                                                        399
       1
                                     6623
                                                       3687
       2
                                    11964
                                                       7505
       3
                                    12289
                                                       7753
       4
                                    21759
                                                       6945
                                    18759
                                                       5840
      count the occurrences of each combination of Leg room service and Class
[194]: cross4 = cross_t('Leg room service','Class')
       cross4
```

```
[194]: Class
                                      Eco Eco Plus
                          Business
       Leg room service
                                      306
                                                  40
                               124
       1
                                     6343
                                                1100
                              2867
       2
                              7538 10293
                                                1638
       3
                              7793 10567
                                                1682
                             16846
                                    10258
                                                1600
       5
                             14365
                                     8826
                                                1408
      Visualization
[195]: Pie('Leg room service', 'Leg room service', 'Leg room service Distribution')
[196]: Bar_hue('Leg room service', 'satisfaction', 'Leg room_
        ⇔service', 'Satisfaction', 'Leg room service Distribution')
[197]: Bar 2hue('Leg room service', 'Gender', 'Leg room service', 'Gender', title='Leg,
        oroom service Distribution', hue2='Customer Type', title_h2='Customer')
[198]: Bar_2hue('Leg room service','Type of Travel','Leg room service','Type of U
        Garage of Travel', title='Leg room service Distribution', hue2='Class', title_h2='Class')
[199]: Heatmap(cross, 'Leg room service Distribution', 'Leg room_
        service', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[200]: | Heatmap(cross2, 'Leg room service Distribution', 'Leg room service', 'Customeru
        ¬Type',make_subplot=True,feature_h2='Type of Travel',pivot2=cross3)
[201]: Heatmap(cross4, 'Leg room service Vs Class Categories', 'Leg room_
        ⇔service','Class',make_subplot=False)
           What is Type of Baggage handling distribution?
      calculate the value counts for the "Baggage handling" column
[202]: data['Baggage handling'].value_counts().to_frame()
[202]:
                          count
       Baggage handling
                          37274
       5
                          27047
       3
                          20567
       2
                          11483
       1
                           7223
      count the occurrences of each combination of Baggage handling and satisfaction
[203]: cross = cross_t('Baggage handling', 'satisfaction')
       cross
```

```
[203]: satisfaction
                         neutral or dissatisfied satisfied
       Baggage handling
                                             5075
                                                        2148
       1
       2
                                             8086
                                                        3397
       3
                                            15719
                                                        4848
       4
                                            19345
                                                        17929
       5
                                            10472
                                                        16575
      count the occurrences of each combination of Baggage handling and Gender
[204]: cross1 = cross_t('Baggage handling','Gender')
       cross1
[204]: Gender
                         Female
                                  Male
       Baggage handling
                            4144
                                   3079
       2
                            6257
                                   5226
       3
                          10313 10254
       4
                          18251 19023
                          13611 13436
      count the occurrences of each combination of Baggage handling and Customer Type
[205]: cross2 = cross_t('Baggage handling','Customer Type')
       cross2
[205]: Customer Type
                         Loyal Customer disloyal Customer
       Baggage handling
                                    6207
                                                        1016
       1
       2
                                    9953
                                                        1530
       3
                                   16232
                                                        4335
       4
                                   29870
                                                        7404
       5
                                   22400
                                                        4647
      count the occurrences of each combination of Baggage handling and Type of Travel
[206]: cross3 = cross_t('Baggage handling','Type of Travel')
       cross3
[206]: Type of Travel
                         Business travel Personal Travel
       Baggage handling
       1
                                     4419
                                                      2804
       2
                                     7825
                                                      3658
       3
                                    14215
                                                      6352
       4
                                    26431
                                                     10843
```

count the occurrences of each combination of Baggage handling and Class

```
[207]: | cross4 = cross_t('Baggage handling','Class')
       cross4
[207]: Class
                         Business
                                      Eco Eco Plus
       Baggage handling
                              2416
                                     4092
                                                715
       2
                                     5876
                                                 991
                              4616
       3
                              7227 11354
                                                1986
       4
                             19353
                                   15508
                                                2413
                             15921
                                     9763
                                                1363
      Visualization
[208]: Pie('Baggage handling', 'Baggage handling', 'Baggage handling Distribution')
[209]: Bar_hue('Baggage handling', 'satisfaction', 'Baggage
        ⇔handling', 'Satisfaction', 'Baggage handling Distribution')
[210]: Bar_2hue('Baggage handling','Gender','Baggage handling','Gender',title='Baggage_
        →handling Distribution',hue2='Customer Type',title_h2='Customer')
[211]: Bar_2hue('Baggage handling','Type of Travel','Baggage handling','Type of
        Garage Travel', title='Baggage handling Distribution', hue2='Class', title_h2='Class')
[212]: Heatmap(cross, 'Baggage handling Distribution', 'Baggage
        →handling','Satisfaction',make_subplot=True,feature_h2='Gender',pivot2=cross1)
[213]: | Heatmap(cross2, 'Baggage handling Distribution', 'Baggage handling', 'Customeru
        ¬Type',make_subplot=True,feature_h2='Type of Travel',pivot2=cross3)
[214]: | Heatmap(cross4, 'Baggage handling Vs Class Categories', 'Baggage
        →handling','Class',make_subplot=False)
           What is Type of Checkin service distribution?
      calculate the value counts for the Checkin service column
[215]: data['Checkin service'].value counts().to frame()
[215]:
                         count
       Checkin service
                         28975
       4
       3
                         28356
       5
                         20556
       2
                         12854
                         12852
       1
       0
                             1
```

count the occurrences of each combination of Checkin service and satisfaction

```
[216]: cross = cross_t('Checkin service', 'satisfaction')
       cross
[216]: satisfaction
                        neutral or dissatisfied satisfied
       Checkin service
                                               1
                                                           0
       1
                                            9776
                                                        3076
       2
                                                        3248
                                            9606
       3
                                           15639
                                                      12717
       4
                                           15651
                                                      13324
       5
                                                      12532
                                            8024
      count the occurrences of each combination of Checkin service and Gender
[217]: cross1 = cross_t('Checkin service', 'Gender')
       cross1
[217]: Gender
                        Female
                                  Male
       Checkin service
                             1
       1
                          6580
                                  6272
       2
                          6670
                                 6184
       3
                         14389 13967
       4
                         14723 14252
       5
                         10213 10343
      count the occurrences of each combination of Checkin service and Customer Type
[218]: cross2 = cross_t('Checkin service', 'Customer Type')
       cross2
[218]: Customer Type
                        Loyal Customer disloyal Customer
       Checkin service
                                      1
                                                         0
       1
                                  10205
                                                      2647
       2
                                  10243
                                                      2611
       3
                                  23238
                                                      5118
       4
                                  23905
                                                      5070
       5
                                                      3486
                                  17070
      count the occurrences of each combination of Checkin service and Type of Travel
[219]: cross3 = cross_t('Checkin service', 'Type of Travel')
       cross3
                        Business travel Personal Travel
[219]: Type of Travel
       Checkin service
       0
                                                        0
                                       1
       1
                                    9050
                                                     3802
```

```
2
                                    9104
                                                      3750
       3
                                                      8938
                                   19418
       4
                                   19862
                                                      9113
       5
                                   14030
                                                      6526
      count the occurrences of each combination of Checkin service and Class
[220]: cross4 = cross_t('Checkin service','Class')
       cross4
[220]: Class
                         Business
                                     Eco Eco Plus
       Checkin service
                                       0
                                1
                                                  0
       1
                             4174
                                    7356
                                               1322
       2
                             4297
                                    7215
                                               1342
       3
                            14458 12062
                                               1836
       4
                            14851
                                   12297
                                               1827
       5
                                    7663
                            11752
                                               1141
      Visualization
[221]: Pie('Checkin service', 'Checkin service', 'Checkin service Distribution')
[222]: Bar_hue('Checkin service', 'satisfaction', 'Checkin_
        service','Satisfaction','Checkin service Distribution')
[223]: Bar_2hue('Checkin service','Gender','Checkin service','Gender',title='Checkin
        ⇒service Distribution', hue2='Customer Type', title_h2='Customer')
[224]: Bar_2hue('Checkin service','Type of Travel','Checkin service','Type of
        Garage of Travel', title='Checkin service Distribution', hue2='Class', title_h2='Class')
[225]: Heatmap(cross, 'Checkin service Distribution', 'Checkin
        service', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[226]: | Heatmap(cross2, 'Checkin service Distribution', 'Checkin service', 'Customer_
        ¬Type', make_subplot=True, feature_h2='Type of Travel', pivot2=cross3)
[227]: | Heatmap(cross4, 'Checkin service VS Class Categories', 'Checkin

¬service','Class',make_subplot=False)
           What is Type of Inflight service distribution?
      calculate the value counts for the Inflight service column
[228]: data['Inflight service'].value_counts().to_frame()
[228]:
                          count
       Inflight service
```

```
5 27041
3 20227
2 11414
1 7063
0 3
```

count the occurrences of each combination of Inflight service and satisfaction

```
[229]: cross = cross_t('Inflight service', 'satisfaction')
cross
```

```
[229]: satisfaction
                         neutral or dissatisfied satisfied
       Inflight service
       1
                                             5017
                                                         2046
       2
                                             7975
                                                         3439
       3
                                            15394
                                                         4833
       4
                                            19764
                                                        18082
                                            10544
                                                        16497
```

count the occurrences of each combination of Inflight service and Gender

[230]:	Gender	Female	Male
	Inflight service		
	0	2	1
	1	3976	3087
	2	6270	5144
	3	10254	9973
	4	18602	19244
	5	13472	13569

count the occurrences of each combination of Inflight service and Customer Type

[231]:	Customer	Туре	Loyal	Customer	disloyal	${\tt Customer}$
	Inflight	service				
	0			3		0
	1			6005		1058
	2			9835		1579
	3			16090		4137
	4			30441		7405
	5			22288		4753

count the occurrences of each combination of Inflight service and Type of Travel

```
[232]: cross3 = cross_t('Inflight service','Type of Travel')
       cross3
[232]: Type of Travel
                          Business travel Personal Travel
       Inflight service
                                        3
       1
                                     4394
                                                       2669
       2
                                     7877
                                                       3537
       3
                                    14045
                                                       6182
       4
                                    26559
                                                      11287
       5
                                                       8454
                                    18587
      count the occurrences of each combination of Inflight service and Class
[233]: | class4 = cross_t('Inflight service','Class')
       class4
[233]: Class
                          Business
                                      Eco Eco Plus
       Inflight service
                                 3
                                        0
                                                   0
       1
                              2399
                                     3976
                                                 688
       2
                              4608
                                     5856
                                                 950
       3
                              7173 11091
                                                1963
       4
                             19457 15876
                                                2513
       5
                             15893
                                     9794
                                                1354
      Visualization
[234]: Pie('Inflight service', 'Inflight service', 'Inflight service Distribution')
[235]: Bar_hue('Inflight service', 'satisfaction', 'Inflight
        ⇔service', 'Satisfaction', 'Inflight service Distribution')
[236]: Bar_2hue('Inflight service', 'Gender', 'Inflight
        ⇔service', 'Gender', title='Inflight service Distribution', hue2='Customer_
        ⇔Type',title h2='Customer')
[237]: Bar_2hue('Inflight service', 'Type of Travel', 'Inflight service', 'Type of
        Garage of Travel', title='Inflight service Distribution', hue2='Class', title h2='Class')
[238]: Heatmap(cross, 'Inflight service Distribution', 'Inflight
        service', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cross1)
[239]: | Heatmap(cross2, 'Inflight service Distribution', 'Inflight service', 'Customeru
        →Type', make_subplot=True, feature_h2='Type of Travel', pivot2=cross3)
[240]: | Heatmap(cross4, 'Inflight service VS Class Categories', 'Inflight
        ⇔service','Class',make subplot=False)
```

## What is Type of Cleanliness distribution?

calculate the value counts for the Cleanliness column

```
[241]: data['Cleanliness'].value_counts().to_frame()
[241]:
                    count
       Cleanliness
                    27100
       3
                    24506
       5
                    22619
       2
                    16081
       1
                    13276
                        12
      count the occurrences of each combination of Cleanliness and satisfaction
[242]: cross = cross_t('Cleanliness', 'satisfaction')
       cross
[242]: satisfaction neutral or dissatisfied satisfied
       Cleanliness
       0
                                            12
                                                        0
       1
                                         10669
                                                     2607
       2
                                         12653
                                                     3428
       3
                                         13925
                                                    10581
       4
                                         12587
                                                    14513
       5
                                         8851
                                                    13768
      count the occurrences of each combination of Cleanliness and Gender
[243]: cross1 = cross_t('Cleanliness', 'Gender')
       cross1
[243]: Gender
                    Female
                              Male
       Cleanliness
                                 6
                          6
                      6836
                              6440
       1
       2
                      7959
                              8122
       3
                      12731
                             11775
       4
                      13819
                             13281
                      11225
                             11394
      count the occurrences of each combination of Cleanliness and Customer Type
[244]: cross2 = cross_t('Cleanliness', 'Customer Type')
       cross2
```

[244]: Customer Type Loyal Customer disloyal Customer

Cleanliness

```
0
                              12
                                                     0
                            9922
1
                                                  3354
2
                           12210
                                                  3871
3
                           20584
                                                  3922
4
                           23131
                                                  3969
5
                           18803
                                                  3816
```

count the occurrences of each combination of Cleanliness and Type of Travel

```
[245]: cross3 = cross_t('Cleanliness','Type of Travel')
cross3
```

```
[245]: Type of Travel Business travel Personal Travel
       Cleanliness
       0
                                      12
                                                         0
       1
                                   8178
                                                      5098
       2
                                   10133
                                                      5948
       3
                                   17262
                                                      7244
       4
                                                      7285
                                   19815
       5
                                   16065
                                                      6554
```

count the occurrences of each combination of Cleanliness and Class

[246]:	Class	Business	Eco	Eco Plus
	Cleanliness			
	0	4	3	5
	1	4720	7423	1133
	2	5544	9107	1430
	3	12653	10172	1681
	4	14579	10769	1752
	5	12033	9119	1467

Visualization

```
[247]: Pie('Cleanliness','Cleanliness','Cleanliness Distribution')
```

```
[248]: Bar_hue('Cleanliness','satisfaction','Cleanliness','Satisfaction','Cleanliness⊔

⇔Distribution')
```

```
[249]: Bar_2hue('Cleanliness','Gender','Cleanliness','Gender',title='Cleanliness_

Distribution',hue2='Customer Type',title_h2='Customer')
```

```
[250]: Bar_2hue('Cleanliness','Type of Travel','Cleanliness','Type of 

→Travel',title='Cleanliness Distribution',hue2='Class',title_h2='Class')
```

```
[251]: Heatmap(cross, 'Cleanliness_
        Distribution', 'Cleanliness', 'Satisfaction', make_subplot=True, feature_h2='Gender', pivot2=cro
[252]: Heatmap(cross2, 'Cleanliness Distribution', 'Cleanliness', 'Customeru
        ¬Type', make subplot=True, feature h2='Type of Travel', pivot2=cross3)
[253]: Heatmap(cross4, 'Cleanliness VS Class_
        →Categories', 'Cleanliness', 'Class', make_subplot=False)
           What is Type of Departure Delay in Minutes distribution?
      Find the minimum Departure Delay in Minutes
[254]: data['Departure Delay in Minutes'].min()
[254]: 0
      Find the maximum Departure Delay in Minutes
[255]: data['Departure Delay in Minutes'].max()
[255]: 1592
      average the occurrences of each combination of Departure Delay in Minutes and Type of Travel
[256]: pivot_table = pivot('Departure Delay in Minutes', 'Type of Travel')
       pivot_table
[256]:
                        Departure Delay in Minutes
       Type of Travel
       Business travel
                                          14.902470
       Personal Travel
                                          14.404214
      average the occurrences of each combination of Departure Delay in Minutes and Class
[257]: pivot_table1 = pivot('Departure Delay in Minutes', 'Class')
       pivot_table1
[257]:
                 Departure Delay in Minutes
       Class
       Business
                                   14.335554
       Eco
                                   15.093147
       Eco Plus
                                   15.329405
      Visualization
[258]: Boxplot_outlier('Departure Delay in Minutes', 'Departure Delay Distribution')
[259]: mean(pivot_table,pivot_table1,'Departure Delay in Minutes','Type of_

¬Travel', 'Class', 'Average Departure Delay', title_f='Departure Delay')
```

What is Arrival Delay in Minutes distribution?

Find the minimum Arrival Delay in Minutes [260]: data['Arrival Delay in Minutes'].min() [260]: 0.0 Find the maximum Arrival Delay in Minutes [261]: data['Arrival Delay in Minutes'].max() [261]: 1584.0 average the occurrences of each combination of Arrival Delay in Minutes and Type of Travel [262]: pivot\_table = pivot('Arrival Delay in Minutes','Type of Travel') pivot table [262]: Arrival Delay in Minutes Type of Travel Business travel 15.326146 Personal Travel 14.850665 average the occurrences of each combination of Arrival Delay in Minutes and Class [263]: |pivot\_table1 = pivot('Arrival Delay in Minutes','Class') pivot\_table1 [263]: Arrival Delay in Minutes Class Business 14.577272 Eco 15.672183 Eco Plus 16.088645 Visualization [264]: Boxplot\_outlier('Arrival Delay in Minutes', 'Arrival Delay Distribution') [265]: mean(pivot\_table, pivot\_table1, 'Arrival Delay in Minutes', 'Type of\_ →Travel', 'Class', 'Average Arrival Delay', title\_f='Arrival Delay') What is satisfaction distribution? calculate the value counts for the satisfaction column

```
[266]: data['satisfaction'].value_counts().to_frame().head()
```

[266]: count satisfaction neutral or dissatisfied 58697 satisfied 44897

Visualization

```
[267]: Pie('satisfaction', 'Traget', 'Traget Distribution')
      Remove Outliers
[268]: cols = ['Flight Distance', 'Departure Delay in Minutes', 'Arrival Delay in_
       fig = make subplots(rows=2, cols=2, subplot titles=cols)
       for i, col in enumerate(cols, start=1):
           q1 = data[col].quantile(0.25)
           q3 = data[col].quantile(0.75)
           iqr = q3 - q1
           upper = q3 + (1.5 * iqr)
           lower = q1 - (1.5 * iqr)
           data[col][data[col]>upper] = upper
           data[col][data[col]<lower] = lower</pre>
           trace = go.Box(y=data[col], name=col)
           fig.add_trace(trace, row=(i - 1) // 2 + 1, col=(i - 1) % 2 + 1)
       fig.update_layout(title_text='Box Plot of Columns without Outliers', title_x=0.
        \hookrightarrow5, title_y=0.95,
                          height=800, width=1000, template='plotly_dark')
       fig.show()
      Observation based on figure the dataset is almost banlanced
      ** #
      PreProcessing
      Tabel of Contents
           Transform Object Columns
[269]: data2=data.iloc[:,1:].copy()
       object=data2.select_dtypes(include='object').columns
       label=LabelEncoder()
       for col in object:
           data2[col] = label.fit_transform(data2[col])
       data2.head()
[269]:
                                  Age Type of Travel Class Flight Distance \
          Gender
                  Customer Type
                                   13
                                                                          460.0
       1
               1
                               1
                                   25
                                                     0
                                                                          235.0
       2
               0
                                                                         1142.0
                               0
                                   26
                                                     0
                                                            0
       3
               0
                               0
                                   25
                                                     0
                                                            0
                                                                          562.0
               1
                               0
                                   61
                                                     0
                                                            0
                                                                          214.0
          Inflight wifi service Departure/Arrival time convenient \
       0
                               3
                                                                   2
       1
                               3
       2
                               2
                                                                    2
```

```
Ease of Online booking
                                    Gate location
                                                      Inflight entertainment
                                                   •••
       0
                                 3
                                                                              1
       1
                                                 3
       2
                                 2
                                                 2
                                                                              5
                                 5
                                                                              2
       3
                                                 5
                                                                              3
       4
                                 3
                                                 3
          On-board service Leg room service
                                                Baggage handling Checkin service
       0
                                              3
                                              5
       1
                          1
                                                                 3
                                                                                   1
                          4
       2
                                              3
                                                                 4
                                                                                   4
       3
                          2
                                              5
                                                                 3
                                                                                   1
       4
                          3
                                              4
                                                                                   3
                                                                 4
          Inflight service
                             {\tt Cleanliness}
                                           Departure Delay in Minutes
       0
                          5
                                        5
                          4
       1
                                        1
                                                                      1
       2
                          4
                                        5
                                                                      0
                                        2
       3
                          4
                                                                     11
       4
                          3
                                        3
                                                                      0
          Arrival Delay in Minutes
                                      satisfaction
       0
                                18.0
                                                  0
                                 6.0
       1
                                                  0
       2
                                 0.0
                                                  1
       3
                                 9.0
                                                  0
                                 0.0
                                                  1
       [5 rows x 23 columns]
           Show Correlation
[270]:
      data2.corr()
[270]:
                                               Gender
                                                       Customer Type
                                                                             Age \
       Gender
                                            1.000000
                                                            -0.031558 0.008921
                                           -0.031558
       Customer Type
                                                             1.000000 -0.281821
                                            0.008921
                                                           -0.281821 1.000000
       Age
       Type of Travel
                                            0.006808
                                                           -0.308268 -0.048593
       Class
                                           -0.012840
                                                             0.042589 -0.117423
       Flight Distance
                                            0.006185
                                                            -0.226003 0.099990
       Inflight wifi service
                                            0.008964
                                                           -0.007706 0.017470
       Departure/Arrival time convenient 0.008846
                                                            -0.207007 0.038038
       Ease of Online booking
                                            0.007166
                                                           -0.019627 0.024461
       Gate location
                                            0.000213
                                                             0.006294 -0.001558
```

3

3

4

2

```
Food and drink
                                   0.005707
                                                 -0.059554 0.022920
                                                 -0.189477 0.208681
Online boarding
                                  -0.042151
Seat comfort
                                  -0.026643
                                                 -0.159722 0.160302
                                                 -0.110106 0.076380
Inflight entertainment
                                   0.006071
On-board service
                                   0.008019
                                                 -0.056374 0.057123
Leg room service
                                   0.031842
                                                 -0.047809 0.040498
                                                  0.024890 -0.047619
Baggage handling
                                   0.037333
Checkin service
                                   0.010438
                                                 -0.032065 0.035003
Inflight service
                                                  0.023055 -0.049899
                                   0.038936
Cleanliness
                                                 -0.083757 0.053493
                                   0.006439
Departure Delay in Minutes
                                   0.001561
                                                  0.004311 -0.008581
Arrival Delay in Minutes
                                   0.000190
                                                  0.005811 -0.011870
satisfaction
                                   0.012356
                                                 -0.187558 0.137040
                                   Type of Travel
                                                      Class Flight Distance \
Gender
                                         0.006808 -0.012840
                                                                     0.006185
Customer Type
                                        -0.308268 0.042589
                                                                    -0.226003
                                        -0.048593 -0.117423
Age
                                                                     0.099990
Type of Travel
                                         1.000000 0.487001
                                                                    -0.268305
Class
                                         0.487001 1.000000
                                                                    -0.428742
Flight Distance
                                        -0.268305 -0.428742
                                                                     1.000000
Inflight wifi service
                                        -0.104879 -0.023046
                                                                     0.007106
Departure/Arrival time convenient
                                         0.259829 0.089793
                                                                    -0.019844
Ease of Online booking
                                        -0.133399 -0.094323
                                                                     0.065992
Gate location
                                        -0.030802 -0.004532
                                                                     0.004647
Food and drink
                                        -0.063124 -0.076834
                                                                     0.057217
                                        -0.224620 -0.296949
Online boarding
                                                                     0.215819
Seat comfort
                                        -0.123994 -0.209955
                                                                     0.158055
Inflight entertainment
                                        -0.147978 -0.178928
                                                                     0.128960
                                        -0.056468 -0.207922
On-board service
                                                                     0.109964
Leg room service
                                        -0.138680 -0.197331
                                                                     0.134063
Baggage handling
                                        -0.031355 -0.164016
                                                                     0.063324
Checkin service
                                         0.017043 -0.157084
                                                                     0.073548
Inflight service
                                        -0.022492 -0.158457
                                                                     0.057738
                                        -0.078767 -0.125933
                                                                     0.093425
Cleanliness
Departure Delay in Minutes
                                        -0.003935 0.010379
                                                                     0.001499
Arrival Delay in Minutes
                                        -0.005489 0.021780
                                                                    -0.006758
satisfaction
                                        -0.448995 -0.449466
                                                                     0.299538
                                   Inflight wifi service \
Gender
                                                0.008964
Customer Type
                                               -0.007706
Age
                                                0.017470
Type of Travel
                                               -0.104879
Class
                                               -0.023046
Flight Distance
                                                0.007106
```

1.000000

Inflight wifi service

Departure/Arrival time convenient	0.343758			
Ease of Online booking	0.715848			
Gate location	0.336127			
Food and drink	0.134603			
Online boarding	0.457002			
Seat comfort	0.122617			
Inflight entertainment	0.209513			
On-board service	0.121484			
Leg room service	0.160485			
Baggage handling	0.121060			
Checkin service	0.043178			
Inflight service	0.110626			
Cleanliness				
	0.132652			
Departure Delay in Minutes	-0.027663			
Arrival Delay in Minutes	-0.032194			
satisfaction	0.284163			
	D			
	Departure/Arrival time			
Gender		0.008846		
Customer Type		-0.207007		
Age		0.038038		
Type of Travel		0.259829		
Class		0.089793		
Flight Distance		-0.019844		
Inflight wifi service		0.343758		
Departure/Arrival time convenient		1.000000		
Ease of Online booking		0.437021		
Gate location		0.444601		
Food and drink		0.005189		
Online boarding		0.069990		
Seat comfort		0.011416		
Inflight entertainment		-0.004683		
On-board service		0.068604		
Leg room service		0.012461		
Baggage handling		0.071901		
Checkin service		0.093329		
Inflight service		0.073227		
_				
Cleanliness		0.014337		
Departure Delay in Minutes		-0.001442		
Arrival Delay in Minutes		-0.003062		
satisfaction		-0.051718		
	E of O-14 1 11	Cata 3 ! !		`
a 1	Ease of Online booking	Gate location	•••	\
Gender	0.007166	0.000213	•••	
Customer Type	-0.019627		•••	
Age	0.024461		•••	
Type of Travel	-0.133399	-0.030802	•••	

Class	-0.094323	-0.004532	
Flight Distance	0.065992	0.004647	
Inflight wifi service	0.715848	0.336127	
Departure/Arrival time convenient	0.437021	0.444601	
Ease of Online booking	1.000000	0.458746	
Gate location	0.458746	1.000000	
Food and drink	0.031940	-0.001170	
Online boarding	0.404093	0.001451	
Seat comfort	0.030021	0.003383	
Inflight entertainment	0.047185	0.003564	
On-board service	0.038759	-0.028532	
Leg room service	0.107431	-0.005868	
Baggage handling	0.038851	0.002421	
Checkin service	0.010957	-0.035451	
Inflight service	0.035330	0.001742	
Cleanliness	0.016192	-0.004015	
Departure Delay in Minutes	-0.008119	0.003713	
Arrival Delay in Minutes	-0.010832	0.004882	
satisfaction	0.171507	0.000449	
	37272337		
	Inflight entertainment	On-board service	\
Gender	0.006071	0.008019	
Customer Type	-0.110106	-0.056374	
Age	0.076380	0.057123	
Type of Travel	-0.147978	-0.056468	
Class	-0.178928	-0.207922	
Flight Distance	0.128960	0.109964	
Inflight wifi service	0.209513	0.121484	
Departure/Arrival time convenient	-0.004683	0.068604	
Ease of Online booking	0.047185	0.038759	
Gate location	0.003564	-0.028532	
Food and drink	0.622374	0.058999	
Online boarding	0.285194	0.155345	
Seat comfort	0.610614	0.132030	
Inflight entertainment	1.000000	0.420352	
On-board service	0.420352	1.000000	
Leg room service	0.299850	0.355657	
Baggage handling	0.378361	0.519252	
Checkin service	0.120812	0.243852	
Inflight service	0.405247	0.550725	
Cleanliness	0.691735		
	-0.031218	0.123236	
Departure Delay in Minutes		-0.034174	
Arrival Delay in Minutes	-0.042152		
satisfaction	0.398203	0.322450	
	Ing room garvisa Dames	ao handlina \	
Gender	Leg room service Bagga 0.031842	ge handling \ 0.037333	
GEHIGET	0.031042	0.001000	

-0.047809	0.024890	
0.040498	-0.047619	
-0.138680	-0.031355	
-0.197331	-0.164016	
0.134063	0.063324	
0.160485	0.121060	
0.012461	0.071901	
0.107431	0.038851	
-0.005868	0.002421	
0.032415	0.034811	
0.123780	0.083299	
0.105447	0.074553	
0.299850	0.378361	
0.355657	0.519252	
1.000000	0.369674	
0.369674	1.000000	
0.153079	0.233326	
0.368925	0.628944	
0.096401	0.095783	
-0.007546	-0.016931	
-0.015937	-0.028522	
0.313182	0.247819	
Checkin service	Inflight service	\
Checkin service 0.010438	Inflight service 0.038936	\
	-	\
0.010438	0.038936	\
0.010438 -0.032065	0.038936 0.023055	\
0.010438 -0.032065 0.035003	0.038936 0.023055 -0.049899	\
0.010438 -0.032065 0.035003 0.017043	0.038936 0.023055 -0.049899 -0.022492	\
0.010438 -0.032065 0.035003 0.017043 -0.157084	0.038936 0.023055 -0.049899 -0.022492 -0.158457	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742	`
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077	`
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390	`
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725	`
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852 0.153079	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725 0.368925	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852 0.153079 0.233326	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725 0.368925 0.628944	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852 0.153079 0.233326 1.000000	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725 0.368925 0.628944 0.237256 1.000000 0.088891	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852 0.153079 0.233326 1.000000 0.237256 0.179431 -0.025473	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725 0.368925 0.628944 0.237256 1.0000000	\
0.010438 -0.032065 0.035003 0.017043 -0.157084 0.073548 0.043178 0.093329 0.010957 -0.035451 0.087055 0.204208 0.191545 0.120812 0.243852 0.153079 0.233326 1.000000 0.237256 0.179431	0.038936 0.023055 -0.049899 -0.022492 -0.158457 0.057738 0.110626 0.073227 0.035330 0.001742 0.034077 0.074390 0.069193 0.405247 0.550725 0.368925 0.628944 0.237256 1.000000 0.088891	\
	0.040498 -0.138680 -0.197331 0.134063 0.160485 0.012461 0.107431 -0.005868 0.032415 0.123780 0.105447 0.299850 0.355657 1.000000 0.369674 0.153079 0.368925 0.096401 -0.007546 -0.015937	0.040498       -0.047619         -0.138680       -0.031355         -0.197331       -0.164016         0.134063       0.063324         0.160485       0.121060         0.012461       0.071901         0.107431       0.038851         -0.005868       0.002421         0.032415       0.034811         0.123780       0.083299         0.105447       0.074553         0.299850       0.378361         0.355657       0.519252         1.000000       0.369674         0.369674       1.000000         0.153079       0.233326         0.368925       0.628944         0.096401       0.095783         -0.007546       -0.016931         -0.015937       -0.028522

	Cleanliness	Departure D	elay in Minutes	١
Gender	0.006439	_	0.001561	
Customer Type	-0.083757		0.004311	
Age	0.053493		-0.008581	
Type of Travel	-0.078767		-0.003935	
Class	-0.125933		0.010379	
Flight Distance	0.093425		0.001499	
Inflight wifi service	0.132652		-0.027663	
Departure/Arrival time convenient	0.014337		-0.001442	
Ease of Online booking	0.016192		-0.008119	
Gate location	-0.004015		0.003713	
Food and drink	0.657648		-0.025419	
Online boarding	0.331498		-0.031357	
Seat comfort	0.678478		-0.026276	
Inflight entertainment	0.691735		-0.031218	
On-board service	0.123236		-0.034174	
Leg room service	0.096401		-0.007546	
Baggage handling	0.095783		-0.016931	
Checkin service	0.179431		-0.025473	
Inflight service	0.088891		-0.037469	
Cleanliness	1.000000		-0.021401	
Departure Delay in Minutes	-0.021401		1.000000	
Arrival Delay in Minutes	-0.031961		0.842063	
satisfaction	0.305050		-0.074516	
	Arrival Dela	•		
Gender		0.000190		
Customer Type		0.005811	-0.187558	
Age				
_		-0.011870		
Type of Travel		-0.011870 -0.005489	-0.448995	
Type of Travel Class		-0.011870 -0.005489 0.021780	-0.448995 -0.449466	
Type of Travel Class Flight Distance		-0.011870 -0.005489 0.021780 -0.006758	-0.448995 -0.449466 0.299538	
Type of Travel Class Flight Distance Inflight wifi service		-0.011870 -0.005489 0.021780 -0.006758 -0.032194	-0.448995 -0.449466 0.299538 0.284163	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062	-0.448995 -0.449466 0.299538 0.284163 -0.051718	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661 -0.043459 -0.036607	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112 0.398203	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661 -0.043459 -0.036607	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112 0.398203 0.322450	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment On-board service		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661 -0.043459 -0.036607 -0.042152 -0.046057	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112 0.398203 0.322450 0.313182	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment On-board service Leg room service		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661 -0.043459 -0.036607 -0.042152 -0.046057	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112 0.398203 0.322450 0.313182 0.247819	
Type of Travel Class Flight Distance Inflight wifi service Departure/Arrival time convenient Ease of Online booking Gate location Food and drink Online boarding Seat comfort Inflight entertainment On-board service Leg room service Baggage handling		-0.011870 -0.005489 0.021780 -0.006758 -0.032194 -0.003062 -0.010832 0.004882 -0.034661 -0.043459 -0.036607 -0.042152 -0.046057 -0.015937	-0.448995 -0.449466 0.299538 0.284163 -0.051718 0.171507 0.000449 0.209659 0.503447 0.349112 0.398203 0.322450 0.313182 0.247819 0.235914	

```
      Departure Delay in Minutes
      0.842063
      -0.074516

      Arrival Delay in Minutes
      1.000000
      -0.097349

      satisfaction
      -0.097349
      1.000000
```

[23 rows x 23 columns]

```
[271]: corr = data2.corr()
       corr=corr.round(2)
       fig = ff.create_annotated_heatmap(z=corr.values,
                                          x=corr.columns.tolist(),
                                          y=corr.columns.tolist(),
                                          colorscale='RdBu',
                                          hoverinfo='none',
                                          showscale=True,
                                          ygap=1,
                                          xgap=1
       fig.update_xaxes(side='bottom')
       fig.update_layout(
           title_text='Heatmap',
           title_x=0.5,
           width=1100,
           height=1000,
           xaxis=dict(showgrid=True),
           yaxis=dict(showgrid=True, autorange='reversed'),
           template='plotly_dark'
       fig.show()
```

```
[272]: mask = np.triu(np.ones_like(corr, dtype=bool))
       df mask = corr.mask(mask)
       df_mask_rounded = df_mask.round(2)
       fig = ff.create_annotated_heatmap(z=df_mask_rounded.values,
                                          x=df_mask_rounded.columns.tolist(),
                                          y=df_mask_rounded.columns.tolist(),
                                          colorscale='RdBu',
                                         hoverinfo='none',
                                          showscale=True,
                                         ygap=1,
                                         xgap=1
       fig.update_xaxes(side='bottom')
       fig.update_layout(
           title_text='Heatmap',
           title_x=0.5,
           width=1100,
           height=1000,
```

```
yaxis=dict(showgrid=True, autorange='reversed'),
           template='plotly_dark'
       for annotation in fig.layout.annotations:
           if annotation.text == 'nan':
               annotation.text = ""
       fig.show()
      Classification
[273]: X_classification = data2.iloc[:,:-1]
       y_classification = data2.iloc[:,-1]
       key = X_classification.keys()
       X_classification.head()
[273]:
          Gender Customer Type Age Type of Travel Class Flight Distance \
               1
                                                                          460.0
       0
                                   13
                                                     1
                                                            2
                               0
                                                                          235.0
       1
               1
                               1
                                   25
                                                     0
                                                            0
       2
               0
                                   26
                                                     0
                               0
                                                            0
                                                                         1142.0
       3
               0
                               0
                                   25
                                                     0
                                                                         562.0
                                                            0
       4
               1
                                   61
                                                     0
                                                                         214.0
          Inflight wifi service Departure/Arrival time convenient \
       0
                               3
                               3
                                                                   2
       1
       2
                               2
                                                                   2
                               2
                                                                   5
       3
                                                                   3
       4
                               3
          Ease of Online booking Gate location ... Seat comfort \
       0
                                3
                                                1
                                3
       1
                                               3 ...
                                                                 1
                                2
       2
                                               2
                                                                 5
       3
                                5
                                               5
       4
                                3
                                                3
          Inflight entertainment On-board service Leg room service \
       0
                                5
                                                                     3
       1
                                1
                                                                     5
                                                   1
       2
                                5
                                                   4
                                                                     3
                                2
                                                   2
       3
                                                                     5
       4
                                3
                                                   3
                                                                     4
          Baggage handling Checkin service Inflight service Cleanliness \
       0
                                                              5
                                                                            5
       1
                         3
                                                              4
                                                                            1
                                           1
       2
                         4
                                           4
                                                              4
                                                                            5
```

xaxis=dict(showgrid=True),

```
4
                                           3
                                                                           3
          Departure Delay in Minutes Arrival Delay in Minutes
       0
                                                            6.0
       1
                                    1
       2
                                    0
                                                            0.0
       3
                                   11
                                                            9.0
       4
                                                            0.0
                                    0
       [5 rows x 22 columns]
[274]: y_classification.head()
[274]: 0
            0
       1
       2
            1
       3
            0
       4
            1
      Name: satisfaction, dtype: int64
      ** #
      ML Models
      Tabel of Contents
           Classification Models
      RandomForestClassifier
[275]: def Split(X,y):
           X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.1,_
        →random_state=44, shuffle=True, stratify=y)
           print('X_train shape is ', X_train.shape)
           print('X_test shape is ', X_test.shape)
           print('y_train shape is ', y_train.shape)
           print('y_test shape is ', y_test.shape)
           return X_train, y_train, X_test, y_test
       def SelectFeature(model, X_train, y_train):
           FeatureSelection = SelectFromModel(estimator=model)
           FeatureSelection.fit(X_train, y_train)
           return X_train.iloc[:, FeatureSelection.get_support()].columns
       def Search(model, parameters, X_train, y_train):
           GridSearchModel = GridSearchCV(model, parameters, cv=5,_
        →return_train_score=True)
           GridSearchModel.fit(X_train, y_train)
           return GridSearchModel.best_estimator_
```

2

3

```
def cross_validation(model, X_train, y_train):
    CrossValidateValues1 = cross_validate(model, X_train, y_train, cv=5,_
 →return_train_score=True)
    print('Train Score Value : ', CrossValidateValues1['train_score'], "\tu
 →Mean", CrossValidateValues1['train score'] mean())
    print('Test Score Value : ', CrossValidateValues1['test_score'], "\t Mean", _

GrossValidateValues1['test_score'].mean())

def PipeLine(model, X_train, y_train, flage=0):
    if flage == 0:
        steps = [('model', model)]
    elif flage == 1:
        steps = [('scaling', MinMaxScaler()), ('model', model)]
    elif flage == 2:
        steps = [('scaling', Normalizer()), ('model', model)]
    elif flage == 3:
        steps = [('pca', PCA()), ('model', model)]
    elif flage == 4:
        steps = [('scaling', MinMaxScaler()), ('pca', PCA()), ('model', model)]
    elif flage==5:
        steps = [('scaling', Normalizer()), ('pca', PCA()), ('model', model)]
    else:
        steps = [('scaling', MinMaxScaler()), ('poly', __
 →PolynomialFeatures(degree=2)), ('model', model)]
    return Pipeline(steps).fit(X_train, y_train)
def Area(fprValue2, tprValue2, AUCValue):
    fig = go.Figure()
    fig.add_trace(go.Scatter(x=fprValue2, y=tprValue2,
                    mode='lines',
                    name='ROC curve (AUC = {:.2f})'.format(AUCValue),__
 ⇔line=dict(color='red')))
    fig.add_shape(type='line',
        x0=0, y0=0, x1=1, y1=1,
        line=dict(color='orange', width=2, dash='dash'),
        name='Random Guessing')
    fig.update_layout(
                      title='Receiver Operating Characteristic (ROC) Curve',
                      title_x=.5,
                      xaxis_title='False Positive Rate',
                      yaxis_title='True Positive Rate',
                      xaxis=dict(range=[0, 1], constrain='domain'),
                      yaxis=dict(range=[0, 1]),
                      legend=dict(x=0.01, y=0.99),
                      showlegend=True,
                      template='plotly_dark'
```

```
fig.update_annotations(font=dict(size=20))
   fig.show()
def Check(model, X_train, y_train, X_test, y_test):
   y_pred = model.predict(X_test)
   train = accuracy_score(y_train, model.predict(X_train))
   test = accuracy_score(y_test, y_pred)
   print('Model Train Score is : ', train)
   print('Model Test Score is : ', test)
   F1Score = f1_score(y_test, y_pred)
   print('F1 Score is : ', F1Score)
   RecallScore = recall_score(y_test, y_pred)
   print('Recall Score is : ', RecallScore)
   PrecisionScore = precision_score(y_test, y_pred)
   print('Precision Score is : ', PrecisionScore)
   fprValue2, tprValue2, thresholdsValue2 = roc_curve(y_test, y_pred)
   AUCValue = auc(fprValue2, tprValue2)
   print('AUC Value : ', AUCValue)
   Area(fprValue2, tprValue2, AUCValue)
   ClassificationReport = classification_report(y_test, y_pred)
   print('\nClassification Report is : ', ClassificationReport)
   CM = confusion_matrix(y_test, y_pred)
   print('\nConfusion Matrix is : \n', CM)
   disp = ConfusionMatrixDisplay(confusion_matrix=CM, display_labels=[0, 1])
   disp.plot(cmap='Blues')
   values = [train, test, F1Score, RecallScore, PrecisionScore, AUCValue]
   return values
def Models(models, X_train, y_train, X_test, y_test):
   print('Apply Model With Normal Data : \n')
   model = PipeLine(models, X_train, y_train)
   value1 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Feature Selection :\n")
   try:
        feature = SelectFeature(model, X_train, y_train)
   except:
        feature = SelectFeature(RandomForestClassifier(max_depth=20), X_train,_

y_train)

   X_train1 = X_train.loc[:, feature]
   X_test1 = X_test.loc[:, feature]
   model = PipeLine(models, X_train1, y_train, flage=1)
   value2 = Check(model, X_train1, y_train, X_test1, y_test)
   print("\n\n Apply Model With Normal Data With Scaling :\n")
   model = PipeLine(models, X_train, y_train, flage=1)
   value3 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Normal Data With Normalize :\n")
```

```
model = PipeLine(models, X_train, y_train, flage=2)
   value4 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Normal Data With PCA :\n")
   model = PipeLine(models, X_train, y_train, flage=3)
   value5 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Normal Data With PCA and Scaling :\n")
   model = PipeLine(models, X_train, y_train, flage=4)
   value6 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Normal Data With PCA and Normalize :\n")
   model = PipeLine(models, X_train, y_train, flage=5)
   value7 = Check(model, X_train, y_train, X_test, y_test)
   print("\n\n Apply Model With Normal Data With Feature Selection and Poly⊔
 ⇔and Scaling :\n")
   model = PipeLine(models, X_train1, y_train, flage=6)
   value8 = Check(model, X_train1, y_train, X_test1, y_test)
   return [value1, value2, value3, value4, value5, value6, value7, value8]
def models draw(df):
   figure = go.Figure()
   for column in df.columns:
       trace = go.Bar(
            x=df.index,
            y=df[column],
            name=column,
            text=df[column].values.round(2),
            textposition='inside'
        figure.add_trace(trace)
   figure.update_layout(
       barmode='group',
        title='Performance Metrics Comparison',
       title_x=.5,
       xaxis=dict(title='Models'),
        yaxis=dict(title='Score'),
        template='plotly_dark',
       width=1100,
       height=700
   figure.show()
```

```
[276]: X_train,y_train,X_test,y_test=Split(X_classification,y_classification)
```

```
X_train shape is (93234, 22)
X_test shape is (10360, 22)
y_train shape is (93234,)
y_test shape is (10360,)
```

[277]: Search(RandomForestClassifier(max\_depth=20),{'max\_depth':

[5,10,15,20,25,30,35,40]},X\_train,y\_train)

[277]: RandomForestClassifier(max\_depth=35)

[278]: cross\_validation(RandomForestClassifier(max\_depth=40),X\_train,y\_train)

Train Score Value: [0.99998659 0.99998659 0.99998659 1. 1. ]

Mean 0.9999919557027365

Test Score Value: [0.9610125 0.96106612 0.96229957 0.96122701 0.96176124]

Mean 0.9614732853674657

[279]: Values =

Models(RandomForestClassifier(max\_depth=40), X\_train, y\_train, X\_test, y\_test)

Apply Model With Normal Data:

Model Train Score is: 1.0

Model Test Score is: 0.9633204633204633

F1 Score is: 0.956896551724138

Recall Score is: 0.9394209354120268

Precision Score is: 0.9750346740638003

AUC Value : 0.9605111491370185

Classification Report is : precision recall f1-score

support

0 0.95 0.98 0.97 5870 1 0.98 0.94 0.96 4490 10360 0.96 accuracy 0.96 0.96 0.96 10360 macro avg 0.96 0.96 10360 weighted avg 0.96

Confusion Matrix is :

[[5762 108]

[ 272 4218]]

Apply Model With Feature Selection :

Model Train Score is: 0.9348199154814767 Model Test Score is: 0.9355212355212356

F1 Score is: 0.924994385807321

Recall Score is : 0.9173719376391982 Precision Score is : 0.9327445652173914

AUC Value : 0.9333878427548631

Classification Report is : precision recall f1-score

support

0 0.94 0.95 0.94 5870 1 0.93 0.92 0.92 4490 0.94 10360 accuracy macro avg 0.94 0.93 0.93 10360 weighted avg 0.94 0.94 0.94 10360

Confusion Matrix is :

[[5573 297]

[ 371 4119]]

Apply Model With Normal Data With Scaling :

Model Train Score is : 1.0

Model Test Score is : 0.9632239382239383

F1 Score is : 0.9568369774555342 Recall Score is : 0.9405345211581292 Precision Score is : 0.9737145492275767

AUC Value : 0.9605568687562366

Classification Report is : precision recall f1-score

support

0 0.96 0.98 0.97 5870 1 0.97 0.94 0.96 4490 0.96 accuracy 10360 0.96 macro avg 0.96 0.96 10360 weighted avg 0.96 0.96 0.96 10360

Confusion Matrix is :

[[5756 114] [ 267 4223]]

Apply Model With Normal Data With Normalize :

Model Train Score is: 1.0

Model Test Score is : 0.9445945945945946

F1 Score is: 0.9350090579710144

Recall Score is : 0.9195991091314031 Precision Score is : 0.9509442653155228

AUC Value : 0.9416564540546283

Classification Report is : precision recall f1-score

support

0	0.94	0.96	0.95	5870
1	0.95	0.92	0.94	4490
accuracy			0.94	10360
macro avg	0.95	0.94	0.94	10360
weighted avg	0.94	0.94	0.94	10360

Confusion Matrix is :

[[5657 213] [ 361 4129]]

Apply Model With Normal Data With PCA:

Model Train Score is : 1.0

Model Test Score is : 0.9424710424710425

F1 Score is: 0.9315414656558695 Recall Score is: 0.9031180400890868 Precision Score is: 0.9618121442125237

AUC Value : 0.9378452210666899

Classification Report is : precision recall f1-score

support

0	0.93	0.97	0.95	5870
1	0.96	0.90	0.93	4490
accuracy			0.94	10360
macro avg	0.95	0.94	0.94	10360
weighted avg	0.94	0.94	0.94	10360

Confusion Matrix is :

[[5709 161]

[ 435 4055]]

Apply Model With Normal Data With PCA and Scaling :

Model Train Score is: 0.9999892742990755 Model Test Score is: 0.9379343629343629

F1 Score is: 0.9260664596987467
Recall Score is: 0.8968819599109131
Precision Score is: 0.9572141668647492

AUC Value : 0.933108782340465

Classification Report is : precision recall f1-score

support

0 1	0.92 0.96	0.97 0.90	0.95 0.93	5870 4490	
accuracy			0.94	10360	
macro avg	0.94	0.93	0.94	10360	
weighted avg	0.94	0.94	0.94	10360	

Confusion Matrix is :

[[5690 180] [ 463 4027]]

Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.9999892742990755 Model Test Score is: 0.9132239382239382

F1 Score is: 0.895233655751078

Recall Score is: 0.855456570155902

Precision Score is: 0.9388902468834026

AUC Value : 0.9064335661682407

Classification Report is : precision recall f1-score

support

0	0.90	0.96	0.93	5870
1	0.94	0.86	0.90	4490
accuracy			0.91	10360
macro avg	0.92	0.91	0.91	10360
weighted avg	0.91	0.91	0.91	10360

Confusion Matrix is :

[[5620 250]

[ 649 3841]]

## Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is: 0.9347984640796276 Model Test Score is: 0.9359073359073359

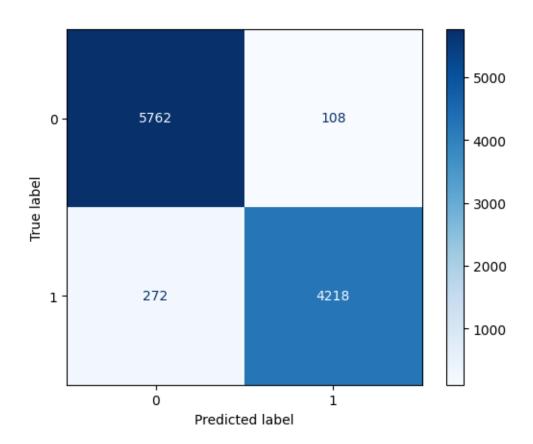
F1 Score is: 0.9253429278165056 Recall Score is: 0.9164810690423163 Precision Score is: 0.934377838328792

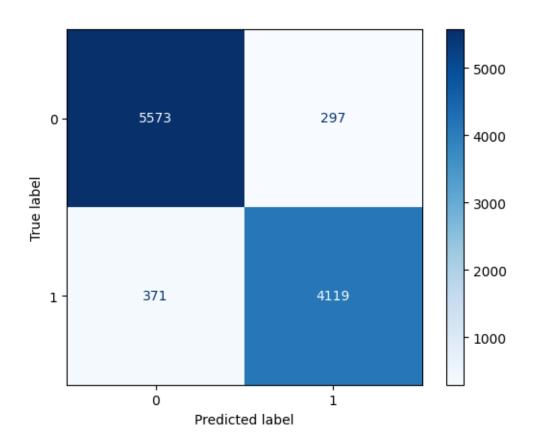
AUC Value : 0.933623839461533

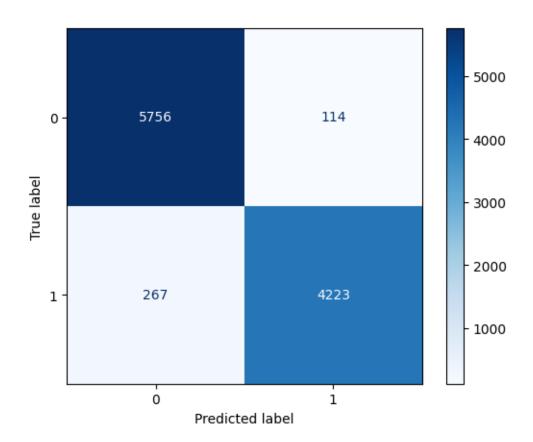
Classification Report is : support		prec	precision		f1-score	
0	0.94	0.95	0.94	5870		
1	0.93	0.92	0.93	4490		
accuracy			0.94	10360		
macro avg	0.94	0.93	0.93	10360		
weighted avg	0.94	0.94	0.94	10360		

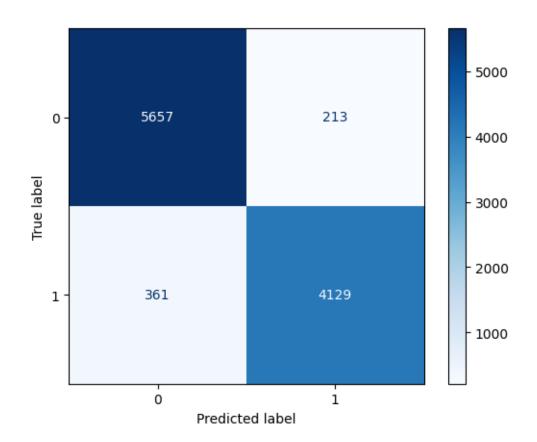
Confusion Matrix is :

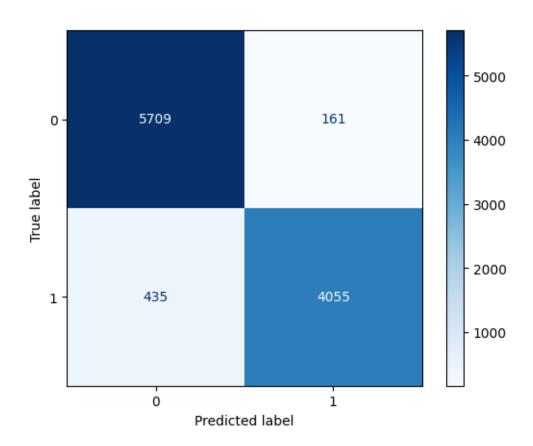
[[5581 289] [ 375 4115]]

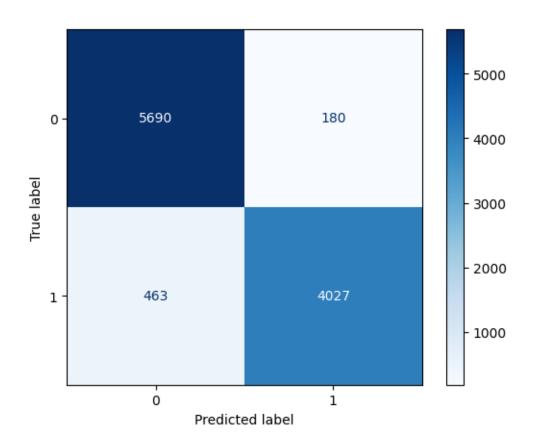


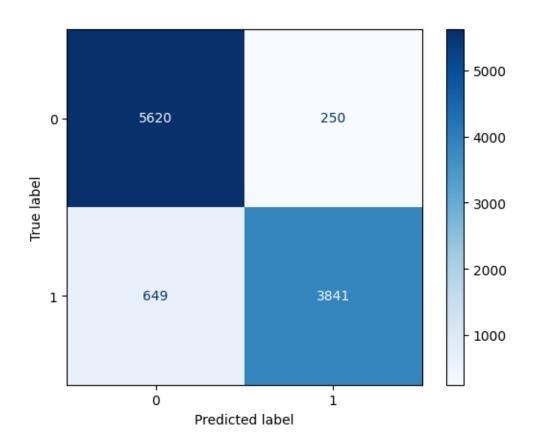


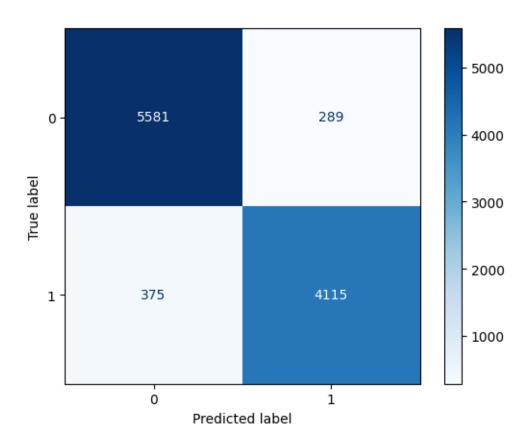












```
[280]: df = pd.DataFrame(Values,columns=['Train Accuracy','Test Accuracy','Test

→F1','Test Recall','Test Precision','AUC'])

df['Models'] = ['Forest','Forest With Feature','Forest Scaling','Forest With

→Normalize','Forest With PCA','Forest With PCA and Scaling',

'Forest With PCA and Normalize','Forest With Feature and Poly

→and Scaling']

df.set_index('Models', inplace=True)

df
```

[280]:	Train Accuracy	Test Accuracy	\
Models			
Forest	1.000000	0.963320	
Forest With Feature	0.934820	0.935521	
Forest Scaling	1.000000	0.963224	
Forest With Normalize	1.000000	0.944595	
Forest With PCA	1.000000	0.942471	
Forest With PCA and Scaling	0.999989	0.937934	
Forest With PCA and Normalize	0.999989	0.913224	
Forest With Feature and Poly and Scal	ling 0.934798	0.935907	

Test F1 Test Recall ∖

```
Forest
                                                 0.956897
                                                              0.939421
       Forest With Feature
                                                 0.924994
                                                              0.917372
       Forest Scaling
                                                 0.956837
                                                              0.940535
      Forest With Normalize
                                                 0.935009
                                                              0.919599
      Forest With PCA
                                                 0.931541
                                                              0.903118
      Forest With PCA and Scaling
                                                 0.926066
                                                              0.896882
      Forest With PCA and Normalize
                                                 0.895234
                                                              0.855457
      Forest With Feature and Poly and Scaling 0.925343
                                                              0.916481
                                                 Test Precision
                                                                      AUC
      Models
      Forest
                                                       0.975035 0.960511
      Forest With Feature
                                                       0.932745 0.933388
      Forest Scaling
                                                       0.973715 0.960557
      Forest With Normalize
                                                       0.950944 0.941656
      Forest With PCA
                                                       0.961812 0.937845
      Forest With PCA and Scaling
                                                       0.957214 0.933109
      Forest With PCA and Normalize
                                                       0.938890 0.906434
                                                       0.934378 0.933624
      Forest With Feature and Poly and Scaling
[281]: models draw(df)
      DecisionTreeClassifier
[282]: Search(DecisionTreeClassifier(max_depth=20), { 'max_depth':
        \leftarrow [5,10,15,20,25,30,35,40]},X_train,y_train)
[282]: DecisionTreeClassifier(max_depth=15)
[283]: cross_validation(DecisionTreeClassifier(max_depth=15),X_train,y_train)
      Train Score Value: [0.97531741 0.97616207 0.97567941 0.97608162 0.97533115]
      Mean 0.9757143327090446
      Test Score Value : [0.95291468 0.95087682 0.95076956 0.95119858 0.9512496 ]
      Mean 0.9514018474778545
[284]: Values = ...
        Models(DecisionTreeClassifier(max_depth=15),X_train,y_train,X_test,y_test)
      Apply Model With Normal Data:
      Model Train Score is: 0.973196473389536
      Model Test Score is: 0.9522200772200772
      F1 Score is: 0.943922057324119
      Recall Score is : 0.9278396436525612
      Precision Score is: 0.960571823841365
      AUC Value : 0.9493542340920387
```

Models

Classification Report is : precision recall f1-score support

0	0.95 0.96	0.97 0.93	0.96 0.94	5870 4490
accuracy	0.00	0.00	0.95	10360
macro avg	0.95	0.95	0.95	10360
weighted avg	0.95	0.95	0.95	10360

Confusion Matrix is :

[[5699 171] [ 324 4166]]

Apply Model With Feature Selection :

Model Train Score is : 0.9263787888538516 Model Test Score is : 0.9301158301158301

F1 Score is: 0.9178206583427923 Recall Score is: 0.9004454342984409 Precision Score is: 0.9358796296296297

AUC Value : 0.9266281685972613

Classification Report is : precision recall f1-score support

0	0.93	0.95	0.94	5870
1	0.94	0.90	0.92	4490
accuracy			0.93	10360
macro avg	0.93	0.93	0.93	10360
weighted avg	0.93	0.93	0.93	10360

Confusion Matrix is :

[[5593 277] [ 447 4043]]

Apply Model With Normal Data With Scaling :

Model Train Score is : 0.9731321191839887 Model Test Score is : 0.9512548262548263

F1 Score is : 0.9428021293464719

Recall Score is : 0.9269487750556793 Precision Score is : 0.9592071905969117

AUC Value : 0.9483977265397647

Classification Report is : precision recall f1-score

support

0	0.95	0.97	0.96	5870
1	0.96	0.93	0.94	4490
accuracy			0.95	10360
macro avg	0.95	0.95	0.95	10360
weighted avg	0.95	0.95	0.95	10360

Confusion Matrix is :

[[5693 177] [ 328 4162]]

Apply Model With Normal Data With Normalize :

Model Train Score is : 0.9537936804170153 Model Test Score is : 0.9146718146718147

F1 Score is : 0.9025358324145535 Recall Score is : 0.9115812917594655 Precision Score is : 0.8936681222707423

AUC Value : 0.914308533443617

Classification Report is : precision recall f1-score

support

0	0.93	0.92	0.92	5870
1	0.89	0.91	0.90	4490
accuracy			0.91	10360
macro avg	0.91	0.91	0.91	10360
weighted avg	0.91	0.91	0.91	10360

Confusion Matrix is :

[[5383 487]

[ 397 4093]]

Apply Model With Normal Data With PCA:

Model Train Score is: 0.9648518780702319 Model Test Score is: 0.9133204633204633

F1 Score is : 0.898093508851566 Recall Score is : 0.8812917594654789 Precision Score is : 0.9155483572420176

AUC Value : 0.9095555901245623

Classification Report is : precision recall f1-score

support

0	0.91	0.94	0.92	5870
1	0.92	0.88	0.90	4490
accuracy			0.91	10360
macro avg	0.91	0.91	0.91	10360
weighted avg	0.91	0.91	0.91	10360

Confusion Matrix is :

[[5505 365] [533 3957]]

Apply Model With Normal Data With PCA and Scaling :

Model Train Score is: 0.9687667589076946 Model Test Score is: 0.9094594594594595

F1 Score is: 0.8929223744292238
Recall Score is: 0.8710467706013363
Precision Score is: 0.9159250585480093

AUC Value : 0.904944168946324

Classification Report is : precision recall f1-score

support

0	0.90	0.94	0.92	5870
1	0.92	0.87	0.89	4490
accuracy			0.91	10360
macro avg	0.91	0.90	0.91	10360
weighted avg	0.91	0.91	0.91	10360

Confusion Matrix is :

[[5511 359]

[ 579 3911]]

## Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.9709977047000021 Model Test Score is: 0.8657335907335907

F1 Score is: 0.8443897527687659
Recall Score is: 0.8405345211581292
Precision Score is: 0.8482805124747134

AUC Value : 0.8627715195228465

Classification Report is : precision recall f1-score support

0	0.88	0.89	0.88	5870
1	0.85	0.84	0.84	4490
accuracy			0.87	10360
macro avg	0.86	0.86	0.86	10360
weighted avg	0.87	0.87	0.87	10360

Confusion Matrix is :

[[5195 675]

[ 716 3774]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is : 0.9263787888538516 Model Test Score is : 0.9301158301158301

F1 Score is: 0.9178019981834697 Recall Score is: 0.9002227171492205 Precision Score is: 0.936081519221862

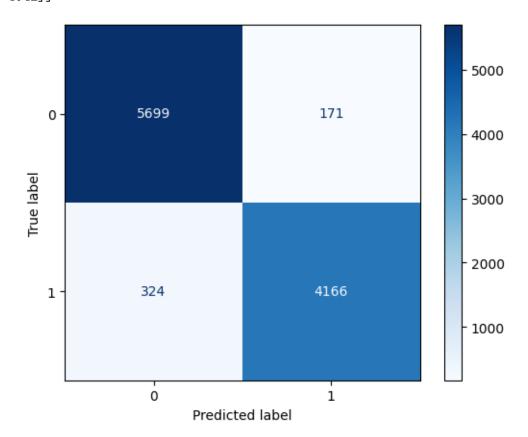
AUC Value : 0.9266019888982899

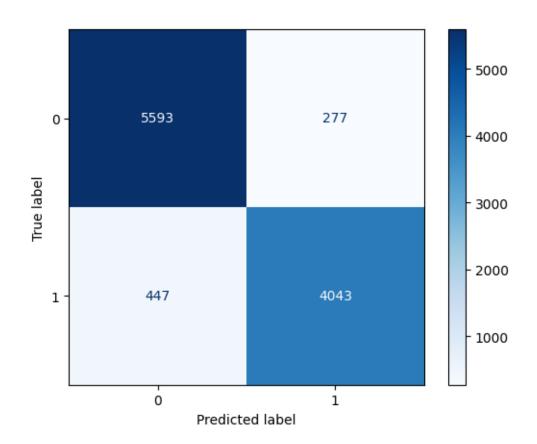
Classification Report is : precision recall f1-score support

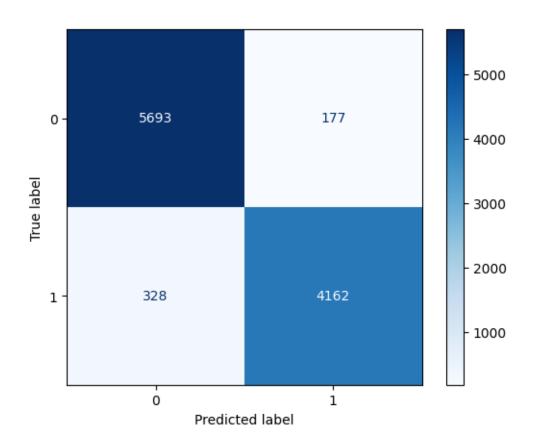
0	0.93	0.95	0.94	5870
1	0.94	0.90	0.92	4490
accuracy			0.93	10360
macro avg	0.93	0.93	0.93	10360
weighted avg	0.93	0.93	0.93	10360

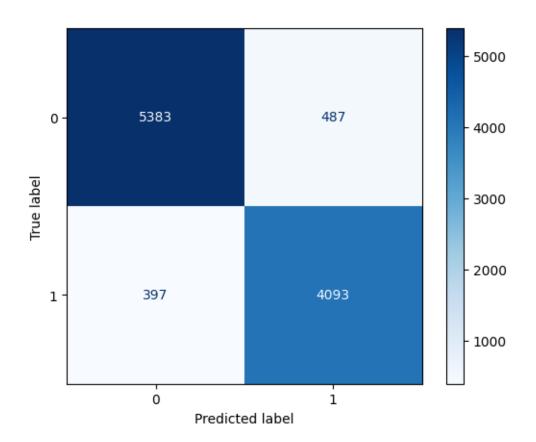
Confusion Matrix is :

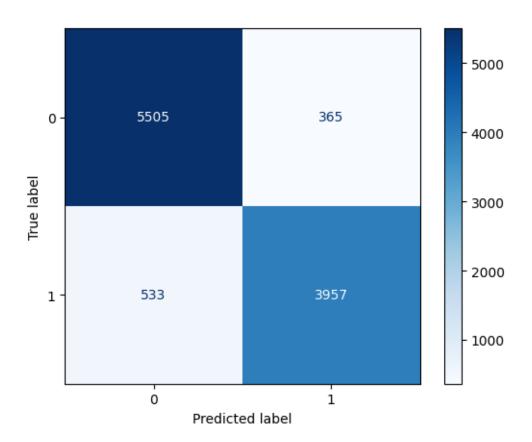
[[5594 276] [ 448 4042]]

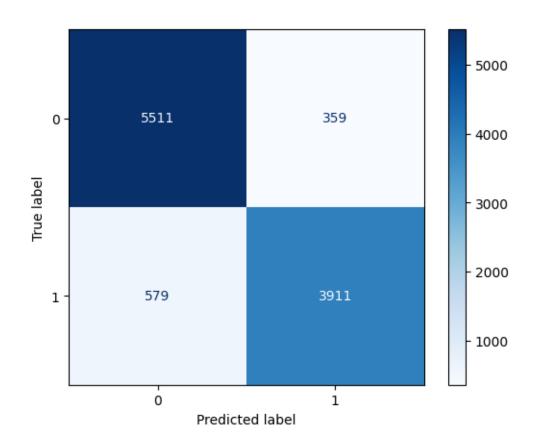


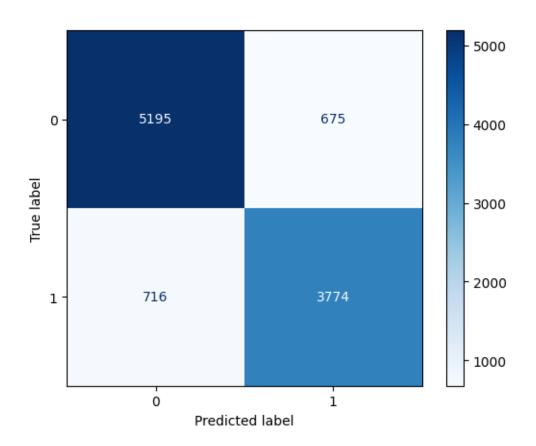


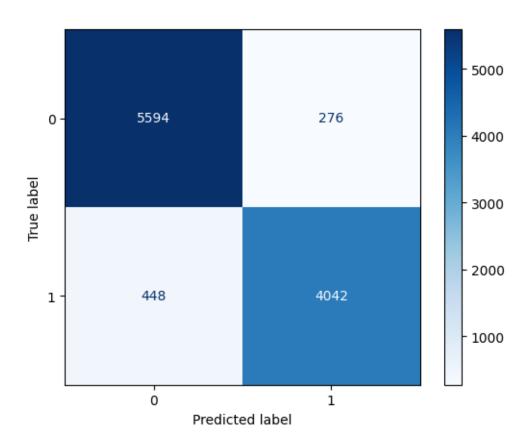












[285]:	Train Accuracy	Test Accuracy	\
Models			
Decision	0.973196	0.952220	
Decision With Feature	0.926379	0.930116	
Decision Scaling	0.973132	0.951255	
Decision With Normalize	0.953794	0.914672	
Decision With PCA	0.964852	0.913320	
Decision With PCA and Scaling	0.968767	0.909459	
Decision With PCA and Normalize	0.970998	0.865734	
Decision With Feature and Poly and Scaling	0.926379	0.930116	

Test F1 Test Recall ∖

```
Decision
                                                 0.943922
                                                              0.927840
      Decision With Feature
                                                 0.917821
                                                              0.900445
      Decision Scaling
                                                 0.942802
                                                              0.926949
      Decision With Normalize
                                                 0.902536
                                                              0.911581
      Decision With PCA
                                                 0.898094
                                                              0.881292
      Decision With PCA and Scaling
                                                 0.892922
                                                              0.871047
      Decision With PCA and Normalize
                                                 0.844390
                                                              0.840535
      Decision With Feature and Poly and Scaling 0.917802
                                                              0.900223
                                                 Test Precision
                                                                      AUC
      Models
      Decision
                                                       0.960572 0.949354
      Decision With Feature
                                                       0.935880 0.926628
      Decision Scaling
                                                       0.959207 0.948398
      Decision With Normalize
                                                       0.893668 0.914309
      Decision With PCA
                                                       0.915548 0.909556
      Decision With PCA and Scaling
                                                       0.915925 0.904944
      Decision With PCA and Normalize
                                                       0.848281 0.862772
      Decision With Feature and Poly and Scaling
                                                       0.936082 0.926602
[286]: models draw(df)
      LogisticRegression
[287]: | Search(LogisticRegression(penalty='12', solver='sag', C=1.0), {'C':[1,...
        [287]: LogisticRegression(C=1, solver='sag')
[288]: cross_validation(LogisticRegression(penalty='12',solver='sag',C=15),X_train,y_train)
      Train Score Value: [0.77411613 0.77390162 0.77451835 0.77415635 0.77517831]
      Mean 0.7743741531947581
      Test Score Value: [0.77454818 0.77701507 0.77395828 0.77347563 0.77147914]
      Mean 0.7740952590672775
[289]: Values = ...
        -Models(LogisticRegression(penalty='12',solver='sag',C=15),X_train,y_train,X_test,y_test)
      Apply Model With Normal Data:
      Model Train Score is: 0.7848209880515692
      Model Test Score is: 0.7812741312741313
      F1 Score is: 0.7499448245420437
      Recall Score is: 0.7567928730512249
      Precision Score is: 0.7432195975503062
      AUC Value : 0.7783964365256125
```

Models

Classification Report is : precision recall f1-score support

0 0.80 0.81 0.81 5870 1 0.74 0.76 0.75 4490 0.78 accuracy 10360 macro avg 0.78 0.78 0.78 10360 weighted avg 0.78 0.78 0.78 10360

Confusion Matrix is :

[[4696 1174] [1092 3398]]

## Apply Model With Feature Selection :

Model Train Score is : 0.8365510436107 Model Test Score is : 0.8397683397683398

F1 Score is : 0.8139013452914798 Recall Score is : 0.8084632516703786 Precision Score is : 0.8194130925507901

AUC Value : 0.8360885253241159

Classification Report is: precision recall f1-score support

0 0.85 0.86 0.86 5870 1 0.82 0.81 0.81 4490 0.84 accuracy 10360 0.84 macro avg 0.84 0.84 10360 weighted avg 0.84 0.84 0.84 10360

Confusion Matrix is :

[[5070 800] [ 860 3630]]

Apply Model With Normal Data With Scaling :

Model Train Score is : 0.8747023617993436 Model Test Score is : 0.8814671814671815

F1 Score is: 0.8603910868576625

Recall Score is : 0.8427616926503341 Precision Score is : 0.8787738039944264

AUC Value : 0.8769174732416917

Classification Report is : precision recall f1-score

support

0	0.88	0.91	0.90	5870
1	0.88	0.84	0.86	4490
accuracy			0.88	10360
macro avg	0.88	0.88	0.88	10360
weighted avg	0.88	0.88	0.88	10360

Confusion Matrix is :

[[5348 522] [ 706 3784]]

Apply Model With Normal Data With Normalize :

F1 Score is: 0.7706401266681746
Recall Score is: 0.7587973273942094
Precision Score is: 0.7828584558823529

AUC Value : 0.7989046262183994

Classification Report is : precision recall f1-score

support

0	0.82	0.84	0.83	5870
1	0.78	0.76	0.77	4490
accuracy			0.80	10360
macro avg	0.80	0.80	0.80	10360
weighted avg	0.80	0.80	0.80	10360

Confusion Matrix is :

[[4925 945]

[1083 3407]]

Apply Model With Normal Data With PCA:

Model Train Score is: 0.8343415492202415 Model Test Score is: 0.8384169884169884

F1 Score is: 0.8153133274492497
Recall Score is: 0.8229398663697105
Precision Score is: 0.8078268473983384

AUC Value : 0.8365977014983136

Classification Report is : precision recall f1-score

support

0 1	0.86 0.81	0.85 0.82	0.86 0.82	5870 4490	
accuracy			0.84	10360	
macro avg	0.84	0.84	0.84	10360	
weighted avg	0.84	0.84	0.84	10360	

Confusion Matrix is :

[[4991 879] [ 795 3695]]

Apply Model With Normal Data With PCA and Scaling :

Model Train Score is : 0.874691636098419 Model Test Score is : 0.8815637065637065

F1 Score is: 0.8604889141557703

Recall Score is: 0.8427616926503341

Precision Score is: 0.8789779326364692

AUC Value : 0.8770026521173305

Classification Report is : precision recall f1-score

support

0	0.88	0.91	0.90	5870
1	0.88	0.84	0.86	4490
accuracy			0.88	10360
macro avg	0.88	0.88	0.88	10360
weighted avg	0.88	0.88	0.88	10360

Confusion Matrix is :

[[5349 521]

[ 706 3784]]

## Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.8020786408391788 Model Test Score is: 0.8042471042471042

F1 Score is: 0.7706401266681746
Recall Score is: 0.7587973273942094
Precision Score is: 0.7828584558823529

AUC Value : 0.7989046262183994

Classification Report is : precision recall f1-score support

0.82	0.84	0.83	5870
0.78	0.76	0.77	4490
		0.80	10360
0.80	0.80	0.80	10360
0.80	0.80	0.80	10360
	0.78	0.78	0.78 0.76 0.77 0.80 0.80 0.80 0.80

Confusion Matrix is :

[[4925 945] [1083 3407]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is: 0.9060857627045927 Model Test Score is: 0.9074324324324324

F1 Score is: 0.8924526185936974

Recall Score is: 0.8861915367483296

Precision Score is: 0.8988028009939011

AUC Value : 0.9049356320879638

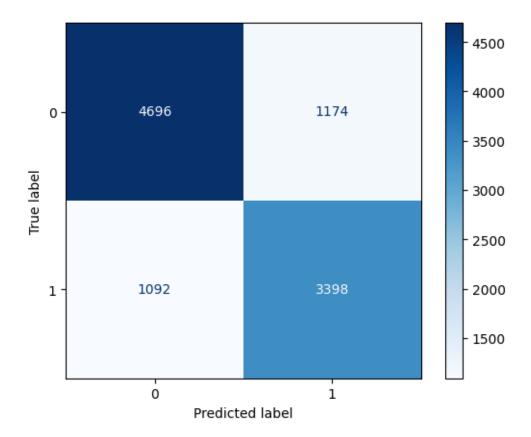
Classification Report is : precision recall f1-score

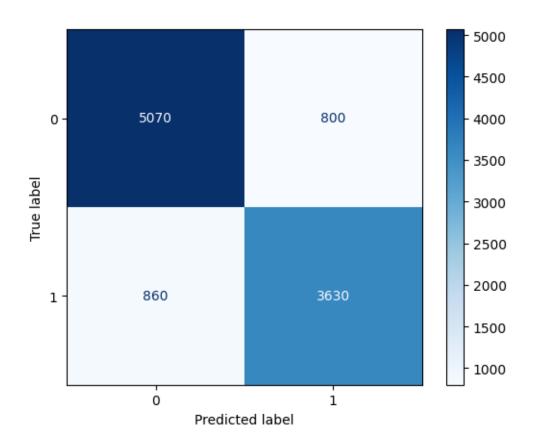
support

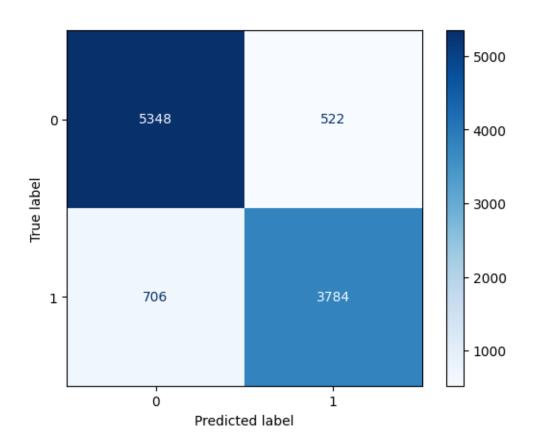
0	0.91	0.92	0.92	5870
1	0.90	0.89	0.89	4490
accuracy			0.91	10360
macro avg	0.91	0.90	0.91	10360
weighted avg	0.91	0.91	0.91	10360

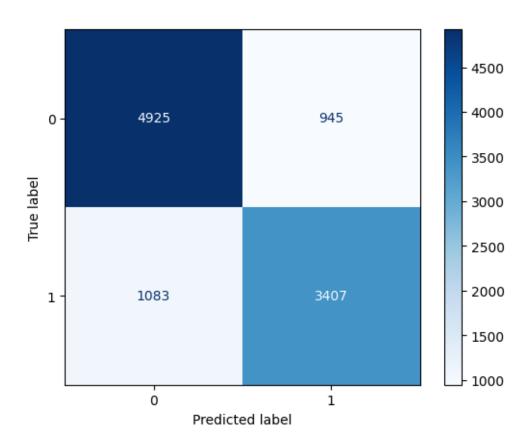
Confusion Matrix is :

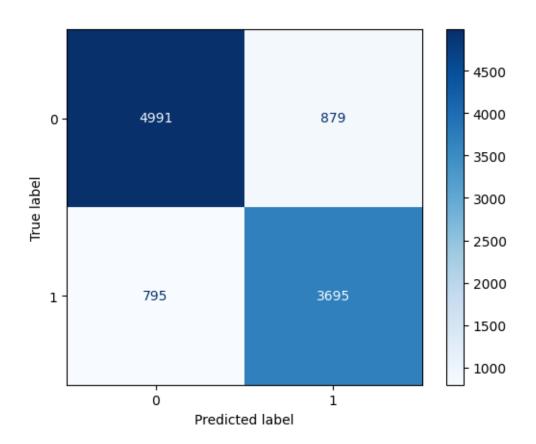
[[5422 448] [ 511 3979]]

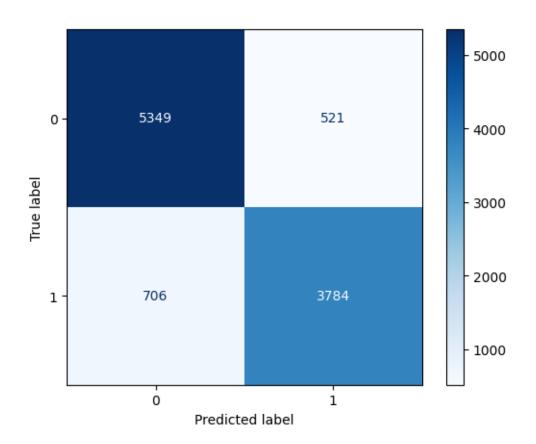


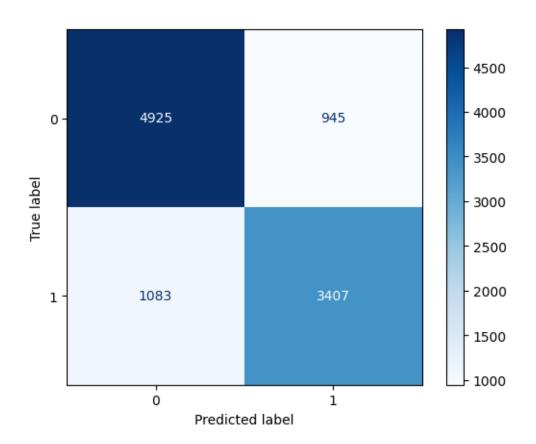


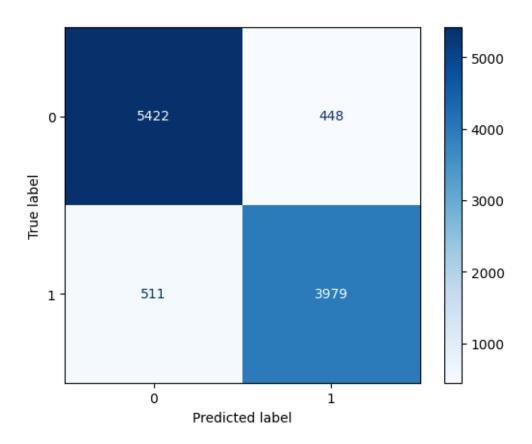












Train Accuracy	Test Accuracy \
0.784821	0.781274
0.836551	0.839768
0.874702	0.881467
0.802089	0.804247
0.834342	0.838417
0.874692	0.881564
0.802079	0.804247
0.906086	0.907432
	0.784821 0.836551 0.874702 0.802089 0.834342 0.874692 0.802079

Test F1 Test Recall \

```
Logistic
                                                0.749945
                                                            0.756793
      Logistic With Feature
                                                0.813901
                                                            0.808463
      Logistic Scaling
                                                0.860391
                                                            0.842762
      Logistic With Normalize
                                                0.770640
                                                            0.758797
      Logistic With PCA
                                                            0.822940
                                                0.815313
      Logistic With PCA and Scaling
                                                0.860489
                                                            0.842762
      Logistic With PCA and Normalize
                                                0.770640
                                                            0.758797
      Logistic With Feature and Poly and Scaling 0.892453
                                                            0.886192
                                                Test Precision
                                                                    AUC
      Models
      Logistic
                                                     0.743220 0.778396
      Logistic With Feature
                                                     0.819413 0.836089
      Logistic Scaling
                                                     0.878774 0.876917
                                                     0.782858 0.798905
      Logistic With Normalize
      Logistic With PCA
                                                     0.807827 0.836598
      Logistic With PCA and Scaling
                                                     0.878978 0.877003
      Logistic With PCA and Normalize
                                                     0.782858 0.798905
      Logistic With Feature and Poly and Scaling
                                                     0.898803 0.904936
[291]: models draw(df)
     SVC
[292]: |Search(SVC(kernel= 'rbf', max_iter=1000, C=1.0, gamma='auto'), {'C':[1,...
       45,2,3,5,10,15,20}, X_train, y_train)
[292]: SVC(C=0.5, gamma='auto', max_iter=1000)
[293]: cross_validation(SVC(kernel= 'rbf', max_iter=1000, C=.
        Train Score Value: [0.48466891 0.49088983 0.5973427 0.59557296 0.59124792]
     Mean 0.5519444641883386
     Test Score Value: [0.47085322 0.47557248 0.58261383 0.58320373 0.5734742 ]
     Mean 0.5371434919740825
[294]: Values = Models(SVC(kernel= 'rbf', max_iter=1000, C=.
       Apply Model With Normal Data:
     Model Train Score is: 0.48230259347448357
     Model Test Score is: 0.47355212355212356
     F1 Score is: 0.6185480486781367
     Recall Score is: 0.9848552338530067
     Precision Score is: 0.45085644371941275
     AUC Value : 0.5336541927357026
```

Models

Classification Report is : precision recall f1-score support

0	0.88	0.08	0.15	5870
1	0.45	0.98	0.62	4490
accuracy			0.47	10360
macro avg	0.66	0.53	0.38	10360
weighted avg	0.69	0.47	0.35	10360

Confusion Matrix is :

[[ 484 5386]

[ 68 4422]]

## Apply Model With Feature Selection :

Model Train Score is : 0.48079026964412125 Model Test Score is : 0.4811776061776062

F1 Score is : 0.6188754165780331 Recall Score is : 0.9719376391982183 Precision Score is : 0.4539685842088838

AUC Value : 0.5388649013708298

Classification Report is : precision recall f1-score support

0 1	0.83 0.45	0.11 0.97	0.19 0.62	5870 4490
accuracy			0.48	10360
macro avg	0.64	0.54	0.40	10360
weighted avg	0.67	0.48	0.37	10360

Confusion Matrix is :

[[ 621 5249]

[ 126 4364]]

Apply Model With Normal Data With Scaling :

Model Train Score is: 0.5699851985327241 Model Test Score is: 0.5658301158301158

F1 Score is: 0.6471049741095246

Recall Score is : 0.9184855233853007 Precision Score is : 0.499515503875969

AUC Value : 0.607283647552957

Classification Report is : precision recall f1-score

support

0 0.83 0.30 0.44 5870 1 0.50 0.92 0.65 4490 0.57 10360 accuracy 0.66 macro avg 0.61 0.54 10360 weighted avg 0.68 0.57 0.53 10360

Confusion Matrix is :

[[1738 4132]

[ 366 4124]]

Apply Model With Normal Data With Normalize :

Model Train Score is : 0.43376879679087027 Model Test Score is : 0.4335907335907336

F1 Score is: 0.6047420180520006 Recall Score is: 0.9997772828507795 Precision Score is: 0.43346852066434916

AUC Value : 0.5001441780523063

Classification Report is : precision recall f1-score

support

0	0.75	0.00	0.00	5870
1	0.43	1.00	0.60	4490
accuracy			0.43	10360
macro avg	0.59	0.50	0.30	10360
weighted avg	0.61	0.43	0.26	10360

Confusion Matrix is :

[[ 3 5867]

[ 1 4489]]

Apply Model With Normal Data With PCA:

Model Train Score is : 0.48230259347448357 Model Test Score is : 0.47355212355212356

F1 Score is: 0.6185480486781367
Recall Score is: 0.9848552338530067
Precision Score is: 0.45085644371941275

AUC Value : 0.5336541927357026

Classification Report is : precision recall f1-score

support

0	0.88 0.45	0.08 0.98	0.15 0.62	5870 4490
20017204	0.10	0.50	0.47	10360
accuracy macro avg	0.66	0.53	0.47	10360
weighted avg	0.69	0.47	0.35	10360

Confusion Matrix is :

[[ 484 5386]

[ 68 4422]]

Apply Model With Normal Data With PCA and Scaling :

Model Train Score is: 0.5699851985327241 Model Test Score is: 0.5658301158301158

F1 Score is: 0.6471049741095246 Recall Score is: 0.9184855233853007 Precision Score is: 0.499515503875969

AUC Value : 0.607283647552957

Classification Report is : precision recall f1-score

support

0	0.83	0.30	0.44	5870
1	0.50	0.92	0.65	4490
accuracy			0.57	10360
macro avg	0.66	0.61	0.54	10360
weighted avg	0.68	0.57	0.53	10360

Confusion Matrix is :

[[1738 4132]

[ 366 4124]]

## Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.43376879679087027 Model Test Score is: 0.4335907335907336

F1 Score is: 0.6047420180520006 Recall Score is : 0.9997772828507795 Precision Score is : 0.43346852066434916

AUC Value : 0.5001441780523063

Classification Report is :  $\mbox{precision} \mbox{recall f1-score}$ 

support

0	0.75	0.00	0.00	5870
1	0.43	1.00	0.60	4490
accuracy			0.43	10360
macro avg	0.59	0.50	0.30	10360
weighted avg	0.61	0.43	0.26	10360

Confusion Matrix is :

[[ 3 5867]

[ 1 4489]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is: 0.5944183452388614 Model Test Score is : 0.5943050193050193

F1 Score is: 0.6544438049823235 Recall Score is : 0.8864142538975501 Precision Score is: 0.518701941874104

AUC Value : 0.6286415392145331

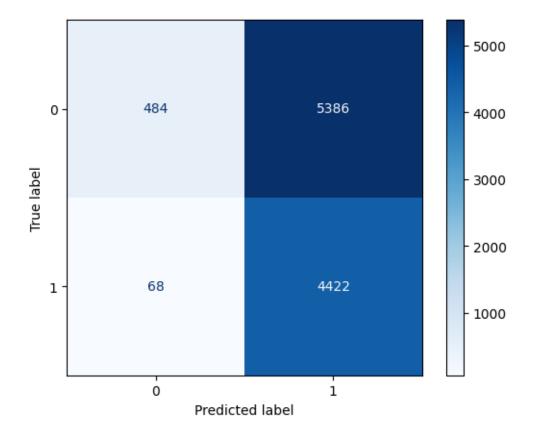
Classification Report is : precision recall f1-score

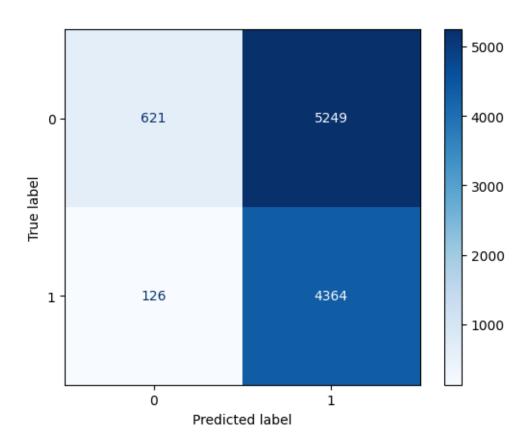
support

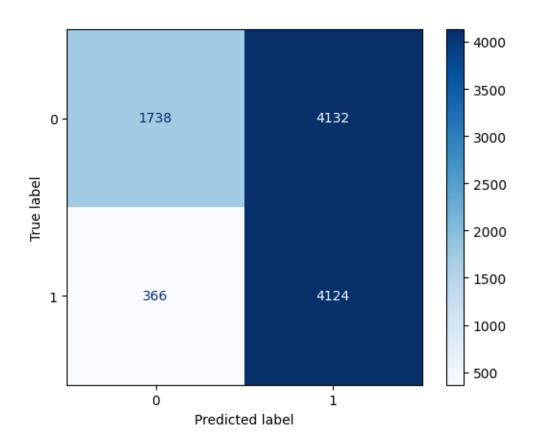
0	0.81	0.37	0.51	5870
1	0.52	0.89	0.65	4490
accuracy			0.59	10360
macro avg	0.66	0.63	0.58	10360
weighted avg	0.68	0.59	0.57	10360

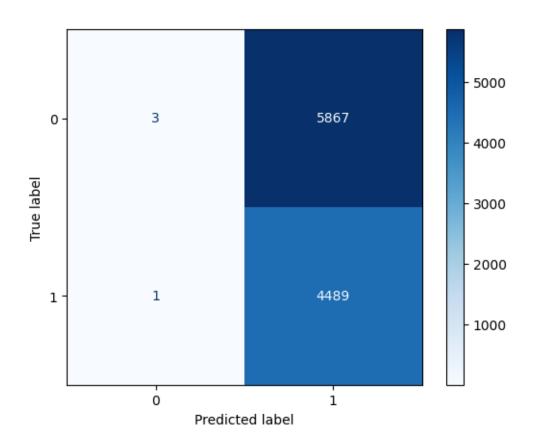
Confusion Matrix is :

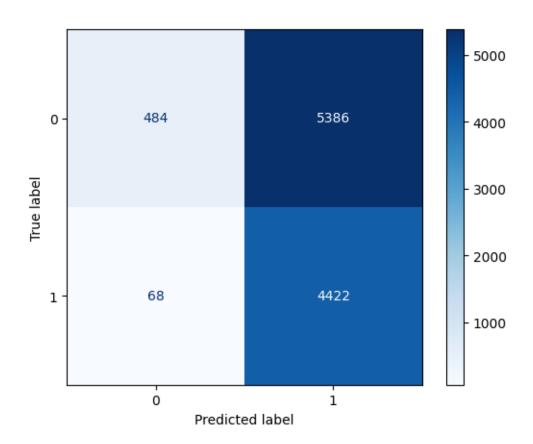
[[2177 3693] [ 510 3980]]

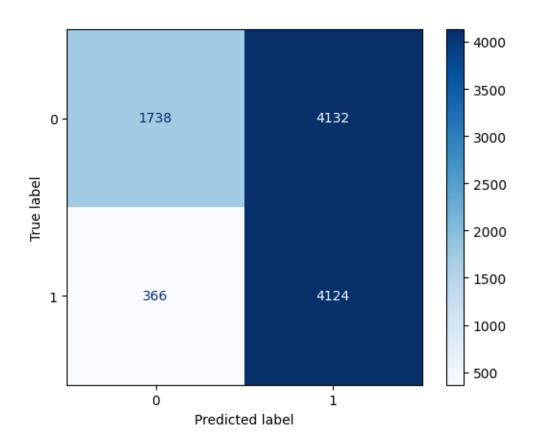


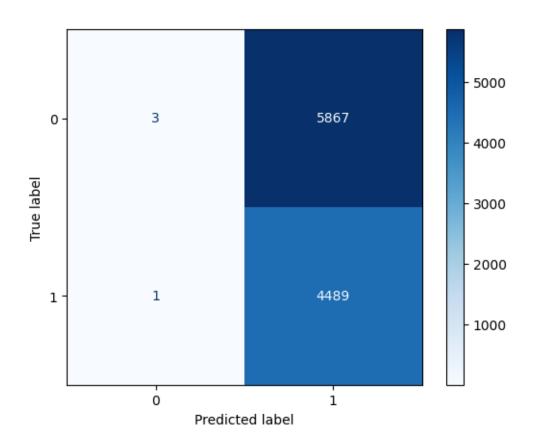


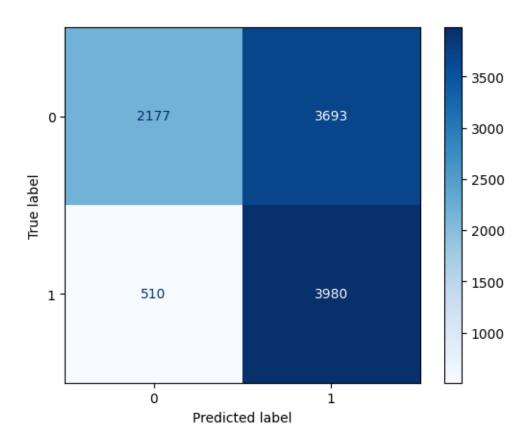












```
[295]: df = pd.DataFrame(Values,columns=['Train Accuracy','Test Accuracy','Test_

→F1','Test Recall','Test Precision','AUC'])

df['Models'] = ['SVC','SVC With Feature','SVC Scaling','SVC With_

→Normalize','SVC With PCA','SVC With PCA and Scaling',

'SVC With PCA and Normalize','SVC With Feature and Poly and_

→Scaling']

df.set_index('Models', inplace=True)

df
```

```
[295]:
                                               Train Accuracy Test Accuracy \
      Models
                                                                    0.473552
       SVC
                                                     0.482303
       SVC With Feature
                                                     0.480790
                                                                    0.481178
      SVC Scaling
                                                     0.569985
                                                                    0.565830
       SVC With Normalize
                                                                    0.433591
                                                     0.433769
       SVC With PCA
                                                     0.482303
                                                                    0.473552
      SVC With PCA and Scaling
                                                                    0.565830
                                                     0.569985
      SVC With PCA and Normalize
                                                     0.433769
                                                                    0.433591
       SVC With Feature and Poly and Scaling
                                                                    0.594305
                                                     0.594418
```

Test F1 Test Recall Test Precision \

```
Models
       SVC
                                              0.618548
                                                           0.984855
                                                                           0.450856
       SVC With Feature
                                              0.618875
                                                           0.971938
                                                                           0.453969
       SVC Scaling
                                              0.647105
                                                           0.918486
                                                                           0.499516
      SVC With Normalize
                                              0.604742
                                                           0.999777
                                                                           0.433469
      SVC With PCA
                                              0.618548
                                                           0.984855
                                                                           0.450856
      SVC With PCA and Scaling
                                              0.647105
                                                           0.918486
                                                                           0.499516
       SVC With PCA and Normalize
                                              0.604742
                                                           0.999777
                                                                           0.433469
      SVC With Feature and Poly and Scaling 0.654444
                                                           0.886414
                                                                           0.518702
                                                   AUC
      Models
      SVC
                                              0.533654
      SVC With Feature
                                              0.538865
       SVC Scaling
                                              0.607284
      SVC With Normalize
                                              0.500144
      SVC With PCA
                                              0.533654
      SVC With PCA and Scaling
                                              0.607284
       SVC With PCA and Normalize
                                              0.500144
       SVC With Feature and Poly and Scaling 0.628642
[296]: models draw(df)
      KNeighborsClassifier
[297]: | Search(KNeighborsClassifier(n_neighbors=3), { 'n_neighbors':
        →[3,5,7,9,11]},X_train,y_train)
[297]: KNeighborsClassifier()
[298]: cross_validation(KNeighborsClassifier(n_neighbors=11),X_train,y_train)
      Train Score Value: [0.79496427 0.7961441 0.79478998 0.7953933 0.79692444]
      Mean 0.7956432168489462
      Test Score Value: [0.75309701 0.74928943 0.75277525 0.75164906 0.74627266]
      Mean 0.7506166812104791
[299]: Values = 1
        Models(KNeighborsClassifier(n_neighbors=11),X_train,y_train,X_test,y_test)
      Apply Model With Normal Data:
      Model Train Score is: 0.802121543642877
      Model Test Score is: 0.7637065637065638
      F1 Score is: 0.7111845210004719
      Recall Score is: 0.6712694877505568
      Precision Score is: 0.7561465127947817
      AUC Value : 0.7528408767543244
```

Classification Report is : precision recall f1-score support

0 1	0.77 0.76	0.83 0.67	0.80 0.71	5870 4490
accuracy			0.76	10360
macro avg	0.76	0.75	0.76	10360
weighted avg	0.76	0.76	0.76	10360

Confusion Matrix is :

[[4898 972]

[1476 3014]]

Apply Model With Feature Selection :

F1 Score is: 0.9154081980242987
Recall Score is: 0.897772828507795
Precision Score is: 0.9337502895529303

AUC Value : 0.9245252558211888

Classification Report is : precision recall f1-score support

0	0.92	0.95	0.94	5870
1	0.93	0.90	0.92	4490
accuracy			0.93	10360
macro avg	0.93	0.92	0.93	10360
weighted avg	0.93	0.93	0.93	10360

Confusion Matrix is :

[[5584 286]

[ 459 4031]]

Apply Model With Normal Data With Scaling :

Model Train Score is : 0.9355814402471202 Model Test Score is : 0.9275096525096526

F1 Score is: 0.9126642632864287

Recall Score is : 0.8739420935412027 Precision Score is : 0.9549768800194695

AUC Value : 0.9212129547774157

Classification Report is : precision recall f1-score

support

0 0.91 0.97 0.94 5870 1 0.95 0.87 0.91 4490 0.93 10360 accuracy 0.93 0.93 macro avg 0.92 10360 weighted avg 0.93 0.93 0.93 10360

Confusion Matrix is :

[[5685 185]

[ 566 3924]]

Apply Model With Normal Data With Normalize :

Model Train Score is : 0.8419031683720531 Model Test Score is : 0.8142857142857143

F1 Score is: 0.7913684667100411
Recall Score is: 0.8126948775055679
Precision Score is: 0.7711327134404058

AUC Value : 0.8140987164359185

Classification Report is : precision recall f1-score

support

0	0.85	0.82	0.83	5870
1	0.77	0.81	0.79	4490
accuracy			0.81	10360
macro avg	0.81	0.81	0.81	10360
weighted avg	0.82	0.81	0.81	10360

Confusion Matrix is :

[[4787 1083]

[ 841 3649]]

Apply Model With Normal Data With PCA:

Model Train Score is: 0.8019713838299333 Model Test Score is: 0.7637065637065638

F1 Score is : 0.7111845210004719

Recall Score is : 0.6712694877505568

Precision Score is : 0.7561465127947817

AUC Value : 0.7528408767543244

Classification Report is : precision recall f1-score

support

0	0.77	0.83	0.80	5870
1	0.76	0.67	0.71	4490
accuracy			0.76	10360
macro avg	0.76	0.75	0.76	10360
weighted avg	0.76	0.76	0.76	10360

Confusion Matrix is :

[[4898 972] [1476 3014]]

Apply Model With Normal Data With PCA and Scaling :

Model Train Score is: 0.9355814402471202 Model Test Score is: 0.9275096525096526

F1 Score is: 0.9126642632864287 Recall Score is: 0.8739420935412027 Precision Score is: 0.9549768800194695

AUC Value : 0.9212129547774157

Classification Report is : precision recall f1-score

support

0	0.91	0.97	0.94	5870
1	0.95	0.87	0.91	4490
accuracy			0.93	10360
macro avg	0.93	0.92	0.93	10360
weighted avg	0.93	0.93	0.93	10360

Confusion Matrix is :

[[5685 185]

[ 566 3924]]

## Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.8419031683720531 Model Test Score is: 0.8142857142857143

F1 Score is: 0.7913684667100411
Recall Score is: 0.8126948775055679
Precision Score is: 0.7711327134404058

AUC Value : 0.8140987164359185

Classification Report is : precision recall f1-score support

0	0.85	0.82	0.83	5870
1	0.77	0.81	0.79	4490
accuracy			0.81	10360
macro avg	0.81	0.81	0.81	10360
weighted avg	0.82	0.81	0.81	10360

Confusion Matrix is :

[[4787 1083] [ 841 3649]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is : 0.9235686552116181 Model Test Score is : 0.9263513513513514

F1 Score is : 0.9131671787868443 Recall Score is : 0.8935412026726058 Precision Score is : 0.9336746567372586

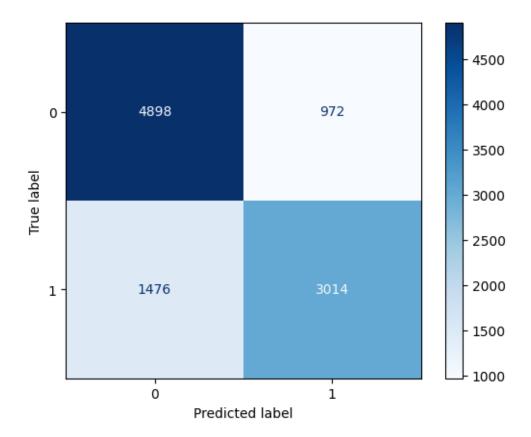
AUC Value : 0.922494621779233

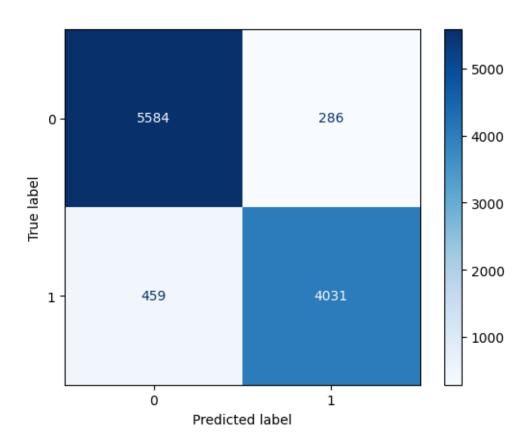
Classification Report is : precision recall f1-score support

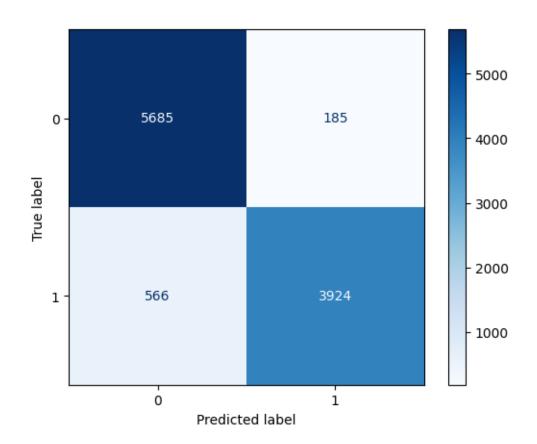
0	0.92	0.95	0.94	5870
1	0.93	0.89	0.91	4490
accuracy			0.93	10360
macro avg	0.93	0.92	0.92	10360
weighted avg	0.93	0.93	0.93	10360

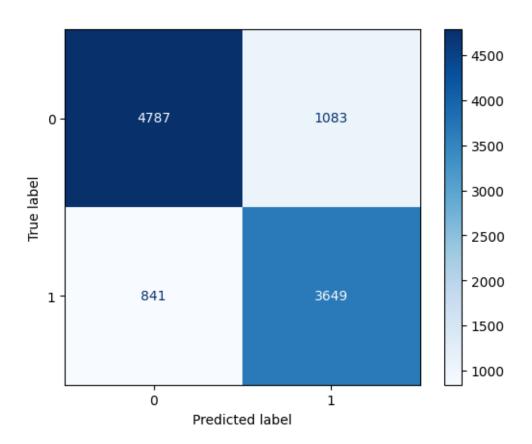
Confusion Matrix is :

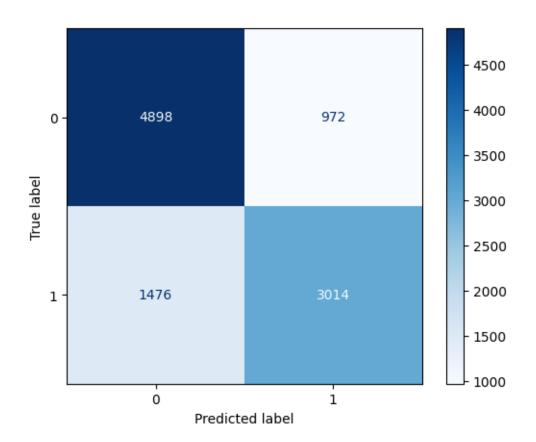
[[5585 285] [ 478 4012]]

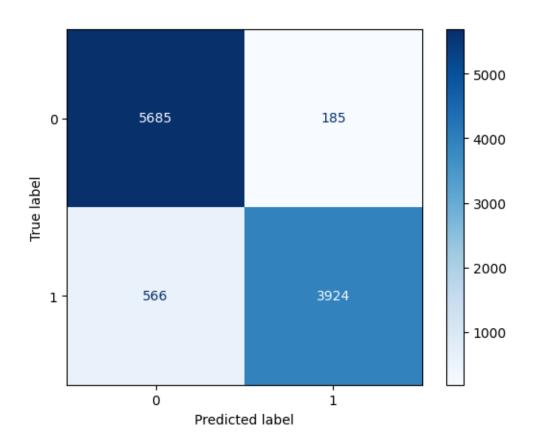


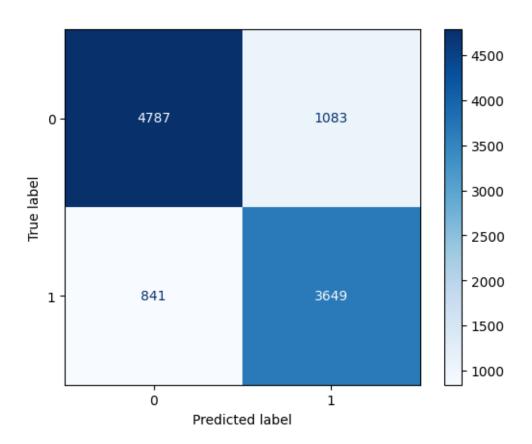


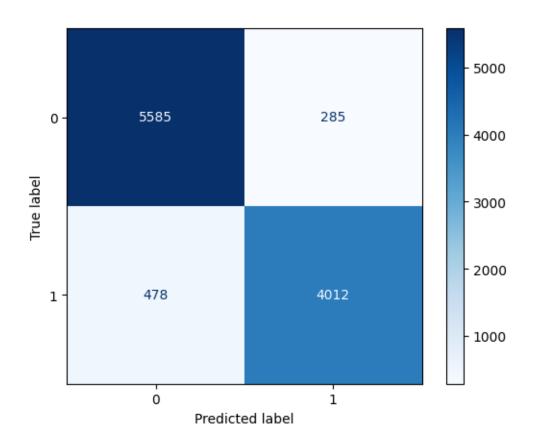












```
[300]: df = pd.DataFrame(Values,columns=['Train Accuracy','Test Accuracy','Test

→F1','Test Recall','Test Precision','AUC'])

df['Models'] = ['KNN','KNN With Feature','KNN Scaling','KNN With

→Normalize','KNN With PCA','KNN With PCA and Scaling',

'KNN With PCA and Normalize','KNN With Feature and Poly and

→Scaling']

df.set_index('Models', inplace=True)

df
```

```
[300]:
                                               Train Accuracy Test Accuracy \
      Models
      KNN
                                                     0.802122
                                                                    0.763707
      KNN With Feature
                                                     0.924738
                                                                    0.928089
      KNN Scaling
                                                     0.935581
                                                                    0.927510
      KNN With Normalize
                                                     0.841903
                                                                    0.814286
      KNN With PCA
                                                     0.801971
                                                                    0.763707
      KNN With PCA and Scaling
                                                     0.935581
                                                                    0.927510
      KNN With PCA and Normalize
                                                     0.841903
                                                                    0.814286
      KNN With Feature and Poly and Scaling
                                                     0.923569
                                                                    0.926351
```

Test F1 Test Recall Test Precision \

Models KNN 0.711185 0.671269 0.756147 KNN With Feature 0.915408 0.897773 0.933750 KNN Scaling 0.912664 0.873942 0.954977 KNN With Normalize 0.791368 0.812695 0.771133 KNN With PCA 0.711185 0.671269 0.756147 KNN With PCA and Scaling 0.912664 0.873942 0.954977 KNN With PCA and Normalize 0.791368 0.812695 0.771133 KNN With Feature and Poly and Scaling 0.913167 0.893541 0.933675 AUC Models KNN 0.752841 KNN With Feature 0.924525 KNN Scaling 0.921213 KNN With Normalize 0.814099 KNN With PCA 0.752841 KNN With PCA and Scaling 0.921213 KNN With PCA and Normalize 0.814099 KNN With Feature and Poly and Scaling 0.922495 [301]: models draw(df) GaussianNB [302]: cross\_validation(GaussianNB(),X\_train,y\_train) Train Score Value: [0.8672825 0.86738976 0.86698754 0.86663896 0.8675122 ] Mean 0.8671621931108631 Test Score Value: [0.86678822 0.86700274 0.86807529 0.86845069 0.8656012 ] Mean 0.8671836284785899 [303]: Values = Models(GaussianNB(), X\_train, y\_train, X\_test, y\_test) Apply Model With Normal Data: Model Train Score is: 0.8671729197503056 Model Test Score is : 0.8696911196911197 F1 Score is: 0.8460310218978102 Recall Score is: 0.8260579064587973 Precision Score is: 0.8669939223936419 AUC Value : 0.8645621729908978 Classification Report is : precision recall f1-score support 0.87 0.90 0.89 5870

0.85

4490

1

0.87

0.83

accuracy			0.87	10360
macro avg	0.87	0.86	0.87	10360
weighted avg	0.87	0.87	0.87	10360

Confusion Matrix is :

[[5301 569] [ 781 3709]]

Apply Model With Feature Selection :

Model Train Score is : 0.8408413239805221 Model Test Score is : 0.8444980694980695

F1 Score is: 0.8249103358330617 Recall Score is: 0.8452115812917594 Precision Score is: 0.8055614519210359

AUC Value : 0.8445819405607009

Classification Report is : precision recall f1-score

support

0	0.88	0.84	0.86	5870
1	0.81	0.85	0.82	4490
accuracy			0.84	10360
macro avg	0.84	0.84	0.84	10360
weighted avg	0.85	0.84	0.84	10360

Confusion Matrix is :

[[4954 916] [ 695 3795]]

Apply Model With Normal Data With Scaling :

Model Train Score is : 0.8673445309650986 Model Test Score is : 0.8696911196911197

F1 Score is : 0.845960748516659 Recall Score is : 0.8256124721603564 Precision Score is : 0.8673373888628919

AUC Value : 0.8645098135929551

Classification Report is : precision recall f1-score

support

0	0.87	0.90	0.89	5870
1	0.87	0.83	0.85	4490
accuracy			0.87	10360
macro avg	0.87	0.86	0.87	10360
weighted avg	0.87	0.87	0.87	10360

Confusion Matrix is :

[[5303 567] [ 783 3707]]

Apply Model With Normal Data With Normalize :

F1 Score is : 0.6603580562659846 Recall Score is : 0.8625835189309576 Precision Score is : 0.5349447513812154

AUC Value : 0.6444944851894993

Classification Report is : precision recall f1-score

support

0 1	0.80 0.53	0.43 0.86	0.56 0.66	5870 4490
accuracy			0.62	10360
macro avg	0.67	0.64	0.61	10360
weighted avg	0.69	0.62	0.60	10360

Confusion Matrix is :

[[2503 3367] [ 617 3873]]

Apply Model With Normal Data With PCA:

Model Train Score is: 0.8277666945534891 Model Test Score is: 0.8277992277992278

F1 Score is : 0.7935185185185 Recall Score is : 0.7634743875278397 Precision Score is : 0.8260240963855422

AUC Value : 0.8202380455526762

Classification Report is : precision recall f1-score support

0	0.83	0.88	0.85	5870
1	0.83	0.76	0.79	4490
accuracy			0.83	10360
macro avg	0.83	0.82	0.82	10360
weighted avg	0.83	0.83	0.83	10360

Confusion Matrix is :

[[5148 722] [1062 3428]]

Apply Model With Normal Data With PCA and Scaling :

F1 Score is : 0.8154162854528819 Recall Score is : 0.7939866369710468 Precision Score is : 0.8380347907851434

AUC Value : 0.8383050731703616

Classification Report is: precision recall f1-score support

0 1	0.85 0.84	0.88 0.79	0.87 0.82	5870 4490
accuracy			0.84	10360
macro avg	0.84	0.84	0.84	10360
weighted avg	0.84	0.84	0.84	10360

Confusion Matrix is :

[[5181 689] [ 925 3565]]

Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.5719587275028423 Model Test Score is: 0.5803088803088803

F1 Score is: 0.6423753906892582

Recall Score is : 0.8697104677060133 Precision Score is : 0.5092592592593

AUC Value : 0.6143271248240458

Classification Report is : precision recall f1-score

support

0	0.78	0.36	0.49	5870	
1	0.51	0.87	0.64	4490	
accuracy			0.58	10360	
macro avg	0.65	0.61	0.57	10360	
weighted avg	0.66	0.58	0.56	10360	

Confusion Matrix is :

[[2107 3763]

[ 585 3905]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is : 0.8347491258553746 Model Test Score is : 0.8376447876447877

F1 Score is : 0.8220482437579347
Recall Score is : 0.8652561247216035
Precision Score is : 0.782950423216445

AUC Value : 0.8408904132977693

Classification Report is : precision recall f1-score

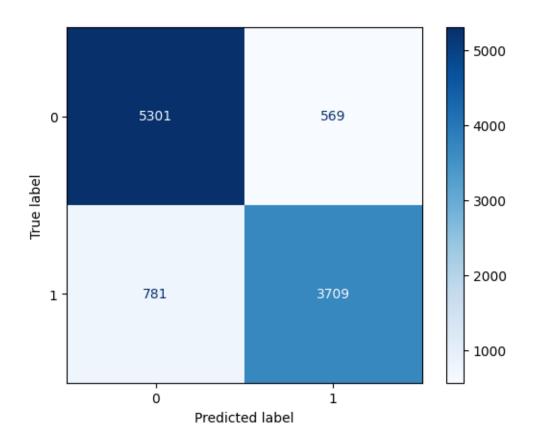
support

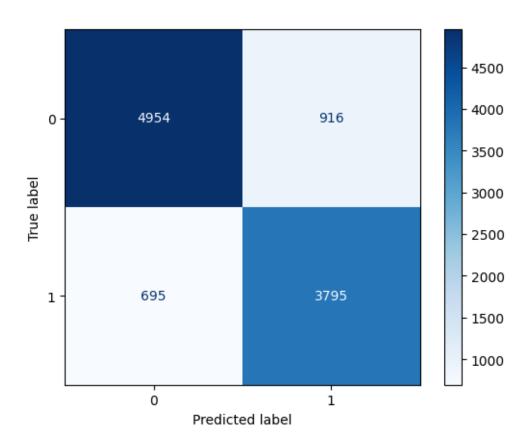
0	0.89	0.82	0.85	5870
1	0.78	0.87	0.82	4490
accuracy			0.84	10360
macro avg	0.84	0.84	0.84	10360
weighted avg	0.84	0.84	0.84	10360

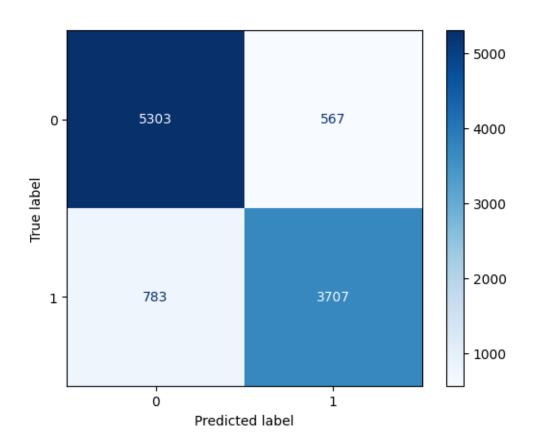
Confusion Matrix is :

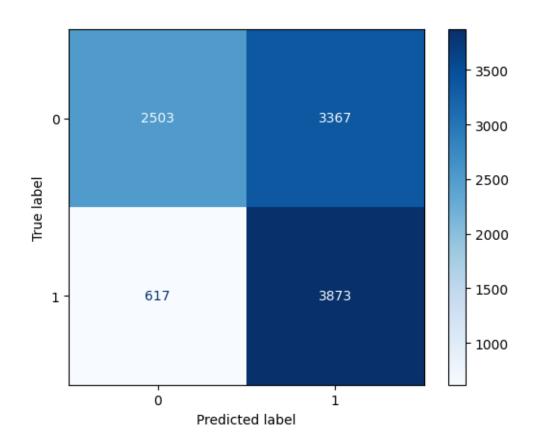
[[4793 1077]

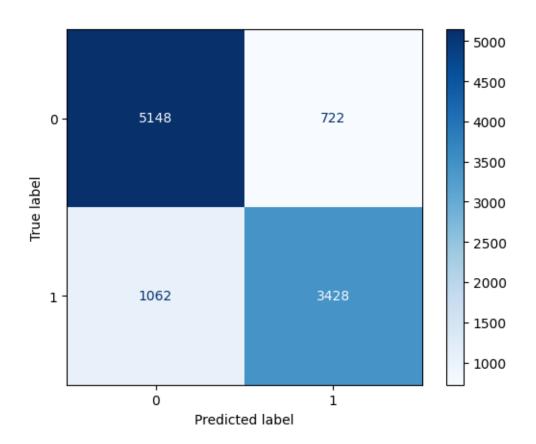
[ 605 3885]]

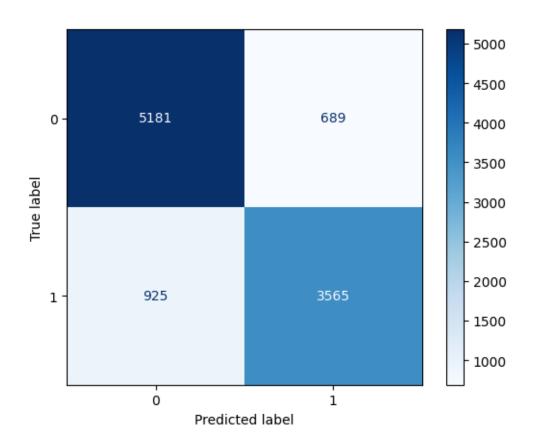


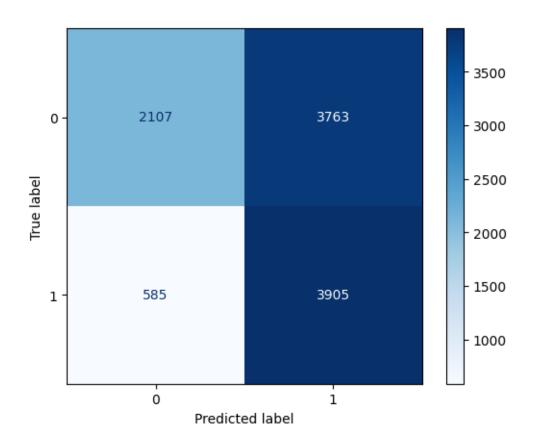


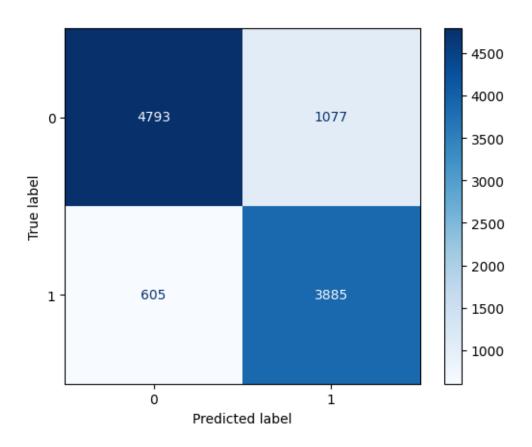












Train Accuracy	Test Accuracy	Test F1 \
0.867173	0.869691	0.846031
0.840841	0.844498	0.824910
0.867345	0.869691	0.845961
0.609391	0.615444	0.660358
0.827767	0.827799	0.793519
0.844488	0.844208	0.815416
0.571959	0.580309	0.642375
0.834749	0.837645	0.822048
	0.867173 0.840841 0.867345 0.609391 0.827767 0.844488 0.571959	0.840841       0.844498         0.867345       0.869691         0.609391       0.615444         0.827767       0.827799         0.844488       0.844208         0.571959       0.580309

Test Recall Test Precision AUC

Models NB 0.826058 0.866994 0.864562 NB With Feature 0.845212 0.805561 0.844582 NB Scaling 0.825612 0.867337 0.864510 KNN With Normalize 0.862584 0.534945 0.644494 NB With PCA 0.763474 0.826024 0.820238 NB With PCA and Scaling 0.838035 0.838305 0.793987 NB With PCA and Normalize 0.869710 0.509259 0.614327 NB With Feature and Poly and Scaling 0.782950 0.840890 0.865256 [305]: models\_draw(df) GradientBoostingClassifier [306]: Search(GradientBoostingClassifier(max\_depth=3), { 'max\_depth': 4[5,10,15,20,25,30,35,40], X\_train, y\_train) [306]: GradientBoostingClassifier(max\_depth=10) [307]: cross\_validation(GradientBoostingClassifier(max\_depth=10),X\_train,y\_train) Train Score Value: [0.99501254 0.99568289 0.99671525 0.9953209 0.99514667] Mean 0.995575649518891 Test Score Value: [0.96213868 0.96187054 0.96256771 0.96224594 0.96428188] Mean 0.9626209500925995 [308]: Values = 11 →Models(GradientBoostingClassifier(max\_depth=10),X\_train,y\_train,X\_test,y\_test) Apply Model With Normal Data: Model Train Score is: 0.992931763090718 Model Test Score is: 0.9640926640926641 F1 Score is: 0.9579470947320823 Recall Score is: 0.9436525612472161 Precision Score is: 0.9726813590449954 AUC Value : 0.9616899944225858 Classification Report is : precision recall f1-score support 0 0.96 0.98 0.97 5870 1 0.97 0.94 0.96 4490 accuracy 0.96 10360

0.96

0.96

10360

10360

macro avg

weighted avg

0.97

0.96

0.96

0.96

#### Confusion Matrix is:

[[5751 119] [ 253 4237]]

#### Apply Model With Feature Selection :

Model Train Score is: 0.9263787888538516 Model Test Score is: 0.9302123552123552

F1 Score is: 0.9179434797412325
Recall Score is: 0.9006681514476614
Precision Score is: 0.935894468872946

AUC Value : 0.9267395271718716

Classification Report is : precision recall f1-score

support

0	0.93	0.95	0.94	5870	
1	0.94	0.90	0.92	4490	
accuracy			0.93	10360	
macro avg	0.93	0.93	0.93	10360	
weighted avg	0.93	0.93	0.93	10360	

#### Confusion Matrix is :

[[5593 277] [ 446 4044]]

### Apply Model With Normal Data With Scaling :

Model Train Score is : 0.9925349121565095 Model Test Score is : 0.9640926640926641

F1 Score is: 0.9579661016949153
Recall Score is: 0.944097995545657
Precision Score is: 0.9722477064220183

AUC Value : 0.9617423538205285

Classification Report is : precision recall f1-score

support

0	0.96	0.98	0.97	5870
1	0.97	0.94	0.96	4490
accuracy			0.96	10360

macro avg 0.97 0.96 0.96 10360 weighted avg 0.96 0.96 0.96 10360

Confusion Matrix is :

[[5749 121] [ 251 4239]]

Apply Model With Normal Data With Normalize :

Model Train Score is : 0.9876118154321385 Model Test Score is : 0.9475868725868726

F1 Score is: 0.9391187352842246
Recall Score is: 0.9327394209354121
Precision Score is: 0.945585911040867

AUC Value : 0.9458416014387453

Classification Report is : precision recall f1-score

support

0 0.95 0.96 0.95 5870 1 0.95 0.93 0.94 4490 0.95 10360 accuracy 0.95 macro avg 0.95 0.95 10360 weighted avg 0.95 0.95 0.95 10360

Confusion Matrix is :

[[5629 241] [ 302 4188]]

Apply Model With Normal Data With PCA:

Model Train Score is : 0.994862389257138 Model Test Score is : 0.9488416988416989

F1 Score is: 0.9396355353075171
Recall Score is: 0.9187082405345212
Precision Score is: 0.9615384615384616

AUC Value : 0.9452996057868518

Classification Report is : precision recall f1-score

support

0 0.94 0.97 0.96 5870

1	0.96	0.92	0.94	4490
accuracy			0.95	10360
macro avg	0.95	0.95	0.95	10360
weighted avg	0.95	0.95	0.95	10360

Confusion Matrix is :

[[5705 165] [ 365 4125]]

Apply Model With Normal Data With PCA and Scaling :

F1 Score is: 0.9375851112119837 Recall Score is: 0.9200445434298441 Precision Score is: 0.9558074965293846

AUC Value : 0.9437531064679033

Classification Report is : precision recall f1-score

support

0	0.94	0.97	0.95	5870
1	0.96	0.92	0.94	4490
accuracy			0.95	10360
macro avg	0.95	0.94	0.95	10360
weighted avg	0.95	0.95	0.95	10360

Confusion Matrix is :

[[5679 191] [ 359 4131]]

Apply Model With Normal Data With PCA and Normalize :

Model Train Score is: 0.9940043331831735 Model Test Score is: 0.9226833976833977

F1 Score is: 0.9086971389490482
Recall Score is: 0.8877505567928731
Precision Score is: 0.9306560821853841

AUC Value : 0.9185771523317006

Classification Report is : precision recall f1-score

## support

0	0.92	0.95	0.93	5870
1	0.93	0.89	0.91	4490
accuracy			0.92	10360
macro avg	0.92	0.92	0.92	10360
weighted avg	0.92	0.92	0.92	10360

Confusion Matrix is :

[[5573 297] [ 504 3986]]

Apply Model With Normal Data With Feature Selection and Poly and Scaling :

Model Train Score is : 0.9263787888538516 Model Test Score is : 0.9298262548262548

F1 Score is: 0.9175456504479982
Recall Score is: 0.9008908685968819
Precision Score is: 0.934827825283106

AUC Value : 0.9264249913682877

Classification Report is : precision recall f1-score

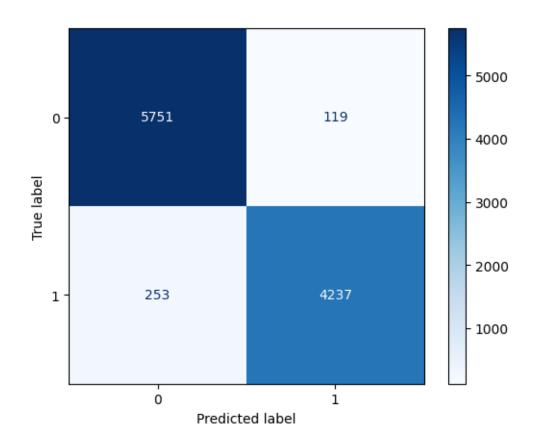
support

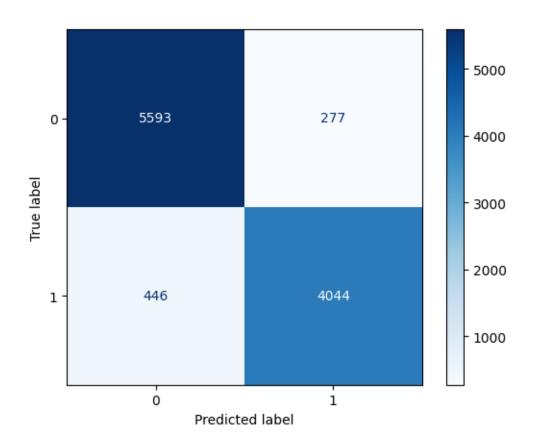
0	0.93	0.95	0.94	5870
1	0.93	0.90	0.92	4490
accuracy			0.93	10360
macro avg	0.93	0.93	0.93	10360
weighted avg	0.93	0.93	0.93	10360

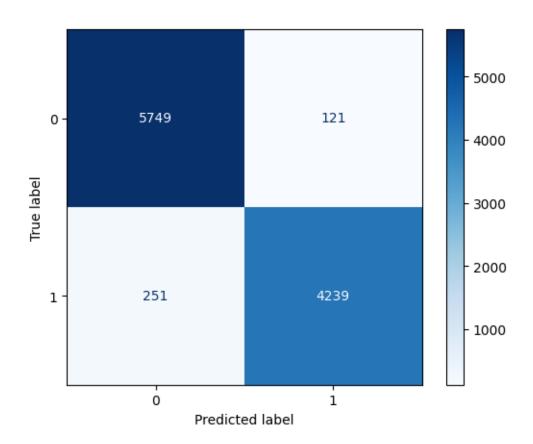
Confusion Matrix is :

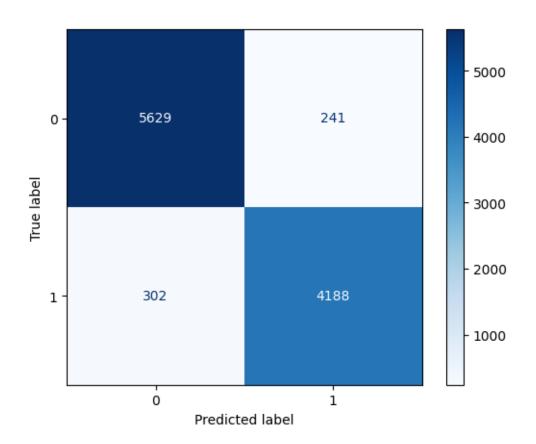
[[5588 282]

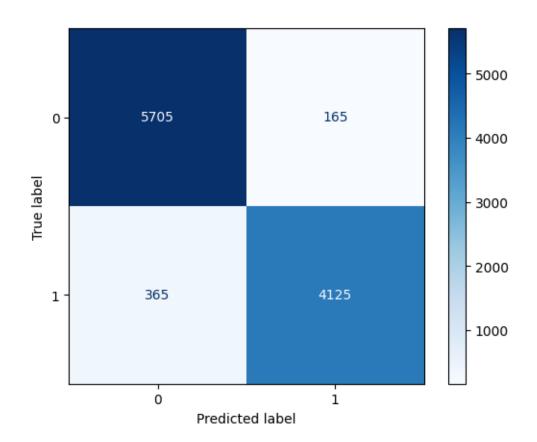
[ 445 4045]]

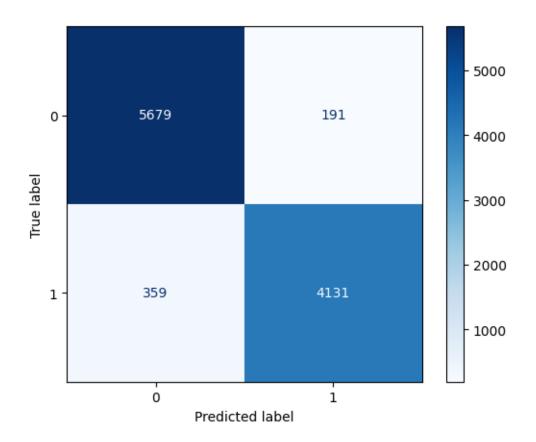


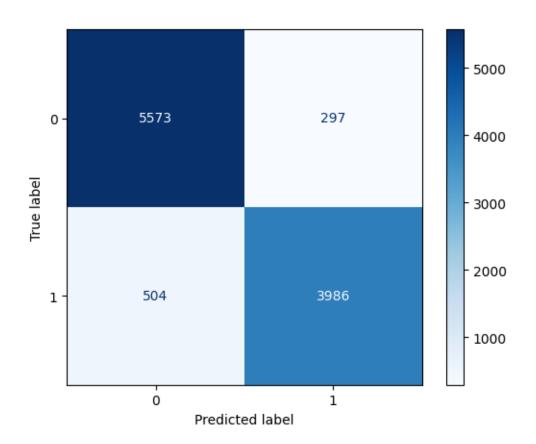


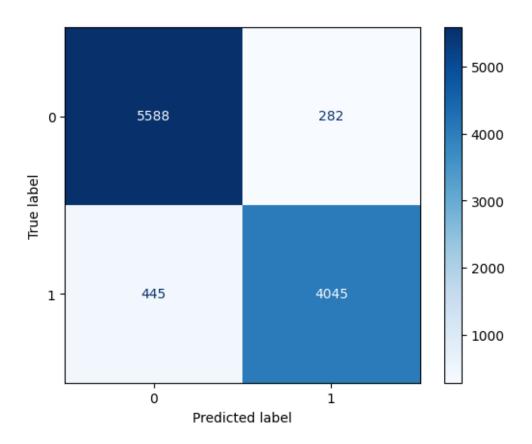












[309]:	Train Accuracy	Test Accuracy \
Models		
Gradient	0.992932	0.964093
Gradient With Feature	0.926379	0.930212
Gradient Scaling	0.992535	0.964093
Gradient With Normalize	0.987612	0.947587
Gradient With PCA	0.994862	0.948842
Gradient With PCA and Scaling	0.992599	0.946911
Gradient With PCA and Normalize	0.994004	0.922683
Gradient With Feature and Poly and Scaling	0.926379	0.929826

Test F1 Test Recall \

```
Models
       Gradient
                                                   0.957947
                                                                0.943653
       Gradient With Feature
                                                   0.917943
                                                                0.900668
       Gradient Scaling
                                                   0.957966
                                                                0.944098
       Gradient With Normalize
                                                   0.939119
                                                                0.932739
       Gradient With PCA
                                                                0.918708
                                                   0.939636
       Gradient With PCA and Scaling
                                                   0.937585
                                                                0.920045
       Gradient With PCA and Normalize
                                                   0.908697
                                                                0.887751
       Gradient With Feature and Poly and Scaling 0.917546
                                                                0.900891
                                                   Test Precision
                                                                        AUC
      Models
       Gradient
                                                         0.972681 0.961690
       Gradient With Feature
                                                         0.935894 0.926740
       Gradient Scaling
                                                         0.972248 0.961742
                                                         0.945586 0.945842
       Gradient With Normalize
       Gradient With PCA
                                                         0.961538 0.945300
       Gradient With PCA and Scaling
                                                         0.955807 0.943753
       Gradient With PCA and Normalize
                                                         0.930656 0.918577
       Gradient With Feature and Poly and Scaling
                                                         0.934828 0.926425
[310]: models draw(df)
      ** #
      DL Models
      Tabel of Contents
[311]: X_train_c,y_train_c,X_test_c,y_test_c=Split(X_classification,y_classification)
      X_train shape is (93234, 22)
      X_test shape is (10360, 22)
      y_train shape is (93234,)
      y_test shape is (10360,)
[312]: classification_Input = keras.Input(shape=(X_classification.shape[1],))
       dense_layer1 = keras.layers.Dense(128, activation='relu',_
        →name='Dense_Layer1')(classification_Input)
       batch = keras.layers.BatchNormalization()(dense_layer1)
       drop = keras.layers.Dropout(.2)(batch)
       dense_layer2 = keras.layers.Dense(256, activation='relu',_
       →name='Dense_Layer2')(drop)
       batch = keras.layers.BatchNormalization()(dense_layer2)
       layer_C = keras.layers.Dense(1, activation='sigmoid',__
        ⇔name='Dense_Layer3')(batch)
       model = keras.Model(inputs=[classification Input], outputs=[layer C])
```

# [313]: model.summary()

Model: "functional\_1"

Layer (type)	Output Shape	Param #
<pre>input_layer (InputLayer)</pre>	(None, 22)	0
Dense_Layer1 (Dense)	(None, 128)	2,944
<pre>batch_normalization (BatchNormalization)</pre>	(None, 128)	512
dropout (Dropout)	(None, 128)	0
Dense_Layer2 (Dense)	(None, 256)	33,024
<pre>batch_normalization_1 (BatchNormalization)</pre>	(None, 256)	1,024
Dense_Layer3 (Dense)	(None, 1)	257

Total params: 37,761 (147.50 KB)

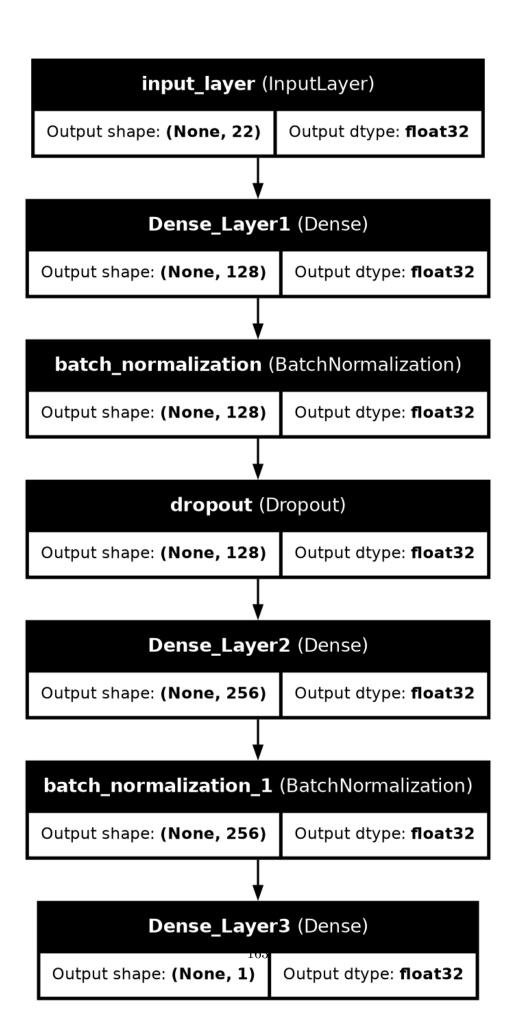
Trainable params: 36,993 (144.50 KB)

Non-trainable params: 768 (3.00 KB)

```
[314]: keras.utils.plot_model(model, to_file='model.png', show_shapes=True,u

show_layer_names=True,show_dtype=True,dpi=120)
```

[314]:



```
[315]: model.compile(optimizer='adam',
                     loss={'Dense_Layer3': 'binary_crossentropy'},
                     metrics={'Dense_Layer3': 'accuracy'})
       checkpoint cb = keras.callbacks.ModelCheckpoint("my keras model.keras", ___
        ⇔save_best_only=True)
       early_stopping_cb = keras.callbacks.EarlyStopping(patience=10,_
        →restore_best_weights=True)
       hist = model.fit(X_train_c,y_train_c,
                 epochs=50,
                 batch_size=32, validation_split=.1,
                 callbacks=[checkpoint_cb, early_stopping_cb])
      Epoch 1/50
      2623/2623
                            10s 3ms/step -
      accuracy: 0.7784 - loss: 0.4769 - val_accuracy: 0.8225 - val_loss: 0.4617
      Epoch 2/50
      2623/2623
                            10s 3ms/step -
      accuracy: 0.8604 - loss: 0.3454 - val_accuracy: 0.8886 - val_loss: 0.2620
      Epoch 3/50
      2623/2623
                            8s 3ms/step -
      accuracy: 0.8754 - loss: 0.2977 - val_accuracy: 0.8871 - val_loss: 0.2660
      Epoch 4/50
      2623/2623
                            8s 3ms/step -
      accuracy: 0.8853 - loss: 0.2742 - val_accuracy: 0.8705 - val_loss: 0.3019
      Epoch 5/50
      2623/2623
                            10s 3ms/step -
      accuracy: 0.8913 - loss: 0.2633 - val_accuracy: 0.9044 - val_loss: 0.2236
      Epoch 6/50
                            7s 3ms/step -
      2623/2623
      accuracy: 0.8974 - loss: 0.2479 - val accuracy: 0.9027 - val loss: 0.2256
      Epoch 7/50
      2623/2623
                            8s 3ms/step -
      accuracy: 0.8959 - loss: 0.2489 - val_accuracy: 0.9026 - val_loss: 0.2315
      Epoch 8/50
                            8s 3ms/step -
      2623/2623
      accuracy: 0.9014 - loss: 0.2366 - val_accuracy: 0.9142 - val_loss: 0.2015
      Epoch 9/50
      2623/2623
                            8s 3ms/step -
      accuracy: 0.8989 - loss: 0.2443 - val_accuracy: 0.9162 - val_loss: 0.2028
      Epoch 10/50
      2623/2623
                            10s 3ms/step -
      accuracy: 0.9013 - loss: 0.2350 - val_accuracy: 0.9115 - val_loss: 0.2162
      Epoch 11/50
      2623/2623
                            7s 3ms/step -
      accuracy: 0.9056 - loss: 0.2285 - val_accuracy: 0.9139 - val_loss: 0.2091
```

```
Epoch 12/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9032 - loss: 0.2301 - val_accuracy: 0.9114 - val_loss: 0.2109
Epoch 13/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9049 - loss: 0.2305 - val_accuracy: 0.8967 - val_loss: 0.2594
Epoch 14/50
2623/2623
                      7s 3ms/step -
accuracy: 0.9074 - loss: 0.2227 - val_accuracy: 0.9014 - val_loss: 0.2385
Epoch 15/50
2623/2623
                      7s 3ms/step -
accuracy: 0.9087 - loss: 0.2208 - val_accuracy: 0.9206 - val_loss: 0.1904
Epoch 16/50
2623/2623
                      11s 3ms/step -
accuracy: 0.9093 - loss: 0.2173 - val_accuracy: 0.8944 - val_loss: 0.2419
Epoch 17/50
2623/2623
                     9s 3ms/step -
accuracy: 0.9091 - loss: 0.2189 - val_accuracy: 0.9002 - val_loss: 0.2436
Epoch 18/50
2623/2623
                     8s 3ms/step -
accuracy: 0.9077 - loss: 0.2224 - val_accuracy: 0.9157 - val_loss: 0.2056
Epoch 19/50
2623/2623
                     10s 3ms/step -
accuracy: 0.9092 - loss: 0.2202 - val_accuracy: 0.9256 - val_loss: 0.1890
Epoch 20/50
2623/2623
                     8s 3ms/step -
accuracy: 0.9094 - loss: 0.2194 - val_accuracy: 0.8935 - val_loss: 0.2539
Epoch 21/50
2623/2623
                      7s 3ms/step -
accuracy: 0.9122 - loss: 0.2136 - val_accuracy: 0.9261 - val_loss: 0.1853
Epoch 22/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9135 - loss: 0.2115 - val_accuracy: 0.9183 - val_loss: 0.1879
Epoch 23/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9121 - loss: 0.2125 - val_accuracy: 0.9022 - val_loss: 0.2228
Epoch 24/50
2623/2623
                      11s 3ms/step -
accuracy: 0.9118 - loss: 0.2129 - val_accuracy: 0.8959 - val_loss: 0.2805
Epoch 25/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9118 - loss: 0.2141 - val_accuracy: 0.9019 - val_loss: 0.2341
Epoch 26/50
                      8s 3ms/step -
2623/2623
accuracy: 0.9138 - loss: 0.2082 - val_accuracy: 0.9281 - val_loss: 0.1763
Epoch 27/50
2623/2623
                      10s 3ms/step -
accuracy: 0.9128 - loss: 0.2071 - val_accuracy: 0.9172 - val_loss: 0.1940
```

```
Epoch 28/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9155 - loss: 0.2046 - val_accuracy: 0.9280 - val_loss: 0.1954
Epoch 29/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9169 - loss: 0.2036 - val_accuracy: 0.9168 - val_loss: 0.1904
Epoch 30/50
2623/2623
                      10s 3ms/step -
accuracy: 0.9186 - loss: 0.1997 - val_accuracy: 0.9159 - val_loss: 0.2117
Epoch 31/50
2623/2623
                      10s 3ms/step -
accuracy: 0.9174 - loss: 0.2016 - val_accuracy: 0.9172 - val_loss: 0.1979
Epoch 32/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9154 - loss: 0.2043 - val_accuracy: 0.9037 - val_loss: 0.2355
Epoch 33/50
2623/2623
                     8s 3ms/step -
accuracy: 0.9134 - loss: 0.2098 - val_accuracy: 0.9166 - val_loss: 0.1971
Epoch 34/50
2623/2623
                     8s 3ms/step -
accuracy: 0.9188 - loss: 0.2025 - val_accuracy: 0.9340 - val_loss: 0.1625
Epoch 35/50
2623/2623
                     10s 3ms/step -
accuracy: 0.9178 - loss: 0.1989 - val_accuracy: 0.9317 - val_loss: 0.1685
Epoch 36/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9198 - loss: 0.1940 - val_accuracy: 0.9299 - val_loss: 0.1723
Epoch 37/50
2623/2623
                      7s 3ms/step -
accuracy: 0.9199 - loss: 0.1959 - val_accuracy: 0.9258 - val_loss: 0.1775
Epoch 38/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9167 - loss: 0.1996 - val_accuracy: 0.8923 - val_loss: 0.2516
Epoch 39/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9180 - loss: 0.2008 - val_accuracy: 0.9089 - val_loss: 0.2061
Epoch 40/50
2623/2623
                     7s 3ms/step -
accuracy: 0.9200 - loss: 0.1954 - val_accuracy: 0.9325 - val_loss: 0.1697
Epoch 41/50
2623/2623
                      11s 3ms/step -
accuracy: 0.9197 - loss: 0.1958 - val_accuracy: 0.9290 - val_loss: 0.1761
Epoch 42/50
                      10s 3ms/step -
2623/2623
accuracy: 0.9204 - loss: 0.1932 - val_accuracy: 0.9323 - val_loss: 0.1609
Epoch 43/50
2623/2623
                      7s 3ms/step -
accuracy: 0.9201 - loss: 0.1921 - val_accuracy: 0.9175 - val_loss: 0.1959
```

```
Epoch 44/50
                           7s 3ms/step -
      2623/2623
      accuracy: 0.9207 - loss: 0.1935 - val accuracy: 0.9270 - val loss: 0.1771
      Epoch 45/50
      2623/2623
                           7s 3ms/step -
      accuracy: 0.9205 - loss: 0.1914 - val_accuracy: 0.9343 - val_loss: 0.1639
      Epoch 46/50
      2623/2623
                           10s 3ms/step -
      accuracy: 0.9187 - loss: 0.1956 - val_accuracy: 0.9347 - val_loss: 0.1674
      Epoch 47/50
                           7s 3ms/step -
      2623/2623
      accuracy: 0.9212 - loss: 0.1906 - val_accuracy: 0.9101 - val_loss: 0.1937
      Epoch 48/50
                           8s 3ms/step -
      2623/2623
      accuracy: 0.9219 - loss: 0.1866 - val_accuracy: 0.9313 - val_loss: 0.1763
      Epoch 49/50
      2623/2623
                           10s 3ms/step -
      accuracy: 0.9198 - loss: 0.1938 - val_accuracy: 0.9201 - val_loss: 0.1928
      Epoch 50/50
      2623/2623
                           7s 3ms/step -
      accuracy: 0.9230 - loss: 0.1897 - val_accuracy: 0.9142 - val_loss: 0.1980
[316]: model.evaluate(X_test_c,y_test_c)
      324/324
                         Os 1ms/step -
      accuracy: 0.9365 - loss: 0.1533
[316]: [0.15476644039154053, 0.9371621608734131]
[317]: hist_=pd.DataFrame(hist.history)
      hist
[317]:
          accuracy
                        loss val_accuracy val_loss
          0.822965 0.411136
                                  0.822501
                                            0.461745
      1
          0.863604 0.332448
                                  0.888567 0.262040
      2
          0.877655 0.293214
                                  0.887066 0.265979
      3
          0.886390 0.270610
                                  0.870549 0.301910
      4
          0.893052 0.257998
                                  0.904440 0.223648
          0.897271 0.248568
                                  0.902724 0.225622
      5
      6
          0.897271 0.246954
                                  0.902617 0.231477
      7
          0.901359 0.237320
                                  0.914200 0.201527
      8
          0.902908 0.235208
                                  0.916238 0.202760
          0.900608 0.236177
                                  0.911519 0.216159
      10 0.904326 0.230920
                                  0.913878 0.209148
      11 0.905375 0.228760
                                  0.911411 0.210898
      12 0.905613 0.228797
                                  0.896718 0.259375
      13 0.908092 0.221319
                                  0.901437 0.238501
      14 0.909582 0.218661
                                  0.920635 0.190425
```

```
16 0.909665 0.218897
                                 0.900150
                                           0.243574
      17
         0.909498 0.218369
                                 0.915701
                                           0.205584
      18 0.910821 0.215639
                                 0.925568
                                           0.189040
      19 0.909272 0.219879
                                 0.893501 0.253871
      20 0.912502 0.214056
                                 0.926105
                                           0.185320
      21
          0.914087 0.209145
                                 0.918275
                                           0.187862
      22 0.911655 0.212910
                                 0.902188
                                           0.222782
      23 0.913920 0.209229
                                 0.895860
                                           0.280550
      24
         0.911167 0.214719
                                 0.901866
                                           0.234056
      25 0.914623 0.207081
                                 0.928142
                                           0.176302
      26 0.913884 0.205959
                                 0.917203 0.193961
      27 0.914968 0.204542
                                 0.928035 0.195399
      28 0.916696 0.203741
                                 0.916774 0.190414
      29 0.917030 0.203011
                                 0.915916 0.211700
      30 0.916434 0.202759
                                 0.917203
                                           0.197885
      31 0.914766 0.206424
                                 0.903689
                                           0.235539
      32 0.915767 0.203002
                                 0.916559
                                           0.197080
      33 0.918770 0.199529
                                 0.934041
                                           0.162538
      34 0.919151 0.196935
                                 0.931682
                                           0.168535
      35 0.919104 0.195625
                                 0.929858
                                           0.172292
      36 0.917912 0.199516
                                 0.925783
                                           0.177545
      37
          0.917709 0.197901
                                 0.892321 0.251578
      38 0.918210 0.200009
                                 0.908945
                                           0.206143
      39 0.919843 0.196330
                                 0.932540
                                           0.169685
      40 0.919509 0.196825
                                 0.929000 0.176124
      41 0.920367 0.193129
                                 0.932325 0.160854
      42 0.920081 0.192882
                                 0.917525 0.195895
      43 0.921463 0.192312
                                 0.926963 0.177149
      44 0.920403 0.191538
                                 0.934256 0.163861
      45 0.918615 0.196334
                                 0.934685
                                           0.167436
      46 0.920307
                   0.192769
                                 0.910124
                                           0.193737
      47 0.920939
                   0.189904
                                 0.931253
                                           0.176278
      48 0.920224
                   0.191664
                                 0.920099
                                           0.192812
      49 0.922727 0.187906
                                 0.914200 0.197990
[318]: def summary_plot():
          fig = make_subplots(rows=1, cols=2, subplot_titles=("Total_
        →Loss","Classification Accuracy"))
          fig.add_trace(go.Scatter(x=hist_.index, y=hist_['loss'], mode='lines',_
        →name='Train Loss', line=dict(color='blue')), row=1, col=1)
          fig.add_trace(go.Scatter(x=hist_.index, y=hist_['val_loss'], mode='lines',u
       →name='Validation Loss', line=dict(color='blue')), row=1, col=1)
          fig.add_trace(go.Scatter(x=hist_.index, y=hist_['accuracy'], mode='lines',_
        →name='Train Accuracy', line=dict(color='red')), row=1, col=2)
```

0.894359 0.241898

15 0.909403 0.217639

```
fig.add_trace(go.Scatter(x=hist_.index, y=hist_['val_accuracy'],__
        omode='lines', name='Validation Accuracy', line=dict(color='red')), row=1, □
        \hookrightarrowcol=2)
           fig.update layout(
               title_text="Training Summary",
               title x=0.5,
               title font=dict(size=20),
               font=dict(size=15),
               width=1100,
               height=600,
               template='plotly_dark'
           fig.update_annotations(font=dict(size=20))
           fig.show()
[319]: summary_plot()
[320]: predictions = model.predict(X_test_c)
      324/324
                          1s 2ms/step
[321]: classification_predictions = np.where(predictions>=.5,1,0)
[322]: def Check():
           train = accuracy_score(y_train_c,np.where(model.predict(X_train_c)>=.5,1,0))
           y_pred=classification_predictions
           test = accuracy_score(y_test_c,y_pred)
           print('Model Train Score is : ' , train)
           print('Model Test Score is : ' , test)
           F1Score = f1_score(y_test_c, y_pred)
           print('F1 Score is : ', F1Score)
           RecallScore = recall_score(y_test_c, y_pred)
           print('Recall Score is : ', RecallScore)
           PrecisionScore = precision_score(y_test_c, y_pred)
           print('Precision Score is : ', PrecisionScore)
           fprValue2, tprValue2, thresholdsValue2 = roc_curve(y_test_c,y_pred)
           AUCValue = auc(fprValue2, tprValue2)
           print('AUC Value : ', AUCValue)
           Area(fprValue2,tprValue2,AUCValue)
           ClassificationReport = classification_report(y_test_c,y_pred)
           print('Classification Report is : ', ClassificationReport)
           CM = confusion_matrix(y_test_c, y_pred)
           print('Confusion Matrix is : \n', CM)
           disp = ConfusionMatrixDisplay(confusion_matrix=CM, display_labels=[0,1])
           disp.plot(cmap='Blues')
[323]: Check()
```

2914/2914 4s 1ms/step

Model Train Score is : 0.9349057210888732 Model Test Score is : 0.9371621621621622

F1 Score is : 0.9236542746569718
Recall Score is : 0.8770601336302896
Precision Score is : 0.9754768392370572

AUC Value : 0.9300973581268995

Classification Report is : precision recall f1-score

support

0	0.91	0.98	0.95	5870
1	0.98	0.88	0.92	4490
accuracy			0.94	10360
macro avg	0.94	0.93	0.94	10360
weighted avg	0.94	0.94	0.94	10360

Confusion Matrix is :

[[5771 99] [ 552 3938]]

