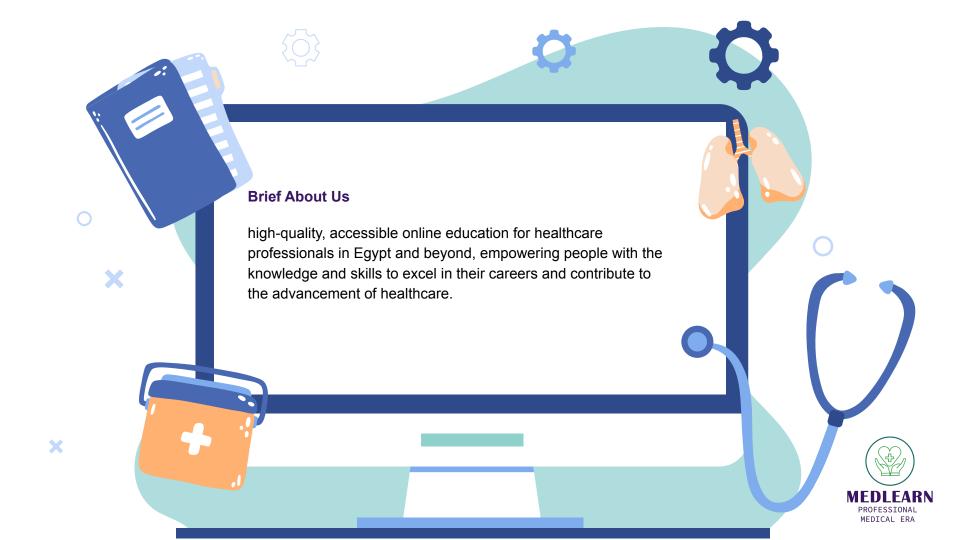
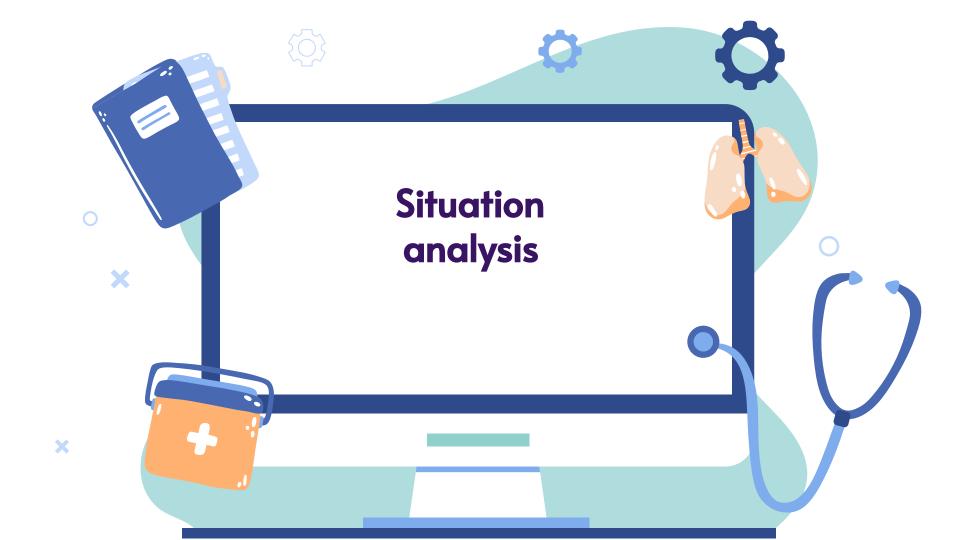
# **E-learning** platform Marketing strategy





• • •		Business Model Canvas			
Key partners Key Activities		Value Proposition	Customer Relationships	Customer segmentation	
<ul> <li>hospital</li> <li>healthcare centers</li> <li>technology companies</li> <li>Cost Structure</li> <li>Course developmen</li> </ul>	<ul> <li>Course development</li> <li>Marketing and sales</li> <li>Customer support</li> <li>Technology maintenance</li> </ul>	<ul> <li>Professional Medical era</li> <li>Professional Growth.</li> <li>Credible source of healthcare management training.</li> <li>Flexible learning.</li> <li>Expert instructors.</li> </ul>	<ul> <li>Offers</li> <li>Suggest relevant courses based on learners' interests and progress.</li> <li>Offer dedicated customer support</li> <li>loyalty program.</li> </ul>	<ul> <li>Healthcare professionals:         <ul> <li>Doctors, nurses, medical students</li> </ul> </li> <li>Healthcare organizations:         <ul> <li>Hospitals, clinics,</li> <li>18 and above</li> </ul> </li> </ul>	
t costs • Technology costs	Key Resources	competitors  • edX	Channels	<ul> <li>egypt and the middle east</li> </ul>	
<ul><li>Instructor fees</li></ul>	<ul><li>Course content</li><li>Technology</li></ul>	<ul><li>edX</li><li>udemy</li><li>khan academy</li></ul>	website or app for course delivery.	Revenue Streams	
<ul> <li>Marketing and sales expenses</li> <li>Customer support costs</li> </ul>	<ul> <li>infrastructure</li> <li>Expert instructors</li> <li>Marketing and sale team</li> <li>websites</li> </ul>	<ul><li>MedCram</li><li>meduo</li><li>Osmosis</li><li>AMBOSS</li></ul>	<ul> <li>Social media</li> <li>Email marketing</li> <li>Partnerships with healthcare organizations and to reach their members.</li> </ul>	<ul> <li>Course fees.</li> <li>Certification fees.</li> <li>Premium content.</li> </ul>	





## My competitors analysis:

in the e-learning platform for medical courses:

#### edX

\$50 to \$300 or more per course, depending on the course and institution.

#### **Osmosis**

\$15 to \$50 per month, depending on the subscription plan.

#### **Udemy**

from \$20 to \$200 or more, depending on factors such as the course's depth, quality, and instructor reputation.

#### Lecturio

from \$30 to \$50 per month, depending on the subscription plan.

#### Khan Academy

does not charge for access to its medical-related content.

#### **AMBOSS**

around \$50 to \$300 or more per year, depending on the subscription plan

#### **MedCram**

Subscription prices vary based on the duration and level of access, but they can range from \$10 to \$40 per month.

#### Memorang

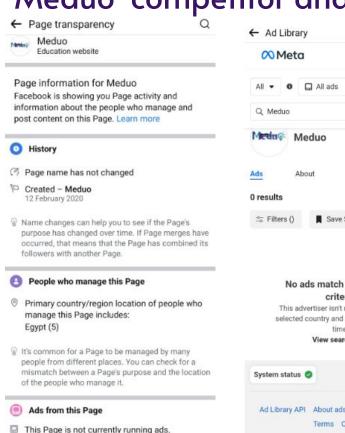
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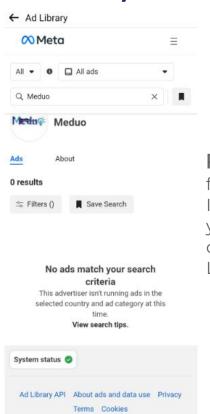




Go to Ad Library

### Meduo competitor analysis sample





#### Meduo hashtags:

#meduo #Learntmedical #meduohits

#### Platforms:

facebook 5-6 photo post per month
Instagram Photo and Reels
youtube sample record from session range
of 3-5 minutes
Linked In Not active

### **SWOT Analysis**

#### Strength

- Trusted organization.
- Offering courses in Arabic and English for a wider audience
- Certified instructors.
- Cost effective.
- highest quality of content
- Accessibility
- Interactive learning tools
- Flexibility
- offering networking opportunities

### **Opportunities**

- Wide spread of e-learning
- Healthcare accreditation of GAHAR.
- Egyptian Health council regulations.

#### weakness

- Technical problems.
- Unfamiliarity of technology form instructors.
- Practical rounds with high no of trainees.
- Lack of face-to-face interaction.
- The online education market is competitive

#### **Threats**

- Fragmented market.
- Motivation and discipline.
- Marketing challenges (not all customers could be reached thru same channel.
- Rapidly changing laws and regulations.
- Technical challenges.
- Economic fluctuations in Egypt



### **Objective**

- Introduce product and Improve awareness 10% about the quality of e-learning materials.(first 4 month)
- to be accredited by the government by Q1 2025.
- Credible source of healthcare education.
- Get 10,000 Enrollment on website by December,2025.
- Get 1000 subscription December, 2025.
- get 1000 follower on tiktok .
- Be the market leader in Healthcare education.
- Build communication lines between 600 trainee and relevant hiring organization.







### Age

23-55 years

## Educational level

High (medical degree)

#### Location

 Urban area with a medium-sized hospital (Cairo& Governorate residents)



Dr Sara Ahmed 30 years old

### **Income**Medium

### **Aspirations**

Professional growth

#### **Profession**

Medical graduate specializing in internal medicine
Employed full-time at a local hospital





#### **Behavior**

- Values convenience and flexibility in learning.
- Prefers practical and applicable knowledge.

#### **Motivations**

- Career advancement
- Career Shift in another specialization.
- Improved patient care.
- professional growth.
- Earning potential.



Dr Sara Ahmed 30 years old

#### Goals and Challenges

- Wants to stay updated with the latest medical advancements.
- Desires to advance her career

#### **Pain Points**

- Limited time for continuing education.
- High cost of traditional medical education programs.
- Difficulty finding relevant and up-to-date courses. Lack of hands-on practice opportunities.



#### **Unique Selling Proposition**

#### **Unique Selling Proposition (USP):**

Our online e-learning platform offers a comprehensive and engaging learning experience tailored to Egyptian healthcare professionals, featuring expert-led courses, interactive learning tools, flexible learning options, and strong community support, all designed to advance your career and stay up-to-date with the latest healthcare trends.



designed by 🕏 freepik.com





### **1.**Product

### 7Ps

- Online Courses for medical professions on E-platform.
- Accessible on desktop browsers, IOS, Android applications.

for more accessibility.

- 3 different bundles.
- 25 hours / course on 6 weeks.
- 5 hours interactive session.
- 5 hours of practical session(optional)







### 2.Price

#### 1-Target Audience Affordability:

Our audience medical students, healthcare professionals, and individuals seeking continuing medical education. The Average income levels \$100-\$200.

**2-Pricing Models**: one-time course purchases.

My average price will range from \$30- \$ 150.



### 3.Place

#### **Head-Office:**

Located at Downtown:

Available rooms specialized for recording the sessions. With technical support.

3 Lecture rooms with capacity of 50 persons for physical attendance days.

#### **Website and E-commerce:**

- 1. Website under the supervision of governmental agency.
- 2. Uploading covered materials, schedules, required assignment, educational videos. (each subject holds its own material).
- 3. Publishing all the updates through notifications pop ups on website.





M-Commerce: Mobile applications divided into subjects sectors with uploaded covered material same as website, linked together with same username and password to login. (allowing the audience to choose easiest way to use e learning program.

### 4. Promotion

#### Offers

- Special prices for beginner levels
- (20% off)
  Special offers on multiple courses and course bundles
- Offers for certain organizations in exchange for data

#### **Direct Marketing**

 Awareness sessions on quality, infection control, and hospital management field in hospitals among different governorates.

#### Ads

- Digital ads at hospitals especially those providing training sessions, medical centers and medical syndicate
- sponsored ads on Facebook, Instagram YouTube, X and TikTok.
- Banners at medical conferences, and university hospitals used for postgraduate trainings.

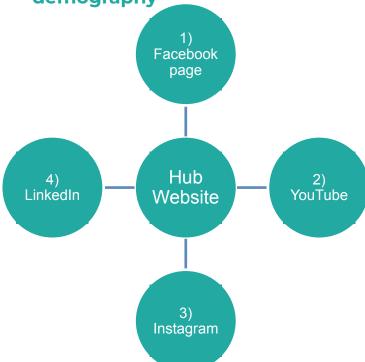
#### Interactive marketing

 Active content on Facebook and Instagram.

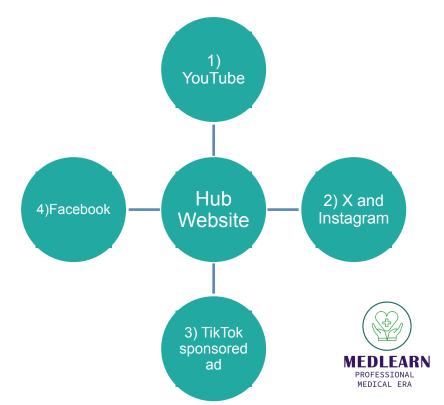


#### Social Media Marketing

 Egypt Region acc. to geography, demography



• Middle East countries:



### Hashtags used with different platforms:

```
#Online_courses
#Online_platform
#Healthcare_training
#Professional_development
#hospital
#hospital_management
#healthcare_quality
#healthcare_management
#healthcare_leadership
#healthcare_excellence
#career_growth
#freecourses
#continous_learning
```



### 5.People

- Instructors: qualified and experienced instructors and they provide active learning for the audience.
- **Customer support:** The quality of customer service provided to learners is responsiveness and helpfulness.

### **6.Process:**

- The ease of creating an account and enrolling in courses.
- Sequence of lessons, assessments, and assignments.
- The availability of technical support for learners who encounter problems with the platform.





### 7.Physical Evidence:

- Platform design: The visual appearance using the blue and green colors ,HD images and the logo
- Course materials: Textbooks, handouts, and HD videos.
- Certifications: Physical or digital certificates awarded to learners upon completion of the courses.

Britannic Bold

MEDLEARN

PROFESSIONAL

MEDICAL ERA

Source Code Variable

Green:

Sustainability, renewal and balance

Trust and professionalism

Blue:







#### Monday post (Introduction to healthcare management) 5:13 pm

Arwa

"Follow us"

Reel "Who are Medlearn"

5:13 pm

Mariam

Reel (launched healthcare Insta-FB-Linkedin

5:12 pm Shimaa Insta-FB-Linkedin "Follow us"

management courses)

Thursday

Reel promo (infection contro course available) 4:10 pm Mariam

POST "Who are Medlearn"

4:10 pm Ahmed

Insta-FB-tiktok

#15% discount#

#follow us# online courses#

Facebook LIVE

7:00 pm Mona

FB-Linkedin

learning#

Friday

Insta-FB-tiktok #enroll now# 15% discount#

post"infograph"online healthcare learning" 7:07 PM Arwa

Saturday

FB-Linkedin-instagram #online course# #continuous learning#

Reel

Promo free resource, " the ultimate

guide to hospital management

5 pm by Shaimaa

Insta-FB-Linkedin "Follow us"#online course# Hashtags/CTA #continuous learning# post "Skills You'll Learn from Online Healthcare

> Management Course?" FB-Linkedin 7:00 pm by Mariam #continuous learning# flexible learning#Join us# Post 7:15 pm by Ahmed FB - linked in - insta #Overcome Challenges#

> > #Online Courses#

Hospital Management #

Reel "Who are Medlearn" 5:13 pm Shimaa Insta-FB

"Follow us"

Reel "Skills gained from Online Healthcare

Management Course?"

FB-insta 7:10 pm by Mariam

#continuous learning# flexible learning#Join us# Reel promo (infection control course available)

discount#

Interview at Healthcare institutions 6:10 pm by Mariam #career journey# #continuous Insta-FB-tiktok #enroll now# 15%

5:13 pm MONA Insta-FB-Linkedin "Follow us"#online course# #continuous learning#

Reel promo (invite your friends)

Insta- FB-Linkedin "join us & get more resources" Facebook Live Interview a professional 7:00 PM Shaimaa

FB-Linkedin #career journey# #continuous learning# Webinar post 7:00 pm

Mona FB-Linkedin Register now on link



### Action

Phase 1: Awareness and Engagement (Months 1-3)

Activity	Deadline	Responsible Party	Budget (EGP)
Social media marketing (Facebook, LinkedIn, Instagram)	Ongoing	Marketing Team	2000/month
Content marketing (blog posts, articles, webinars)	Monthly	Content Team	5,000/month
Email marketing campaigns	Bi-weekly	Marketing Team	3,000/month
Partnerships with healthcare associations	Q1	Partnerships Team	15,000
Attend healthcare conferences and events	Q1	Marketing Team	10,000/event

total 55,000





Phase 2: Conversion and Retention (Months 4-6)

Paid advertising (Google Ads, Facebook Ads)OngoingMarketing Team10,000/monthTargeted email marketing campaignsWeekly Marketing Team5,000/monthUser onboarding and supportOngoing TeamCustomer Support Team10,000/monthReferral programQ2Marketing Team5,000Customer satisfaction surveysBi-monthly SurveysMarketing Team2,000/month	Activity	Deadline	Responsible Party	Budget (EGP)
marketing campaigns  User onboarding and support Team  Referral program Q2 Marketing Team 5,000  Customer satisfaction Bi-monthly Marketing Team 2,000/month	(Google Ads,	Ongoing	Marketing Team	10,000/month
supportTeamReferral programQ2Marketing Team5,000Customer satisfactionBi-monthlyMarketing Team2,000/month		Weekly	Marketing Team	5,000/month
Customer satisfaction Bi-monthly Marketing Team 2,000/month		Ongoing	• • • • • • • • • • • • • • • • • • • •	10,000/month
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Referral program	Q2	Marketing Team	5,000
		Bi-monthly	Marketing Team	2,000/month

total 86,000





Phase 3: Growth and Expansion (Months 7-12

Activity	Deadline	Responsible Party	Budget (EGP)
Influencer marketing	Q3	Marketing Team	25,000
Public relations (media outreach)	Q3	PR Team	25,000
International expansion (e.g., neighboring Arab countries)	Q4	Business Development Team	25,000
Partnerships with international healthcare organizations	Q4	Partnerships Team	25,000

Total budget:241,000 EGP

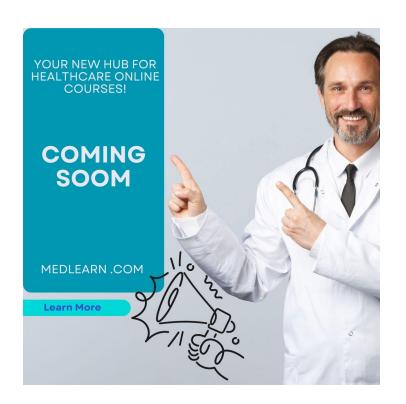
total 100,000

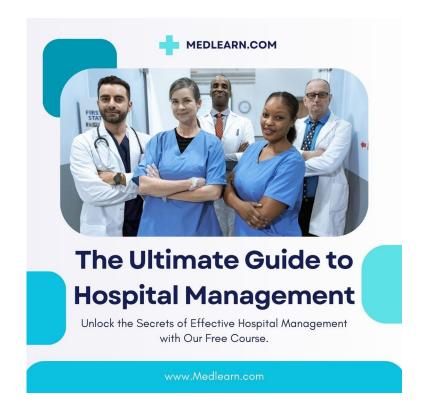




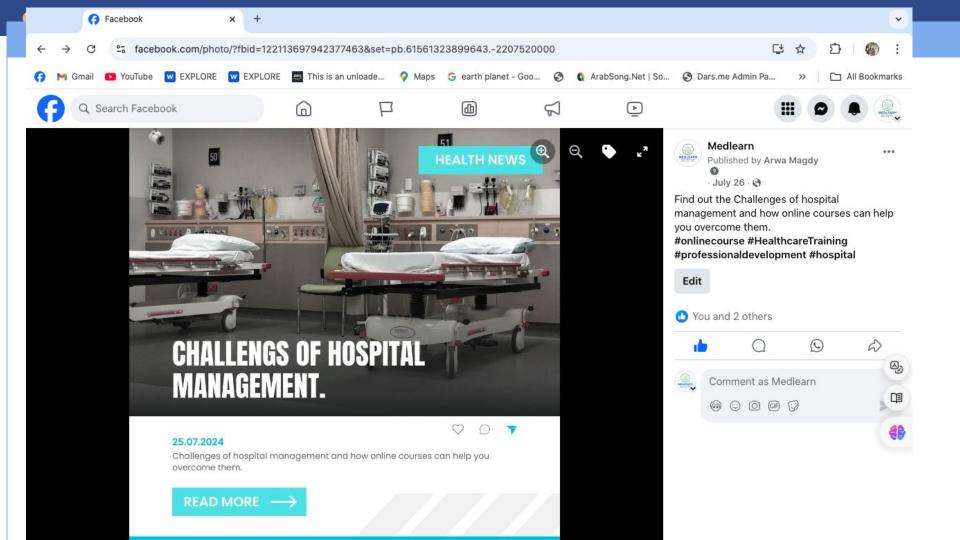
### posts on Facebook Example

We made creative content (text +image+ reels) taken into consideration our theme color.





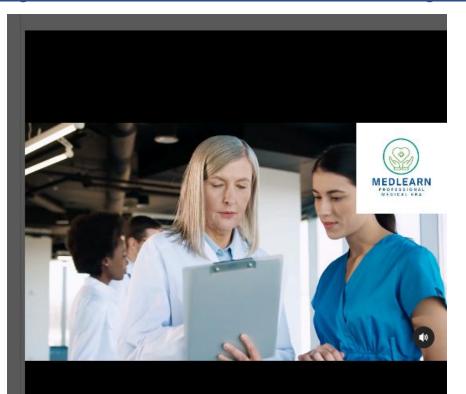


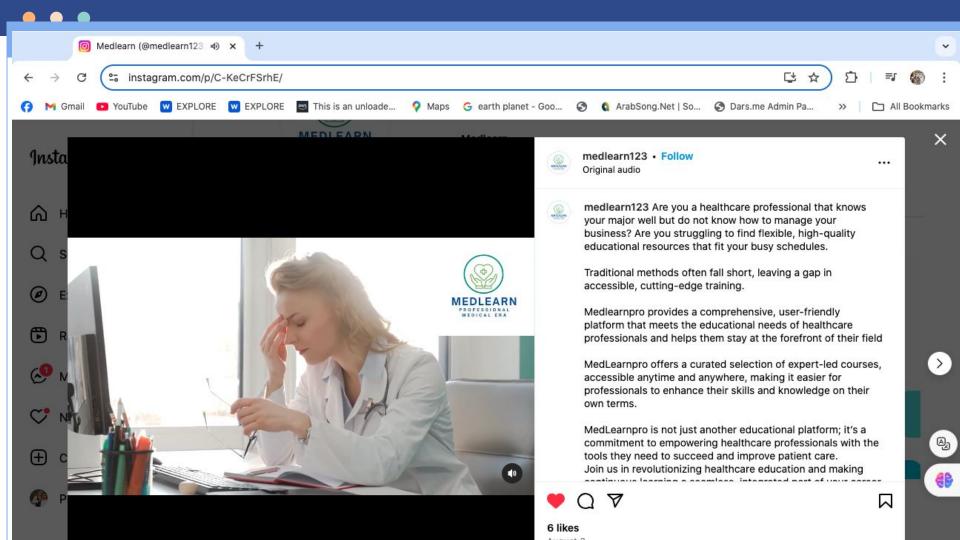




### Reel on instagram Example

https://www.instagram.com/reel/C-KeCrFSrhE/?utm\_source=ig\_web\_copy\_link

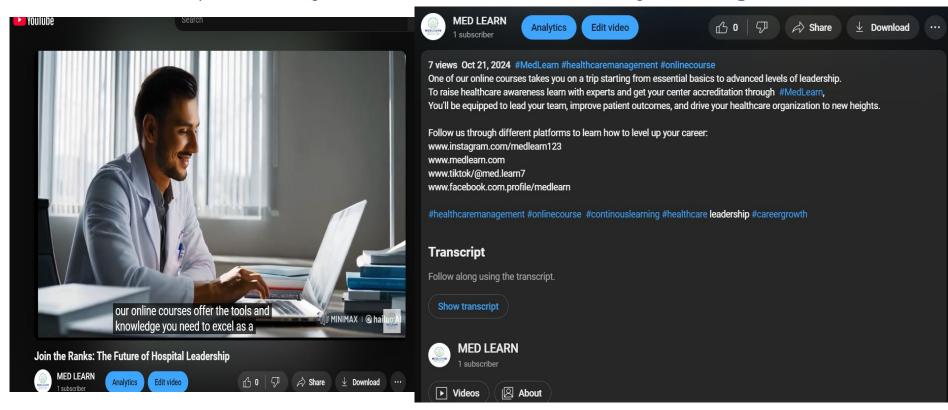






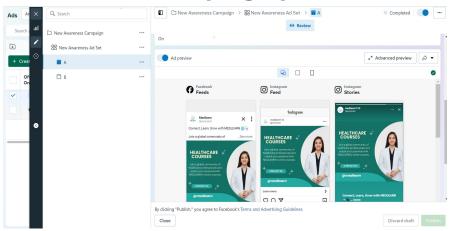
### Video on Youtube Example

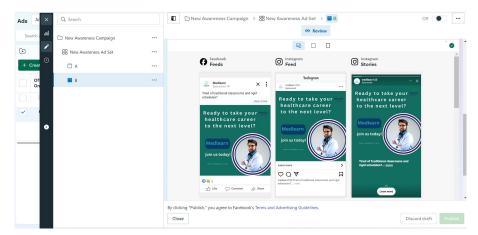
https://www.youtube.com/watch?v=Imcy37rXCng





### Awareness campaign paid ad





A



#### Depending on the result we continued with B

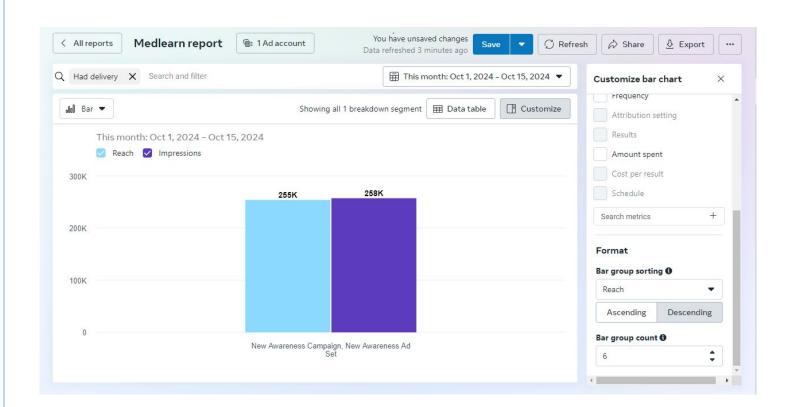
+ 0	Create	Duplicate ▼ Ø Edit ▼ 🗑	A/B test	More ▼	Columns: Perform	ance ▼	down ▼	• 2 •	∠ Charts
	Off / On	Ad •	Results  ▼	Reach •	Impressions •	Cost per result ▼	Quality ranking  Ad relevance	Engagement rate ranking ▼ Ad relevance	Conversion rate ranking Ad relevance
		B View charts Edit Duplicate Compare •••	39,571 Reach	39,571	41,751	ج.م.3.50 Per 1,000 People Reac	Average	-	
~	•	<b>₹</b>	24,058 Reach	24,058	24,103	3.28.ح.م. Per 1,000 People Reac	Average	7-	
		Results from 2 ads •	62,652 Reach	62.652 Accounts Center acco	65,854 Total	ج.م. 3.47 			





#### Awareness campaign result

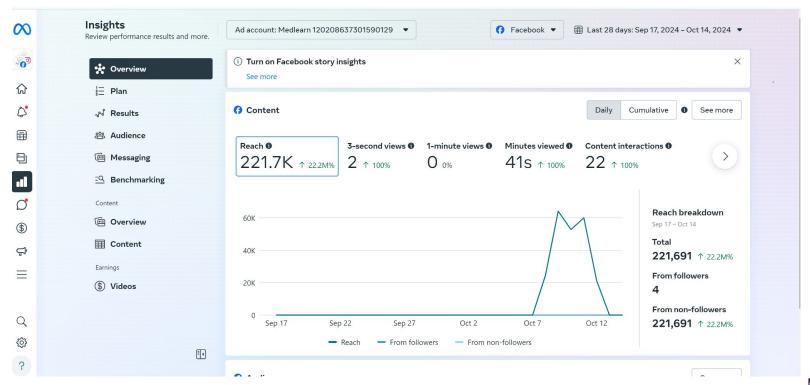
reach and impressions







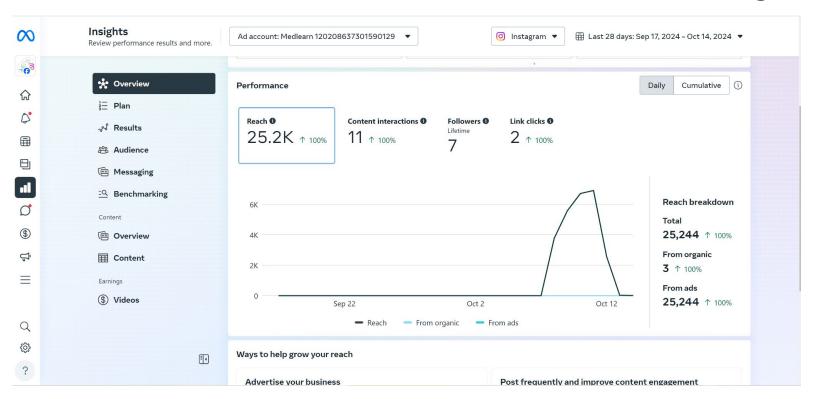
page insights facebook





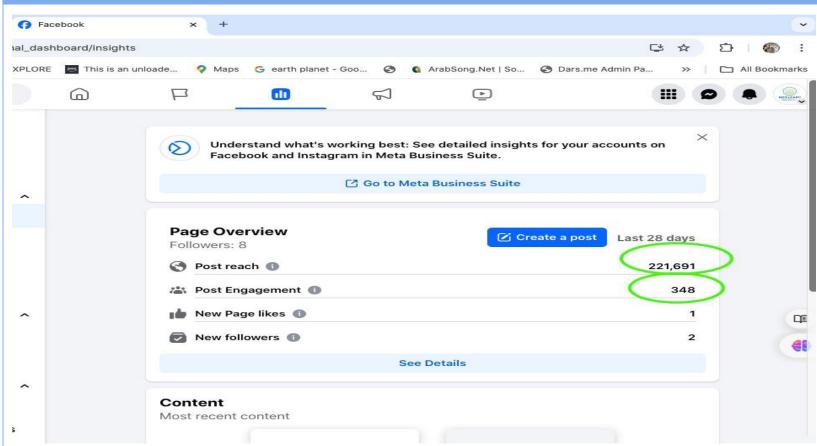


#### Instagram













#### **Email campaign**

#

#### Are you looking to stay ahead in the fast-paced world of healthcare?

Medieam offers a wide range of online courses designed to elevate your skills and advance your career. Explore our latest courses: TOM INFECTION CONTROL





Ready to start learning? Enroll now

Best regards, The Medlearn Team Follow us on social media



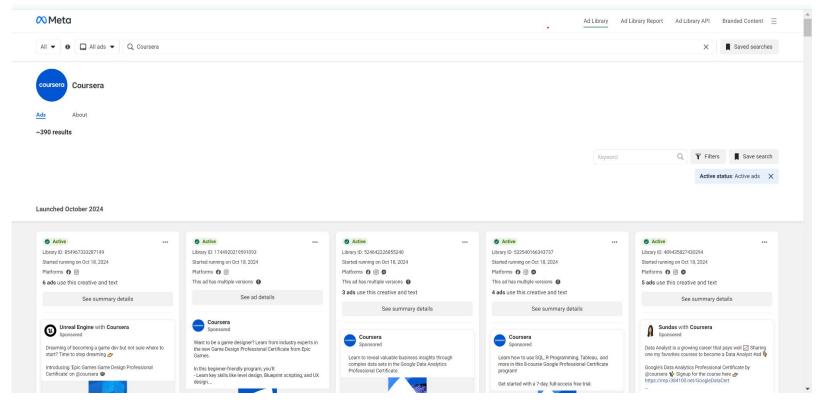








#### one of our competitor's ads library





### KPIs

Indicator	Kind/ Equation	Target	Frequency of measuring
No. of total platform subscribers	Total Number (outcome)	1000 new subscribers	Monthly
		10,000 for 1st year	Annual
% of inactive Accounts	Number of inactive accounts / total no of platform subscribers *100	< 20%	Monthly
% of subscribers completing at least one course	No. of subscribers finished 1 course/ No. of total subscribers on platform*100	> 80 %	Weekly
LinkedIn posts reach	Number of accounts reach(views)	7000 - 10,000	weekly
Total no. of Facebook views	Number of accounts reach(views)	15,000	weekly
Total No. of reviews / Testimonials on social media	No of completed course certificates, shares, mentions of official feedback, review on social	500	Annual

### **KPIs**

Indicator	Kind/ Equation	Target	Frequency of measuring
Platform rating from subscribers	Average Rate from 1:5 for each course	> 4.5	Monthly Annual
% Technical reported problem solving	Number of solved reported technical problems/ total no of subscribers' reported technical problems *100	> 90%	Monthly

### **KPIs Analysis**

- Growing number of total platform subscribers
- Successful Facebook Ads. campaign.
- instagram posts reach needs further improvement.
- High number of inactive accounts on platform.
- poor LinkedIn posts reach.





#### Recommendations

- Optimize course content (interactive elements to the platform, like quizzes, simulations, or case studies) to enhance learning engagement.
- Partnership with healthcare influencers to promote Instagram content to their followers.
- Invest more in LinkedIn content.
- Use the same audience group for the next campaign on Facebook ads.



