

# AHMED BADAWI

## JUNIOR WEB DEVELOPER

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### SUMMARY

- Dynamic 20-year-old second-year Computer Science student at Banha University, transitioning from customer-facing roles to full-stack web development.
  - Built 10+ real-world projects primarily using HTML5, CSS3, JavaScript, and React, including digital menu platforms sold to local cafés and university tools.
  - Handled 100+ daily customer inquiries at Orange Egypt, honing problem-solving skills that inspired automation tools and PWAs.
  - Seeking a junior web developer internship or entry-level role in a product company or software house to deliver clean React front-ends and scalable back-ends.
  - Completed a 47-hour English full-stack bootcamp and GDG Back-End track.
  - Aspiring to grow into a Full-Stack Engineer within 4-5 years through mentorship and freelancing on automation projects for SMEs.
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### WORK EXPERIENCE

- Customer Service Representative – Orange Egypt | 4 months Resolved 100+ daily inquiries on billing, data, and handsets, achieving 95% first-call resolution rate.
  - Utilized CRM and ticketing systems, inspiring the creation of an automated ticket-tagging side project to enhance efficiency.
  - Cashier / Inventory Clerk – HyperMarket & Auto-Electric Factory | 4–6 months each Managed POS systems, cash balancing, and supplier invoice entries, sparking ideas for a lightweight ERP PWA built with React and IndexedDB.
  - Handled high-volume transactions under pressure, developing multitasking and problem-solving skills applicable to tech environments.
  - Library Assistant & Print-Shop Designer – Freelance | Ongoing Designed 40+ logos, print layouts, and marketing materials using Photoshop and Figma, building a strong foundation in UI/UX design.
  - Managed printing operations and customer requests, translating real-world needs into digital solutions like web-based menus.
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### EDUCATION

- Banha University, Faculty of Specific Education – Computer Science
- GPA: 2.3 / 4.0 – Sophomore (Second Year)
- 47-Hour English Full-Stack Bootcamp (MERN Stack) – Scheduled to complete July 2025
- GDG on Campus – Back-End Track (Node.js, Docker, GCP) – Current participant
- React Front-End Bootcamp – Certificate earned

## PROJECTS

- Café-Menu PWA (HTML5, CSS3, JavaScript, React): Digital menu app with admin updates and offline support; sold to 2 cafés, saving ~1,200 EGP/month.
  - Orange-Ticket Tagger (Google Apps Script + JavaScript): Automates ticket categorization from Gmail to Sheets/Slack; private repo (demo on request).
  - University Club Portal (HTML5, CSS3, JavaScript, React): Event calendar with RSVP and role-based access; used by 3 faculty clubs.
  - IEEE Front End With React (HTML5, CSS3, JavaScript, React + Tailwind CSS): Responsive frontend for IEEE events, including listings, forms, and API integration.
  - MedEyes (HTML5, CSS3, JavaScript, React): Eye health app with profiles, symptom checker, scheduling, and secure authentication.
  - Back End Bnu (Node.js + Express + MongoDB): RESTful APIs for university tools, handling user management and data queries.
  - The Dev Guild (HTML5, CSS3, JavaScript, React): Developer community platform with forums, resources, and real-time updates.
  - Node Pro1 (Node.js + Express): Basic backend with CRUD operations, authentication middleware, and database integration.
  - Web Course (HTML5 + CSS3 + JavaScript): Practice projects for responsive design, interactions, and animations.
  - Ahmed-Gmail (Google Apps Script + JavaScript): Gmail automation for email processing and integrations.
  - Cafe Abdo / Cafe-Divo / Divo2 (HTML5, CSS3, JavaScript, React): Custom digital menus for cafés with item management and PWA features.
  - Logo / Photoshop (Figma + Photoshop): Designed 40+ logos and UI elements for print and web.
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## SKILLS

- Front-End: React, HTML5, CSS3, Tailwind, JavaScript (ES6+).
  - Back-End: Node.js, Express, REST APIs.
  - Data: MongoDB (basics), Mongoose ODM.
  - Tooling: Git & GitHub, VS Code, Postman, Figma (UI/UX & logos), Photoshop (basics).
  - Automation: Zapier, Make, Google Apps Script (learning).
  - Languages: Arabic (native), English (B2).
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## SOFT SKILLS

- Fast learner with agile mindset (Kanban, Trello).
  - Clear communicator, patient with users, strong in high-pressure multitasking.
  - Problem-solver turning challenges into code innovations.
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## CAREER GOAL

- Join a software company as Junior Web Developer, contribute to React/Node code, gain mentorship.
- Long-term: Freelance automation/PWA services for SMEs, build expertise over 4-5 years.