

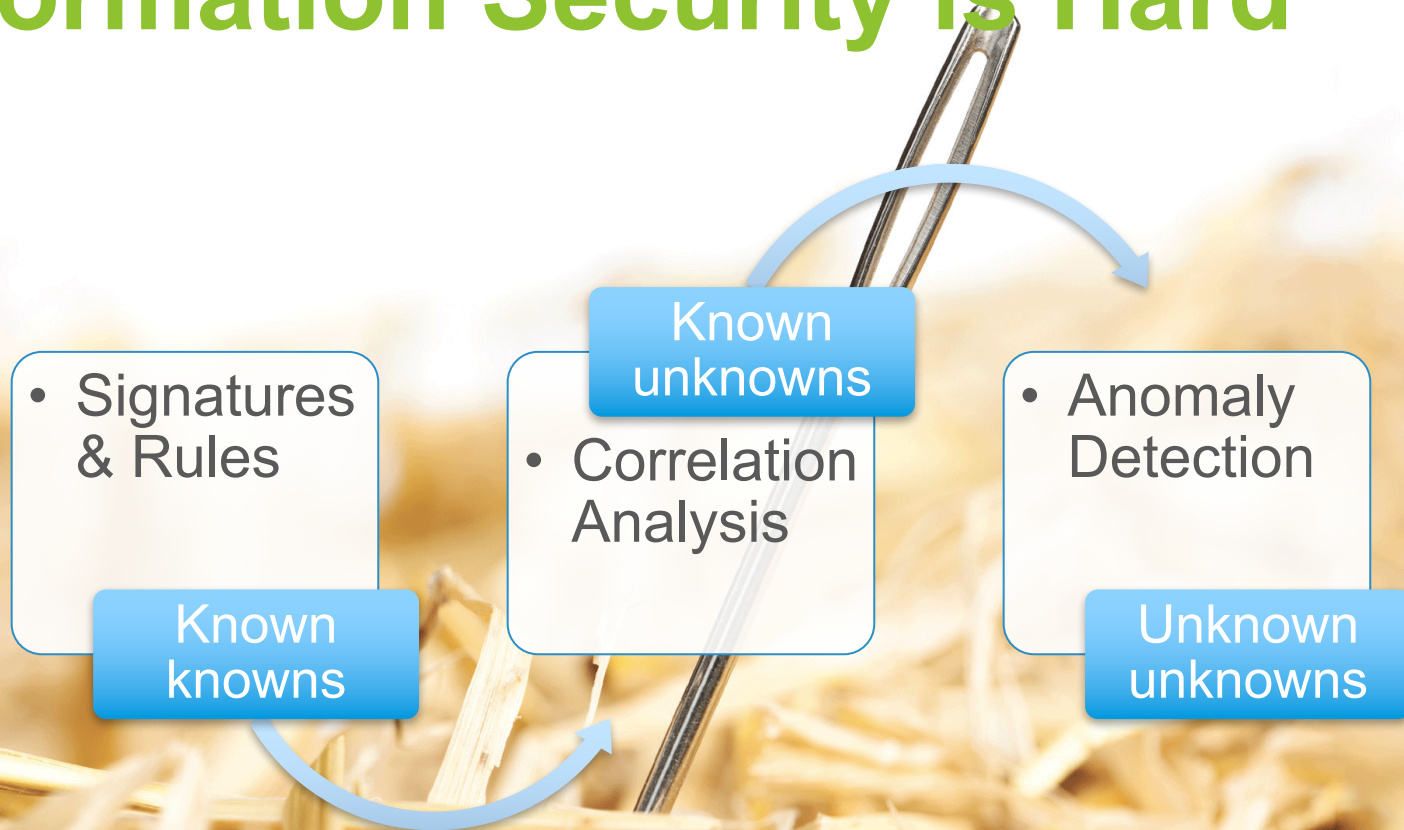


# Needle in the Haystack

## User Behavior Anomaly Detection for Platform Security

Wei Deng, Ping Yan

# Information Security is Hard



# User In-app Behavior

WHO  
WHEN  
WHERE  
HOW  
WHAT

## Entities



client IP  
timestamps  
user agents  
...

## Derived



hour of day  
day of week  
geo country  
...

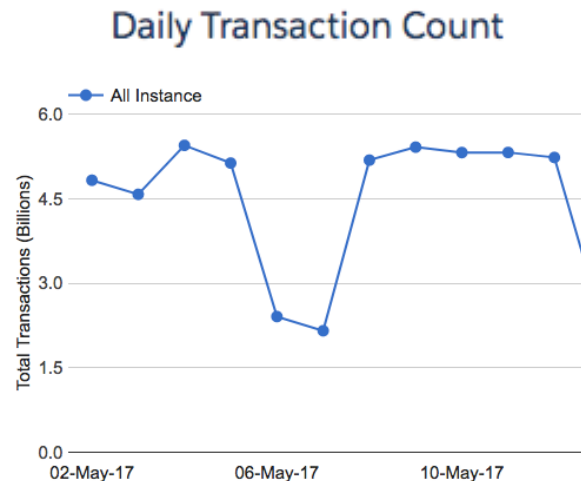
## Actions



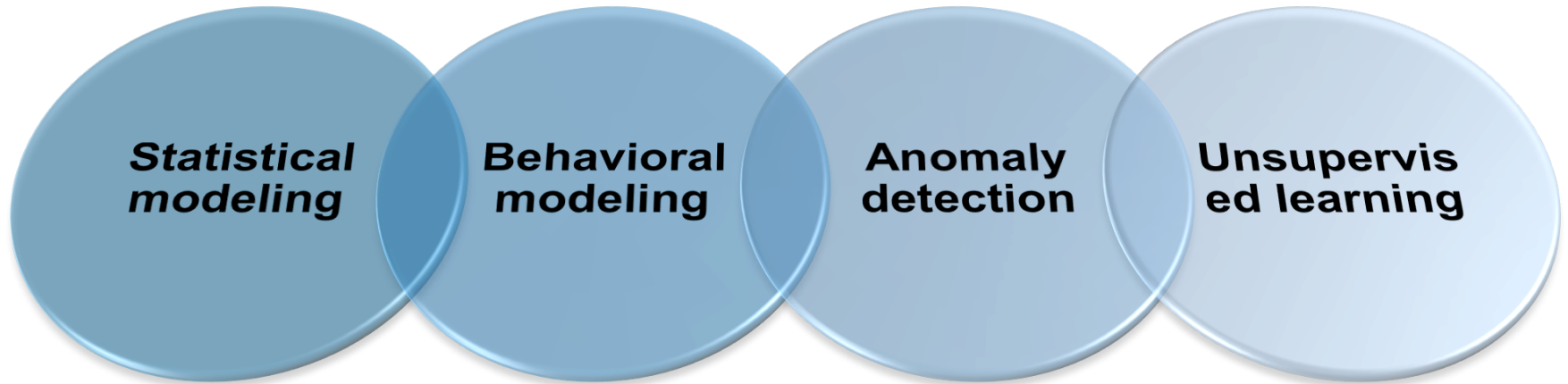
logins  
UI page views  
API calls  
password  
reset  
...

# Challenges

- Size of data, speed to response
- Variability of threats
- Little to none ground truth
- Feature selection
- User behavior novelty



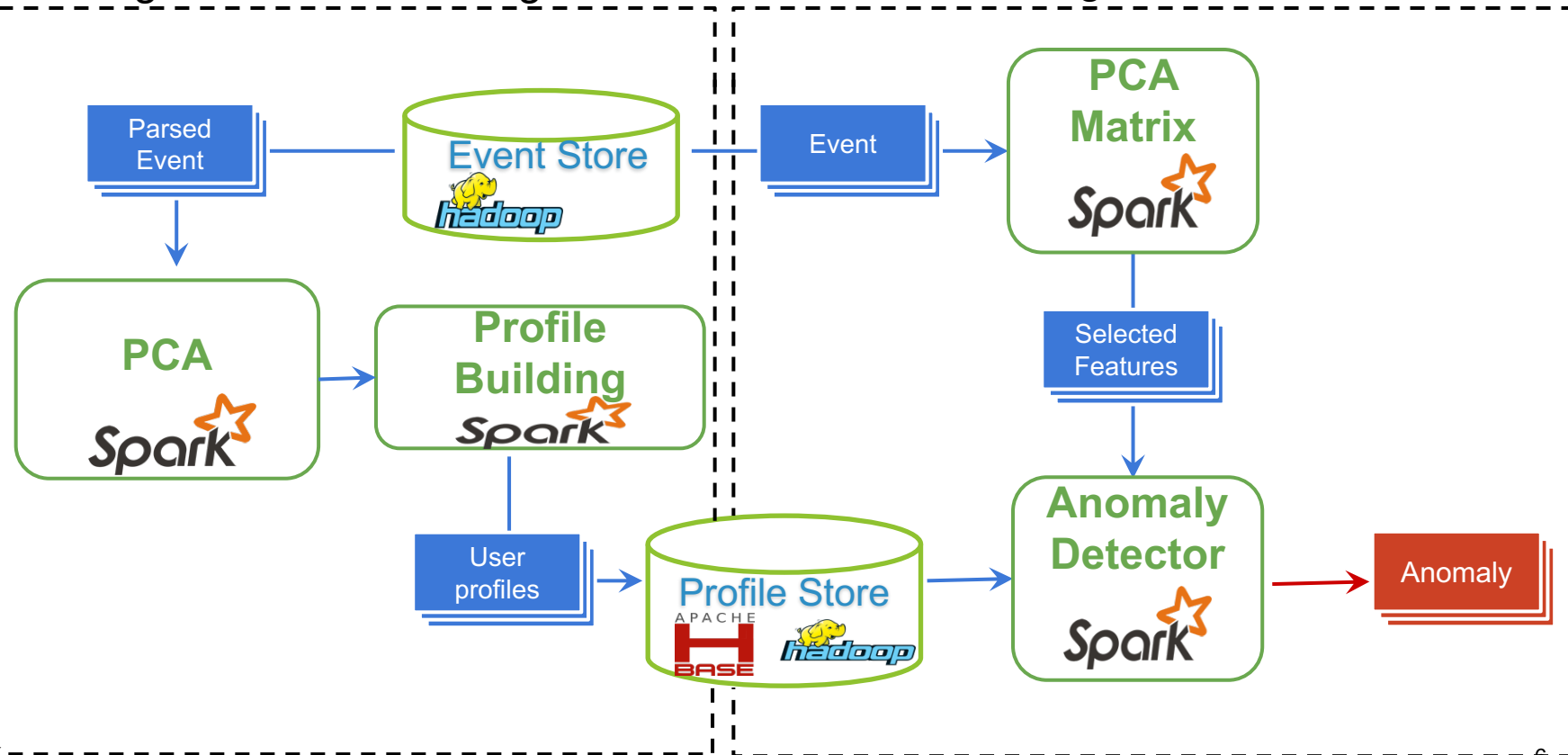
# A Behavior Anomaly Detection Approach



# Anomaly Detection Engine

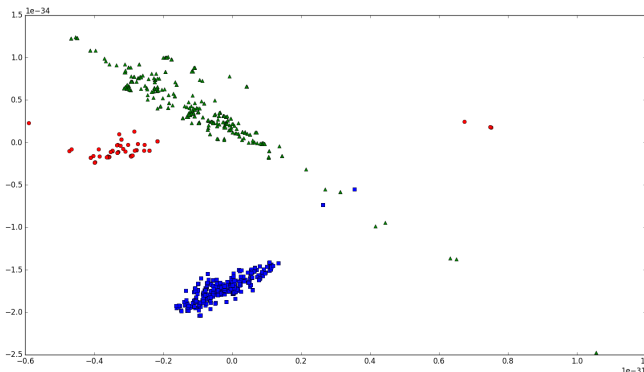
## Stage I – Profile Building

## Stage II – Detection



# PCA

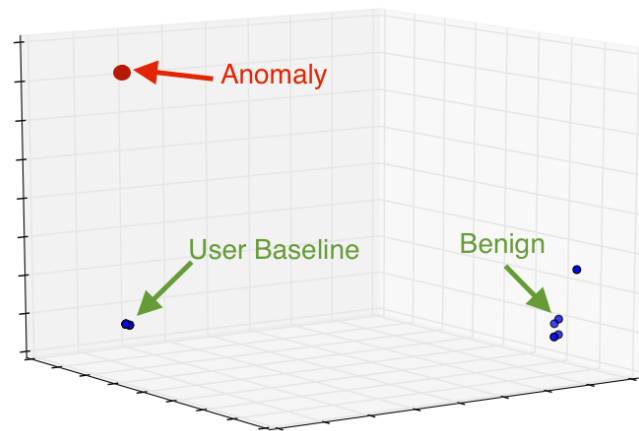
- High variance variables  
Representative of original data set
- Low variance variables  
Representative of users' stable behavior



# Profile Building

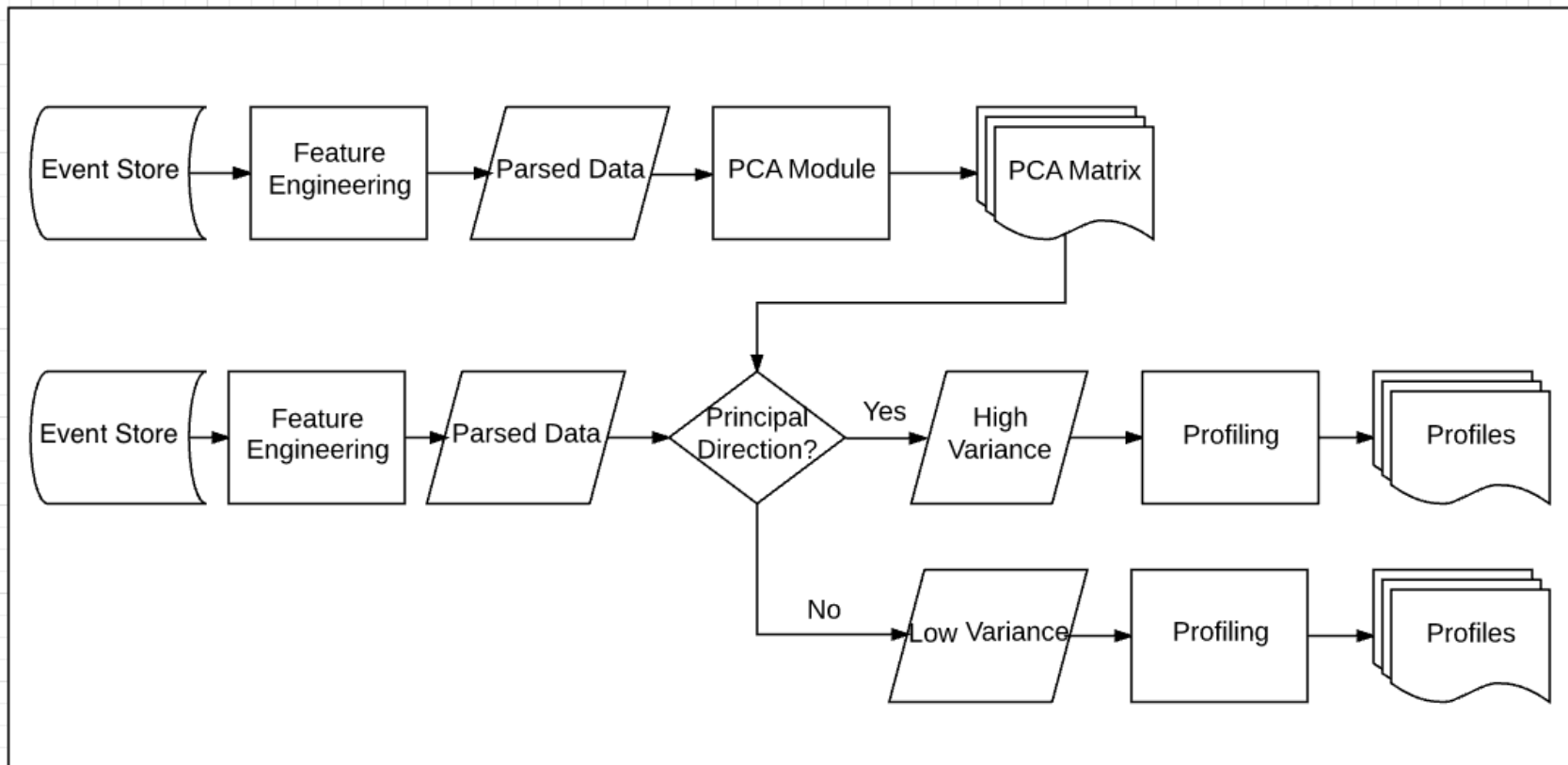
3 statistics to summarize each user's historical distribution

- User's behavior baseline
- Variance of user's behavior
- Legitimate non-typical behavior



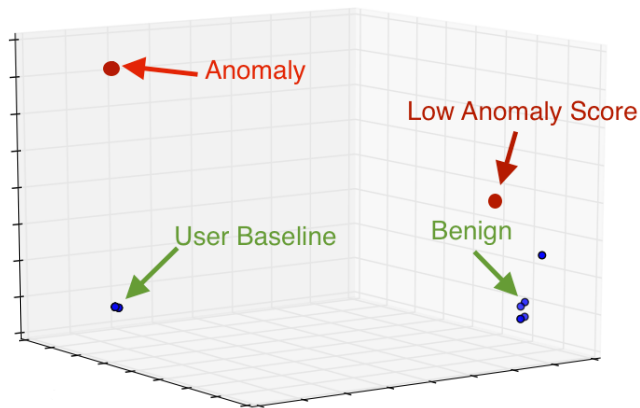


# Profile Building

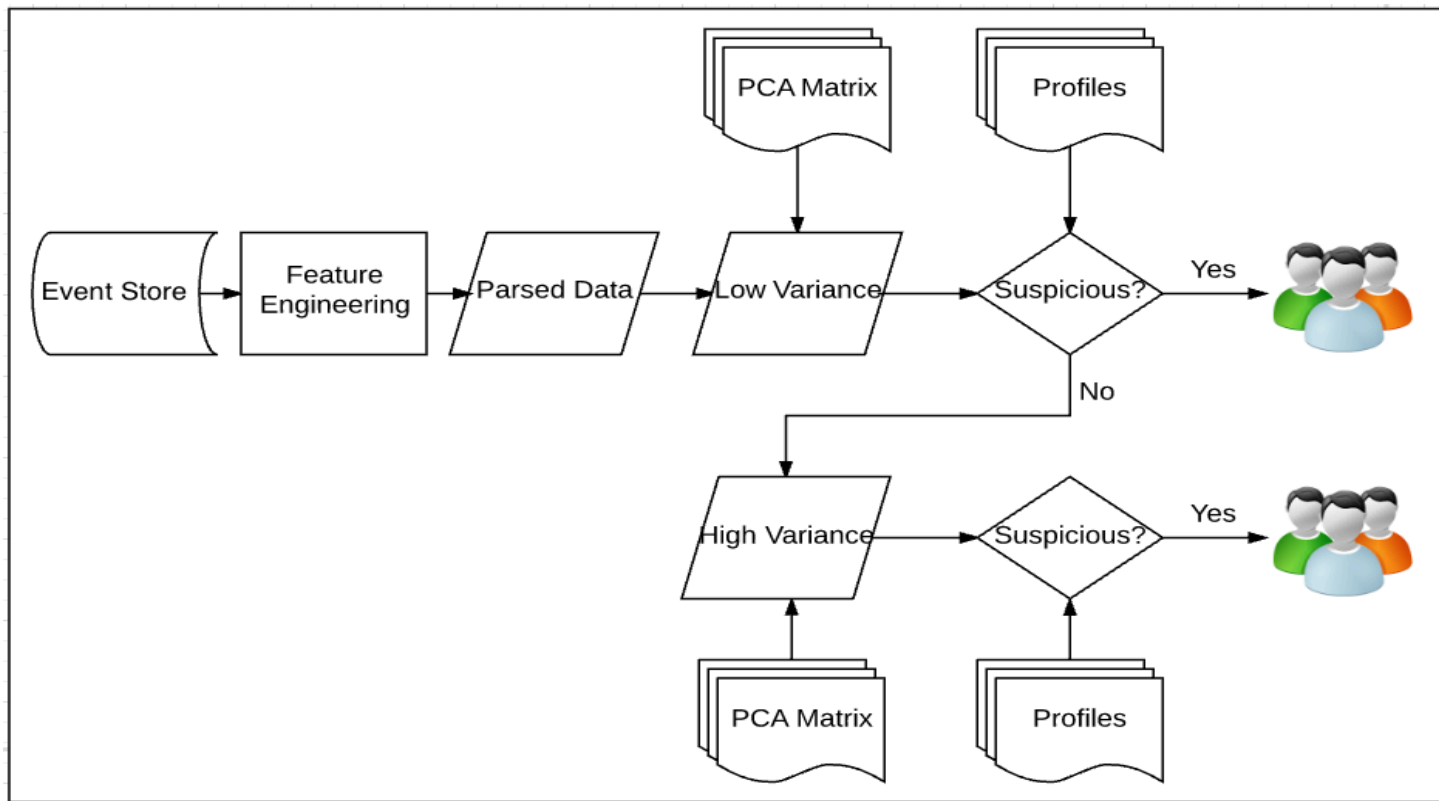


# Detection

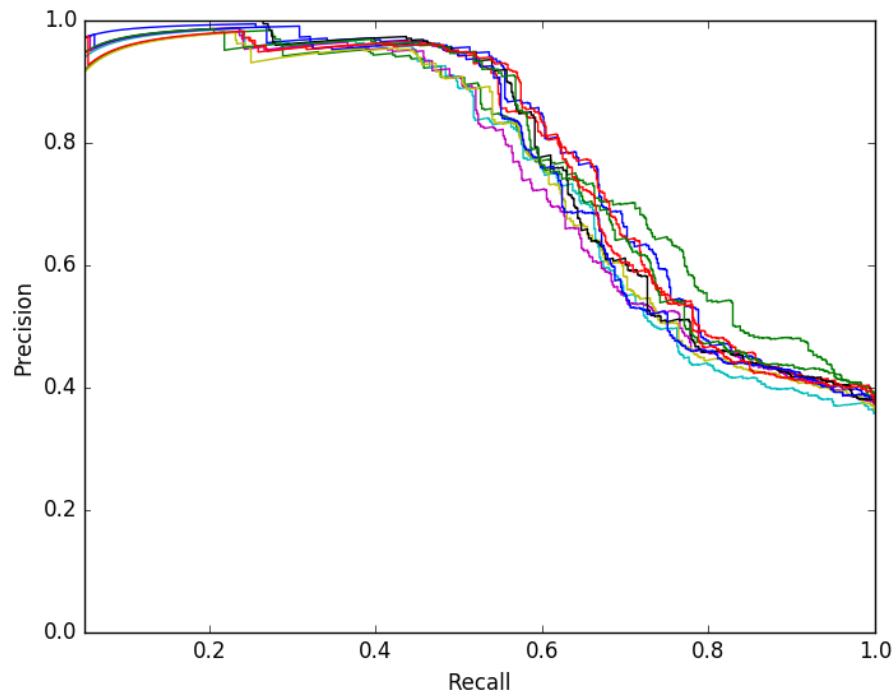
- Deviation from user's baseline
- Re-scale deviation score with a correction factor



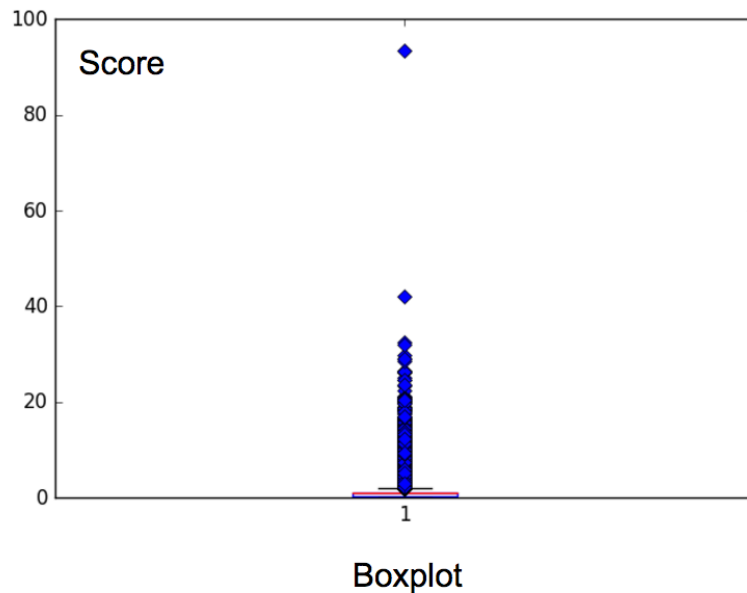
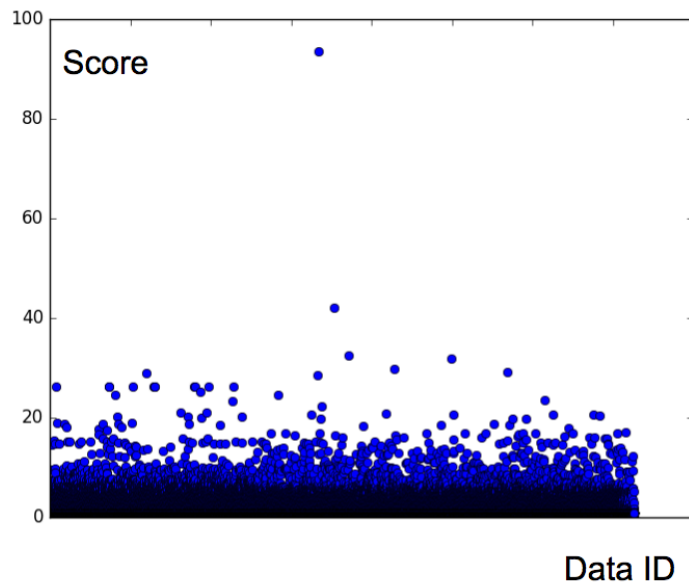
# Detection



# Evaluation with Synthetic Data



# Deployment





# Thank You.

Wei Deng

[wdeng@salesforce.com](mailto:wdeng@salesforce.com)

Ping Yan

[pyan@salesforce.com](mailto:pyan@salesforce.com)



@pingpingya