

Tier	Module	Features Included										
High	The AI Intelligence	24/7 Support Chatbot with Multi-language support to assist international students. Uses AI Assisted Learning to suggest resources based on Academic Tracking data.										
Mid	The Operational	A digital Service Request system for departmental needs. Portfolio Tracking to help students visualize their progress and Automated Rescheduling for appointments.										
Low	The Utility Functions	Class & Resource Scheduling (booking study rooms/labs). An automated FAQ for Answering Questions regarding basic Administrative Tasks.										