Hospital KPI Dashboard

| Hospital A | Hospital B | Hospital C | Hospital D |

Average Time to See Provider and Target

600

0.00K

710.08

1.42K

Patient Satisfaction Score

Score	Value
3	28
4	28
1	25
5	25
2	24
No response	20

0   10   20

Patient Readmission Rate

45 (30%)

105 (70%)

● No, patient not re-admitted   ● Yes, patient re-admitted

Average Hospital Length of Stay by Hospital Province

Labrador Sea

ALBERTA

BRITISH COLUMBIA

SASKATCHEWAN

MANITOBA

ONTARIO

QUEBEC

NEWFOUNDLAND AND LABRADOR

WASHINGTON

MONTANA

NORTH DAKOTA

MINNESOTA

WISCONSIN

SOUTH DAKOTA

OREGON

Ottawa

VT.

MAINE

N.H.

NB

PRINCE EDWARD ISLAND

NOVA SCOTIA

St-Pierre

Microsoft Bing

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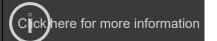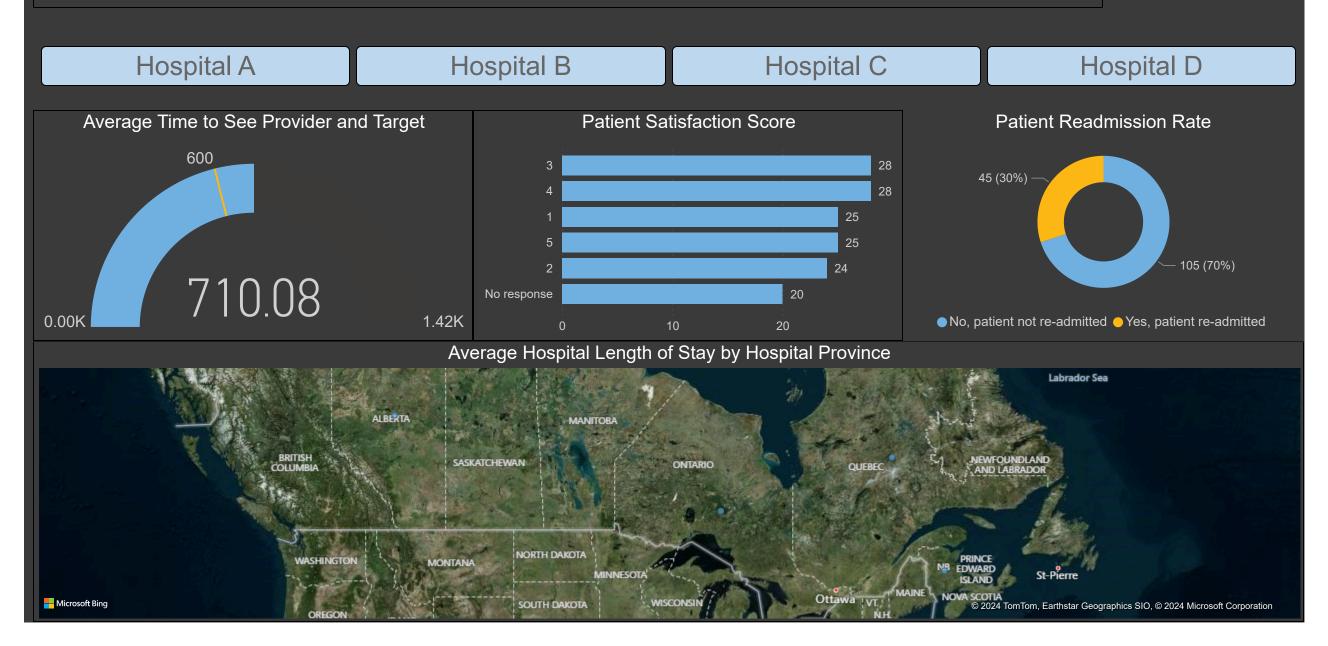
Key Performance Indicator (KPI) Descriptions

Average Time to See Provider: This metric is the average time in minutes, it takes between a patient being admitted to the time they first saw the provider (e.g. nurse, doctor or other clinical specialist), target goal of 600 minutes across all hospitals.

Patient Satisfaction: This is the rating patients give to reflect the care provided during their length of stay, with 1-very unhappy, 2- unhappy, 3- neutral, 4- happy and 5- very happy being the rating score.

Patient Readmission Rate: This is the number of patients who were readmitted back to the hospital during a 30-day period.

Average Hospital Length of Stay: This metric is the average time in days between a patient being admitted to the time they were discharged.