APM TERMINALS
Lifting Global Trade™

IT Shift Report

06/30/2025 Day Shift

Major&NonMajor in month

12	#NonMajors_Current...
0	#Majors_Unplanned_...

#Operation_Tickets

#Pending_Tickets
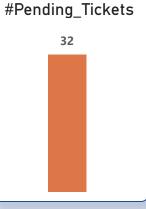32

Today Tickets by Status
1
Closed

#Opened_Tickets
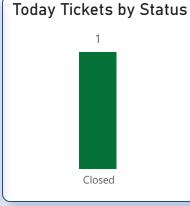1

Current Shift
Ahmed El-Sakka (White), Mohamed Elzanaty (White)

Next Shift
Mohamed Masoud (Blue)

Incidents Tickets

Subject	Request ID	Incident_Resolution_Time	Status	Year	Month	Day

Pending_Tickets by Group

IT-Systems	IT-Development	IT-Support	Physical Security	Information Security	Printing Service
10	8	6	4	3	1