



# Sales Dashboard

Orders Dashboard



## Top City

New York City

\$256.37 K 3.42K Item

450 Order

## Top Product

Canon imageCLASS 2200

\$61.60 K 20 Item

5 Order

## Filter

Order Date



All Periods

YEARS

'014 '15 '16 '17



Person



Anna Andreadi

Cassandra Brandow

Chuck Magee

Kelly Williams

Returned

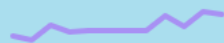


Yes

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## Sales

\$2.30 M



## Returns

\$180.50 K



## Net Sales

\$2.12 M



## Discount

-\$322.58 K

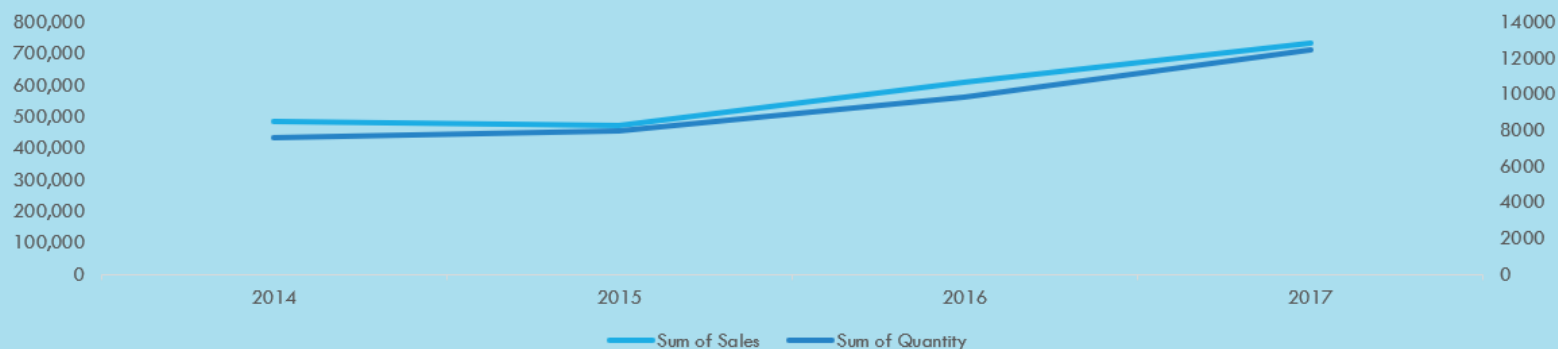


## COGS

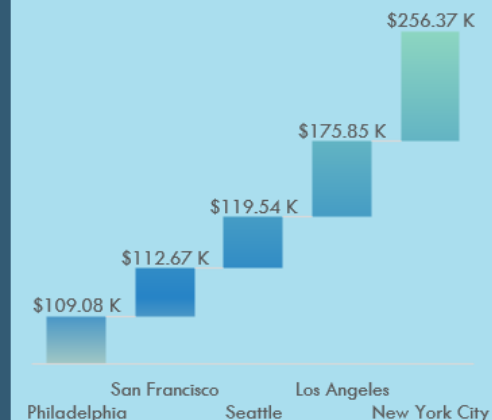
-\$1.69 M



## Sales&Quantity Over Years

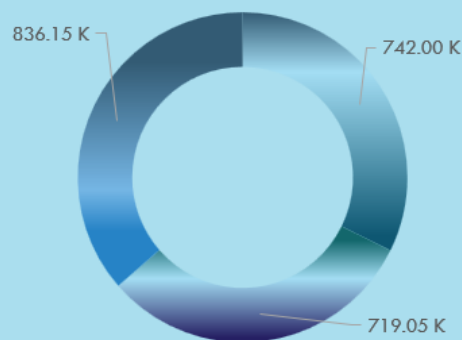


## TOP 5 Cities

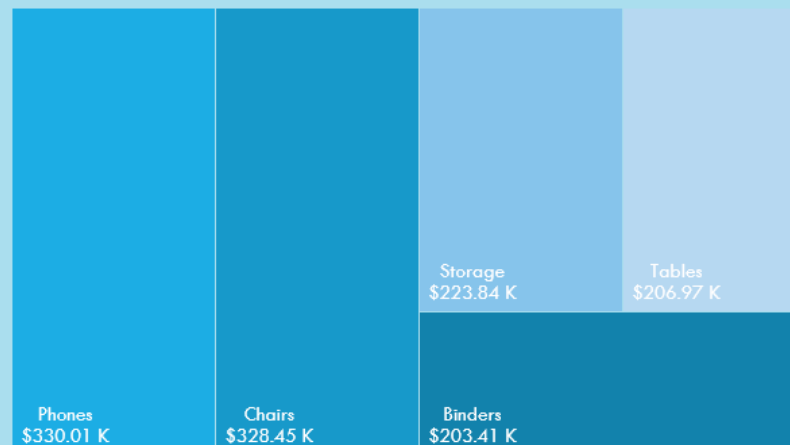


## Sales By Category

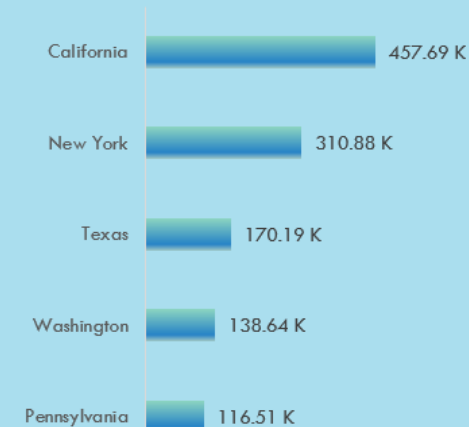
Furniture Office Supplies Technology



## Top 5 Sub-Category



## TOP 5 States



WireFraming

Sales Dashboard Calculation

Sales Dashboard

Orders Dashboard Calculation

Orders Dashboard





# Orders Dashboard

Sales Dashboard



## Top Customer

Emily Phan

\$5.48 K 124 Item

17 Order

## Top Sup-Category

Binders

\$203.41 K 5974 Item

1316 Order

## Filter

Order Date

All Periods

YEARS

2014 2015 2016 2017

Person

Anna Andreadi

Cassandra Brandow

Chuck Magee

Kelly Williams

Returned

Yes

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## Orders

5009

## Returns

296

## Net Orders

4713

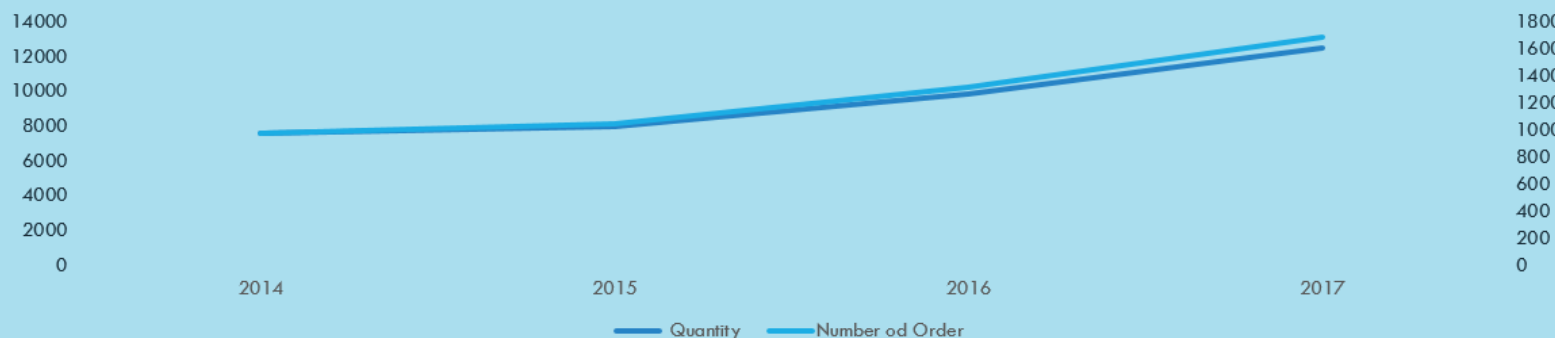
## T.Products

1862

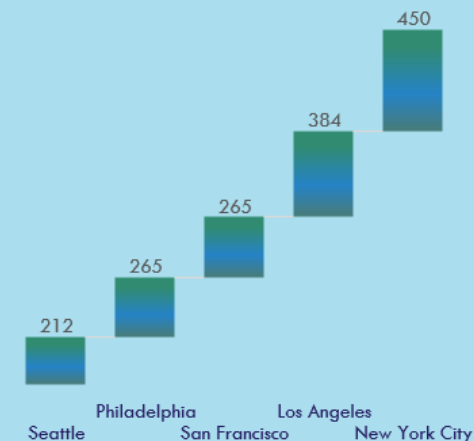
## T.Cutomer

793

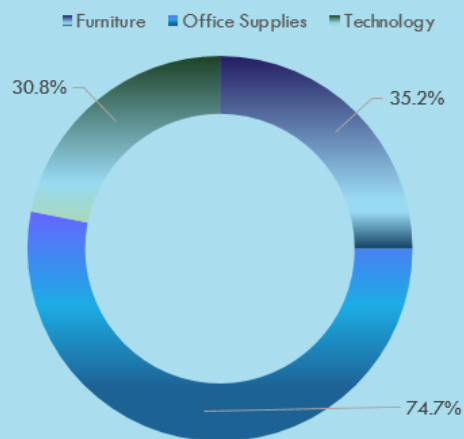
Distribution Of Orders&Quantity Over Years



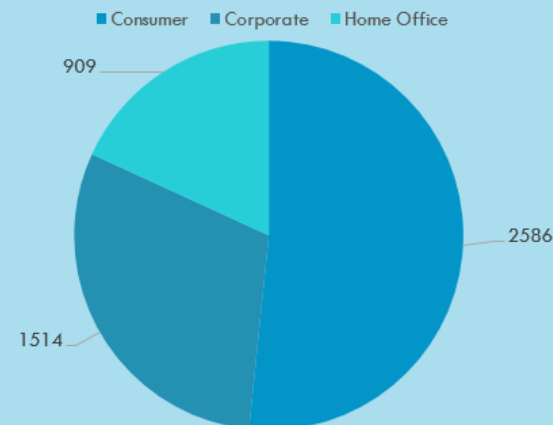
## TOP 5 Cities



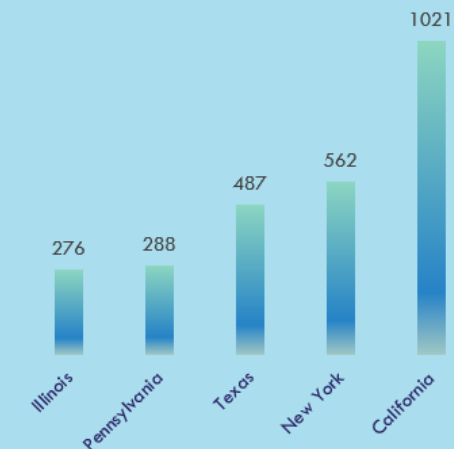
## Category by Orders



## Customer Segment By Orders



## TOP 5 States



Sales Dashboard

Orders Dashboard Calculation

Orders Dashboard

# Analysis

Sales Dashboard



## Answer Question

Orders Dashboard



To enhance Customers loyalty

- What Is the Most ship mode used by our customer?
- Who are our top ten customer in terms of sales?
- Also we want to know our top 10 customers in terms of order frequency?

Performance Measurement

- What are the top performing of Product categories in term of sales and profit?
- What the Most portable product that we sell?

To monitor our strength and weak point?

- Which of segment of clients generates the most sales by catogary?
- Which city has the most sales Value?
- Which state has the most sales value percentage by region?

Customers experience

- On average how long it takes the orders to reach our clients?
- o Based on each shipping mode

# To enhance Customers loyalty

- Who are our top ten customer in terms of sales?

Row Labels	Sum of Sales
Sean Miller	\$25.04 K
Tamara Chand	\$19.05 K
Raymond Buch	\$15.12 K
Tom Ashbrook	\$14.60 K
Adrian Barton	\$14.47 K
Ken Lonsdale	\$14.18 K
Sanjit Chand	\$14.14 K
Hunter Lopez	\$12.87 K
Sanjit Engle	\$12.21 K
Christopher Conant	\$12.13 K
<b>Grand Total</b>	<b>\$153.81 K</b>

- Also we want to know our top 10 customers in terms of order frequency?

Row Labels	Distinct Count of Order ID
Emily Phan	17
Chloris Kastensmidt	13
Edward Hooks	12
William Brown	11
Matt Abelman	11
Jonathan Doherty	11
John Lee	11
Paul Prost	10
Arthur Pritchep	10
Seth Vernon	10
<b>Grand Total</b>	<b>116</b>

- What Is the Most ship mode used by our customer?

Row Labels	Count of Customer ID
First Class	1538
Same Day	543
Second Class	1945
Standard Class	5968
<b>Grand Total</b>	<b>9994</b>

# Performance Measurement

- What are the top performing of Product categories in term of sales and profit?

Row Labels	Sum of Sales	Sum of Profit
Furniture	\$742.00 K	\$18.45 K
Office Supplies	\$719.05 K	\$122.49 K
Technology	\$836.15 K	\$145.45 K
<b>Grand Total</b>	<b>\$2.30 M</b>	<b>\$286.40 K</b>

- What the Most portable product that we sell?

Row Labels	Quantity	Num of Orders
Staples	215	46
Staple envelope	170	48
Easy-staple paper	150	46
Staples in misc. colors	86	19
KI Adjustable-Height Table	74	18
Avery Non-Stick Binders	71	20
Storex Dura Pro Binders	71	17
GBC Premium Transparent Covers with Diagonal Lined Pattern	67	14
Situations Contoured Folding Chairs, 4/Set	64	15
Staple-based wall hangings	62	16
<b>Grand Total</b>	<b>1030</b>	<b>259</b>

# To monitor our strength and weak point?

- Which city has the most sales Value?

Row Labels	Sum of Sales
New York City	\$256.37 K
Los Angeles	\$175.85 K
Seattle	\$119.54 K
San Francisco	\$112.67 K
Philadelphia	\$109.08 K
Houston	\$64.50 K
Chicago	\$48.54 K
San Diego	\$47.52 K
Jacksonville	\$44.71 K
Springfield	\$43.05 K
<b>Grand Total</b>	<b>\$1.02 M</b>

- Which of segment of clients generates the most sales by catogary?

Row Labels	Sum of Sales
<b>Consumer</b>	
Furniture	\$391.05 K
Office Supplies	\$363.95 K
Technology	\$406.40 K
<b>Corporate</b>	
Furniture	\$229.02 K
Office Supplies	\$230.68 K
Technology	\$246.45 K
<b>Home Office</b>	
Furniture	\$121.93 K
Office Supplies	\$124.42 K
Technology	\$183.30 K
<b>Grand Total</b>	<b>\$2.30 M</b>

- Which top 5 state has the most sales value percentage by region?

Row Labels	Sum of Sales
<b>Central</b>	
Texas	8.66%
Illinois	4.08%
Michigan	3.88%
Indiana	2.73%
Wisconsin	1.63%
<b>East</b>	
New York	15.82%
Pennsylvania	5.93%
Ohio	3.98%
New Jersey	1.82%
Massachusetts	1.46%
<b>South</b>	
Florida	4.55%
Virginia	3.59%
North Carolina	2.83%
Georgia	2.50%
Kentucky	1.86%
<b>West</b>	
California	23.29%
Washington	7.06%
Arizona	1.80%
Colorado	1.63%
Oregon	0.89%
<b>Grand Total</b>	<b>100.00%</b>

# Customers experience

- On average how long it takes the orders to reach our clients?
  - o Based on each shipping mode

Row Labels ▼	Average of Delivery Duration
First Class	2
Same Day	0
Second Class	3
Standard Class	5
<b>Grand Total</b>	<b>4</b>



## Orders Dashboard Calculation

What is the distribution of orders over time?

How many orders were placed in each region or country?

What is Total order value?

What are the top-selling categories or sub-categories based on the number of orders?

Which customer segment generates the highest number of orders?

How does the order volume vary across different shipping modes?

What is the average delivery duration for orders?

How many orders received a discount, and what was the average discount value?

Top 5 city by orders?

Top 5 state by orders

Top Customer based on order and his sales , orders and items

Top category based on order and his sales , orders and items