Data Analyst Challenge

Directions

We'd love for you to analyze the data and share what you find. We know that you don't know much about how our team currently is run, but that's okay. This data set includes information on orders, order location, customer ratings, and any issues reported by the customer for a set of orders.

1.) Please analyze the data in the adjacent tab and share with us the
  a.) any observations about our business.
  b.) How would you staff the Customer Support Team?

Please compile your analysis into a document or deck to convey your findings. Use the Data Set as necessary to substantiate your claims.