



ISHTIAK AHMED

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PROFESSIONAL SUMMARY

Accomplished international trade, finance, and supply chain specialist with over 21 years of proven success in commercial banking, regulatory compliance, cross-border financial operations, and global logistics management. Expert in leading large-scale trade portfolios—over €1.56 billion—and pioneering sustainable finance through strategic projects such as the Green Transformation Fund. Adept at navigating complex regulatory environments, optimizing supply chain and freight forwarding processes, mentoring high-performing teams, and enhancing customer service excellence. Recently completed a Master's in International Business Management in Finland, strengthening global market insight, supply chain strategy, and cross-cultural leadership. Driven by a commitment to innovation, sustainability, and impactful leadership in international trade, finance, and logistics.

ACADEMIC BACKGROUND

Jamk University of Applied Sciences, Finland

Master's in International Business Management

2025

Grade: 4/5

Thesis: The impact of slowbalization on the sustainability of the ready-made garments industry in Bangladesh (Grade: 4/5).

Explored the impact of slowbalization on Bangladesh's RMG sector with an emphasis on three dimensions: economic resilience, social welfare, and environmental responsibility.

International Islamic University Chittagong, Bangladesh

Master of Business Administration (Finance and Banking)

2007

Thesis: The Overall Activities and Performance of Commercial Bank: A Case of Export Import Bank on Bangladesh Limited.

PROFESSIONAL EXPERIENCE

Export Import Bank of Bangladesh PLC

Vice President, Commercial Banking

2003–2024

- Directed international trade operations worth €1.56 billion annually, contributing to €52.6 million in operating profit in 2023.
- Led a 10-member team, enhancing productivity by 25% through streamlined workflows.
- Achieved five years of 100% compliance with central bank audit standards.
- Managed disbursements of USD 36.45M and EUR 12.26M under the Green Transformation Fund to support sustainable industrialization.
- Resolved 95%+ of client complaints within service-level agreements as Member Secretary of the Central Customer Services Cell.

RESEARCH EXPERIENCE

Academic Internship

- Gained hands-on experience in qualitative research and case development for teaching.
- Developed a teaching case (in review) on India's economic growth and sustainability.

Publications

- The Impact of Slowbalization on the Sustainability of the Ready-Made Garments Industry in Bangladesh, 2025. Published in www.theseus.fi, Finland's national repository for UAS theses.
- India's Economic Growth and Sustainability Challenges (co-authored with Dr. Murat Akpınar, in review).

TEACHING & TRAINING EXPERIENCE

EXIM Bank Training & Research Academy (EBTRA), Bangladesh

- Conducted classroom training for over 100 junior and mid-level banking professionals.
- Covered topics including cross-border trade finance, compliance, customer service, and operational efficiency.

CONFERENCE/WORKSHOP ATTENDED

- **International Conference on Sustainable Business, Innovation and Responsible Management** 2025
Jamk University of Applied Sciences (Finland) & SumDU (Ukraine)
- **Asia-Pacific Conference on Financing Inclusive and Sustainable Development** 2019
Hosted by ESCAP, ADB, and ICC Bangladesh
- **Forum on Regional Integration and Sustainable Development** 2017
Jointly hosted by UN ESCAP and Government of Bangladesh

VOLUNTEERING & LEADERSHIP EXPERIENCE

- Treasurer, Helsinki Friends (2025–Present) – Strengthening local integration and community resilience in Finland.
- Member, Rotary Club of Baridhara Central (2013–Present) – Served as President, Assistant Governor, and Trainer.

COMMUNITY INVOLVEMENT

- Life Member, Bankers' Club of Bangladesh Limited
- Life Member, Bankers' Welfare Association Bangladesh
- Life Member, Kuakata Club Limited

CERTIFICATION

- Certified in Occupational Safety (Työturvallisuuskortti), Finland, 2025-2030
- Certificate for Documentary Credit Specialists (CDCS®), LIBF, 2023–2026

LANGUAGES

- English (Fluent)
- Bengali (Native)
- Finnish (CEFR A2 – Completed Finnish 2 at JAMK UAS)

SKILLS AND COMPETENCES

- **Personal Skills:** Lifelong Learning, Culturally Adaptable, Critical Thinking, Observation, Time Management, Stress Management, Team Spirit, Resilience.
- **Organisational & Managerial Skills:** Teamwork, Leadership, Employee Training, Industry Training, Customer Service Management, Resolving Issues, Collaborative Problem Solving, Negotiation, etc.
- **Professional & Technical Skills:** Commercial Banking, Import/Export Operations, Banking Services, Green Finance, Reporting & Analysis, Cross-Border Operations, Finance, Digital Literacy, Data Interpretation, Skilled Multi-tasker.
- **Communication Skills:** Presentations, Interpersonal Skills, Workshop Facilitation, Brainstorming, Public Speaking, Rotary Leadership.

IT SKILLS

- *Operating Systems:* Windows
- *Document Creation:* Microsoft Office Suite, Google Drive, OneDrive
- *Banking Software:* Temenos T24 Core Banking Solution
- *Designing Tools:* Canva

DRIVING LICENSE

- Yes

INTERESTS

- Designing
- Passionate about travel, exploring new places, and connecting with diverse cultures and people.
- Watching movies and listening to music.