



ISHTIAK AHMED

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PROFESSIONAL SUMMARY

I bring over 21 years of experience in international trade, finance, and supply chain management, with a strong background in commercial banking, regulatory compliance, and cross-border financial operations. My career includes managing large-scale trade portfolios exceeding €1.56 billion and advancing sustainable finance through initiatives such as the Green Transformation Fund. I have worked extensively with complex regulatory frameworks, trade finance, and global logistics, while also mentoring teams and strengthening customer service practices. Having recently completed a Master's in International Business Management in Finland, I have deepened my expertise in global market dynamics, supply chain strategy, and cross-cultural leadership. I am motivated by innovation, sustainability, and the opportunity to create lasting impact in international trade, finance, and logistics.

ACADEMIC BACKGROUND

Jamk University of Applied Sciences, Finland

Master's in International Business Management 2025
Grade: 4/5

Thesis: The impact of slowbalization on the sustainability of the ready-made garments industry in Bangladesh (Grade: 4/5).

Explored the impact of slowbalization on Bangladesh's RMG sector with an emphasis on three dimensions: economic resilience, social welfare, and environmental responsibility.

International Islamic University Chittagong, Bangladesh

Master of Business Administration (Finance and Banking) 2007

Thesis: The Overall Activities and Performance of Commercial Bank: A Case of Export Import Bank on Bangladesh Limited.

PROFESSIONAL EXPERIENCE

Export Import Bank of Bangladesh PLC

Vice President, Commercial Banking 2003–2024

- Directed international trade operations worth €1.56 billion annually, contributing to €52.6 million in operating profit in 2023.
- Led a 10-member team, enhancing productivity by 25% through streamlined workflows.
- Achieved five years of 100% compliance with central bank audit standards.
- Managed disbursements of USD 36.45M and EUR 12.26M under the Green Transformation Fund to support sustainable industrialization.
- Resolved 95%+ of client complaints within service-level agreements as Member Secretary of the Central Customer Services Cell.

RESEARCH EXPERIENCE

Academic Internship

- Gained hands-on experience in qualitative research and case development for teaching.
- Developed a teaching case (in review) on India's economic growth and sustainability.

Publications

- Ahmed, I. (2025). *The impact of slowbalization on the sustainability of the ready-made garments industry in Bangladesh* [Master's thesis, JAMK University of Applied Sciences]. Theseus. <https://www.theseus.fi>
- Ahmed, I., & Akpinar, M. (2025, October 2). *India's economic growth and sustainability challenges*. *Finnish Business Review*. <https://verkkolehdet.jamk.fi/finnish-business-review/2025/10/02/indias-economic-growth-and-sustainability-challenges/>

TEACHING & TRAINING EXPERIENCE

EXIM Bank Training & Research Academy (EBTRA), Bangladesh

- Conducted classroom training for over 100 junior and mid-level banking professionals.
- Covered topics including cross-border trade finance, compliance, customer service, and operational efficiency.

CONFERENCE/WORKSHOP ATTENDED

- **International Conference on Sustainable Business, Innovation and Responsible Management** 2025
Jamk University of Applied Sciences (Finland) & SumDU (Ukraine)
- **Asia-Pacific Conference on Financing Inclusive and Sustainable Development** 2019
Hosted by ESCAP, ADB, and ICC Bangladesh
- **Forum on Regional Integration and Sustainable Development** 2017
Jointly hosted by UN ESCAP and Government of Bangladesh

VOLUNTEERING & LEADERSHIP EXPERIENCE

- Treasurer, Helsinki Friends (2025–Present) – Strengthening local integration and community resilience in Finland.
- Member, Rotary Club of Baridhara Central (2013–Present) – Served as President, Assistant Governor, and Trainer.

COMMUNITY INVOLVEMENT

- Life Member, Bankers' Club of Bangladesh Limited
- Life Member, Bankers' Welfare Association Bangladesh
- Life Member, Kuakata Club Limited

CERTIFICATION

- Certified in Occupational Safety (Työturvallisuuskortti), Finland, 2025-2030

- Certificate for Documentary Credit Specialists (CDCS®), LIBF, 2023–2026

LANGUAGES

- English (Fluent)
- Bengali (Native)
- Finnish (CEFR A2 – Completed Finnish 2 at JAMK UAS)

SKILLS AND COMPETENCES

- **Personal Skills:** Lifelong Learning, Culturally Adaptable, Critical Thinking, Observation, Time Management, Stress Management, Team Spirit, Resilience.
- **Organisational & Managerial Skills:** Teamwork, Leadership, Employee Training, Industry Training, Customer Service Management, Resolving Issues, Collaborative Problem Solving, Negotiation, etc.
- **Professional & Technical Skills:** Commercial Banking, Import/Export Operations, Banking Services, Green Finance, Reporting & Analysis, Cross-Border Operations, Finance, Digital Literacy, Data Interpretation, Skilled Multi-tasker.
- **Communication Skills:** Presentations, Interpersonal Skills, Workshop Facilitation, Brainstorming, Public Speaking, Rotary Leadership.

IT SKILLS

- *Operating Systems:* Windows
- *Document Creation:* Microsoft Office Suite, Google Drive, OneDrive
- *Banking Software:* Temenos T24 Core Banking Solution
- *Designing Tools:* Canva

DRIVING LICENSE

- Yes

INTERESTS

- Designing
- Passionate about travel, exploring new places, and connecting with diverse cultures and people.
- Watching movies and listening to music.