



## ISHTIAK AHMED

Espoo, Uusimaa 02760, Finland (happily prepared to relocate) |  
Phone No: +358 44 246 9239 | E-mail: [ahmedishtiak293@gmail.com](mailto:ahmedishtiak293@gmail.com) |  
LinkedIn profile: <https://www.linkedin.com/in/ishtiak3107/>

### PROFESSIONAL SUMMARY

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I bring over 21 years of experience in international trade, finance, and supply chain management, with a strong background in commercial banking, regulatory compliance, and cross-border financial operations. My career includes managing large-scale trade portfolios exceeding €1.56 billion and advancing sustainable finance through initiatives such as the Green Transformation Fund. I have worked extensively with complex regulatory frameworks, trade finance, and global logistics, while also mentoring teams and strengthening customer service practices. Having completed a Master's in International Business Management in Finland, I have deepened my expertise in global market dynamics, supply chain strategy, and cross-cultural leadership. I am motivated by innovation, sustainability, and the opportunity to create lasting impact in international trade, finance, and logistics.

### ACADEMIC BACKGROUND

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#### **Jamk University of Applied Sciences, Finland**

Master's in International Business Management 2025  
Grade: 4/5

**Thesis: The impact of slowbalization on the sustainability of the ready-made garments industry in Bangladesh** (Grade: 4/5).

Explored the impact of slowbalization on Bangladesh's RMG sector with an emphasis on three dimensions: economic resilience, social welfare, and environmental responsibility.

#### **International Islamic University Chittagong, Bangladesh**

Master of Business Administration (Finance and Banking) 2007

**Thesis: The Overall Activities and Performance of Commercial Bank: A Case of Export Import Bank on Bangladesh Limited.**

### PROFESSIONAL EXPERIENCE

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#### **Export Import Bank of Bangladesh PLC**

Vice President, Commercial Banking 2003–2024

- Directed international trade operations worth €1.56 billion annually, contributing to €52.6 million in operating profit in 2023.
- Led a 10-member team, enhancing productivity by 25% through streamlined workflows.
- Achieved five years of 100% compliance with central bank audit standards.
- Managed disbursements of USD 36.45M and EUR 12.26M under the Green Transformation Fund to support sustainable industrialization.
- Resolved 95%+ of client complaints within service-level agreements as Member Secretary of the Central Customer Services Cell.

### RESEARCH EXPERIENCE

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#### **Academic Internship**

*Jamk University of Applied Sciences, Finland*

- Gained hands-on experience in qualitative research and case development for teaching.
- Co-authored *India's economic growth and sustainability challenges* with Dr. Murat Akpınar, published in the *Finnish Business Review* on October 2, 2025.

## Publications

- Ahmed, I. (2025). *The impact of slowbalization on the sustainability of the ready-made garments industry in Bangladesh* [Master's thesis, JAMK University of Applied Sciences]. Theseus. <https://www.theseus.fi>
- Ahmed, I., & Akpınar, M. (2025, October 2). *India's economic growth and sustainability challenges*. *Finnish Business Review*. <https://verkkolehdet.jamk.fi/finnish-business-review/2025/10/02/indias-economic-growth-and-sustainability-challenges/>

## TEACHING & TRAINING EXPERIENCE

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### EXIM Bank Training & Research Academy (EBTRA), Bangladesh

- Conducted classroom training for over 100 junior and mid-level banking professionals.
- Covered topics including cross-border trade finance, compliance, customer service, and operational efficiency.

## CONFERENCE/WORKSHOP ATTENDED

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- **International Conference on Sustainable Business, Innovation and Responsible Management** 2025  
JAMK University of Applied Sciences (Finland) & SumDU (Ukraine)
- **Asia-Pacific Conference on Financing Inclusive and Sustainable Development** 2019  
Hosted by ESCAP, ADB, and ICC Bangladesh
- **Forum on Regional Integration and Sustainable Development** 2017  
Jointly hosted by UN ESCAP and Government of Bangladesh

## VOLUNTEERING & LEADERSHIP EXPERIENCE

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- Treasurer, Helsinki Friends (2025–Present) – Strengthening local integration and community resilience in Finland.
- Member, Rotary Club of Baridhara Central (2013–Present) – Served as President, Assistant Governor, and Trainer.

## COMMUNITY INVOLVEMENT

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- Life Member, Bankers' Club of Bangladesh Limited
- Life Member, Bankers' Welfare Association Bangladesh
- Life Member, Kuakata Club Limited

## CERTIFICATION

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- Certified in Occupational Safety (Työturvallisuuskortti), Finland, 2025-2030
- Certificate for Documentary Credit Specialists (CDCS®), LIBF, 2023-2026

## LANGUAGES

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- English (Fluent)
- Bengali (Native)
- Finnish (CEFR A2 – Completed Finnish 2 at JAMK UAS)

## SKILLS AND COMPETENCES

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- **Personal Skills:** Lifelong Learning, Culturally Adaptable, Critical Thinking, Observation, Time Management, Stress Management, Team Spirit, Resilience.
- **Organisational & Managerial Skills:** Teamwork, Leadership, Employee Training, Industry Training, Customer Service Management, Resolving Issues, Collaborative Problem Solving, Negotiation, etc.
- **Professional & Technical Skills:** Commercial Banking, Import/Export Operations, Banking Services, Green Finance, Reporting & Analysis, Cross-Border Operations, Finance, Digital Literacy, Data Interpretation, Skilled Multi-tasker.
- **Communication Skills:** Presentations, Interpersonal Skills, Workshop Facilitation, Brainstorming, Public Speaking, Rotary Leadership.

## IT SKILLS

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- *Operating Systems:* Windows
- *Document Creation:* Microsoft Office Suite, Google Drive, OneDrive
- *Banking Software:* Temenos T24 Core Banking Solution
- *Designing Tools:* Canva

## DRIVING LICENSE

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- Yes

## INTERESTS

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- Designing
- Passionate about travel, exploring new places, and connecting with diverse cultures and people.
- Watching movies and listening to music.