

AHMED JALAL

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OBJECTIVE

Established computer/electrical engineering professional able to speak two languages fluently. Compatible with all types of personality styles and successful at interfacing exceptionally well with various staff levels. Looking to apply my skills into my job and enhance my overall skills.

SKILLS & ABILITIES

- Professional communications skills.
- Experienced in complex problem Solving and solutions finding
- Group leading and goal orienting
- Experienced with Electronic components and electric diagrams
- Experienced with High-end programming
- Experienced with low-level programming.
- Work site preparation
- Project management
- Technology development
- Customer requirement prioritization
- Microsoft Office
- Dataset analysis
- Technical assistance

EXPERIENCE

Oct 2015 to
Present

Computer Engineer, *Orbcomm*

Responsible for testing and developing firmware applications.

Responsible for analyzing and data collecting vehicle-bus useful data from Telematic devices.

Writing test scripts for hardware and software defects.

On-site installing equipment for customers and answer questions about products.

Problem solving customer concerns and suggest feature request from the customer to the company.

Finding hardware and software solutions for complex problems.

Drove implementation of quality requirements for new product designs to ensure adherence to customer specifications and production requirements.

Developed test methodology to check product features and devised test plans for modules.

Investigated hardware product issues involving materials and software and devised solutions.

Provided new product training to all partners, stakeholders and support team so that personnel was well-educated on operational requirements.

Negotiated agreements between employees to clarify misunderstood directions and resolve conflicts affecting performance.

Devoted special emphasis to punctuality and worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.

2013 To
2015

Electrical Assembler, *Quality Electrical Systems*

Building electrical control panels

Assemble parts together

Wiring electrical boards

Able to read and understand electrical blue prints/Schematics

Test the end result and make sure the product is properly operating

EDUCATION

2012 to
Present Associate of Science: Computer Science, Salt Lake City, *Salt Lake Community College*

2009 to
2011 *High School Diploma: Murray High School*
