Ahmed Jaidi **Full Stack Developer/Engineer**

JavaScript | React | Angular | Node.js | PHP | HTML | CSS | Bootstrap | MySQL | MongoDB

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Summary

- Full Stack Web Developer with strong expertise in **JavaScript**, **React**, **Angular**, **Node.js**, and **PHP**.

- Proven track record in **designing**, **developing**, and **deploying** scalable, high-performance web applications.

- Proficient in **frontend** and **backend development**, **RESTful APIs**, and **database management** (MySQL, MongoDB, PostgreSQL).

- Experienced in **Agile/Scrum**, **version control** (Git/GitLab), and **CI/CD pipelines**.

- Strong focus on **code quality**, **testing**, and **collaborative development** in fast-paced environments.

Technical Skills

- **Programming Languages:** PHP, JavaScript, TypeScript, Python, HTML, CSS

- **Frontend Development**: React, Angular, jQuery, HTMX, Bootstrap, Tailwind CSS

- **Backend Development:** Node.js, CodeIgniter, Symfony, Express.js, RabbitMQ

- **Databases:** MongoDB, MySQL, MariaDB, PostgreSQL

- **DevOps & Cloud:** Git, GitHub, GitLab, Docker, Google Cloud Platform (GCP), CI/CD Pipelines

- **Testing & Debugging**: Postman, Unit Testing, Functional Testing, BDD (Behavior Driven Development)

- **Methodologies and Modeling:** Agile, Scrum, UML (Unified Modeling Language)

- **Development Tools and Environment:** Vs Code, Shell, Linux, Windows

Languages

English: Fluent/ professional	French: Fluent/professional	Arabic: Native

Professional Experience and Projects

UMANLINK GROUP | Full Stack Developer | October 2023 – Present

- **Solution 30 – SFM**

    - **Description:** Maintenance and development of the company's ERP system with new features and improvements.

    - **Key Contributions:** Maintained and developed the ERP system, executed corrective application maintenance, implemented new features, authored unit and functional tests, managed staging and production environments, administered Apache server.

    - **Tech Stack:** PHP , CodeIgniter, JavaScript, Ajax, Bootstrap, Git.

- **QA Evaluation System**

    - **Description:** A comprehensive call center quality assurance evaluation system with AI-powered analysis, transcription capabilities, and detailed reporting for performance management.

    - **Key Contributions:** Developed a comprehensive QA evaluation system, integrated AI-powered analysis, implemented transcription capabilities, and generated detailed performance reports.

    - **Tech Stack:** PHP, Bootstrap, JavaScript, MySQL, AI/ML, Groq API, Open AI API, Chart.js.

- **Operational CRM**

    - **Description:** A sales and agent/client management system with analytics dashboards for optimizing commercial operations.

    - **Key Contributions:** Enabled managers to record sales, track agents' working hours, and provided analytics dashboards for optimizing commercial and operational management.

    - **Tech Stack:** PHP (v8), JavaScript, HTMX, Bootstrap, Git-Gitlab.

- **Support Ticketing System**

    - **Description:** A customer support ticketing system, role-based access control, email notifications, file attachments, and real-time status tracking for efficient customer service management.

    - **Key Contributions:** Developed a comprehensive customer support ticketing system, implemented role-based access control, email notifications, file attachments, and real-time status tracking.

    - **Tech Stack:** PHP, MySQL, Bootstrap, JavaScript, Docker.

- **Automated Shipment System**

    - **Description:** Integration with Amazon SP-API to automate shipment creation and tracking for faster delivery times.

- **Key Contributions:** Automated shipment management, integrated with Amazon SP-API ,ensured seamless communication between Amazon, FM Logistic, and internal services.

- **Tech Stack:** PHP, RabbitMQ, GCP (Google Cloud Platform), Git-Gitlab

- **Talent Marketplace**

  - **Description:** A professional networking platform for connecting talent with opportunities.

  - **Key Contributions:** Developed user interfaces, integrated APIs, implemented and validated functionalities through comprehensive testing, deployed the application.

  - **Tech Stack:** TypeScript, Angular, Postman, Git-Gitlab, Scrum.

- **Art|A.**

  - **Description:** ArtIA redefines the intersection between art and technology. Born from a passion for artistic expression and powered by technological innovation, our platform bridges tradition and modernity in the art world.

  - **Key Contributions:** Developed a platform that redefines the intersection of art and technology, bridging tradition and modernity in the art world.

  - **Tech Stack:** Angular, Bootstrap, TypeScript, HTML/CSS.

FREELANCE | Full Stack Developer | June 2023 – October 2023
- **Aribiotech**

  - **Description:** a website for raising awareness about fish wasting at ports.

  - **Key Contributions:** Gathered requirements, developed a responsive platform website for raising awareness among stakeholders and waste generators at fishing ports. Developed and integrated an online store for selling products extracted from fish.

  - **Tech Stack:** React, Node.js, Git, Postman.

  - **Project URL:** https://ahmedjd499.github.io/ARIBiotech/

- **9achekk-TN**

  - **Description:** An e-commerce clothing store.

  - **Key Contributions:** Developed and deployed a responsive e-commerce store that supported 100+ daily users and led to 30% faster checkout time.

  - **Tech Stack:** PHP, HTML/CSS, Tailwind.

  - **Project URL:** https://9achekk.tn

- **Press Plus**

  - **Description:** An online guide for journalists covering LGBTQIA++ topics with resources and practical guides.

  - **Key Contributions:** Designed and developed an informational platform, integrated resources and practical guides.

  - **Tech Stack:** HTML, CSS, JavaScript, Bootstrap.

  - **Project URL:** https://master--press-plus

- **Tools App**

  - **Description:** A multi-tool MERN web application featuring various productivity tools like To-Do app, media downloader, and games.

  - **Key Contributions:** Developed various tools including a To-Do app, media downloader, and games within a single platform, integrated multiple features and tested new technologies.

  - **Tech Stack:** MongoDB, Express, React, Node.js.

  - **Project URL:** https://react-vite-shadcn-ui-three.vercel.app

  - **GitHub URL:** https://github.com/ahmedjd499/react-vite-shadcn-ui

SOFIRUX | Internship | February 2023 – June 2023
- **Document Management System (GED)**

  - **Description:** A comprehensive document management system with archiving features and security measures.

  - **Key Contributions:** Developed a document management system and archiving features for efficient document storage and retrieval, integrated access control and security measures.

  - **Tech Stack:** PHP, Symfony, Bootstrap, HTMX.

Education
- **Software Engineering** TEKUP Private Higher School of Technology and Engineering | October 2023 – Present

- **Bachelor's degree in computer science (Software Engineering)** ISIMM - Higher Institute of Computer Science and Mathematics of Monastir | 2020 – 2023