

Ahmed Khalifa Kandil

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Education

- Bachelor of Social Service [2020-2024]

Professional Summary

Motivated and detail-oriented Data Analyst with 1 year of hands-on experience transforming raw data into actionable insights. I am skilled in Excel, SQL, Power BI, Power Query, and Python. Passionate about data-driven decision-making and continuous learning, with a proven ability to manage end-to-end data analysis projects.

Work Experience

■ Junior Data Analyst, Self-Directed Projects and Freelance Work (2024 – Present)

- Developed interactive dashboards using Power BI to analyze business KPIs
- Automated data cleaning and transformation tasks using Power Query
- Conducted exploratory data analysis using Python and SQL
- Shared data insights and visualizations via LinkedIn

Projects

■ Smart Trade Center – Sales & Logistics Dashboard

- Evaluated and analyzed key performance indicators (KPIs) across various business functions to assess operational efficiency and effectiveness
- Suggested actions to reduce dependency on a few high-value customers
- Analyzed customer journey data to understand user behaviour and optimize touchpoints

■ Coffee Shop Sales Dashboard

- Develop performance metrics, dashboards, and reports to track progress towards organizational goals and objectives
- Created a dynamic dashboard with sales heatmaps and hourly trends

■ **Car Sales Performance Analysis**

- Compared brands (Toyota, Cadillac) and top-performing body styles
- Conducted root cause analysis to understand drivers of performance gaps and recommend corrective actions
- Research and validation of entity data using appropriate internal and external data sources

■ **Emergency Room Operations Dashboard**

- Identified trends, patterns, and outliers in performance data to provide actionable insights and recommendations
- Identified bottlenecks during 4–6 PM peak and gave scheduling recommendations
- Improved visibility into service quality and waiting times

Courses

- **Career 180 Data Analysis Program**
- **Data Camp Data Visualization**
- **Career Essentials in Data Analysis by Microsoft and LinkedIn**
- **Microsoft Azure AI Essentials: Workloads and Machine Learning on Azure**

Skills

Technical skills

- Excel
- Power BI
- SQL
- Python (Pandas, Matplotlib, etc.)
- Tableau

Soft Skills

- Communication skills
- Teamwork
- Attention to detail
- Problem-solving
- Business understanding
- Time management

Languages

Arabic: native

English: advanced

